

Trial Court
List of Court-Connected
Approved Programs
for
Alternative Dispute Resolution
Services

Effective 01/01/2016 to 12/31/2018

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OVERVIEW OF THE APPLICATION PROCESS

Court-connected ADR is governed by the *Uniform Rules on Dispute Resolution, Supreme Judicial Court Rule 1:18* (“Uniform Rules”) and took effect in 1999.

Pursuant to the Uniform Rules, each Trial Court Department has approved its respectively listed programs to receive referrals from judges and other court staff for ADR services. *Rule 4(a)*. In order to be approved, programs must: agree to meet the operations standards in *Rule 7*; agree to ensure that the neutrals on their roster who provide court-connected dispute resolution services meet the qualification standards of *Rule 8*; and agree to ensure that the neutrals on their roster follow the ethical standards in *Rule 9* when providing court-connected dispute resolution services.

While litigants may seek ADR services from programs which are not court-connected, a primary benefit of obtaining services from approved programs is that a recognized threshold of quality has been met and continues to be monitored by these programs, which also monitors on-going adherence to the ethical rules. *Rules 8-9*. Failure to maintain compliance with *SJC Rule 1:18* is a basis for the possible revocation of approval by the Chief Justice. *Rule 4(a), 4(f)*.

Current programs are approved from January 1, 2016 through December 31, 2018.

OVERVIEW OF ADR IN THE TRIAL COURT

Court-Connected ADR: An Alternative in Every Department

Alternative Dispute Resolution (ADR) is a generic term used to describe certain processes in which an impartial third person assists parties in settling a case without the need for trial. ADR has developed because in some cases a non-adjudicatory result is quicker, less expensive and more satisfying. Court-Connected ADR is governed by the *Uniform Rules on Dispute Resolution, Supreme Judicial Court Rule 1:18*, which took effect in 1999 and are designed to offer litigants more options in resolving disputes. There are seven ADR processes defined in the Uniform Rules: arbitration, conciliation, case evaluation, dispute intervention, mediation, mini trial and summary jury trial. The best known and most used ADR process is mediation.

The Trial Court Standing Committee on Dispute Resolution advises the Chief Justice of the Trial Court with respect to the implementation and oversight of court-connected dispute resolution services in the Trial Court.

Each Trial Court Department has designated a person to be responsible for the administration of ADR services within that department. In addition, each division in every Trial Court Department has designated someone to be the local dispute resolution coordinator to maintain information about ADR and assist the public in using those services.

There are **51 individual court-approved programs** providing alternative dispute resolution services in the seven Trial Court Departments. Pursuant to Rule 4(a) of the Uniform Rules, programs are approved by the Chief Justice of each of the Trial Court Departments, and most are approved in more than one department. Overall these 51 programs account for 95 program approvals across the seven departments.

Of the 51 programs, **39 operate as primarily free or non-fee-based programs** in the Boston Municipal, District and Juvenile Court Departments. Many of these programs are also approved in the Land Court, Superior Court and Probate and Family Court Departments and are allowed to charge fees for services in those Departments. The remaining 12 programs operate primarily as fee-based programs in the Land Court, Superior Court and Probate and Family Court Departments. Services provided by in-house providers and Bar-sponsored programs are free to litigants except some conciliation programs may be approved to charge administrative fees in the Probate and Family Court Department.

The Boston Municipal Court Department has approved **5** free community mediation programs providing services in seven divisions.

The District Court Department has approved **24** programs providing free mediation services in small claims, summary process and minor criminal cases in 59 of the 62 Court divisions by volunteer mediators.

The Housing Court Department has approved **4** programs, an in-house ADR program (office of the Housing Specialists) and an outside program that provides specific services. The Housing Specialists are approved in all five court divisions to provide free mediation and dispute intervention services; they resolve hundreds of summary process and landlord/tenants disputes weekly. Three fee charging programs have been approved for cases requiring subject matter expertise in the areas of lead paint, mold and asbestos, zoning litigation and environmental litigation.

The Juvenile Court Department has **15** approved programs offering free mediation services for Child Requiring Assistance (CRA), delinquency and Parent-Child cases.

The Land Court Department has **5** approved programs providing ADR services. Additionally, the Land Court has an active case conferencing program which promotes ADR to litigants.

The Probate and Family Court Department has **27** approved programs offering ADR services. This includes an “in-house” dispute intervention services administered by the Office of the Commissioner of Probation and conducted by probation officers in each of the 14 court divisions. In addition, the Probate and Family Court has approved 10 conciliation programs.

The Superior Court has approved **15** programs offering ADR services and has an in-house program which screens cases for use of ADR and mediates pro se cases.

LIST OF APPROVALS BY DEPARTMENT/DIVISIONS

BOSTON MUNICIPAL COURT DEPARTMENT

Overview of Services: The Boston Municipal Court Department has approved five community mediation programs providing mediation services across all 8 divisions for civil, summary process, small claims and minor criminal cases.

CENTRAL DIVISION:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

BRIGHTON DIVISION:

-Graduate Program in Dispute Resolution - University of Massachusetts, Boston

Roni Lipton, Associate Director
University of Massachusetts Boston
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415 or (617) 287-7489
Fax: (617) 287-7412
Email: roni.lipton@umb.edu or conflict@umb.edu
Roster: 46 Neutrals
Services: Mediation

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

CHARLESTOWN DIVISION:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Services: Mediation

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

DORCHESTER DIVISION:

-Graduate Program in Dispute Resolution - University of Massachusetts, Boston

Roni Lipton, Associate Director
University of Massachusetts Boston
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415 or 617-287-7489
Fax: (617) 287-7412
Email: roni.lipton@umb.edu or conflict@umb.edu
Roster: 46 Neutrals
Services: Mediation

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
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Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

EAST BOSTON DIVISION:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

ROXBURY DIVISION:

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Law, Room 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, Russian, Mandarin and Portuguese
Services: Mediation

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

SOUTH BOSTON DIVISION:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

WEST ROXBURY DIVISION:

-Metropolitan Mediation Services

Joshua Jacks, Director

40 Webster Place

Brookline, MA 02445-7937

Phone: (617) 241-0300

Fax: (617) 734-6385

Email: joshua.jacks@metromediation.org

Website: www.metromediation.org

Roster: 67 Neutrals

Services: Mediation

DISTRICT COURT

Overview of Services: Programs approved to provide services in the District Court Department are not permitted to charge fees for service. See Rule 1 (b) (iii). The District Court Department has approved twenty-four programs providing free mediation services in small claims, summary process and minor criminal cases in fifty-nine of the sixty-two Court divisions by volunteer mediators.

BARNSTABLE COUNTY:

Barnstable:

-Cape Cod Dispute Resolution Center, Inc.

Carol Connolly, Executive Director
22 Old Tote Road
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: carol@capemediation.org
Website: www.capemediation.org
Roster: 56 Neutrals
Services: Mediation and Conciliation

Falmouth:

-Cape Cod Dispute Resolution Center, Inc.

Carol Connolly, Executive Director
22 Old Tote Road
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: carol@capemediation.org
Website: www.capemediation.org
Roster: 56 Neutrals
Services: Mediation

Orleans:

-Cape Cod Dispute Resolution Center, Inc.

