

Trial Court
List of Court-Connected
Approved Programs
for
Alternative Dispute Resolution
Services

Effective 01/01/07 to 12/31/2009

TABLE OF CONTENTS

Overview of the Application Process	Page 3
Overview of ADR in the Trial Court	Page 4-5
List of Approvals by Department/Divisions	Page 6
Boston Municipal Court Department	Page 6-9
District Court Department	Page 10-31
Housing Court Department	Page 32-33
Juvenile Court Department	Page 34-42
Land Court Department	Page 43
Probate and Family Court Department	Page 44-63
Superior Court Department	Page 64-95

OVERVIEW OF THE APPLICATION PROCESS

Court-connected ADR is governed by the *Uniform Rules on Dispute Resolution, Supreme Judicial Court Rule 1:18* (“Uniform Rules”) have been in effect since 1999.

Pursuant to the Uniform Rules, each Trial Court Department has approved its respectively listed programs to receive referrals from judges and other court staff for ADR services. *Rule 4(a)* In order to be approved, programs must: agree to meet the operations standards in *Rule 7*; agree to ensure that the neutrals on their roster who provide court-connected dispute resolution services meet the qualification standards of *Rule 8*; and agree to ensure that the neutrals on their roster follow the ethical standards in *Rule 9* when providing court-connected dispute resolution services.

While litigants may seek ADR services from programs which are not court-connected, a primary benefit of obtaining services from approved programs is that a recognized threshold of quality has been met and continues to be monitored by these programs which also monitor on-going adherence to the ethical rules. *Rules 8-9*. Failure to maintain compliance with *SJC Rule 1:18* is a basis for the possible revocation of approval by the Chief Justice. *Rule 4(a), 4(f)*.

Current programs are approved from January 1, 2007 through December 31, 2009.

OVERVIEW OF ADR IN THE TRIAL COURT

Court-Connected ADR: An Alternative in Every Department

Alternative Dispute Resolution (ADR) is a generic term used to describe certain processes in which an impartial third person assists parties in settling a case without the need for trial. ADR has developed because in some cases a non-adjudicatory result is quicker, less expensive and more satisfying. Court-Connected ADR is governed by the *Uniform Rules on Dispute Resolution, Supreme Judicial Court Rule 1:18*, which took effect in 1999 and are designed to offer litigants more options in resolving disputes. There are seven ADR processes defined in the Uniform Rules: arbitration, conciliation, case evaluation, dispute intervention, mediation, mini trial, and summary jury trial. The best known and most used ADR process is mediation.

The Trial Court Standing Committee on Dispute Resolution advises the Chief Justice for Administration and Management of the Trial Court with respect to the implementation and oversight of court-connected dispute resolution services in the Trial Court. The Massachusetts Office on Dispute Resolution is assisting the Trial Court to implement the Uniform Rules.

Each Trial Court Department has designated a person to be responsible for the administration of ADR services within that department. In addition, each division in every Trial Court Department has designated someone to be the local dispute resolution coordinator to maintain information about ADR and assist the public in using those services.

There are **53 individual court-approved programs** providing alternative dispute resolution services in the seven Trial Court Departments. Pursuant to Rule 4(a) of the Uniform Rules, programs are approved by the Chief Justice of each of the Trial Court Departments and most are approved in more than one department. Overall these 53 programs account for 107 program approvals across the seven departments.

Of the 53 programs, **38 operate as primarily free or non-fee-based programs** in the Boston Municipal, District and Juvenile Court Departments. Some of these programs are approved in the Land Court, Superior Court and Probate and Family Court Departments and charge fees for services on those Departments. The remaining 15 programs operate primarily as fee-based programs in the Land Court, Superior Court and Probate and Family Court Departments. Services provided by in-house providers and Bar sponsored programs are always free to litigants.

The Boston Municipal Court Department has 7 approved programs: a Pretrial Conference Program in the Central Division administered by the Clerk Magistrate with the assistance of the Boston Bar Association for civil cases, an in-house mediation program free of charge for minor criminal and other civil cases in the Central division, a five community mediation program providing services across the other seven divisions.

The District Court Department has approved **25** programs providing free mediation services in small claims, summary process and minor criminal cases in 56 of the 62 Court divisions by volunteer

mediators. Fifteen community mediation programs received legislative funding to support their work.

The Housing Court Department has approved **2** programs, an in-house ADR program (office of the Housing Specialists) and an outside program that provides specific services. The Housing Specialists are approved in all five court divisions to provide free mediation and dispute intervention services; they resolve hundreds of summary process and landlord/tenants disputes weekly. REBA Dispute Resolution, Inc. has been approved as an outside provider for cases requiring subject matter expertise in the areas of lead paint, mold and asbestos, zoning litigation and environmental litigation.

The Juvenile Court Department has **19** approved programs offering mediation of Permanency, CHINS and Parent-Child cases. Permanency Mediation is an alternative to a contested proceeding seeking to terminate parental rights and is offered statewide in both the Juvenile and Probate and Family Court Departments. Permanency mediation is free to the litigants and is supported by funding from the legislature.

The Land Court Department has **3** approved programs providing ADR services. Additionally, the Land Court has an active case conferencing program which promotes ADR to litigants.

The Probate and Family Court Department has **24** approved programs offering ADR services. This includes “in-house” dispute intervention services administered by the Office of the Commissioner of Probation and conducted by probation officers in each of the 14 court divisions. This department also approves programs to provide permanency mediation.

The Superior Court has approved **14** programs offering ADR services and has an in-house program which screens cases for use of ADR and mediates pro se cases.

LIST OF APPROVALS BY DEPARTMENT/DIVISIONS

BOSTON MUNICIPAL COURT

Overview of Services: This Department currently has seven approved programs: two mediation programs are available in the Central Division for minor criminal and civil cases; another five community mediation programs provide services across the seven divisions for civil, summary process and small claims matters. Mediation services in each court Division may be accessed through the respective Offices of the Clerk Magistrate. Programs approved to provide services are not permitted to charge fees for services.

Central Division:

-Boston Bar Association - Civil Mediation Program

Myra Gordon, Esq.
Boston Bar Association
16 Beacon Street
Boston, MA 02108
Services are arranged through the Office of the Clerk Magistrate - Boston Municipal Court
Phone: (617) 788-8400

-Boston Municipal Court - Mediation Services

Cynthia A. Brophy, Mediation Services Administrator
Administrative Office of the Boston Municipal Court
Edward W. Brooke Courthouse
24 New Chardon Street, 6th Floor
Boston, MA 02114
Phone: (617) 788-8710
Fax: (617) 788-8747
Email: cynthia.brophy@jud.state.ma.us
Roster: 1 Neutral
Services: Mediation

BRIGHTON DIVISION:

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443, Ext. 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

-Graduate Program on Dispute Resolution - University of Massachusetts, Boston

Roni Lipton, Assistant Director
University of Massachusetts Boston
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415
Fax: (617) 287-7412
Email: roni.lipton@umb.edu
Roster: 26 Neutrals
Services: Mediation

CHARLESTOWN DIVISION:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals
Services: Mediation

-Mediation Works, Incorporated

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739, Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443, Ext. 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

DORCHESTER DIVISION:

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443, Ext. 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

-Graduate Program on Dispute Resolution - University of Massachusetts, Boston

Roni Lipton, Assistant Director
University of Massachusetts Boston
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415
Fax: (617) 287-7412
Email: roni.lipton@umb.edu
Roster: 26 Neutrals
Services: Mediation

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals
Services: Mediation

EAST BOSTON DIVISION:

-Mediation Works, Incorporated

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739, Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

ROXBURY DIVISION:

-Harvard Mediation Program

Maureen Griffin, Program Coordinator
Harvard Law School , Austin Hall 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Fax: (617) 496- 2294
Email: mgriffin@law.harvard.edu
Roster: 85 Neutrals
Languages: Spanish
Services: Mediation

SOUTH BOSTON DIVISION:

-Mediation Works, Incorporated

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739, Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

WEST ROXBURY DIVISION:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals
Services: Mediation

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 - Ext. 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

DISTRICT COURT

Overview of Services: Programs approved to provide services in the District Court Department are **not permitted to charge fees for service**. See Rule 1 (b) (iii). The District Court Department has approved twenty-five programs providing free mediation services in small claims, summary process and minor criminal cases in fifty-six of the sixty-two Court divisions by volunteer mediators. Fifteen community mediation programs received legislative funding to support their work. Rule 4(d).

BARNSTABLE COUNTY:

Barnstable:

-Barnstable County Bar Association Pre-Trial Conference Conciliation Program

Polly Galliker, Director
P.O. Box 419
East Sandwich, MA 02537
Phone: (508) 888-6788
Fax: (508) 362-7604
Email: beba@cape.com
Roster: 38 Neutrals
Services: Conciliation

-Cape Cod Dispute Resolution Center, Inc.

Nancy Fleming, Director
80 Route 6A, Unit 3
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: ccdrel@verizon.com
Roster: 46 Neutrals
Services: Mediation

Falmouth:

-Barnstable County Bar Association Pre-Trial Conference Conciliation Program

Polly Galliker, Director
P.O. Box 419
East Sandwich, MA 02537
Phone: (508) 888-6788
Fax: (508) 362-7604
Email: beba@cape.com
Roster: 38 Neutrals
Services: Conciliation

-Cape Cod Dispute Resolution Center, Inc.

