## Appendix A, DHCFP Question 8

***Blue Cross Blue Shield of Massachusetts Incentive Programs***

| | Primary Care | | Hospital | |
|---|---|---|---|---|
| | AQC Ambulatory Measures | PCPIP Measures | AQC Hospital Measures | HPIP Measures |
| Process | **Depression**<br>HEDIS Acute Phase Rx<br>HEDIS Continuation Phase Rx<br>**Diabetes**<br>HEDIS HbA1c Testing (2X)<br>HEDIS Eye Exams<br>HEDIS Nephropathy Screening<br>**Cholesterol Management**<br>HEDIS Diabetes LDL-C Screening<br>HEDIS Cardiovascular LDL-C Screening<br>**Cancer Screening**<br>HEDIS Breast Cancer Screening<br>HEDIS Cervical Cancer Screening<br>HEDIS Colorectal Cancer Screening<br>**Preventive Screening/Treatment**<br>Chlamydia Screening<br>HEDIS Ages 16-20<br>HEDIS Ages 21-24<br>**Adult Respiratory Testing/Treatment**<br>HEDIS Acute Bronchitis<br>**Pedi: Testing/Treatment**<br>HEDIS Upper Respiratory Infection (URI)<br>HEDIS Pharyngitis<br>**Pedi: Well-visits**<br>HEDIS < 15 months<br>HEDIS 3-6 Years<br>HEDIS Adolescent Well Care Visits | **Diabetes**<br>HEDIS HbA1c Testing (2X)<br>HEDIS Eye Exams<br>HEDIS Nephropathy Screening<br>**Cholesterol Management**<br>HEDIS Diabetes LDL-C Screening<br>HEDIS Cardiovascular LDL-C Screening<br>**Cancer Screening**<br>HEDIS Breast Cancer Screening<br>HEDIS Cervical Cancer Screening<br>HEDIS Colorectal Cancer Screening<br>**Preventive Screening/Treatment**<br>Chlamydia Screening<br>HEDIS Ages 16-20<br>HEDIS Ages 21-24<br>**Adult Respiratory Testing/Treatment**<br>HEDIS Acute Bronchitis<br>**Pedi: Testing/Treatment**<br>HEDIS Upper Respiratory Infection (URI)<br>HEDIS Pharyngitis<br>**Pedi: Well-visits**<br>HEDIS < 15 months<br>HEDIS 3-6 Years<br>HEDIS Adolescent Well Care Visits<br>**Efficiency**<br>Lab efficiency<br>PPO accuracy<br>Percent generic prescriptions | **AMI**<br>CMS ACE/ARB for LVSD<br>CMS Aspirin at arrival<br>CMS Aspirin at discharge<br>CMS Beta Blocker at discharge<br>CMS Smoking Cessation<br>**Heart Failure**<br>CMS ACE LVSD<br>CMS LVS function Evaluation<br>CMS Discharge instructions<br>CMS Smoking Cessation<br>**Pneumonia**<br>CMS Flu Vaccine<br>CMS Pneumococcal Vaccination<br>CMS Antibiotics w/in 6 hrs<br>CMS Smoking Cessation<br>CMS Antibiotic selection<br>CMS Blood culture<br>**Surgical Infection**<br>SCIP Antibiotic received<br>SCIP Received Appropriate Preventive Antibiotic(s)<br>SCIP Antibiotic discontinued<br>SCIP Received appropriate VTE prophylaxis<br>SCIP Recommended VTE prophylaxis ordered<br>SCIP Cardiac patients w/controlled post-op blood glucose<br>SCIP On BB prior to arrival and during peri-op period | **AMI**<br>CMS ACE/ARB for LVSD<br>CMS Aspirin at arrival<br>CMS Aspirin at discharge<br>CMS Beta Blocker at discharge<br>CMS Smoking Cessation<br>**Heart Failure**<br>CMS ACE LVSD<br>CMS LVS function Evaluation<br>CMS Discharge instructions<br>CMS Smoking Cessation<br>**Pneumonia**<br>CMS Flu Vaccine<br>CMS Pneumococcal Vaccination<br>CMS Antibiotics w/in 6 hrs<br>CMS Smoking Cessation<br>CMS Antibiotic selection<br>CMS Blood culture<br>**Surgical Infection**<br>SCIP Antibiotic received<br>SCIP Received Appropriate Preventive Antibiotic(s)<br>SCIP Antibiotic discontinued<br>SCIP Received appropriate VTE prophylaxis<br>SCIP Recommended VTE prophylaxis ordered<br>SCIP Urinary catheter removed with day of suergey being day zero<br>SCIP On BB prior to arrival and during peri-op period |
| Outcomes | **Diabetes**<br>HEDIS HbA1c in Poor Control (>9)<br>HEDIS LDL-C Control (<100mg)<br>HEDIS Blood Pressure Control (130/80)<br>**Hypertension**<br>HEDIS Controlling High Blood Pressure (140/80)<br>**Cardiovascular Disease**<br>HEDIS LDL-C Control (<100mg) | **Diabetes**<br>HEDIS HbA1c in Poor Control (>9)<br>HEDIS LDL-C Control (<100mg)<br>HEDIS Blood Pressure Control (130/80)<br>**Hypertension**<br>HEDIS Controlling High Blood Pressure (140/80)<br>**Cardiovascular Disease**<br>HEDIS LDL-C Control (<100mg) | AHRQ PSI 7 Central Vevous Catheter Associated Bloodstream Infe<br>HCUP AMI after Major Surgery<br>HCUP 12 Pneum after Major Surgery<br>HCUP 13 Wound Infection<br>AHRQ PSI 12 Post-operative PE/DVT<br>AHRQ PSI 19 OB Trau - Vag w/o Instru | AHRQ PSI 6 Iatrogenic Pneumothorax, Adult<br>AHRQ PSI 15 Accidential Puncture or Laceration<br>AHRQ PSI 7 Central Vevous Catheter Associated Bloodstream Infections<br>AHRQ PSI 11 Post-operative Respiratory Failure<br>HCUP AMI after Major Surgery<br>HCUP 12 Pneum after Major Surgery<br>AHRQ PSI 12 Post-operative PE/DVT<br>AHRQ PSI 18 OB Trau - Vag w Instru<br>AHRQ PSI 19 OB Trau - Vag w/o Instru<br>AHRQ IQI 15 Mortality AMI<br>AHRQ IQI 17 Mortality Acute Stroke |
| Patient Exper. | **Patient Experiences (C/G CAHPS/ACES) - Adult**<br>Communication Quality<br>Knowledge of Patients<br>Integration of Care<br>Access to Care<br>**Patient Experiences (C/G CAHPS/ACES) - Pediatric**<br>Communication Quality<br>Knowledge of Patients<br>Integration of Care<br>Access to Care | | **Hospital Patient Experience (H-CAHPS) Measures**<br>Communication with Nurses<br>Communication with Doctors<br>Responsiveness of staff<br>Discharge Information | **Hospital Patient Experience (H-CAHPS) Measures**<br>29 Communication with Nurses<br>30 Communication with Doctors<br>31 Responsiveness of staff<br>32 Discharge Information |