Carol Connolly, Executive Director
22 Old Tote Road
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: carol@capemediation.org
Website: www.capemediation.org
Roster: 56 Neutrals
Services: Mediation

BERKSHIRE COUNTY:

Northern Berkshire:

-Berkshire County Regional Housing Authority - Mediation Program

Brad Gordon, Executive Director/Staff Attorney
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138 - Ext. 216
Fax: (413) 443-8137
Email: bcrha@berkshire.net
Website: www.bcrha.com
Roster: 16 Neutrals
Services: Mediation and Conciliation

-Berkshire Mediation Services

Thomas E. Webb, Director
366 North Street
Williamstown, MA 01267
Phone: (413) 499-2792
Fax: (413) 770-2546
Email: finem.respice@gmail.com
Roster: 4 Neutrals
Services: Mediation

Pittsfield:

-Berkshire County Regional Housing Authority - Mediation Program

Brad Gordon, Executive Director/Staff Attorney
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138 -Ext. 216
Fax: (413) 443-8137
Email: bcrha@berkshire.net
Website: www.bcrha.com
Roster: 16 Neutrals
Services: Mediation and Conciliation

-Berkshire Mediation Services

Thomas E. Webb, Director
366 North Street
Williamstown, MA 01267
Phone: (413) 499-2792
Fax: (413) 770-2546
Email: finem.respice@gmail.com
Roster: 4 Neutrals
Services: Mediation

Southern Berkshire:

-Berkshire County Regional Housing Authority - Mediation Program

Brad Gordon, Executive Director/Staff Attorney
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138 - Ext. 216
Fax: (413) 443-8137
Email: bcrha@berkshire.net
Website: www.bcrha.com
Roster: 16 Neutrals
Services: Mediation and Conciliation

-Berkshire Mediation Services

Thomas E. Webb, Director
366 North Street
Williamstown, MA 01267
Phone: (413) 499-2792
Fax: (413) 770-2546
Email: finem.respice@gmail.com
Roster: 4 Neutrals
Services: Mediation

BRISTOL COUNTY:

Attleboro:

-New Bedford Face to Face Mediation Program

Marci Pina-Christian, Human Services Coordinator
133 William Street
New Bedford, MA 02740
Phone: (508) 979-1446
Fax: (508) 979-1464
Email: Facetoface@newbedford-ma.gov
Roster: 7 Neutrals
Languages: Spanish and Portuguese
Services: Mediation

Fall River:

-New Bedford Face to Face Mediation Program

Marci Pina-Christian, Human Services Coordinator
133 William Street
New Bedford, MA 02740
Phone: (508) 979-1464
Fax: (508) 979-1464
Email: Facetoface@newbedford-ma.gov
Roster: 7 Neutrals
Languages: Spanish and Portuguese
Services: Mediation

New Bedford:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-New Bedford Face to Face Mediation Program

Marci Pina-Christian, Human Services Coordinator
133 William Street
New Bedford, MA 02740
Phone: (508) 979-1464
Fax: (508) 979-1464
Email: Facetoface@newbedford-ma.gov
Roster: 7 Neutrals
Languages: Spanish and Portuguese
Services: Mediation

Taunton:

-New Bedford Face to Face Mediation Program

Marci Pina-Christian, Human Services Coordinator
133 William Street
New Bedford, MA 02740
Phone: (508) 979-1464
Fax: (508) 979-1464
Email: Facetoface@newbedford-ma.gov
Roster: 7 Neutrals
Languages: Spanish and Portuguese
Services: Mediation

DUKES COUNTY:

Edgartown:

-Martha's Vineyard Mediation Program, Inc.

Richard Barbieri, President
15 Merchants Way, #5
P.O. Box 761
Vineyard Haven, MA 02568
Phone: (508) 693-2999
Fax (508) 693-2199
Email: admin@mvmediation.org
Website: www.mvmediation.org
Roster: 26 Neutrals
Languages: Brazilian Portuguese
Services: Mediation

ESSEX COUNTY:

Gloucester:

-North Shore Community Mediation Program

Cynthia McClorey, Executive Director
100 Cummings Center - Suite 307 - J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: info@nsmediation.org
Website: www.nsmediation.org
Roster: 43 Neutrals
Languages: Spanish
Services: Mediation

Haverhill:

-North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 241
Fax: (978) 373-8966
Email: tjoy@communityactioninc.org
Roster: 36 Neutrals
Languages: Spanish, Sign Language and TDD
Services: Mediation and Conciliation

Ipswich:

- North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 241
Fax: (978) 373-8966
Email: tjoy@communityactioninc.org
Roster: 36 Neutrals
Languages: Spanish, Sign Language and TDD
Services: Mediation and Conciliation

Lawrence:

-North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 241
Fax: (978) 373-8966
Email: tjoy@communityactioninc.org
Roster: 36 Neutrals
Languages: Spanish, Sign Language and TDD
Services: Mediation and Conciliation

Lynn:

-Essex County Bar Association, Lynn District Court Pro Bono Conciliation Program

Pamela L. Surette, Executive Director
45 Congress Street, Suite 4100
Salem, MA 01970
Phone: (978) 741-7888
Fax: (978) 741-1348
Email: p.surette@essexcountybar.org
Roster: 63 Neutrals
Services: Conciliation

Newburyport:

-North Essex Mediators of Community Action, Inc.

Thomas Joy, Director
145 Essex Street
Haverhill, MA 01832
Phone: (978) 373-1971, Ext. 241
Fax: (978) 373-8966
Email: tjoy@communityactioninc.org
Roster: 36 Neutrals
Languages: Spanish, Sign Language and TDD
Services: Mediation and Conciliation

Peabody:

-North Shore Community Mediation Program

Cynthia McClorey, Executive Director
100 Cummings Center - Suite 307 - J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: info@nsmediation.org
Website: www.nsmediation.org
Roster: 43 Neutrals
Languages: Spanish
Services: Mediation

Salem:

-North Shore Community Mediation Program

Cynthia McClorey, Executive Director
100 Cummings Center - Suite 307 - J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: info@nsmediation.org
Website: www.nsmediation.org
Roster: 43 Neutrals
Languages: Spanish
Services: Mediation

FRANKLIN COUNTY:

Greenfield:

-The Mediation and Training Collaborative

Betsy Bryant Williams, Mediation Program Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: ewilliams@communityaction.us
Roster: 38 Neutrals
Languages: Spanish
Services: Mediation

Orange:

-Quabbin Mediation

Jesse Burch, Mediation Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: quabbinmediation@gmail.com
Website: www.quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish, Khmer and American Sign Language
Services: Mediation

HAMPDEN COUNTY:

Chicopee:

-Dispute Resolution Services

Leo A. Florian, Executive Director
115 State Street, Suite 400
P.O. Box 30023
Springfield, MA 01103
Phone: (413) 787-6480
Fax: (413) 788-9685
Email: drs.inc@verizon.net
Website: www.drsmediation.com
Roster: 39 Neutrals
Languages: Spanish, Portuguese, Cambodian, French and Italian
Services: Mediation

Holyoke:

-The Mediation and Training Collaborative

Betsy Bryant Williams, Mediation Program Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: ewilliams@communityaction.us
Roster: 38 Neutrals
Languages: Spanish
Services: Mediation

Palmer:

-Quabbin Mediation

Jesse Burch, Mediation Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: quabbinmediation@gmail.com
Website: www.quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish, Khmer and American Sign Language
Services: Mediation

Springfield:

-Dispute Resolution Services, Inc.