Nancy Fleming, Director
80 Route 6A, Unit 3
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: ccdrc@verizon.net
Roster: 46 Neutrals
Services: Mediation

Orleans:

-Barnstable County Bar Association Pre-Trial Conference Conciliation Program

Polly Galliker, Director
P.O. Box 419
East Sandwich, MA 02537
Phone: (508) 888-6788
Fax: (508) 362-7604
Email: beba@cape.com
Roster: 38 Neutrals
Services: Conciliation

-Cape Cod Dispute Resolution Center, Inc.

Nancy Fleming, Director
80 Route 6A, Unit 3
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: ccdrc@verizon.net
Roster: 46 Neutrals
Services: Mediation

BERKSHIRE COUNTY:

Northern Berkshire:

-Berkshire County Regional Housing Authority - Mediation Program

Brad Gordon, Executive Director/Staff Attorney
150 North Street, Suite 28
Pittsfield, MA 01201
Phone: (413) 443-7138
Fax: (413) 443-8137
Email: bradg@bcrha.com
Roster: 11 Neutrals
Services: Mediation and Conciliation

-Berkshire Mediation Services

Virginia K. Ford, Director
P.O. Box 3822
Pittsfield, MA 01202-3822
Phone: (413) 499-2792
Fax: (413) 447-9976
Email: berkshireremediation@juno.com
Roster: 9 Neutrals
Services: Mediation

Pittsfield:

-Berkshire County Regional Housing Authority - Mediation Program

Brad Gordon, Executive Director/Staff Attorney
150 North Street, Suite 28
Pittsfield, MA 01201
Phone: (413) 443-7138
Fax: (413) 443-8137
Email: bradg@bcrha.com
Roster: 11 Neutrals
Services: Mediation and Conciliation

-Berkshire Mediation Services

Virginia K. Ford, Director
P.O. Box 3822
Pittsfield, MA 01202-3822
Phone: (413) 499-2792
Fax: (413) 447-9976
Email: berkshireremediation@juno.com
Roster: 9 Neutrals
Services: Mediation

Southern Berkshire:

-Berkshire County Regional Housing Authority - Mediation Program

Brad Gordon, Executive Director/Staff Attorney
150 North Street, Suite 28
Pittsfield, MA 01201
Phone: (413) 443-7138
Fax: (413) 443-8137
Email: bradg@bcrha.com
Roster: 11 Neutrals
Services: Mediation and Conciliation

-Berkshire Mediation Services

Virginia K. Ford, Director
P.O. Box 3822
Pittsfield, MA 01202-3822
Phone: (413) 499-2792
Fax: (413) 447-9976
Email: berkshireremediation@juno.com
Roster: 9 Neutrals
Services: Mediation

BRISTOL COUNTY:

Attleboro:

No Approved Program

Fall River:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739, Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

New Bedford:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739, Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

Taunton:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739, Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

DUKES COUNTY:

Edgartown:

- Martha's Vineyard Mediation Program, Inc.

Louisa Williams, Executive Director
P.O. Box 1627
West Tisbury, MA 02575
Phone: (508) 693-2999
Fax (508) 693-2199
Email: louisa@mvmmediation.org
Roster: 16 Neutrals
Languages: Brazilian Portuguese
Services: Mediation

ESSEX COUNTY:

Gloucester:

-North Shore Community Mediation Program

Cynthia McClorey, Executive Director
100 Cummings Center - Suite 307 - J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: nscm@verizon.net
Roster: 39 Neutrals
Languages: Spanish, Greek, and Portugese
Services: Mediation

Haverhill:

-North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 287
Fax: (978) 373-8966
Email: tjov@communityactioninc.org
Roster: 35 Neutrals
Services: Mediation

Ipswich:

- North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 287
Fax: (978) 373-8966
Email: tjov@communityactioninc.org
Roster: 35 Neutrals
Services: Mediation

Lawrence:

-North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 287
Fax: (978) 373-8966
Email: tjov@communityactioninc.org
Roster: 35 Neutrals
Services: Mediation

Lynn:

-Essex County Bar Association, Lynn District Court Pro Bono Conciliation Program

Pamela L. Davis Surette, Executive Director
45 Congress Street
P.O. Box 8714
Salem, MA 01970
Phone: (978) 741-7888
Fax: (978) 741-1348
Email: p.surette@essexcountybar.org
Roster: 49 Neutrals
Services: Conciliation

Newburyport:

-North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 287
Fax: (978) 373-8966
Email: tjov@communityactioninc.org
Roster: 35 Neutrals
Services: Mediation

Peabody:

-North Shore Community Mediation Program

Cynthia McClorey, Executive Director
100 Cummings Center - Suite 307 - J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: nscm@verizon.net
Roster: 39 Neutrals
Languages: Spanish, Greek, and Portugese
Services: Mediation

Salem:

-North Shore Community Mediation Program

Cynthia McClorey, Executive Director
100 Cummings Center - Suite 307 - J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: nscm@verizon.net
Roster: 39 Neutrals
Languages: Spanish, Greek, and Portugese
Services: Mediation

FRANKLIN COUNTY:

Greenfield:

-The Mediation and Training Collaborative

Elizabeth Williams, Co Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 33 Neutrals
Languages: Spanish
Services: Mediation

Orange:

-Quabbin Mediation

Sharon Tracy, Executive Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish and Khmer (Also provides American Sign Language)
Services: Mediation

HAMPDEN COUNTY:

Chicopee:

-Dispute Resolution Services

Leo Florian, Executive Director
115 State Street, Suite 400
P.O. Box 30023
Springfield, MA 01103-0023
Phone: (413) 787-6480
Fax: (413) 788-9685
Email: drs.inc@verizon.net
Roster: 44 Neutrals
Services: Mediation

Holyoke:

-The Mediation and Training Collaborative

Elizabeth Williams, Co. Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 33 Neutrals
Languages: Spanish
Services: Mediation

Palmer:

-Quabbin Mediation

Sharon Tracy, Executive Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish and Khmer (Also provides American Sign Language)
Services: Mediation

Springfield:

-Dispute Resolution Services

Leo Florian, Executive Director
115 State Street, Suite 400
P.O. Box 30023
Springfield, MA 01103-0023
Phone: (413) 787-6480
Fax: (413) 788-9685
Email: drs.inc@verizon.net
Roster: 44 Neutrals
Services: Mediation

Westfield:

No Approved Program

HAMPSHIRE COUNTY:

Eastern Hampshire:

-Quabbin Mediation

Sharon Tracy, Executive Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish and Khmer (Also provides American Sign Language)
Services: Mediation

Northampton:

-The Mediation and Training Collaborative

Elizabeth Williams, Co. Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 33 Neutrals
Languages: Spanish
Services: Mediation

MIDDLESEX COUNTY:

Ayer:

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 20 Neutrals
Services: Mediation and Conciliation

Cambridge:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals
Languages: Spanish
Services: Mediation

-Graduate Program in Dispute Resolution - University of Massachusetts, Boston

David Matz, Director
Wheatley Hall, 4th Floor
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7421
Fax: (617) 287-7412
Email: disres@umb.edu
Roster: 26 Neutrals
Services: Mediation

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 85 Neutrals
Languages: Spanish
Services: Mediation

Concord:

-Framingham Court Mediation Services, Inc.

Susan Ostberg, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: susan.ostberg@framinghammediation.org
Roster: 43 Neutrals
Services: Mediation and Conciliation

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 20 Neutrals
Services: Mediation

Framingham:

-Framingham Court Mediation Services, Inc.

Susan Ostberg, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: susan.ostberg@framinghammediation.org
Roster: 43 Neutrals
Services: Mediation and Conciliation

Lowell:

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 20 Neutrals
Services: Mediation and Conciliation

Malden:

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 85 Neutrals
Languages: Spanish
Services: Mediation

-Mediation For Results

Peter Shapiro, Director
432 Columbia Street, #12
Cambridge, MA 02141
Phone: (617) 494-0444 ext. 317
Fax: (617) 494-8348
Email: petershapiro@justastart.org
Roster: 4 Neutrals
Services: Mediation

Marlborough:

-Framingham Court Mediation Services, Inc.

Susan Ostberg, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: susan.ostberg@framinghammediation.org
Roster: 43 Neutrals
Services: Mediation and Conciliation

Natick:

-Framingham Court Mediation Services, Inc.

