

Baystate Wing Hospital

PALMER, MA

\$357,000

AWARD EXPENDED

Meaningful Use is a federal incentive program to promote the utilization of electronic health records in a manner that improves patient care through quality and safety. Using its CHART Phase 1 grant, Baystate Wing Hospital developed the capacity needed to meet Meaningful Use Stage 1 requirements, including recording, storing, and reporting clinical quality measures. This involved upgrading the hospital's electronic health record system to a certified, compliant platform and developing new procedures to meet all required measures.

CAPABILITY AND CAPACITY BUILDING

Electronic health information systems enable hospitals to monitor quality of care delivered and inform improvement initiatives. Baystate Wing Hospital developed current and future state process flows for workflows affected by Meaningful Use Stage 1 and had high performance rates on all measures. Despite delays due to a competing technology project and the hospital's acquisition by Baystate Health, CHART Phase 1 prepared Baystate Wing Hospital to attest for Meaningful Use Stage 1.

500

STAFF TRAINED IN NEW ELECTRONIC HEALTH RECORD WORKFLOWS TO MEET MEANINGFUL USE STAGE 1 REQUIREMENTS.

CHART PHASE 2 AWARD

In CHART Phase 2, Baystate Wing Hospital will reduce 30-day readmissions for patients with life limiting conditions, complex social needs or behavioral health conditions. Along with the other Baystate Health community hospitals, Baystate Wing Hospital is also a participant in a joint award to increase the use of inpatient and outpatient telemedicine to increase access and reduce transfers to tertiary care settings, continuing and expanding CHART Phase 1 activities.

Performance against Meaningful Use measures

MEASURE	PERFORMANCE RATE
Use CPOE for medication orders directly entered	100.0%
Alternate use CPOE for medication orders directly entered	100.0%
Maintain patient problem list	100.0%
Maintain patient active medication list	100.0%
Maintain patient active medication allergy list	99.7%
Record patient demographics	100.0%
Record patient growth charts and vital signs	99.3%
Record smoking status for patients 13 yrs+	99.3%
Provide patients the ability to view online, download, and transmit information about a hospital admission	93.8%
Record advance directives for patients 65 yrs+	99.2%
Incorporate clinical lab results in EHR	99.8%