Leo A. Florian, Executive Director
115 State Street, Suite 400
P.O. Box 30023
Springfield, MA 01103
Phone: (413) 787-6480
Fax: (413) 788-9685
Email: drs.inc@verizon.net
Website: www.drsmediation.com
Roster: 39 Neutrals
Services: Mediation

Westfield: No Approved Program

HAMPSHIRE COUNTY:

Eastern Hampshire:

-Quabbin Mediation

Jesse Burch, Mediation Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: quabbinmediation@gmail.com
Website: www.quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish, Khmer and American Sign Language
Services: Mediation

Northampton:

-The Mediation and Training Collaborative

Betsy Bryant Williams, Mediation Program Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: ewilliams@communityaction.us
Roster: 38 Neutrals
Languages: Spanish
Services: Mediation

MIDDLESEX COUNTY:

Ayer:

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Program Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852-1987
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Languages: Khmer, Spanish, French, Greek and ASL
Services: Mediation and Conciliation

Cambridge:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Services: Mediation

-Graduate Program in Conflict Resolution - University of Massachusetts, Boston

Roni Lipton, Associate Director
University of Massachusetts
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415
Fax: (617) 287-7489
Email: roni.lipton@umb.edu or conflict@umb.edu
Roster: 46 Neutrals
Services: Mediation

-Harvard Mediation Program

Maureen Griffin, Program Manager
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1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, Russian, Mandarin and Portuguese
Services: Mediation

Concord:

-MetroWest Mediation Services

Tal Lieber, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: info@metrowestmediationservices.org
Website: www.metrowestmediationservices.org
Roster: 22 Neutrals
Languages: Spanish, Portuguese and Cantonese
Services: Mediation and Conciliation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Program Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852-1987
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Languages: Khmer, Greek, Spanish, French and ASL
Services: Mediation and Conciliation

Framingham:

-MetroWest Mediation Services

Tal Lieber, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: info@metrowestmediationservices.org
Website: www.metrowestmediationservices.org
Roster: 22 Neutrals
Languages: Spanish, Portuguese and Cantonese
Services: Mediation and Conciliation

Lowell:

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Program Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852-1987
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Languages: Khmer, Greek, Spanish, French and ASL
Services: Mediation and Conciliation

Malden:

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Law, Room 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, Russian, Mandarin and Portuguese
Services: Mediation

-Just-A-Start Mediation

Elizabeth Winston, Housing Stabilization Manager
1035 Cambridge Street, Suite 12
Cambridge, MA 02141
Phone: (617) 494-0444
Fax: (617) 494-8348
Email: elizabethwinston@justastart.org
Website: www.justastart.org
Roster: 5 Neutrals
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Conciliation

Marlborough:

-MetroWest Mediation Services

Tal Lieber, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: info@metrowestmediationservices.org
Website: www.metrowestmediationservices.org
Roster: 22 Neutrals
Languages: Spanish, Portuguese and Cantonese
Services: Mediation and Conciliation

Natick:

-MetroWest Mediation Services

Tal Lieber, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: info@metrowestmediationservices.org
Website: www.metrowestmediationservices.org
Roster: 22 Neutrals
Languages: Spanish, Portuguese and Cantonese
Services: Mediation and Conciliation

Newton:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

Somerville:

-Somerville Mediation Program

Alice Comack, Director
337 Somerville Ave, 2nd Floor
Somerville, MA 02143
Phone: (617) 776-5931
Email: acomacksmp@gmail.com
Website: www.somervillecdc.org/mediation
Roster: 14 Neutrals
Languages: Spanish, Haitian Creole and Portuguese
Services: Mediation

Waltham:

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Services: Mediation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Program Director
MCC Law Center, Middlesex Community College
33 Kearney Square
Lowell, MA 01852-1987
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Languages: Khmer, Greek, Spanish, French and ASL
Services: Mediation and Conciliation

Woburn:

-ACC Northeast Mediation Program

Louise Rothery
12 Edgemere Road
Marblehead, MA 01945
Phone: (781) 631-2246
Fax: (781) 631-2251
Email: northeastacc@gmail.com
Roster: 74 Neutrals
Services: Mediation and Conciliation

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Services: Mediation

-Just-A-Start Mediation

Elizabeth Winston, Housing Stabilization Manager
1035 Cambridge Street, Suite 12
Cambridge, MA 02141
Phone: (617) 494-0444 ext. 368
Fax: (617) 494-8348
Email: elizabethwinston@justastart.org
Website: www.justastart.org
Roster: 5 Neutrals
Services: Mediation

NANTUCKET COUNTY:

Nantucket:

-Cape Cod Dispute Resolution Center, Inc.

Carol Connolly, Executive Director
22 Old Tote Road
P.O. Box 193
Orleans, MA 02653
Phone: (508) 240-1717
Fax: (508) 240-1717
Email: carol@capemediation.org
Website: www.capemediation.org
Roster: 56 Neutrals
Services: Mediation and Conciliation

NORFOLK COUNTY:

Brookline:

-Graduate Program in Conflict Resolution - University of Massachusetts, Boston

Roni Lipton, Associate Director
University of Massachusetts
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415
Fax: (617) 287-7489
Email: roni.lipton@umb.edu or conflict@umb.edu
Roster: 46 Neutrals
Services: Mediation

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Law, Room 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, Russian, Mandarin and Portuguese
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

Dedham:

-ACC Northeast Mediation Program

Louise Rothery
12 Edgemere Road
Marblehead, MA 01945
Phone: (781) 631-2246
Fax: (781) 631-2251
Email: northeastacc@gmail.com
Roster: 74 Neutrals
Services: Mediation and Conciliation

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

Quincy:

-Graduate Program in Conflict Resolution - University of Massachusetts, Boston

Roni Lipton, Associate Director
University of Massachusetts
100 Morrissey Boulevard
Boston, MA 02125-3393
Phone: (617) 287-7415
Fax: (617) 287-7489
Email: roni.lipton@umb.edu or conflict@umb.edu
Roster: 46 Neutrals
Services: Mediation

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Law, Room 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, Russian, Mandarin and Portuguese
Services: Mediation

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

Stoughton:

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

Wrentham:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

PLYMOUTH COUNTY:

Brockton:

-Greater Brockton Center for Dispute Resolution

Ron K. Fredey, Program Director
Brockton Trial Court - George Covett Courthouse
215 Main Street, Suite 207
Mailing Address
P.O. Box 842
South Easton, MA 02375
Phone: (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com or mediators@gbcdr.org
Website: www.gbcdr.org
Roster: 10 Neutrals
Services: Mediation and Conciliation

Hingham:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

Plymouth:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation

Wareham:

-New Bedford Face to Face Mediation Program

Marci Pina-Christian, Human Services Coordinator
133 William Street
New Bedford, MA 02740
Phone: (508) 979-1464
Fax: (508) 979-1464
Email: Facetoface@newbedford-ma.gov
Roster: 7 Neutrals
Languages: Spanish and Portuguese
Services: Mediation

SUFFOLK COUNTY:

Chelsea:

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Law, Room 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495-1854
Fax: (617) 496-2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, Russian, Mandarin and Portuguese
Services: Mediation

-Just-A-Start Mediation

Elizabeth Winston, Housing Stabilization Manager
1035 Cambridge Street, Suite 12
Cambridge, MA 02141
Phone: (617) 494-0444 ext. 368
Fax: (617) 494-8348
Email: elizabethwinston@justastart.org
Website: www.justastart.org
Roster: 5 Neutrals
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation

WORCESTER COUNTY:

Clinton: *No Approved Program*

Dudley:

-Family Services of Central Massachusetts

Suzanne Aymes, Mediation Program Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Roster: 21 Neutrals
Languages: Spanish and Hindi
Services: Mediation

East Brookfield: *No Approved Program*

Fitchburg:

-Mediation Services of North Central Massachusetts, Inc.