Susan Ostberg, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: susan.ostberg@framinghammediation.org
Roster: 43 Neutrals
Services: Mediation and Conciliation

Newton:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire.
Services: Mediation and Arbitration

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 - ext 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

Somerville:

-Somerville Mediation Program

Alice Comack, Director
81 Highland Avenue
Somerville, MA 02143
Phone: (617) 625-6600 ext. 6146
Fax: (617) 629-4763
Email: acomacksmp@yahoo.com
Roster: 11 Neutrals
Services: Mediation

Waltham:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals
Languages: Spanish
Services: Mediation

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 20 Neutrals
Services: Mediation and Conciliation

Woburn:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals
Languages: Spanish
Services: Mediation

-Mediation For Results

Peter Shapiro, Director
432 Columbia Street, #12
Cambridge, MA 02141
Phone: (617) 494-0444 ext. 317
Fax: (617) 494-8348
Email: elizabethwinston@justastart.org
Roster: 4 Neutrals
Services: Mediation

-Sheldon W. Rothstein, Esq. Memorial Mediation/Conciliation Program

William A. Wise, Program Director/Corporate Counsel
Analog Devices, Inc.
Three Technology Way
Norwood, MA 02062-9106
Phone: (781) 461-3828
Fax: (781) 461-3616
Email: william.wise@analog.com
Roster: 14 Neutrals
Services: Mediation and Conciliation

NANTUCKET COUNTY:

Nantucket:

-Nantucket Mediation Program

Hector MacDonald
c/o Nantucket District Court
P.O. Box 1824
Nantucket, MA 02554
Phone: (508) 228-6688, or cell (704) 516-7206
Fax: (508) 228-6698
Email: hectormacd@yahoo.com
Roster: 3 Neutrals
Services: Mediation

-Cape Cod Dispute Resolution Center, Inc.

Deborah Fish, Director of Mediation Services
80 Route 6A, Unit 3
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: ccdrc@verizon.net
Roster: 46 Neutrals
Services: Mediation

NORFOLK COUNTY:

Brookline:

-Graduate Program in Dispute Resolution - University of Massachusetts, Boston

Roni Lipton, Assistant Director
Wheatley Hall, 4th Floor
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7421
Fax: (617) 287-7412
Email: disres@umb.edu
Roster: 26 Neutrals
Services: Mediation

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 85 Neutrals
Languages: Spanish
Services: Mediation

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 - ext 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

Dedham:

-Sheldon W. Rothstein, Esq. Memorial Mediation/Conciliation Program

William A. Wise, Program Director/Corporate Counsel
Analog Devices, Inc.
Three Technology Way
Norwood, MA 02062-9106
Phone: (781) 461-3828
Fax: (781) 461-3616
Email: william.wise@analog.com
Roster: 14 Neutrals
Services: Mediation and Conciliation

Quincy:

-Graduate Program in Dispute Resolution - University of Massachusetts, Boston

David Matz, Director
Wheatley Hall, 4th Floor
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7421
Fax: (617) 287-7412
Email: disres@umb.edu
Roster: 26 Neutrals
Services: Mediation

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 85 Neutrals
Languages: Spanish
Services: Mediation

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

Stoughton:

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 - ext 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

Wrentham:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

PLYMOUTH COUNTY:

Brockton:

-Greater Brockton Center for Dispute Resolution

Ron Fredey, Program Coordinator
215 Main Street, Suite 207
P.O. Box 7610
Brockton, MA 02303
Phone: (508) 897-2867 or (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com
Roster: 23 Neutrals
Services: Mediation

Hingham:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

Plymouth:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

Wareham:

No Approved Program

SUFFOLK COUNTY:

Chelsea:

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 85 Neutrals
Languages: Spanish
Services: Mediation

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 - ext 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: Mediation

WORCESTER COUNTY:

Clinton:

No Approved Program

Dudley:

-Worcester Community Action Council, Inc. - Community Mediation Center

Carol Balderelli, Director
484 Main Street, 2nd Floor
Worcester, MA 01608-1810
Phone: (508) 754-1176 ext. 138, 148, or 162
Fax: (508) 754-0203
Email: cbald@wcac.net
Roster: 20 Neutrals
Services: Mediation and Early Neutral Evaluation

East Brookfield:

-Worcester Community Action Council, Inc. - Community Mediation Center

Carol Balderelli, Director
484 Main Street, 2nd Floor
Worcester, MA 01608-1810
Phone: (508) 754-1176 ext. 138, 148, or 162
Fax: (508) 754-0203
Email: cbald@wcac.net
Roster: 20 Neutrals
Services: Mediation and Early Neutral Evaluation

Fitchburg:

-Mediation Services of North Central Massachusetts, Inc.

Elaine Sheerin, Executive Director
100 Elm Street
Fitchburg, MA 01420
Phone: (978) 345-2111, ext. 242
Fax: (978) 466-9522
Email: mediation.ncm@verizon.net
Roster: 36 Neutrals
Services: Mediation

Gardner:

- Mediation Services of North Central Massachusetts, Inc.

Elaine Sheerin, Executive Director
853 North Main Street
Leominster, MA 01453
Phone: (978) 466-9595
Fax: (978) 466-9522
Email: mediation.ncm@verizon.net
Roster: 36 Neutrals
Services: Mediation

Leominster:

- Mediation Services of North Central Massachusetts, Inc.

Elaine Sheerin, Executive Director
853 North Main Street
Leominster, MA 01453
Phone: (978) 466-9595
Fax: (978) 466-9522
Email: mediation.ncm@verizon.net
Roster: 36 Neutrals
Services: Mediation

Milford:

-Worcester Community Action Council, Inc. - Community Mediation Center

Carol Balderelli, Director
484 Main Street, 2nd Floor
Worcester, MA 01608-1810
Phone: (508) 754-1176 ext. 138, 148, or 162
Fax: (508) 754-0203
Email: cbald@wcac.net
Roster: 20 Neutrals
Services: Mediation and Early Neutral Evaluation

Uxbridge:

No Approved Program

Westboro:

No Approved Program

Winchendon:

-Quabbin Mediation

Sharon Tracy, Executive Director

13 South Main Street

Orange, MA 01364

Phone: (978) 544-6142

Fax: (978) 544-2165

Email: info@quabbinmediation.org

Roster: 25 Neutrals

Languages: Spanish and Khmer (Also provides American Sign Language)

Services: Mediation

Worcester:

-Worcester Community Action Council, Inc. - Community Mediation Center

Carol Balderelli, Director

484 Main Street, 2nd Floor

Worcester, MA 01608-1810

Phone: (508) 754-1176 ext. 138, 148, or 162

Fax: (508) 754-0203

Email: cbald@wcac.net

Roster: 20 Neutrals

Services: Mediation and Early Neutral Evaluation

HOUSING COURT

Description of Services: Programs operated by court employees do not charge fees for services, but all other approved programs are permitted to charge fees in the Housing Court Department. The Housing Court Department has 2 programs, an in-house ADR program (office of the Housing Specialists) and an outside program that provides specific services. The Housing Specialists are approved in all five court divisions to provide free mediation and dispute intervention services; they resolve hundreds of summary process and landlord/tenants disputes weekly. “Dispute Intervention” is a process used in the Housing Court in which Housing Specialists act as neutrals to identify the areas of dispute between the parties, and assists in the resolution of differences. *See Rule 2.* REBA Dispute Resolution, Inc. has been approved as an outside provider for cases requiring subject matter expertise in the areas of lead paint, mold and asbestos, zoning litigation and environmental litigation. Rule 8(b)(ii).

-Boston Housing Court - Housing Specialists

Michael Neville, Chief Housing Specialist
24 New Chardon Street
Boston, MA 02114
(617) 788-6536
Services: Mediation and Dispute Intervention

-Northeast Housing Court - Housing Specialists

Patrick J. McDonough, Chief Housing Specialist
Fenton Judicial Center
2 Appleton Street
Lawrence, MA 01840
(978) 689-7833
Services: Mediation and Dispute Intervention

-Southeast Housing Court - Housing Specialists

Suzette Fagan-Clarke, Chief Housing Specialist
289 Rock Street, 2nd Floor
Fall River, MA 02720
(508) 677-1505
Services: Mediation and Dispute Intervention

-Western Housing Court - Housing Specialists

Kevin Byrne, Chief Housing Specialist
37 Elm Street
Springfield, MA 01103
(413) 748-7838
Services: Mediation and Dispute Intervention

-Worcester County Housing Court - Housing Specialists

Michael O'Mara, Chief Housing Specialist
225 Main Street
Worcester, MA 01608
(508) 792-0800
Services: Mediation and Dispute Intervention

-Real Estate Bar Association Dispute Resolution, Inc.

Peter Wittenborg, Esq., Executive Director
50 Congress Street, Suite 600
Boston, MA 02109
Phone: (617) 854-7555 or (800) 496-6799
Fax: (617) 854-7570
Email: wittenborg@reba.net
Roster: 15 Neutrals

Fees: The fee is \$225.00 to \$550.00 per hour depending on the neutral selected. There is also an additional administrative fee of \$150.00 per party. Reduced fees and pro bono services are available depending on the Litigant's income.

Services: Mediation and Arbitration

JUVENILE COURT

Overview of Services: Programs approved to provide services in the Juvenile Court Department are not permitted to charge fees for services. *See Rule 1 (b) (iii).* The Juvenile Court Department has 19 approved programs offering mediation of Permanency, CHINS and Parent-Child cases. Permanency Mediation is an alternative to a contested proceeding seeking to terminate parental rights and is offered statewide in both the Juvenile and Probate and Family Court Departments. Permanency mediation is free to the litigants and is supported by funding from the legislature.

When determining approval, the Juvenile Court has considered relevant subject matter expertise including, but not limited to, education and training in the areas of child and family welfare, permanency mediation and parent-child mediation. *Rule 8(b)(ii).*

Barnstable County/ Town of Plymouth:

-Cape Cod Dispute Resolution Center, Inc.

