

# Baystate Franklin Medical Center, Baystate Noble & Baystate Wing Hospitals

## FRANKLIN AND HAMPDEN COUNTIES

**\$1.04M**  
TOTAL PROJECT COST

**\$900K**  
HPC AWARD

### Target Population & Aims

#### TARGET POPULATION

Lower acuity medically-focused Neurosciences, Adult Medicine (includes Pulmonary, Infectious Disease, Geriatrics/Palliative Care Services, Critical Care), and Cardiology patients

**5,661**

Admissions and

**270**

transferred admissions per year

#### PRIMARY AIM

Reduce lower acuity adult tertiary transfers by

**20%**

#### SECONDARY AIM

Reduce higher acuity adult tertiary transfers by

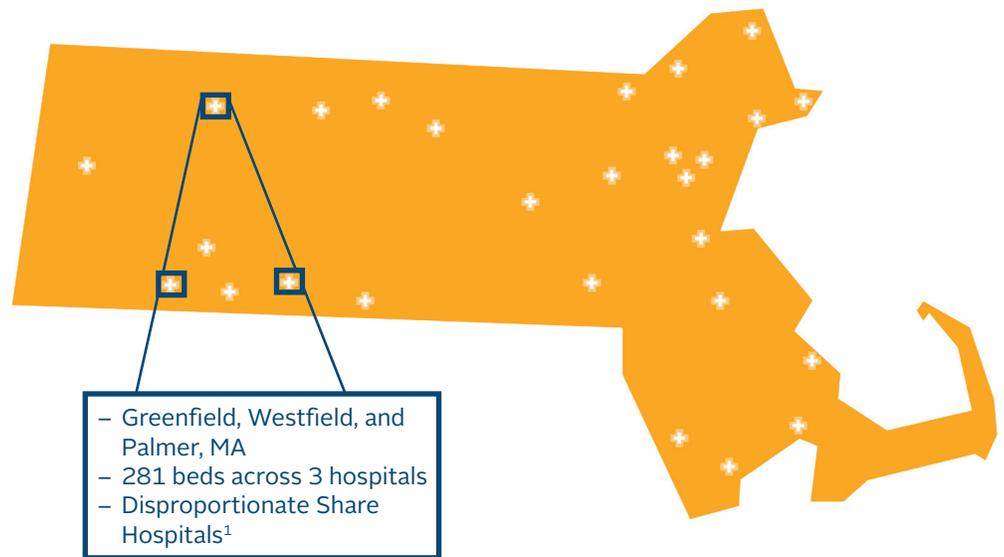
**10%**

### Summary of Award

As a continuation of a Phase 1 pilot, Baystate Franklin Medical Center, Baystate Noble Hospital, and Baystate Wing Hospital will offer convenient specialty telemedicine consults in several service lines to keep appropriate care local and reduce unnecessary inpatient transfers to academic medical centers. Teleneurology/telespeech, telecardiology, and telemedicine services will be available 7 days a week to maximize retention of patients in the community setting.

### Telemedicine

The CHART grant provides an opportunity for Baystate Health's community hospitals to deliver specialty consults in a novel manner through the use of telemedicine. Residents of these communities are afforded **timely access to high quality specialty consultations for which they may have otherwise required transfer to a higher cost provider**, while staying comfortably and safely at their local hospitals.



### CHART & HPC Background

The Community Hospital Acceleration, Revitalization, and Transformation Investment Program (CHART) makes phased investments for certain Massachusetts community hospitals to enhance their delivery of efficient, effective care. The goal of the program is to promote care coordination, integration, and delivery transformations; advance electronic health records adoption and information exchange among providers; increase alternative payment methods and accountable care organizations; and enhance patient safety,

access to behavioral health services, and coordination between hospitals and community-based providers and organizations.

Established through the Commonwealth's landmark cost containment law, Chapter 224 of the Acts of 2012, the HPC is an independent state agency that monitors reform in the health care delivery and payment systems and develops policies to reduce overall cost growth while improving the quality of patient care. To learn more, please visit [www.mass.gov/hpc](http://www.mass.gov/hpc) or follow us on Twitter @Mass\_HPC.

1. Source: Center for Health Information and Analysis, 2015.