Charlene Huston, Executive Director
100 Elm Street
Fitchburg, MA 01420
Phone: (978) 345-2111 x 242
Fax: (978) 466-9522
Email: mediation.ncm@verizon.net
Website: www.mediationncm.org
Roster: 35 Neutrals
Languages: Spanish
Services: Mediation

Gardner:

-Mediation Services of North Central Massachusetts, Inc.

Charlene Huston, Executive Director
100 Elm Street
Fitchburg, MA 01420
Phone: (978) 345-2111 x 242
Fax: (978) 466-9522
Email: mediation.ncm@verizon.net
Website: www.mediationncm.org
Roster: 35 Neutrals
Languages: Spanish
Services: Mediation

Leominster:

-Mediation Services of North Central Massachusetts, Inc.

Charlene Huston, Executive Director
100 Elm Street
Fitchburg, MA 01420
Phone: (978) 345-2111 x 242
Fax: (978) 466-9522
Email: mediation.ncm@verizon.net
Website: www.mediationncm.org
Roster: 35 Neutrals
Languages: Spanish
Services: Mediation

Milford:

-Family Services of Central Massachusetts

Suzanne Aymes, Mediation Program Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Roster: 21 Neutrals
Languages: Spanish and Hindi
Services: Mediation

Uxbridge:

-Family Services of Central Massachusetts

Suzanne Aymes, Mediation Program Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Roster: 21 Neutrals
Languages: Spanish and Hindi
Services: Mediation

Westboro:

-Family Services of Central Massachusetts

Suzanne Aymes, Mediation Program Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Roster: 21 Neutrals
Languages: Spanish and Hindi
Services: Mediation

Winchendon:

-Mediation Services of North Central Massachusetts, Inc.

Charlene Huston, Executive Director
100 Elm Street
Fitchburg, MA 01420
Phone: (978) 345-211 x 242
Fax: (978) 466-9522
Email: mediation.ncm@verizon.net
Website: www.mediationncm.org
Roster: 35 Neutrals
Languages: Spanish
Services: Mediation

Worcester:

-Family Services of Central Massachusetts

Suzanne Aymes, Mediation Program Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Roster: 21 Neutrals
Languages: Spanish and Hindi
Services: Mediation

HOUSING COURT

Description of Services: The Housing Court Department has 4 programs, an in-house ADR program (office of the Housing Specialists) and 3 outside programs that provides specific services. Programs operated by court employees do not charge fees for services, but other approved programs are permitted to charge fees in the Housing Court Department. The Housing Specialists are approved in all five court divisions to provide free mediation and dispute intervention services; they resolve hundreds of summary process and landlord/tenants disputes weekly. “Dispute Intervention” is a process used in the Housing Court in which Housing Specialists act as neutrals to identify the areas of dispute between the parties, and assists in the resolution of differences. *See Rule 2.*

-Boston Housing Court - Housing Specialists

Michael Neville, Chief Housing Specialist
24 New Chardon Street
Boston, MA 02114
(617) 788-6536
Services: Free Mediation and Dispute Intervention

-Northeast Housing Court - Housing Specialists

Chief Housing Specialist
Fenton Judicial Center
2 Appleton Street, 2nd Floor
Lawrence, MA 01840
(978) 689-7833
Services: Free Mediation and Dispute Intervention

-Southeast Housing Court - Housing Specialists

Suzette Fagan-Clarke, Chief Housing Specialist
289 Rock Street, 2nd Floor
Fall River, MA 02720
(508) 677-1505
Services: Free Mediation and Dispute Intervention

-Western Housing Court - Housing Specialists

Donna M. Zundell, Chief Housing Specialist
37 Elm Street
Springfield, MA 01102-0559
(413) 748-7838
Services: Free Mediation and Dispute Intervention

-Worcester County Housing Court - Housing Specialists

Jeffrey Hernandez, Chief Housing Specialist
225 Main Street, 2nd Floor
Worcester, MA 01608
(508) 792-0800
Services: Free Mediation and Dispute Intervention

-Hampden County Bar Association - Arbitration and Mediation Services

Lynne B. McMillan, Case Coordinator

P.O. Box 559

50 State Street

Springfield, MA 01102

Phone: (413) 748-7951

Fax: (413) 732-6882

Email: arbitrationmediation@hcbar.org

Website: www.hcbar.org

Roster: 5 Neutrals

Fees: The administrative fee is \$100.00 per party and \$300.00 per hour per neutral.

Services: Arbitration, Mediation and Case Evaluation

Approval: Approved for Case Referrals in the Western Division.

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109

Phone: (617) 973-9739

Fax: (617) 973-9532

Email: housing@mwi.org

Website: www.mwi.org

Roster: 101 Neutrals

Fees: The hourly rate is \$225.00 per hour, per party. Reduced rates are available.

Services: Mediation and Arbitration.

Approval: Approved for Case Referrals in the Boston, Northeast, Southeast and Worcester Divisions.

-The Mediation Group

Amy Gordon, Administrative Director

235 Cypress Street, Suite 300

Brookline, MA 02445

Phone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 20 Neutrals

Fees: The standard hourly rate is \$275.00 per party per hour but varies depending on the neutral selected and the number of parties involved. A fee waiver or reductions are available for those who are unable to pay.

Services: Mediation and Arbitration

Approval: Approved for Case Referrals in all Divisions.

JUVENILE COURT

Overview of Services: Programs approved to provide services in the Juvenile Court Department are not permitted to charge fees for services. See Rule 1 (b) (iii). The Juvenile Court Department has **15** approved programs offering free mediation services for Child Requiring Assistance (CRA), delinquency and Parent-Child cases.

BARNSTABLE COUNTY:

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of CRA cases.

BERKSHIRE COUNTY:

-Berkshire County Regional Housing Authority

Brad Gordon, Executive Director/Staff Attorney
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138 - Ext. 216
Fax (413) 443-8137
Email: bcrha@berkshire.net
Website: www.bcrha.com
Roster: 16 Neutrals
Services: Mediation of CRA cases.

BRISTOL COUNTY:

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of CRA cases.

ESSEX COUNTY:

-North Shore Community Mediation, Inc.

Cynthia McClory, Executive Director
100 Cummings Center, Suite 307-J
Beverly, MA 01915
Phone: (978) 232-1212
Fax: (978) 232-0060
Email: info@nsmediation.org
Website: www.nsmediation.org
Roster: 43 Neutrals
Languages: Spanish, Greek and Portugese
Services: Mediation of CRA, Harassment Prevention Orders and Delinquency cases.