Deborah Fish, Director of Mediation Services
80 Route 6A, Unit 3
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: ccdrel@verizon.net
Roster: 46 Neutrals
Services: Mediation

-Greater Brockton Center for Dispute Resolution

Ron Fredey, Program Coordinator
215 Main Street, Suite 207
P.O. Box 7610
Brockton, MA 02301
Phone: (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com
Roster: 23 Neutrals
Services: Juvenile, CHINS, Conflict Resolution, and Parent-Child Mediation

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire.
Services: CHINS, Permanency Mediation, and Conflict Resolution

Berkshire County:

-Berkshire Center for Families and Children

Jeffrey P. Roth-Howe
8 Trumbull Road
Northampton, MA 01060
Phone: (413) 584-5690
Fax: (413) 586-9436
Email: admin@cafshc.org
Rosters: 2 Neutrals
Services: Permanency Mediation

-Berkshire County Regional Housing Authority

Brad Gordon, Executive Director/Staff Attorney
150 North Street, Suite 28
Pittsfield, MA 01201
Phone: (413) 443-7138
Fax (413) 443-8137
Email: bradg@bcrha.com
Roster: 11 Neutrals
Services: CHINS and Permanency Mediation

-Berkshire Mediation Services

Virginia K. Ford, Director
P.O. Box 3822
Pittsfield, MA 01202-3822
Phone: (413) 499-2792
Fax: (413) 447-9976
Email: berkshireremediation@juno.com
Roster: 9 Neutrals
Services: CHINS and Permanency Mediation

-Center for Human Development & Youth Mediation Services, Inc.

James Williams, CHD Children's Program, Program Director
45 Willow Street
Springfield, MA 01103
Phone: (413) 781-6556
Fax: (413) 781-6523
Email: jwilliams@chd.org
Roster: 24 Neutrals
Services: CHINS and Permanency Mediation

Essex County:

-Massachusetts Families for Kids

Julia Pearson, Program Director
520 Dudley Street
Roxbury, MA 02119
Phone: (617) 989-9446
Fax: (617) 445-4796
Email: jpearson@csrox.org
Roster: 55 Neutrals
Services: Permanency Mediation

-North Shore Community Mediation Program

Cynthia McClory, Executive Director
100 Cummings Center, Suite 307-J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: nscm@verizon.net
Roster: 39 Neutrals
Languages: Spanish, Greek, and Portugese
Services: CHINS, Conflict Resolution, and Parent/Child Mediation

Franklin-Hampshire:

-Berkshire Center for Families and Children

Jeffrey P. Roth-Howe
8 Trumbull Road
Northampton, MA 01060
Phone: (413) 584-5690
Fax: (413) 586-9436
Email: admin@cafshc.org
Rosters: 2 Neutrals
Services: Permanency Mediation

-Center for Human Development & Youth Mediation Services, Inc.

James Williams, CHD Children's Program, Program Director
45 Willow Street
Springfield, MA 01103
Phone: (413) 781-6556
Fax: (413) 781-6523
Email: jwilliams@chd.org
Roster: 24 Neutrals
Services: CHINS and Permanency Mediation

-The Mediation and Training Collaborative

Betsy Williams, Co Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 33 Neutrals
Languages: Spanish
Services: CHINS and Permanency Mediation

-Quabbin Mediation Services

Sharon Tracy, Executive Director
P.O. Box 544
Athol, MA 01331
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish and Khmer (Also provides American Sign Language)
Services: CHINS, Conflict Resolution, and Permanency Mediation

Hampden County:

-Berkshire Center for Families and Children

Jeffrey P. Roth-Howe
8 Trumbull Road
Northampton, MA 01060
Phone: (413) 584-5690
Fax: (413) 586-9436
Email: admin@cafshc.org
Rosters: 2 Neutrals
Services: Permanency Mediation

-Center for Human Development & Youth Mediation Services, Inc.

James Williams, CHD Children's Program, Program Director
45 Willow Street
Springfield, MA 01103
Phone: (413) 781-6556
Fax: (413) 781-6523
Email: jwilliams@chd.org
Roster: 24 Neutrals
Services: CHINS and Permanency Mediation

-Dispute Resolution Services

Leo Florian, Executive Director
115 State Street, Suite 400
P.O. Box 30023
Springfield, MA 01103-0023
Phone: (413) 787-6480
Fax: (413) 788-9685
Email: drs.inc@verizon.net
Roster: 44 Neutrals
Services: Juvenile, CHINS, and Permanency Mediation

-Massachusetts Families for Kids

Julia Pearson, Program Director
520 Dudley Street
Roxbury, MA 02119
Phone: (617) 989-9446
Fax: (617) 445-4796
Email: jpearson@csrox.org
Roster: 55 Neutrals
Services: Permanency Mediation

Middlesex County:

-Community Dispute Settlement Center

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals
Languages: Spanish
Services: CHINS, Truancy, and Permanency Mediation

-Framingham Court Mediation Services, Inc.

Susan Ostberg, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: susan.ostberg@framinghammediation.org
Roster: 50 Neutrals
Services: Juvenile, CHINS, and Parent-Child Mediation

-Harvard Law School, Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 85 Neutrals
Languages: Spanish
Services: CHINS

-Mediation For Results

Elizabeth Winston, Director of Mediation Services
432 Columbia Street, #12
Cambridge, MA 02141
Phone: (617) 494-0444 ext. 368
Fax: (617) 494-8348
Email: elizabethwinston@justastart.org
Roster: 4 Neutrals
Services: Mediation

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 ext 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: CHINS, Juveniles, Victim-Offender, and Restitution Mediation

Norfolk County:

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: CHINS, Permanency Mediation, and Conflict Resolution

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 - ext 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: CHINS, Juveniles, Victim-Offender, and Restitution Mediation

Plymouth County:

-Greater Brockton Center for Dispute Resolution

Ron Fredey, Program Coordinator
215 Main Street, Suite 207
P.O. Box 7610
Brockton, MA 02301
Phone: (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com
Roster: 23 Neutrals
Services: Juvenile, CHINS, Conflict Resolution, and Parent-Child Mediation

-Mediation Partners, Brockton/Hull/Mashpee

Christine M. Farrell O'Reilly, Esq. or Patricia Lewis Murphy
183 Boylston Street
Brockton, MA 02301
Telephone: (508) 584-4899, or (617) 688-9343 Cell, or (781) 925-8827 Home
Fax: (781) 925-4705
Email: patlewmu@msn.com
Roster: 2 Neutrals
Services: Permanency Mediation

Suffolk County:

-Massachusetts Families for Kids

Julia Pearson, Program Director
520 Dudley Street
Roxbury, MA 02119
Phone: (617) 989-9446
Fax: (617) 445-4796
Email: jpearson@csrox.org
Roster: 55 Neutrals
Services: Permanency Mediation

-Metropolitan Mediation Services

Joan Sokoloff, Director
43 Garrison Road
Brookline, MA 02445-4498
Phone: (617) 734-3443 - ext 165
Fax: (617) 734-6385
Email: joan.sokoloff@metromediation.org
Roster: 32 Neutrals
Services: CHINS, Juveniles, Victim-Offender, and Restitution Mediation

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Languages: Able to accommodate multiple language requests, please inquire
Services: CHINS, Permanency Mediation, and Conflict Resolution

Worcester County:

-Parker Mediation Services

Larry Tonelli Parker
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604-1607
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: larri@larriparker.com
Roster: 2 Neutrals
Services: Permanency Mediation

-Quabbin Mediation Services

Sharon Tracy, Executive Director
P.O. Box 544
Athol, MA 01331
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish and Khmer (Also provides American Sign Language)
Services: CHINS, Conflict Resolution, and Permanency Mediation

-Worcester Community Action Council - Community Mediation Center

Carol Balderelli, Director

484 Main Street, 2nd Floor

Worcester, MA 01608-1810

Phone: (508) 754-1176 ext. 138

Fax (508) 754-0203

Email: cbald@wcac.net

Roster: 20 Neutrals

Services: CHINS and Permanency Mediation

LAND COURT

Overview of Services: Programs approved to provide services in the Land Court Department are permitted to charge fees for service. *See Rule 7 (e).* The Land Court Department has approved three programs to provide ADR services. Additionally, the Land Court has an active case conferencing program which promotes ADR to litigants.

-JAMS

Paul Gelinas, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com

Fees: Mediation for one day or less is \$150.00 to \$250.00 per party, 2-3 days is \$300.00 per party, and 4 days or more is 10% of the professional fees divided by the parties according to their fee arrangement. Pro Bono services are provided to Litigants who qualify.

Services: Mediation

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739, ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org

Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

-Real Estate Bar Association Dispute Resolution, Inc.

Peter Wittenborg, Executive Director
50 Congress Street, Suite 600
Boston, MA 02109-4075
Phone: (617) 854-7555 or (800) 496-6799
Fax: (617) 854-7570
Email: wittenborg@reba.net

Roster: 15 Neutrals

Fees: The fee is \$225.00 to \$550.00 per hour depending on the neutral selected. There is also an additional administrative fee of \$150.00 per party. Reduced fees and pro bono services are available depending on the Litigant's income.

