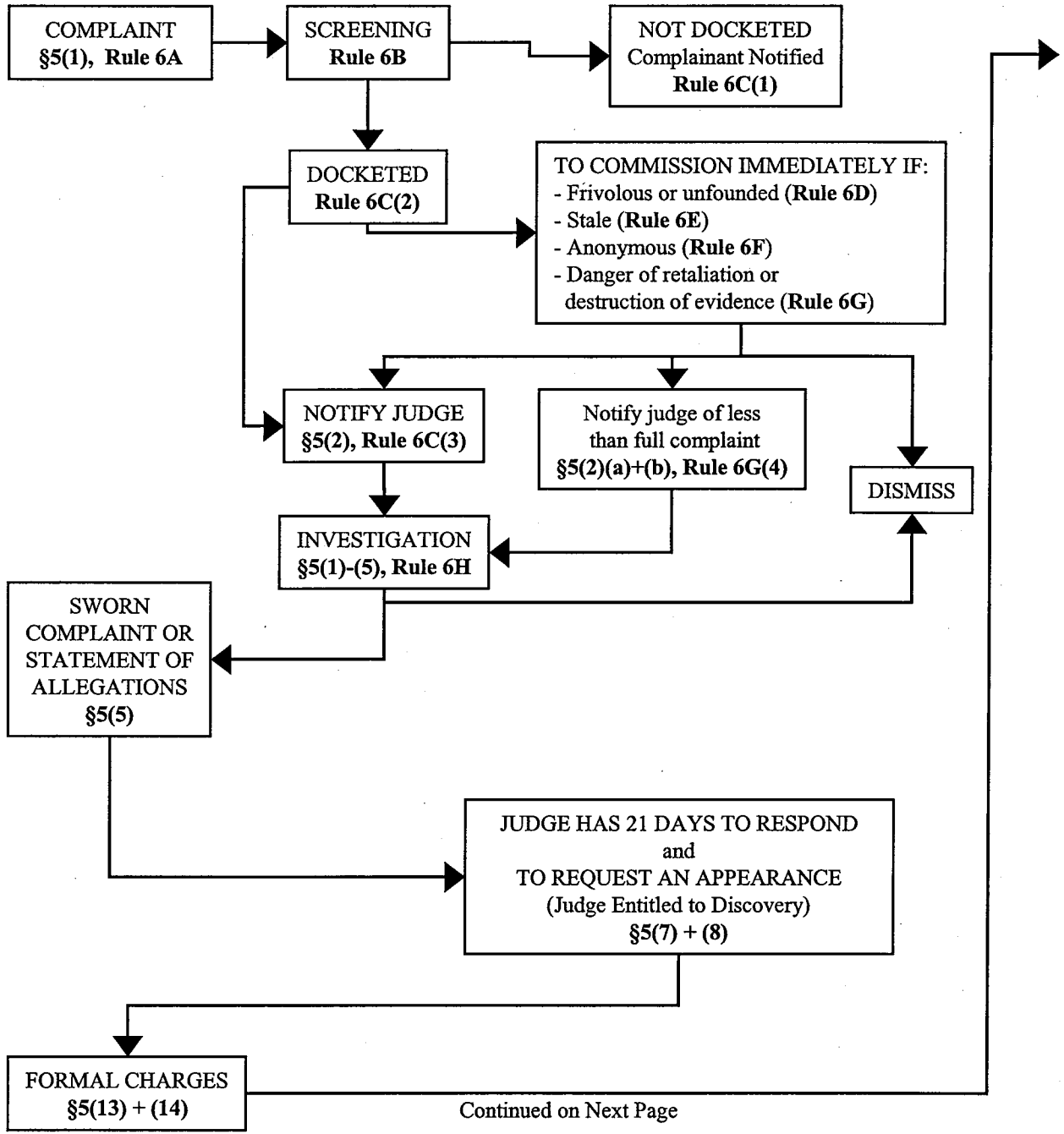
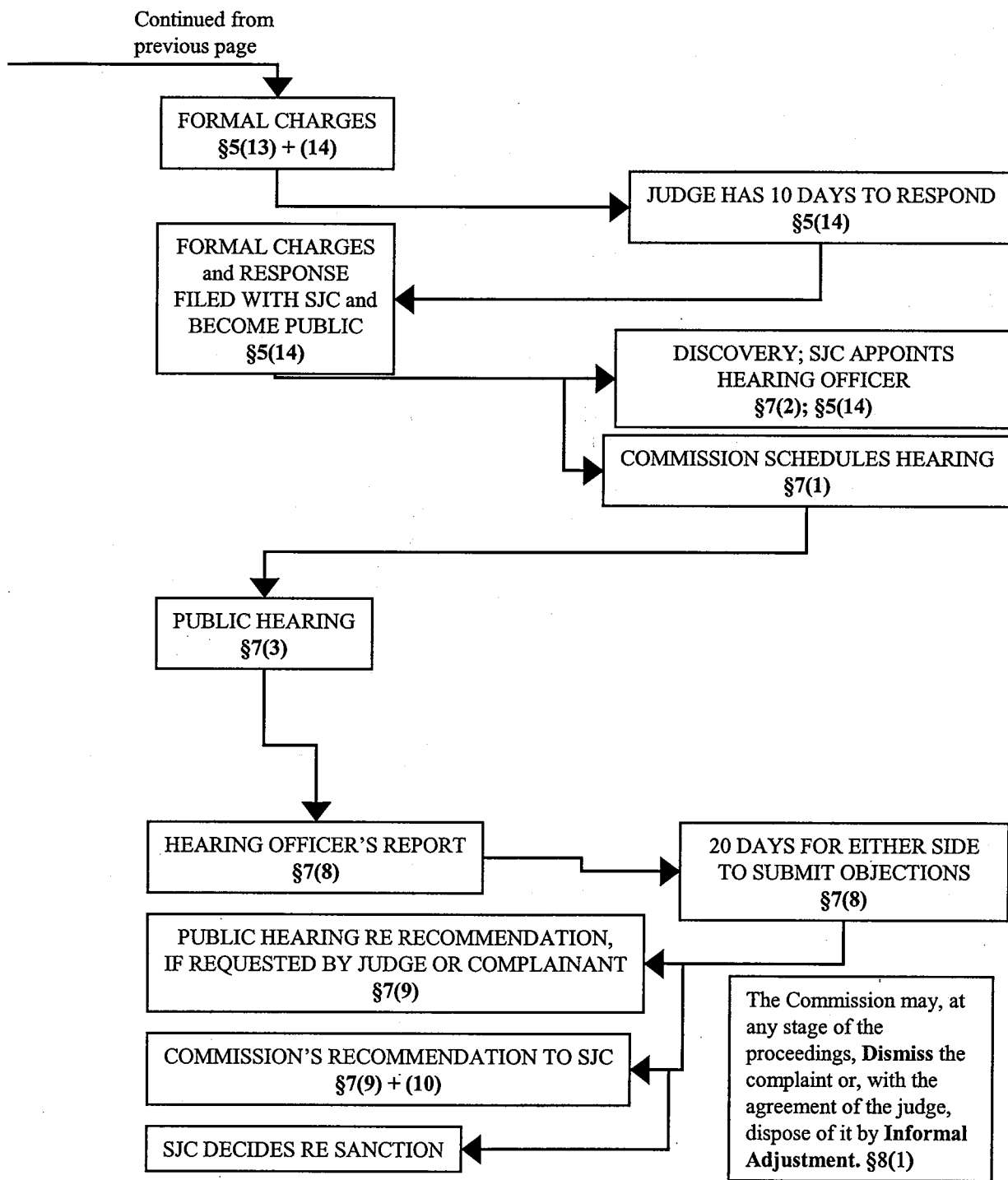


## FLOW CHART OF COMMISSION PROCEDURES



**FLOW CHART OF COMMISSION PROCEDURES**  
(Page 2)



Simplified for purposes of explication. M.G.L. c.211C and Commission Rules govern.