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of CRA cases.

FRANKLIN/HAMPSHIRE COUNTY:

-The Mediation and Training Collaborative

Betsy Williams, Co-Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 774-7469
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 38 Neutrals
Languages: Spanish
Services: Mediation of Care and Protection, CRA and Delinquency cases.

-Quabbin Mediation Services

Sharon Tracy, Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: quabbinmediation@gmail.com
Website: www.quabbinmediation.org
Roster: 25 Neutrals
Languages: Spanish, Khmer and American Sign Language
Services: Mediation of CRA and Delinquency cases.

HAMPDEN COUNTY:

-Center for Human Development, Inc., Family and Youth Mediation Program

Rhonda Young
246 Park Street
West Springfield, MA 01089
Phone: (413) 781-6556
Fax: (413) 781-6523
Email: ryoung@chd.org
Website: www.chd.org
Roster: 21 Neutrals
Services: Mediation of CRA cases.

-Dispute Resolution Services

Leo Florian, Executive Director
115 State Street, Suite 400
P.O. Box 30023
Springfield, MA 01103-0023
Phone: (413) 787-6480
Fax: (413) 788-9685
Email: drs.inc@verizon.net
Website: www.drsmmediation.com
Roster: 39 Neutrals
Services: Mediation of Delinquency cases.

MIDDLESEX COUNTY:

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Fax: (617) 496- 2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, French, German, Russian, Mandarin, Japanese, Korean and Uzbek
Services: Mediation of CRA and Delinquency cases.

-Community Dispute Settlement Center

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02138
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Languages: Spanish
Services: Mediation of CRA cases.

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of CRA cases.

-MetroWest Mediation Services, Inc.

Tal Lieber, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: info@metrowestmediationservices.org
Website: www.metrowestmediationservices.org
Roster: 22 Neutrals
Services: Mediation of Care and Protection, CRA, and Delinquency cases.

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation of CRA and Delinquency cases

NORFOLK COUNTY:

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Fax: (617) 496- 2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, French, German, Russian, Mandarin, Japanese, Korean and Uzbek
Services: Mediation of CRA and Delinquency cases

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of CRA cases.

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of CRA cases.

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: Mediation of CRA and Delinquency cases.

PLYMOUTH COUNTY:

-Greater Brockton Center for Dispute Resolution

Ron K. Fredey, Program Director
Brockton Trial Court - George Covett Courthouse
215 Main Street, Suite 207
Mailing Address
P.O. Box 842
South Easton, MA 02375
Phone: (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com or mediators@gbcdr.org
Website: www.gbcdr.org
Roster: 10 Neutrals
Services: Mediation of CRA and Delinquency cases.

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of CRA cases.

SUFFOLK COUNTY:

-Harvard Mediation Program

Maureen Griffin, Program Administrator
Harvard Law School, Austin Hall - 002
1515 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Fax: (617) 496- 2294
Email: mgriffin@law.harvard.edu
Roster: 101 Neutrals
Languages: Spanish, French, German, Russian, Mandarin, Japanese, Korean and Uzbek
Services: Mediation of CRA and Delinquency cases.

-Mediation Works, Incorporated

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of CRA cases.

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Services: CRA and Delinquency cases

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of CRA cases.

WORCESTER COUNTY:

- Family Services of Central Massachusetts

Suzanne Aymes, Community Mediation Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Neutrals: 21 Neutrals
Services: Permanency Mediation

-Parker Mediation Services

Larry Tonelli Parker
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604-1607
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com
Roster: 3 Neutrals
Services: Permanency Mediation

-The Mediation Group

Amy Gordon, Administrative Director
235 Cypress Street, Suite 300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 17 Neutrals
Services: Mediation of CRA cases

LAND COURT

Overview of Services: Programs approved to provide services in the Land Court Department are permitted to charge fees for service. *See Rule 7 (e).* The Land Court Department has approved five programs to provide ADR services. Additionally, the Land Court has an active case conferencing program which promotes ADR to litigants.

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director

60 Gore Street

Cambridge, MA 02141

Phone: (617) 876-5376

Fax: (617) 876-6663

Email: cdscinfo@communitydispute.org

Website: www.communitydispute.org

Roster: 73 Neutrals

Fees: The fees for mediation ranges from \$40.00 per person, per session to \$330.00 per person per hour depending on litigant's gross income. This fee includes administrative costs.

-Massachusetts Dispute Resolution Services

Brian Jerome, President

60 State Street, Suite 700

Boston, MA 02109 AND

27 Congress Street, Suite 401

Salem, MA 01970

Phone: (800) 536-5520

Fax: (978) 741-2368

Email: caseadmin@mdrs.com

Website: www.mdrs.com

Roster: 12 Neutrals

Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.

-Mediation Works, Inc.

Charles Doran, Executive Director

10 Liberty Square, 4th Floor

Boston, MA 02109

Phone: (617) 973-9739 or (800) 348-4888

Fax: (617) 973-9532

Email: mwi@mwi.org

Website: www.mwi.org

Roster: 101 Neutrals

Fees: The hourly rate is \$225.00 per hour, per party. Reduced rates are available.

Services: Mediation and Arbitration

-Real Estate Bar Association Dispute Resolution, Inc.

Andrea Morales, ADR Case Manager

295 Devonshire Street, 6th Floor

Boston, MA 02110

Phone: (617) 854-7555

Fax: (617) 854-7570

Email: morales@reba.net

Website: www.reba.net

Roster: 23 Neutrals

Fees: The fee is \$175.00 to \$325.00 per hour depending on the neutral selected. There is also an additional non refundable administrative fee of \$400.00 per party. Reduced fees and pro bono services are available depending on the Litigant's income.

Services: Mediation and Arbitration

-The Mediation Group

Amy Gordon, Administrative Director

235 Cypress Street, #300

Brookline, MA 02445

Phone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The hourly rate is \$225.00 per party per hour. Multi-party rates range from \$300.00 to 400.00 per hour. A fee waiver or reductions are available for those who are unable to pay.

Services: Mediation and Arbitration

PROBATE AND FAMILY COURT

Overview of Services: The Probate and Family Court Department has **27** approved programs offering mediation and other ADR services. These programs are permitted to charge fees, and their fee schedules provide for fee waivers or reduced fee services for indigent or low income litigants. *Rule 7* - Some programs approved in the Probate and Family Court do not charge fees.

In addition to the programs offering mediation, conciliation and arbitration, the Probate and Family Court Department has on-site dispute intervention services administered by the Office of the Commissioner of Probation and conducted by probation officers in each of the 14 court divisions. “Dispute intervention” is a process used in the Probate and Family Court in which probation officers act as neutrals to help the parties identify disputed issues and assist in the resolution of disputes. No fees are charged for this service, and a judge may require the parties to participate in dispute intervention. *Rule 2*.

When determining program approval, the Probate and Family Court Department considers the specialized training of a program’s neutrals, including such subjects as family law, family dynamics, child developmental issues, non-traditional families, complex financial issues (for example, business evaluation, retirement benefits, tax consequences of divorce and domestic violence). *Rule 8(b)(ii)*.