Services: Mediation and Arbitration.

PROBATE AND FAMILY COURT

Overview of Services: The Probate and Family Court Department has 24 approved programs offering mediation and other ADR services. These programs are permitted to charge fees, and their fee schedules provide for fee waivers or reduced fee services for indigent or low income litigants. *Rule 7* - Some programs approved in the Probate and Family Court, such as the bar association programs providing conciliation services, do not charge fees.

In addition to the programs offering mediation and conciliation, the Probate and Family Court Department has on-site dispute intervention services administered by the Office of the Commissioner of Probation and conducted by probation officers in each of the 14 court divisions. “Dispute intervention” is a process used in the Probate and Family Court in which probation officers act as neutrals to help the parties identify disputed issues and assist in the resolution of disputes. No fees are charged for this service, but a judge may require the parties to participate in dispute intervention. *Rule 2.*

The Probate and Family Court Department also approves programs to provide permanency mediation which is a specialized form of mediation used in the context of adoption and open adoption.

When determining program approval, the Probate and Family Court Department considers the specialized training of a program’s mediators, including such subjects as family law, family dynamics, child developmental issues, non-traditional families, complex financial issues (for example, business evaluation, retirement benefits, tax consequences of divorce and domestic violence). *Rule 8(b)(ii).*

Many of the programs offer free initial sessions so that parties can learn about the process and determine whether or not it is useful to them. Parties and/or their attorneys may be required by a judge to attend a “screening” regarding court-connected dispute resolution services to determine whether or not such services are appropriate for the parties and to give the parties a chance to learn about the services. *Rule 6(b).* As a condition of their approval, the listed programs have agreed to provide screening services without charge.

For more information about dispute resolution services in the Probate and Family Court Department, please contact:

Christine Yurgelun, Esq.
Manager of Administrative Services
Probate and Family Court Administrative Office
Two Center Plaza, Suite 210
Boston, MA 02108
Phone: (617) 788-6600
Fax: (617) 788-8995

Barnstable County:

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22
Fees: Varies according to each neutral's fee schedule
Services: Mediation

-Mediation Partners, Brockton/Hull/Mashpee

Christine M. Farrell O'Reilly, Esq.
40 Whitehead Avenue
Hull, MA 02045
Telephone: (617) 688-9343 Cell or (781) 925-8827 Home
Fax: (781) 925-4705
Email: patlewm@msn.com
Roster: 3/3
Fees: The fee is \$125.00 for the first 2 hours. The fee for each additional hour is \$100.00 per party per hour. Reduced fees are available on a sliding scale depending on Litigant's income.
Services: Mediation

Berkshire County:

-Berkshire Mediation Services, Inc.

Virginia Ford, Director
P.O. Box 3822
Pittsfield, MA 01202-3822
Telephone: (413) 499-2792
Fax: (413) 447-9976
Email: berkshireremediation@juno.com
Roster: 8/12
Fees: Fees are based on a sliding scale. Reduced fees and fee waivers may be available.
Services: Mediation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22
Fees: Varies according to each neutral's fee schedule
Services: Mediation

Bristol County:

- Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22
Fees: Varies according to each neutral's fee schedule
Services: Mediation

-Mediation Partners, Brockton/Hull/Mashpee

Christine M. Farrell O'Reilly, Esq.
40 Whitehead Avenue
Hull, MA 02045
Telephone: (617) 688-9343 Cell or (781) 925-8827 Home
Fax: (781) 925-4705
Email: patlewmu@msn.com
Roster: 3/3
Fees: The fee is \$125.00 per hour for the first 2 hours. The fee for each additional hour is \$100.00 per party. Fee reductions are available depending on the Litigant's income.
Services: Mediation

Dukes County:

-Martha's Vineyard Mediation Program, Inc.

Louisa Williams, Executive Director

P.O. Box 1627

West Tisbury, MA 02575

Telephone: (508) 693-2999

Fax: (508) 693-2199

Email: louisa@mvmediation.org

Roster: 8/15

Fees: The fee is \$75.00 per party per session. The fee may be reduced or waived on a sliding scale based on the Litigant's income.

Languages: Brazilian Portuguese

Services: Mediation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee

c/o Lian, Zarrow, Eynon & Shea

34 Mechanic Street

Worcester, MA 01608

Phone: (508) 799-4461

Fax: (508) 799-6522

Email: mzarrow@izes.com

Roster: 22/22

Fees: Varies according to each neutral's fee schedule

Services: Mediation

Essex County:

-Essex Bar Conciliation Program

Pamela Surette, Program Director

Shetland Office Park

45 Congress Street, Suite 4100

Salem, MA 01970

Telephone: (978) 741-7888

Fax: (978) 741-1348

Email: p.surette@essexcountybar.org

Roster: 54/54

Fees: There are no fees for services provided. Services are provided on a Pro Bono basis.

Services: Conciliation

-Diane Neumann & Associates

R. Kirk Fallis
126 Main Street, Suite A
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9101
Email: info@divorcemed.com

Roster: 4/4

Fees: The fees range from \$180.00 to \$460.00 per hour. Reduced fee services are available for families with an income of less than \$40,000.00.

Services: Mediation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea

34 Mechanic Street
Worcester, MA 01608

Phone: (508) 799-4461

Fax: (508) 799-6522

Email: mzarrows@izes.com

Roster: 22/22

Fees: Varies according to each neutral's fee schedule

Services: Mediation

-North Shore Community Mediation, Inc.

Cynthia McClorey, Executive Director

100 Cummings Center, Suite 307-J

Beverly, MA 01915

Telephone: (978) 232-1212

Fax: (978) 232-0060

Email: nscsm@verizon.net

Roster: 9/60

Fees: The Fees are \$50.00 to \$200.00 per party per hour on a sliding scale based on the Litigant's income. Fee reductions and waivers may be available.

Languages: Spanish and Portuguese.

Services: Mediation

Franklin County:

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22
Fees: Varies according to each neutral's fee schedule
Services: Mediation

-The Mediation and Training Collaborative

Betsy Bryant Williams, Co Director
277 Main Street, Suite 401
Greenfield, MA 01301
Telephone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 15/34
Fees: The fees are \$0.00 to \$150.00 per hour per party on a sliding scale determined by the Litigant's income.
Languages: Spanish and French
Services: Mediation

-Quabbin Mediation Services

John Hollock
P.O. Box 544
Athol, MA 01331
Telephone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Roster: 25 Neutrals
Fees: The fees are based on a sliding scale depending on the Litigant's income, which can range from \$0.00 to \$145.00 per hour.
Languages: Spanish, Khmer and American Sign Language
Services: Mediation

Hampden County:

-Hampden County Probate and Family Conciliation Program

Gina M. Barry, Esq.
Bacon & Wilson, P.C.
33 State Street
Springfield, MA 01103
Telephone: (413) 781-0560
Fax: (413) 739-7740
Email: gbarry@bacon-wilson.com
Roster: 30/30
Fees: There are no fees for services provided. Services are provided on a Pro Bono basis.
Services: Conciliation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22
Fees: Varies according to each neutral's fee schedule
Services: Mediation__

-The Mediation and Training Collaborative

Betsy Bryant Williams, Co Director
277 Main Street, Suite 401
Greenfield, MA 01301
Telephone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 15/34
Fees: The fees are \$0.00 to \$150.00 per hour per party on a sliding scale determined by the Litigant's income.
Languages: Spanish and French
Services: Mediation

Hampshire County:

-Hampshire Bar Conciliation Program

Rebecca Ryan, Executive Director
15 Gothic Street, Suite 10
Northampton, MA 01060
Telephone: (413) 586-8729
Fax: (413) 586-7388
Email: hcba@crocker.com
Roster: 25/25

Fees: There are no fees for services provided. All services are provided on a Pro Bono basis.

Services: Conciliation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22

Fees: Varies according to each neutral's fee schedule

Services: Mediation__

-The Mediation and Training Collaborative

Betsy Bryant Williams, Co Director
277 Main Street, Suite 401
Greenfield, MA 01301
Telephone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 15/34

Fees: The fees are \$0.00 to \$150.00 per hour. The sliding scale is based on annual income.

Languages: Spanish and French

Services: Mediation and Permanency Mediation

-Quabbin Mediation Services

John Hollock
P.O. Box 544
Athol, MA 01331
Telephone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Roster: 10/22

Fees: The fees are based on a sliding scale depending on the Litigant's income, which can range from \$0.00 to \$145.00 per hour.

Languages: Spanish, Khmer and American Sign Language

Services: Mediation

Middlesex County:

-Agreement Resources, LLC

Blair Trippe
30 Walpole Street
Norwood, MA 02062
Telephone: (617) 621-7009
Fax: (781) 259-0703
Email: blair@agreementresources.com
Roster: 5/5

Fees: The fee ranges from \$0.00 to \$350.00 per hour for divorce cases. There is a sliding scale based on combined income.

Languages: French and Norweigan

Services: Mediation

-Community Dispute Settlement Center

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Telephone: (617)876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 40/55

Fees: The fees are \$0.00 - \$300.00 per person per hour determined by a sliding scale based on the Litigant's income.

