Legal Consultation Benefit

1. How do I access my legal benefit?
   • You can contact us by calling 1.855.750.8990 to receive your referral to a Legal Specialist.
   • Legal Specialists are available Monday through Friday, 8:00 AM to 7:00 PM, ET.

2. Who has access to this service?
   • You, your spouse and eligible dependent(s).

3. What is included in my legal consultation benefit?
   • 30 minute initial consultation with a local, independent attorney per legal matter.
   • 25% off attorney hourly rate for services contracted beyond the initial consultation.

4. Are follow-up sessions included in the legal benefit?
   • No. Each consultation must be a new legal matter.

5. Are the consultations telephonic or face-to-face?
   • Either. Consultations with a local, independent attorney may be in office or telephonic.

6. What is not included in the legal benefit?
   • Preparation of federal, state, or local tax returns.
   • Action or dispute between a Plan member and his/her employer, fellow employees, union, or labor management.

7. What is the purpose of the initial consultation?
   • To help a member understand some of the issues related to their legal matter. The local, independent attorney will explain the member’s options and will provide general advice.

8. What happens when I contact Beacon?
   • A Care Specialist will review the process and connect you with our legal services.

9. Are EAP legal services confidential?
   • Absolutely! All conversations with a Legal Specialist are kept confidential.

If you have additional questions or concerns, contact us at 1.855.750.8980 24 hours a day, 7 days a week.

1.855.750.8980  www.beaconhs.com/gic
1. **How do I access my financial benefit?**
   - You can contact us by calling 1.855.750.8990 to receive your referral to a Financial Specialist.
   - Financial Specialists are available Monday through Friday, 8:00 AM to 7:00 PM, ET.

2. **Who has access to this service?**
   - You, your spouse and eligible dependent(s).

3. **What services are included in the financial counseling benefit?**
   - 30 minute initial telephonic consultation with a local, independent financial counselor.
   - Counseling topics include:
     i. Credit repair
     ii. Debt management & consolidation
     iii. Budgeting

4. **What services are included in the financial planning benefit?**
   - 30 minute initial consultation with a local, independent financial planner.
   - 15% off their standard rate for a Financial Plan Preparation.

5. **Are follow-up sessions included in the financial benefit?**
   - No. Each consultation must be a new financial matter.

6. **Are the consultations telephonic or face-to-face?**
   - Consultations with a local, independent financial counselor are strictly telephonic.
   - Consultations with a local, independent financial planner are in office or telephonic.

7. **What is the purpose of the initial consultation?**
   - To help a member understand some of the issues related to their financial matters. The financial planner or counselor will explain the member’s options and will provide general advice.

8. **Are EAP financial services confidential?**
   - Absolutely! All conversations with a Financial Specialist are kept confidential.

*If you have additional questions or concerns, contact us at 1.855.750.8980 24 hours a day, 7 days a week.*
1. **How do I access my child/elder care benefit?**
   - You can contact us by calling 1.855.750.8990 to receive your child/elder care referral.
   - Care Specialists are available Monday through Friday, 8:00 AM to 7:00 PM, ET.

2. **Who has access to this benefit?**
   - You, your spouse and eligible dependent(s).

3. **What is the cost of this benefit?**
   - This service is included in the overall benefit package and is at no cost to the member.

4. **What is included in my child/elder care benefit?**
   - The benefit includes a packet that contains informational literature, links to federal and private agencies and a list of independent referrals in your area.

5. **How will I receive the packet?**
   - The packet will be sent via email.
   - If no e-mail is available, the packet will be sent via US Mail.

6. **What options do I have when searching for child care referrals?**
   - Child Care Centers
   - Family Day Care Providers (home based child care provider)
   - In-home Child Care (find someone to come to your home)
   - Summer Camp

7. **What options do I have when searching for elder care referrals?**
   - Geriatric Care Managers
   - Housing and assisted living facility
   - In-home services
   - Nursing home

8. **How are the referrals selected?**
   - Our search engine will provide a list of referrals based on the required service and designated zip code.

9. **Are EAP child/elder care services confidential?**
   - Absolutely! All conversations with a Care Specialist are kept confidential.

*If you have additional questions or concerns, contact us at 1.855.750.8980
24 hours a day, 7 days a week.*

Resources provided are for informational purposes only. We do not endorse or financially assist with the resources provided.