Parties and/or their attorneys may be required by a judge to attend a “screening” regarding court-connected dispute resolution services to determine whether or not such services are appropriate for the parties and to give the parties a chance to learn about the services. *Rule 6(b)*. As a condition of their approval, the listed programs have agreed to provide screening services without charge.

For more information about dispute resolution services in the Probate and Family Court Department, please contact:

Christine Yurgelun, Esq.
Manager of Administrative Services
Probate and Family Court Administrative Office
John Adams Courthouse
One Pemberton Square
Boston, MA 02108
Phone: (617) 788-6600
Fax: (617) 788-8995

Local Dispute Resolution Coordinators By County:

Michael Stevens
Barnstable Division
Probate and Family Court Department
3195 Main Street, P.O. Box 346
Barnstable, MA 02630
Phone: (508) 375-6718
Fax: (508) 362-3662

Clement Ferris
Berkshire Division
Probate and Family Court Department
44 Bank Row
Pittsfield, MA 01201
Phone: (413) 442-6941 ext. 7209
Fax: (413) 443-3430

Christopher J. Carey
Bristol Division
Probate and Family Court Department
289 Rock Street
Fall River, MA 02723
Phone: (508) 672-1751 Ext. 209
Fax: (508) 822-9837

Jeanne Condurelli
Essex Division
Probate and Family Court Department
45 Congress Street, Suite 170
Salem, MA 01970
Phone: (978) 744-1020 Ext. 324
Fax: (978) 741-2957

Deborah Luippold
Franklin Division
Probate and Family Court Department
43 Hope St.
Greenfield, MA 01302
Phone: (413) 775-7459
Fax: (413) 774-3829

Jocelyn Axelson
Hampden Division
Probate and Family Court Department
50 State Street, P.O. Box 559
Springfield, MA 01103
Phone: (413) 748-7749
Fax: (413) 788-6664

Mark Ames
Hampshire Division
Probate and Family Court Department
33 King Street
Northampton, MA 01060
Phone: (413) 586-8500, Ext. 129
Fax: (413) 584-1132

Alison McCrone & Krishna Butaney
Middlesex Division
Probate and Family Court Department
208 Cambridge Street, P.O. Box 410-480
East Cambridge, MA 02141
Phone: Alison McCrone (617) 768-5843
 Krishna Butaney (617) 768-5853
Fax: (617) 494-6710

Michael Barbardoro
Norfolk Division
Probate and Family Court Department
35 Shawmut Road
Canton, MA 02021
Phone: (781) 830-1220, Ext 211
Fax: (781) 830-4310

Cynthia Gates
Plymouth Division
Probate and Family Court Department
215 Main Street, Suite 220
Brockton, MA 02301
Phone: (508) 897-5405
Fax: (508) 897-5435

Daniel Gibson
Suffolk Division
Probate and Family Court Department
Edward W. Brooke Courthouse
24 New Chardon Street
Boston, MA 02114
Phone: (617) 788-8359
Fax: (617) 788-8962

Kathy Brown
Worcester Division
Probate and Family Court Department
225 Main Street
Worcester, MA 01608
Phone: (508) 831-2205
Fax: (508) 720-0820

BARNSTABLE COUNTY:

-Barnstable County Bar Association Conciliation Program

Madeline Delorey
3180 Main Street
P.O. Box 718
Barnstable, MA 02630
Phone: (508) 362-2121
Fax: (508) 362-7604
Email: mdelorey@barnstablecountybarassociation.org
Roster: 54/54
Fees: None. Services are provided *pro bono*.
Services: Conciliation

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24
Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.
Services: Mediation

-South Eastern Mediation & Arbitration

Russell N. Wilkins, Esq.
258 Winter Street
Hyannis, MA 02601
Phone: 508-778-9559
Fax: 508-771-0135
Email: admin@asksema.com
Website: www.asksema.com
Roster: 5/9 (mediators) 9/9 (conciliation)
Fees: \$300 to \$400 per hour for Family Law Mediation, Conciliation and Arbitration. Legal Assistant time will be billed at \$125 per hour. Prepayment required before first session. The fees shall be apportioned between the parties as the parties agree. A waiver of the prepayment and reduced fees may be available.
Services: Mediation, Conciliation and Arbitration

BERKSHIRE COUNTY:

-Berkshire County Bar Association Conciliation Program

Leslie Curley, Esq.

44 Bank Row

Pittsfield, MA 01201

Phone: (413) 464-8377

Fax: (413) 443-3430

Email: lcurley@berkshireremediationgroup.com

Roster: 13/13

Fees: None. Services are provided on a *pro bono* basis. A fee for administrative cost may be charged. Waiver or reduced fee may be available to indigent litigants.

Services: Conciliation

-Massachusetts Council on Family Mediation

Fran L. Whyman

220 North Main Street, Suite 301

Natick, MA 01760

Phone: (508) 655-0700

Fax: (508) 653-0119

Email: fran@whymanmediation.com

Website: www.whymanmediation.com

Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

BRISTOL COUNTY:

-Agreement Resources, LLC

Crystal Thorpe

30 Walpole Street

Norwood, MA 02062

Phone: (617) 621-7009, Ext. 24

Fax: (617) 419-1180

Email: inquiry@agreementresources.com

Website: www.agreementresources.com

Roster: 4/4

Fees: Free initial consultation and screening services are provided. Mediation fees are \$300.00 per hour (\$150.00 per party per hour) for divorce and parenting mediation, and \$250.00 to \$350.00 per hour for multi-party adult family mediation. Sliding scale and pro bono services may be available based on income with consideration given to assets, liabilities and number of dependents.

Services: Mediation

-Elder Decisions

Arline Kardasis
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@ElderDecisions.com
Website: www.elderdecisions.com
Roster: 4/4

Fees: Up to \$135.00 per hour per party and up to \$350.00 per hour for multi-party adult family mediation. A sliding scale and pro bono services may be available. Fee waiver or reduction may be available based on family circumstances and need.

Languages: Norwegian and French

Services: Mediation

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
235 Cypress Street
Brookline, MA 02445
Phone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 10/21

Fees: For Divorce Mediation, fees are: for co-mediation (a team of two mediators-one lawyer and one therapist) \$450.00 per hour. Fees for solo mediation, \$350.00 per hour (generally divided between the parties.) In addition, (if requested) the usual charge for preparation of a Separation Agreement which (following review by each party's lawyer) can be submitted to the Court, is \$1,500.00. For arbitration, standard fee is \$225.00 per hour per party for two-party disputes (plus non-refundable case management fee of \$250.00 per party.) Fee reduction or waiver may be available.

Services: Mediation and Arbitration

DUKES COUNTY:

-Martha's Vineyard Mediation Program, Inc.

Richard Barbieri
15 Merchants Way, #5
P.O. Box 761
Vineyard Haven, MA 02568
Phone: (508) 693-2999
Fax (508) 693-2199
Email: admin@mvmediation.org
Website: www.mvmediation.org
Roster: 4/4

Fees: Fees are per session, per party. Sliding scale fees range from \$5.00 to \$100.00 depending on annual household income and number of dependents. Fee waiver may be available.