Languages: Spanish

Services: Mediation

-Diane Neumann & Associates

R. Kirk Fallis
Divorce Mediation Service
126 Main Street, Suite A
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9101
Email: info@divorcemed.com
Roster: 4/4

Fees: The fees range from \$180.00 to \$460.00 per hour. Fee reductions are available to indigent and low income families with an annual income of less than \$40,000.00 per year

Services: Mediation

-Elder Decisions

Arline Kardasis
30 Walpole Street
Norwood, MA 02062
Telephone: (617) 621-7009
Fax: (781) 259-0703
Email: rikk@ElderDecisions.com
Roster: 4/4

Fees: The fee is \$350.00 per hour for elder cases; \$250.00 per hour for divorce cases. Fee waivers and reductions are available based on the family circumstances and needs.
Languages: Norwegian and French
Services: Mediation

-Framingham Court Mediation

Susan Ostberg, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: susan.ostberg@framinghammediation.org
Roster: 12/50

Fees: The fee is \$75.00 per hour per person. Fee reductions and waivers may be available.
Languages: Spanish, Portuguese, Cantonese and American Sign Languages.
Services: Mediation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22

Fees: Varies according to each neutral's fee schedule
Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
3 Harvard Avenue, Suite 3
Brookline, MA 02446
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation
Fees: The fee is \$300.00 to \$500.00 per hour for family cases. Fee reduction or waivers may be available.
Languages: The program will contact an interpreter if needed.
Services: Mediation and Arbitration.

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services

4 Faneuil Hall, Fourth Floor

Boston, MA 02109-1632

Telephone: (617) 973-9739 Ext. 23

Fax: (617) 973-9532

Email: jhoch@mwi.org

Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

-Middlesex County Bar Conciliation Program

Diane Verner

Middlesex County Bar Association

200 Trade Center, Room 329

Woburn, MA 01801

Telephone: (781) 939-2797

Fax: (781) 933-1291

Email: dianemcba@aol.com

Roster: 59/59

Fees: There are no fees for services provided. All services are provided on a Pro Bono basis.

Services: Conciliation

Norfolk County:

-Agreement Resources, LLC

Blair Trippe

30 Walpole Street

Norwood, MA 02062

Telephone: (617) 621-7009

Fax: (781) 259-0703

Email: blair@agreementresources.com

Roster: 5/5

Fees: The fees are \$0.00 to \$350.00 per hour for divorce cases. A sliding scale is also available based on combined income.

Languages: French and Norwegian

Services: Mediation

-Community Dispute Settlement Center

Gail S. Packer, Executive Director

60 Gore Street, Suite 202

Cambridge, MA 02141

Telephone: (617)876-5376

Fax: (617) 876-6663

Email: cdscinfo@communitydispute.org

Roster: 40/55

Fees: The fees range from \$0.00 - \$300.00 per person per hour as determined by a sliding scale based on the litigant's income.

Languages: Spanish

Services: Mediation

-Diane Neumann & Associates

R. Kirk Fallis

126 Main Street, Suite A

Watertown, MA 02472

Telephone: (617) 926-9100

Fax: (617) 964-9101

Email: info@divorcemed.com

Roster: 4/4

Fees: The fee is \$180.00 to \$420.00 per hour. Fee reductions are available to families with an annual income of less than \$40,000.00 per year.

Services: Mediation

-Elder Decisions

Arline Kardasis

30 Walpole Street

Norwood, MA 02062

Telephone: (617) 621-7009

Fax: (781) 259-0703

Email: rikk@ElderDecisions.com

Roster: 4/4

Fees: The fee is \$350.00 per hour for elder cases and \$250.00 per hour for divorce. Fee waivers and reductions are available based on family circumstances and needs.

Languages: Norwegian and French

Services: Mediation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee

c/o Lian, Zarrow, Eynon & Shea

34 Mechanic Street

Worcester, MA 01608

Phone: (508) 799-4461

Fax: (508) 799-6522

Email: mzarrows@izes.com

Roster: 22/22

Fees: Varies according to each neutral's fee schedule

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

3 Harvard Avenue, Suite 3

Brookline, MA 02446

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Roster: 4/11

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$300.00 to \$500.00 per hour for family cases. Fee reduction or waivers may be available.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

-Mediation Partners, Brockton/Hull/Mashpee

Christine M. Farrell O'Reilly, Esq.

40 Whitehead Avenue

Hull, MA 02045

Telephone: (508) 584-4899, or (617) 688-9343 Cell, or (781) 925-8827 Home

Fax: (781) 925-4705

Email: patlewmu@msn.com

Roster: 3/3

Fees: The fee is \$125.00 per party for the first 2 hours. Each additional hour is \$100.00 per party. Reduced fees are available determined by a sliding scale based on the Litigant's income.

Services: Mediation

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services

4 Faneuil Hall, Fourth Floor

Boston, MA 02109-1632

Telephone: (617) 973-9739 Ext. 23

Fax: (617) 973-9532

Email: jhoch@mwi.org

Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

Plymouth County:

-Diane Neumann & Associates

R. Kirk Fallis
Divorce Mediation Service
126 Main Street, Suite A
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9101
Email: info@divorcemed.com
Roster: 4/4

Fees: The fees range from \$180.00 to \$420.00 per hour. Fee reductions are available to indigent and low income families with an annual income of less than \$40,000.00 per year

Services: Mediation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22

Fees: Varies according to each neutral's fee schedule

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
3 Harvard Avenue, Suite 3
Brookline, MA 02446
Telephone: (617) 277-9232
Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$300.00 to \$500.00 per hour for family cases. Fee reduction or waivers may be available.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration.

-Mediation Partners, Brockton/Hull/Mashpee

Christine M. Farrell O'Reilly, Esq.

40 Whitehead Avenue

Hull, MA 02045

Telephone: (617) 688-9343 Cell or (781) 925-8827 Home

Fax: (781) 925-4705

Email: patlewmu@msn.com

Roster: 3/3

Fees: The fee is \$125.00 per party for the first 2 hours. Each additional hour is \$100.00 per party. Reduced fees are available on a sliding scale based on the Litigant's income.

Services: Mediation

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services

4 Faneuil Hall, Fourth Floor

Boston, MA 02109-1632

Telephone: (617) 973-9739 Ext. 23

Fax: (617) 973-9532

Email: jhoch@mwi.org

Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

Suffolk County:

-Agreement Resources, LLC

Blair Trippe

30 Walpole Street

Norwood, MA 02062

Telephone: (617) 621-7009

Fax: (781) 259-0703

Email: blair@agreementresources.com

Roster: 5/5

Fees: The fee ranges from \$0.00 to \$350.00 per hour for divorce cases. Fee reductions are available on a sliding scale based on the Litigant's income.

Languages: French and Norwegian

Services: Mediation

-Community Dispute Settlement Center

Gail S. Packer, Executive Director
60 Gore Street
Cambridge, MA 02141
Telephone: (617) 876-5376
Fax: (617) 876-5376
Email: cdscinfo@communitydispute.org
Roster: 40/55

Fees: The fees range from \$0.00 to \$300.00 per person per session. Fees are based on a sliding scale determined by the Litigant's income. Reduced fees and fee waivers are also available.

Languages: Spanish
Services: Mediation

-Diane Neumann & Associates

R. Kirk Fallis
126 Main Street, Suite A
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 926-9101
Email: info@divorcemed.com
Roster: 4/4

Fees: The fee ranges from \$180.00 to \$460.00 per hour. Reduced fee services are available for families with an income that is less than \$40,000.00.

Services: Mediation

-Elder Decisions

Arline Kardasis
30 Walpole Street
Norwood, MA 02062
Telephone: (617) 621-7009
Fax: (781) 259-0703
Email: rikk@ElderDecisions.com
Roster: 4/4

Fees: The fee is \$350.00 per hour for elder cases and \$250.00 per hour for divorce cases. Fee waivers or reductions are available based on family circumstances and need.

Languages: Norwegian and French.
Services: Mediation.

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22
Fees: Varies according to each neutral's fee schedule
Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
3 Harvard Avenue, Suite 3
Brookline, MA 02446
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation
Fees: The fee is \$300.00 to \$500.00 per hour for family cases. Fee reduction or waivers may be available.
Languages: The program will contact an interpreter if needed.
Services: Mediation and Arbitration

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Telephone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals
Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

-Pre-Trial Solutions, Inc.

Maria D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Worcester County:

-Worcester Community Action Council, Inc. - Community Mediation Center

Carol Balderelli, Program Director
484 Main Street, 2nd Floor
Worcester, MA 01608-1810
Telephone: (508) 754-1176, Ext. 138
Fax: (508) 754-0203
Email: cbald@wcac.net
Roster: 16/20

Fees: The fee ranges from \$0.00 to \$90.00 per hour per party. There is a sliding scale based on the Litigant's income and household size.

Languages: Spanish

Services: Mediation

-Diane Neumann & Associates

R. Kirk Fallis
126 Main Street, Suite A
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 926-9101
Email: info@divorcemed.com
Roster: 4/4

Fees: The fee ranges from \$180.00 to \$460.00. Reduced fee services are available to families with of an income less than \$40,000.00 a year.

Services: Mediation

-Jewish Family Services of Worcester, Inc.

