



March 26, 2014

Health Policy Commission  
Two Boylston Street, 6<sup>th</sup> floor  
Boston, MA 02116

Re: Proposed PCMH Certification Criteria

Dear Chair Altman and Commissioners:

On behalf of the 7,163 licensed nurse practitioners (NPs) practicing as advanced practice nurses in the Commonwealth of Massachusetts, the Massachusetts Coalition of Nurse Practitioners (MCNP) applauds the language proposed to describe each domain and the person-centered criteria required on the pathway to achieve Optimal Certification. We believe that transitioning from a model that reacts to a chief complaint to one that preventatively manages a population is completely achievable when all team members represented are working at the top of their education and training.

We respectfully request that you consider including workforce clinical training and support as additional, high value criteria for Patient Centered Medical Home Certification. Frequently, we have experienced intense focus on process during transformation that resulted in missing current changes to clinical practice guidelines. Second, it would be helpful to have available culturally sensitive – linguistically appropriate materials at a grade 6 reading level that incorporates visual tools to assist with patient education. Perhaps a bullet could be added to include “enhanced communication”? It is our contention that a well-educated team will result in well-educated patients.

Thank you for providing this opportunity to submit our perspective with you. We are available for continued dialogue as needed.

Sincerely,

Stephanie Ahmed, DNP, FNP-BC, DPNAP, President MCNP