Languages: Portuguese
Services: Mediation

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-South Eastern Mediation & Arbitration

Russell N. Wilkins, Esq.
258 Winter Street
Hyannis, MA 02601
Phone: 508-778-9559
Fax: 508-771-0135
Email: admin@asksema.com
Website: www.asksema.com
Roster: 5/9 (mediators) 9/9 (conciliation)

Fees: \$300 to \$400 per hour for Family Law Mediation, Conciliation and Arbitration. Legal Assistant time will be billed at \$125 per hour. Prepayment required before first session. The fees shall be apportioned between the parties as the parties agree. A waiver of the prepayment and reduced fees may be available.

Services: Mediation, Conciliation and Arbitration

ESSEX COUNTY:

-Essex County Bar Association Conciliation Program

Pamela Surette, Program Director

45 Congress Street, Suite 4100

Salem, MA 01970

Phone: (978) 741-7888

Fax: (978) 741-1348

Email: p.surette@essexcountybar.org

Roster: 82/82

Fees: \$50.00 per party administrative fee. Fee may be waived for low-income parties to a case on 200% of the Federal Poverty Guidelines.

Services: Conciliation

-Massachusetts Council on Family Mediation

Fran L. Whyman

220 North Main Street, Suite 301

Natick, MA 01760

Phone: (508) 655-0700

Fax: (508) 653-0119

Email: fran@whymanmediation.com

Website: www.whymanmediation.com

Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-North Shore Community Mediation, Inc.

Cynthia McClorey, Executive Director

100 Cummings Center, Suite 307-J

Beverly, MA 01915

Phone: (978) 232-1212

Fax: (978) 232-0060

Email: info@nsmediation.org

Website: www.nsmediation.org

Roster: 59/59

Fees: No fees are charged for cases referred by the Court.

Languages: Spanish

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
235 Cypress Street
Brookline, MA 02445
Phone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 10/21

Fees: For Divorce Mediation, fees are: for co-mediation (a team of two mediators-one lawyer and one therapist) \$450.00 per hour. Fees for solo mediation, \$350.00 per hour (generally divided between the parties.) In addition, (if requested) the usual charge for preparation of a Separation Agreement which (following review by each party's lawyer) can be submitted to the Court, is \$1,500.00. For arbitration, standard fee is \$225.00 per hour per party for two-party disputes (plus non-refundable case management fee of \$250.00 per party.) Fee reduction or waiver may be available.

Services: Mediation and Arbitration

FRANKLIN COUNTY:

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-Quabbin Mediation Services

Jesse Burch
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: quabbinmediation@gmail.com
Website: www.quabbinmediation.org
Roster: 13/56

Fees: No fee for on-site mediation services provided at the courthouse. Off site fees it varies with a sliding scale fee based on individual or household gross income ranging from \$5.00 to \$330.00 per person per session is available. Reduced fee or fee waiver may be available.

Languages: Spanish

Services: Mediation

-SERV (Settlement and Early Resolution Volunteers Project)

Victoria Rothbaum
99 Chauncy Street, #400
Boston, MA 02111
Phone: (781) 820-0082
Fax: (607) 423-0061
Roster: 67/67
Fees: No fees. Services are provided pro bono.
Services: Conciliation

-The Mediation and Training Collaborative

Betsy Bryant Williams, Co-Director
277 Main Street, Suite 401
Greenfield, MA 01301
Phone: (413) 475-1502
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 18/35
Fees: The Fees are \$0.00 to \$175.00 per hour per party. Divorce, separation, post-divorce and custody mediation services are provided on a free or sliding scale fee based on annual income and number of dependents.
Languages: Spanish and French
Services: Mediation

HAMPDEN COUNTY:

-Hampden County Bar Association Conciliation Program

Jennifer A. Thorn, Esq.
Law Offices of Jennifer A Thorn, P.C.
1391 Main Street, Suite 600
Springfield, MA 01103
Phone: (413) 739-1257
Fax: (413) 739-0341
Roster: 36/36
Fees: There are no fees for services provided. Services are provided on a pro bono basis.
Services: Conciliation

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-Quabbin Mediation Services

Jesse Burch
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: quabbinmediation@gmail.com
Website: www.quabbinmediation.org
Roster: 13/56

Fees: No fee for on-site mediation services provided at the courthouse. Off site fees it varies with a sliding scale fee based on individual or household gross income ranging from \$5.00 to \$330.00 per person per session is available. Reduced fee or fee waiver may be available.

Languages: Spanish

Services: Mediation

-The Mediation and Training Collaborative

Betsy Bryant Williams, Co-Director
277 Main Street, Suite 401
Greenfield, MA 01301
Phone: (413) 475-1502
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 14/38

Fees: The fees are \$0.00 to \$150.00 per hour per party. Divorce, separation, post-divorce and custody mediation are provided on a free or sliding scale fee based on annual income and number of dependents.

Languages: Spanish and French

Services: Mediation

HAMPSHIRE COUNTY:

-Hampshire County Bar Association Conciliation Program

Rebecca Ryan, Executive Director

15 Gothic Street, Suite 10

Northampton, MA 01060-3084

Phone: (413) 586-8729

Fax: (413) 586-7388

Email: hcba@crocker.com

Roster: 25/25

Fees: There are no fees for services provided. Services are provided on a pro bono basis.

Services: Conciliation

-Massachusetts Council on Family Mediation

Fran L. Whyman

220 North Main Street, Suite 301

Natick, MA 01760

Phone: (508) 655-0700

Fax: (508) 653-0119

Email: fran@whymanmediation.com

Website: www.whymanmediation.com

Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator.

Reduced fee or waiver may be available.

Services: Mediation

-Quabbin Mediation Services

Jesse Burch

13 South Main Street

Orange, MA 01364

Phone: (978) 544-6142

Fax: (978) 544-2165

Email: quabbinmediation@gmail.com

Website: www.quabbinmediation.org

Roster: 14/25

Fees: The fees range from \$0.00 to \$145.00 per hour per person. Sliding scale is based on joint annual incomes and considering number in family. Hourly rate includes mediation and agreement writing.

Languages: Spanish, Khmer and American Sign Language

-The Mediation and Training Collaborative

Betsy Bryant Williams, Co-Director
277 Main Street, Suite 401
Greenfield, MA 01301-3267
Phone: (413) 475-1502
Fax: (413) 774-7460
Email: mediation@communityaction.us
Roster: 14/38

Fees: The fees are \$0.00 to \$150.00 per hour. Divorce, separation, post-divorce and custody mediation services are provided on a free or sliding scale fee based on annual income and number of dependents.

Languages: Spanish and French

Services: Mediation

MIDDLESEX COUNTY:

-Agreement Resources, LLC

Crystal Thorpe
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@agreementresources.com
Website: www.agreementresources.com
Roster: 4/4

Fees: Free initial consultation and screening services are provided. Mediation fees are \$300.00 per hour (\$150.00 per party per hour) for divorce and parenting mediation, and \$250.00 to \$350.00 per hour for multi-party adult family mediation. Sliding scale and pro bono services may be available based on income with consideration given to assets, liabilities and number of dependents.

Languages: French and Norwegian

Services: Mediation

-Community Dispute Settlement Center

Gail S. Packer, Executive Director
60 Gore Street
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 48/48

Fees: Sliding scale fees are per person per session (not per hour) based on individual or household gross income ranging from \$40.00 - \$330.00. Fee waiver may be available.