Katherine Kaiser
646 Salisbury Street
Worcester, MA 01609
Telephone: (508) 755-3101
Fax: (508) 755-7460
Email: info@jafsworcester.org
Roster: 3/3

Fees: The regular fee for mediation is \$240.00 per hour. The Reduced fee is \$150.00 per hour for families with an annual income less than \$50,000.00 a year. Fee waivers may be available.

Services: Mediation

-Massachusetts Council on Family Mediation

Mark I. Zarrow, Chair of Court Connected ADR Committee
c/o Lian, Zarrow, Eynon & Shea
34 Mechanic Street
Worcester, MA 01608
Phone: (508) 799-4461
Fax: (508) 799-6522
Email: mzarrows@izes.com
Roster: 22/22

Fees: Varies according to each neutral's fee schedule

Services: Mediation__

- Mediation Group, Inc.

Amy Gordon, Administrative Director
3 Harvard Avenue, Suite 3
Brookline, MA 02446
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

-Parker Mediation Services

Larri Tonelli Parker

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Telephone: (508) 795-0200

Fax: (508) 791-0325

Email: larri@larriparker.com

Roster: 3/6

Fees: The fee is \$225.00 per hour. Reduced fees and sliding scales may be available.

Languages: Spanish

Services: Mediation

SUPERIOR COURT

Overview of Services: Programs approved to provide services in the Superior Court Department are permitted to charge fees for services. See Rule 7 (e). The Superior Court Department has approved 14 programs offering ADR services and has an in-house program which screens cases for use of ADR and mediates pro se cases.

Barnstable:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-JAMS

Paul Gelinias, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00. Four days or more days is 10% of the professional fees divided between the parties. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days and 10% of the professional fees divided by the parties for four or more days. Pro Bono services are provided to clients determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation, Arbitration, and Conciliation

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Berkshire:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.
Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.
Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Berkshire County Regional Housing Authority

Brad Gordon, Executive Director/Staff Attorney
Housing Services and Mediation Program
150 North Street, Suite 28
Pittsfield, MA 01201
Phone: (413) 443-7138
Fax: (413) 443-8137
Email: bradg@bcrha.com

Roster: 11 Neutrals - 1 of the 11 Neutrals provides conciliation services as well as mediation.
Fees: The fees range from \$0.00 to \$200.00 per hour based on a sliding scale determined by the Litigant's income.
Services: Mediation and Conciliation

-JAMS

Paul Gelinas, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00. The fee for four or more days is 10% of the professional fees divided between the parties. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to Litigants to Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Bristol:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Boston Law Collaborative, LLC

Israella Brill Cass, Esq., ADR Manager/Executive Director
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: ibrillcass@bostonlawcollaborative.com
Roster: 4 Neutrals

Fees: The fees range from \$210.00 to \$500.00 per hour with a \$250.00 per party administrative fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.

Services: Mediation, Arbitration, and Case Evaluation

-JAMS

Paul Gelinias, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00. The fee for four or more days is 10% of the professional fees divided between the party. The arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are available to Litigants determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Mediation Group, Inc.

Amy Gordon, Administrative Director

3 Harvard Avenue, Suite 3

Brookline, MA 02446

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration.

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director

Middlesex Community College

33 Kearney Square

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation

Fees: The fee charged is \$225.00 per party for three hours, an \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation, Arbitration, and Conciliation

-Pre-Trial Solutions, Inc.

Marie D'Aoust

10 Liberty Square, 6th Floor

Boston, MA 02109

Phone: (617) 542-2005

Fax: (617) 482-0456

Email: solutions@pretrialsolutions.com

Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Dukes:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-JAMS

Paul Gelinias, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00. Four days or more days is 10% of the professional fees divided between the parties. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to Litigants determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Martha's Vineyard Mediation Program, Inc.

Louisa Williams, Executive Director

P.O. Box 1627

West Tisbury, MA 02575

Telephone: (508) 693-2999

Fax: (508) 693-2199

Email: louisa@mvmediation.org

Roster: 16 Neutrals

Fees: The fee is \$75.00 per party per session. The fee may be reduced or waived depending on the Litigant's income based on a sliding scale.

Languages: Brazilian Portuguese

Services: Mediation

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director

Middlesex Community College

33 Kearney Square

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation

Fees: The fee charged is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the court.

Services: Mediation, Arbitration, and Conciliation

-Pre-Trial Solutions, Inc.

Marie D'Aoust

10 Liberty Square, 6th Floor

Boston, MA 02109

Phone: (617) 542-2005

Fax: (617) 482-0456

Email: solutions@pretrialsolutions.com

Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Essex:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Diane Neumann and Associates

Diane Neumann, Esq.
Divorce Mediation Service
126 A Main Street
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9119
Email: info@divorcemed.com
Roster: 4 Neutrals

Fees: The fees range from \$290.00 to \$440.00 per hour depending on the neutral providing the services. Fee reductions are available to indigent and low income families with an annual income of less than \$40,000.00 per year, which is determined by a sliding scale. The reduced fees range from \$90.00 to \$180.00 per hour.

Services: Mediation, Arbitration, and Conciliation.

-JAMS

Paul Gelinas, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees divided between the party for anything over four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to clients determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation, Arbitration, and Conciliation

-Mediation Group, Inc.

Amy Gordon, Administrative Director
3 Harvard Avenue, Suite 3
Brookline, MA 02446
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration.

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services

4 Faneuil Hall, Fourth Floor

Boston, MA 02109-1632

Telephone: (617) 973-9739 Ext. 23

Fax: (617) 973-9532

Email: jhoch@mwi.org

Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

-Pre-Trial Solutions, Inc.

Marie D'Aoust

10 Liberty Square, 6th Floor

Boston, MA 02109

Phone: (617) 542-2005

Fax: (617) 482-0456

Email: solutions@pretrialsolutions.com

Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Franklin:

-ADR Network

David Gibbs, Manager

c/o Bowditch and Dewey, LLP

One International Place, 44th Floor

Boston, MA 02110

Phone: (617) 757-6522

Fax: (508) 929-3115

Email: adrnetwork@comcast.net

Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claims above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-JAMS

Paul Gelinas, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00. The fees for four or days 10% of the professional fees divided between the parties. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days and 10% of the professional fees divided by the parties for four or more days. Pro Bono services are provided to Litigants determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Hampden:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee which ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-JAMS

Paul Gelinias, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees are divided between parties for anything over four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days, and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Hampshire:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-JAMS

Paul Gelinas, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees for four or more days which is divided between party. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, and \$750.00 for three days and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to clients determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Middlesex:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Boston Law Collaborative, LLC

Israella Brill Cass, Esq., ADR Manager/Executive Director
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: ibrillcass@bostonlawcollaborative.com
Roster: 4 Neutrals

Fees: The fees range from \$210.00 to \$500.00 per hour with a \$250.00 per party administration fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.

Services: Mediation, Arbitration, and Case Evaluation

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Telephone: (617)876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals

Fees: The fees are \$0.00 - \$300.00 per person per hour determined by a sliding scale based on the Litigant's income.

Languages: Spanish

Services: Mediation.

-Diane Neumann and Associates

Diane Neumann, Esq.
Divorce Mediation Service
126 A Main Street
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9119
Email: info@divorcemed.com
Roster: 4 Neutrals

Fees: The fees range from \$290.00 to \$440.00 per hour depending on the neutral providing the services. Fee reductions are available to indigent and low income families with an annual income of less than \$40,000.00 per year, which is determined by a sliding scale. The reduced fees range from \$90.00 to \$180.00 per hour.

Services: Mediation, Arbitration, Conciliation

-JAMS

Paul Gelinias, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinias@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees divided by the parties for services over four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to clients determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation, Arbitration, and Conciliation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

3 Harvard Avenue, Suite 3

Brookline, MA 02446

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration.

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services

4 Faneuil Hall, Fourth Floor

Boston, MA 02109-1632

Telephone: (617) 973-9739 Ext. 23

Fax: (617) 973-9532

Email: jhoch@mwi.org

Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

-Pre-Trial Solutions, Inc.

Marie D'Aoust

10 Liberty Square, 6th Floor

Boston, MA 02109

Phone: (617) 542-2005

Fax: (617) 482-0456

Email: solutions@pretrialsolutions.com

Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Nantucket:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.
Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.
Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-JAMS

Paul Gelinias, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees are divided between the parties for services beyond four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days, and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to Litigants determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent clients as determined by the Court.
Services: Mediation, Arbitration, and Conciliation

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals
Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.
Services: Mediation, Arbitration, and Case Evaluation

Norfolk:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals
Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.
Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Boston Law Collaborative, LLC

Israella Brill Cass, Esq., ADR Manager/Executive Director
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: ibrillcass@bostonlawcollaborative.com
Roster: 4 Neutrals

Fees: The fees range from \$210.00 to \$500.00 per hour with a \$250.00 per party administration fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court..

Services: Mediation, Arbitration, and Case Evaluation

-Diane Neumann and Associates

Diane Neumann, Esq.
Divorce Mediation Service
126 A Main Street
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9119
Email: info@divorcemed.com
Roster: 4 Neutrals

Fees: The fees range from \$290.00 to \$440.00 per hour depending on the neutral providing the services. Fee reductions are available to indigent and low income families with an annual income of less than \$40,000.00 per year, which is determined by a sliding scale. The reduced fees range from \$90.00 to \$180.00 per hour.

Services: Mediation, Arbitration, and Conciliation

-JAMS

Paul Gelinas, Business Manager

One Beacon Street, Suite 2300

Boston, MA 02108

Phone: (617) 228-0200

Fax: (617) 228-0222

Email: pgelinas@jamsadr.com

Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees are divided between the parties for services beyond four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days, and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided for clients determined to be indigent by the court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director

Middlesex Community College

33 Kearney Square

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent clients as determined by the Court.

Services: Mediation, Arbitration, and Conciliation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

3 Harvard Avenue, Suite 3

Brookline, MA 02446

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration.

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Telephone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.
Services: Mediation, Arbitration, and Case Evaluation

Plymouth:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.
Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.
Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Boston Law Collaborative, LLC

Israella Brill Cass, Esq., ADR Manager/Executive Director
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: ibrillcass@bostonlawcollaborative.com
Roster: 4 Neutrals

Fees: The fees range from \$210.00 to \$500.00 per hour with a \$250.00 per party administration fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.
Services: Mediation, Arbitration, and Case Evaluation

-Diane Neumann and Associates

Diane Neumann, Esq.
Divorce Mediation Service
126 A Main Street
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9119
Email: info@divorcemed.com
Roster: 4 Neutrals

Fees: The fees range from \$290.00 to \$440.00 per hour depending on the neutral providing the services. Fee reductions are available to indigent and low income families with an annual income of less than \$40,000.00 per year, which is determined by a sliding scale. The reduced fees range from \$90.00 to \$180.00 per hour.
Services: Mediation, Arbitration, and Conciliation

-JAMS

Paul Gelinas, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees divided between the parties for services beyond four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days, and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to Litigants determined to be indigent by the Court.

Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
3 Harvard Avenue, Suite 3
Brookline, MA 02446
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration.

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Telephone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation

Suffolk:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.

Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for claims over \$10 Million.

Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Boston Law Collaborative, LLC

Israela Brill Cass, Esq., ADR Manager/Executive Director
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: ibrillcass@bostonlawcollaborative.com
Roster: 4 Neutrals

Fees: The fees range from \$210.00 to \$500.00 per hour with a \$250.00 per party administration fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.
Services: Mediation, Arbitration, and Case Evaluation

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Telephone: (617)876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 49 Neutrals

Fees: The fees are \$0.00 - \$300.00 per person per hour, which is determined by a sliding scale based on the Litigant's income.

Languages: Spanish
Services: Mediation

-Diane Neumann and Associates

Diane Neumann, Esq.
Divorce Mediation Service
126A Main Street
Watertown, MA 02472
Telephone: (617) 926-9100
Fax: (617) 964-9119
Email: info@divorcemed.com
Roster: 4 Neutrals

Fees: The fees are \$290.00 to \$440.00 per hour depending on the neutral providing the services. Reduced fee services are available to indigent and low income families with an annual income of less than \$40,000.00 a year, which is determined by a sliding scale. The reduced fees range from \$90.00 to \$180.00 per hour.

Services: Mediation, Arbitration, and Conciliation

-JAMS

Paul Gelinas, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: pgelinas@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees are divided between the parties for services beyond four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days, and 10% of professional fees divided by the parties for four or more days. Pro Bono services are provided to clients determined to be indigent by the court. Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial.

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.
Services: Mediation, Arbitration, and Conciliation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
3 Harvard Avenue, Suite 3
Brookline, MA 02446
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation
Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level. Languages: The program will contact an interpreter if needed.
Services: Mediation and Arbitration.

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services
4 Faneuil Hall, Fourth Floor
Boston, MA 02109-1632
Telephone: (617) 973-9739 Ext. 23
Fax: (617) 973-9532
Email: jhoch@mwi.org
Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.
Languages: Able to accommodate multiple language requests, please inquire
Services: Mediation and Arbitration

-Pre-Trial Solutions, Inc.

Marie D'Aoust
10 Liberty Square, 6th Floor
Boston, MA 02109
Phone: (617) 542-2005
Fax: (617) 482-0456
Email: solutions@pretrialsolutions.com
Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.
Services: Mediation, Arbitration, and Case Evaluation

Worcester:

-ADR Network

David Gibbs, Manager
c/o Bowditch and Dewey, LLP
One International Place, 44th Floor
Boston, MA 02110
Phone: (617) 757-6522
Fax: (508) 929-3115
Email: adrnetwork@comcast.net
Roster: 6 Neutrals

Fees: There is an administrative fee of \$125.00 per party per case. The hourly rate ranges from \$100.00-\$400.00 per hour depending on the neutral who is providing the service. Fee reductions and waivers are provided to Litigants the Court determines to be indigent.
Services: Mediation, Arbitration, Conciliation, and Case Evaluation

-American Arbitration Association

Karen Jalkut, District Vice President
One Center Plaza, Suite 300
Boston, MA 02108
Phone: (617) 695-6062
Fax: (617) 451-0763
Email: jalkutk@adr.org
Roster: 213 Neutrals

Fees: There is an initial filing fee that ranges from \$500.00 to \$10,000.00 depending on the amount of the claim. The base fee for cases over \$10 Million is \$12,500.00 plus 1% of the amount of the claim above \$10 Million. The case service fee ranges from \$200.00 to \$4,000.00 for claims under \$10 Million, and \$6,000.00 for anything over \$10 Million.
Services: Mediation, Arbitration, Neutral Evaluation, and Mini Trials

-Diane Neumann and Associates

Diane Neumann, Esq. or Kirk Fallis, Esq.
Divorce Mediation Service
126A Main Street
Watertown, MA 02472
Telephone: (617) 964-7485
Fax: (617) 964-9119
Email: info@divorcemed.com
Roster: 4 Neutrals

Fees: The fees are \$290.00 to \$440.00 per hour depending on the neutral providing the services. Reduced fee services are available to indigent and low income families with an annual income of less than \$40,000.00 a year, which is determined by a sliding scale. The reduced fees range from \$90.00 to \$180.00 per hour.
Services: Mediation, Arbitration, and Conciliation

-JAMS

Laura Jennett-Leitner, Business Manager
One Beacon Street, Suite 2300
Boston, MA 02108
Phone: (617) 228-0200
Fax: (617) 228-0222
Email: ljennett-leitner@jamsadr.com
Roster: 9 Neutrals

Fees: The fee for mediation is \$150.00 to \$250.00 per party per day. The fee for two to three days is \$300.00 and 10% of the professional fees divided between the parties for services of more than four days. The Arbitration fee is \$250.00 per party for one day, \$500.00 for two days, \$750.00 for three days, and 10% of the professional fees are divided by the parties for four or more days. Pro Bono services are provided to clients determined to be indigent by the Court.
Services: Mediation, Arbitration, Conciliation, Case Evaluation, Mini Trial, and Summary Jury Trial

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

3 Harvard Avenue, Suite 3

Brookline, MA 02446

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Roster: 12 Neutrals - 11/12 Mediation, 5/12 Arbitration, 2/12 Case Evaluation

Fees: The fee is \$600.00 for a half day per party and \$1,200.00 for a full day. The fee for each additional hour is \$175.00. The fee for arbitration is \$100.00 to \$225.00 per hour and \$300.00 to \$400.00 per hour for an entire family divided equally between the parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration.

-Mediation Works, Inc.

Joshua M. Hoch, Director of Mediation Services

4 Faneuil Hall, Fourth Floor

Boston, MA 02109-1632

Telephone: (617) 973-9739 Ext. 23

Fax: (617) 973-9532

Email: jhoch@mwi.org

Roster: 90 Neutrals

Fees: Mediation and Arbitration Services - \$175.00 per party, per hour for all commercial work; Case Maintenance Charge - \$150.00 per party flat fee for mediation and arbitration case management. Reduced rates are available for income-eligible parties.

Languages: Able to accommodate multiple language requests, please inquire

Services: Mediation and Arbitration

-Middlesex Law Center Mediation Program

Kenneth A. Dunn, Director

Middlesex Community College

33 Kearney Square

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: dunnk@middlesex.mass.edu

Roster: 20 Neutrals - 20/20 Mediation, 4/20 Arbitration, 1/20 Conciliation

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent clients as determined by the court.

Services: Mediation, Arbitration, and Conciliation

-Pre-Trial Solutions, Inc.

Marie D'Aoust

10 Liberty Square, 6th Floor

Boston, MA 02109

Phone: (617) 542-2005

Fax: (617) 482-0456

Email: solutions@pretrialsolutions.com

Roster: 2 Neutrals

Fees: The fee charged for mediation for three hours is \$500.00 per party and \$1,500.00 per party for a full day. Each additional hour beyond that is \$250.00 per hour divided equally between the parties. The fee for Arbitration is \$500.00 per party for three hours, and \$1,500.00 per party for a full day, and \$250.00 per hour for each additional hour beyond that divided between the parties. The fee for a three member panel for three hours is \$1,500.00 and \$3,000.00 for a full day.

Services: Mediation, Arbitration, and Case Evaluation