Language: Spanish

Services: Mediation

-Elder Decisions

Arline Kardasis
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@ElderDecisions.com
Website: www.elderdecisions.com
Roster: 4/4

Fees: Up to \$135.00 per hour per party and up to \$250.00 to \$350.00 per hour for multi-party adult family mediation. A sliding scale and pro bono services may be available. Fee waiver or reduction may be available based on family circumstances and need.

Languages: Norwegian and French
Services: Mediation

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, 4th Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mwi@mwi.org
Website: www.mwi.org
Roster: 101/101

Fees: Divorce mediation is \$175.00 per hour per party, applicable to all mediation time and drafting of documents. Reduced rates are available for families with a combined annual salary of \$90,000.00 or less. Services may be available regardless of a party's ability to pay.

Languages: Spanish, French and Hebrew
Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 6/67
Fees: No fees are charged in cases referred from the Court.
Services: Mediation

-MetroWest Mediation Services

Tal Lieber, Executive Director
600 Concord Street
Framingham, MA 01702
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: info@metrowestmediationservices.org
Website: www.metrowestmediationservices.org
Roster: 16/36
Fees: For Divorce and Post-Divorce mediation, there is a sliding fee scale according to parties' incomes ranging from no fee for those with incomes less than \$22,050. to \$150.00 per person per hour for incomes over \$150,001. Fee waiver may be available if requested.
Languages: Spanish and American Sign Language.
Services: Mediation

-Middlesex County Bar Association Conciliation Program

Diane Verner
200 Trade Center, Third Floor - Room 329
Woburn, MA 01801
Phone: (781) 939-2797
Fax: (781) 933-1291
Email: dianemcba@aol.com
Roster: 74/74
Fees: \$50.00 administrative fee per party. The fee can be waived by a judge.
Services: Conciliation

-SERV (Settlement and Early Resolution Volunteers Project)

Victoria Rothbaum
99 Chauncy Street, #400
Boston, MA 02111
Phone: (781) 820-0082
Fax: (607) 423-0061
Roster: 67/67
Fees: No fees. Services are provided pro bono.
Services: Conciliation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street

Brookline, MA 02445

Phone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 10/21

Fees: For Divorce Mediation, fees are: for co-mediation (a team of two mediators) \$450.00 per hour; for solo mediation, \$300.00 per hour (generally divided between the parties.) In addition, (if requested) the usual charge for preparation of a Separation Agreement which (following review by each party's lawyer) can be submitted to the Court, is \$1500.00. For arbitration, standard fee is \$225.00 per hour per party for two-party disputes (plus non-refundable case management fee of \$250.00 per party.) Fee reduction or waiver may be available.

Services: Mediation and Arbitration

NANTUCKET COUNTY:

-Massachusetts Council on Family Mediation

Fran L. Whyman

220 North Main Street, Suite 301

Natick, MA 01760

Phone: (508) 655-0700

Fax: (508) 653-0119

Email: fran@whymanmediation.com

Website: www.whymanmediation.com

Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-South Eastern Mediation & Arbitration

Russell N. Wilkins, Esq.

258 Winter Street

Hyannis, MA 02601

Phone: 508-778-9559

Fax: 508-771-0135

Email: admin@asksema.com

Website: www.asksema.com

Roster: 5/9 (mediators) 9/9 (conciliation)

Fees: \$300 to \$400 per hour for Family Law Mediation, Conciliation and Arbitration. Legal Assistant time will be billed at \$125 per hour. Prepayment required before first session. The fees shall be apportioned between the parties as the parties agree. A waiver of the prepayment and reduced fees may be available.

Services: Mediation, Conciliation and Arbitration

NORFOLK COUNTY:

-Agreement Resources, LLC

Crystal Thorpe
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@agreementresources.com
Website: www.agreementresources.com
Roster: 4/4

Fees: Free initial consultation and screening services are provided. Mediation fees are \$270.00 per hour (\$135.00 per party per hour) for divorce and parenting mediation, and \$350.00 per hour for multi-party adult family mediation. Sliding scale and pro bono services may be available based on income with consideration given to assets, liabilities and number of dependents.

Languages: French and Norwegian
Services: Mediation

-Community Dispute Settlement Center

Gail S. Packer, Executive Director
60 Gore Street
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 48/48

Fees: Sliding scale fees are per person, per session (not per hour) based on individual or household gross income, ranging from \$40.00 - \$330.00. Fee waiver may be available.

Language: Spanish
Services: Mediation

-Elder Decisions

Arline Kardasis
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@ElderDecisions.com
Website: www.elderdecisions.com
Roster: 4/4

Fees: Mediation services are provided at a rate up to \$135.00 per hour per party and \$350.00 for multi-party adult family mediation. Fee waiver or reduction may be available based on family circumstances and need.

Languages: Norwegian and French
Services: Mediation

-Massachusetts Council on Family Mediation

Fran L. Whyman

220 North Main Street, Suite 301

Natick, MA 01760

Phone: (508) 655-0700

Fax: (508) 653-0119

Email: fran@whymanmediation.com

Website: www.whymanmediation.com

Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator.

Reduced fee or waiver may be available.

Services: Mediation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109-1632

Phone: (617) 973-9739

Fax: (617) 973-9532

Email: mwi@mwi.org

Website: www.mwi.org

Roster: 101/101

Fees: Divorce mediation is \$175.00 per hour per party, applicable to all mediation time and drafting of documents. Reduced rates are available for families with a combined annual salary of \$90,000.00 or less. Services may be available regardless of a party's ability to pay.

Languages: Spanish, French and Hebrew

Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director

40 Webster Place

Brookline, MA 02445-7937

Phone: (617) 241-0300

Fax: (617) 734-6385

Email: joshua.jacks@metromediation.org

Website: www.metromediation.org

Roster: 6/64 Neutrals

Fees: No fees are charged in cases referred from the Court.

Services: Mediation

-Norfolk County Bar Association - Conciliation Program

Adrienne Clarke

15 Cottage Avenue, Suite 206

Quincy, MA 02169

Phone: (617) 471-9693

Fax: (617) 770-9948

Email: norfolkcountybar@aol.com

Roster: 50/50

Fees: \$150.00 administrative fee per party. Sliding scale fee and/or fee waiver may be available.

Services: Conciliation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street

Brookline, MA 02445

Phone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 10/21

Fees: For Divorce Mediation, fees are: for co-mediation (a team of two mediators) \$450.00 per hour; for solo mediation, \$300.00 per hour (generally divided between the parties.) In addition, (if requested) the usual charge for preparation of a Separation Agreement which (following review by each party's lawyer) can be submitted to the Court, is \$1500.00. For arbitration, standard fee is \$225.00 per hour per party for two-party disputes (plus non-refundable case management fee of \$250.00 per party.) Fee reduction or waiver may be available.

Services: Mediation and Arbitration

PLYMOUTH COUNTY:

-Agreement Resources, LLC

Crystal Thorpe

30 Walpole Street

Norwood, MA 02062

Phone: (617) 621-7009, Ext. 24

Fax: (617) 419-1180

Email: inquiry@agreementresources.com

Website: www.agreementresources.com

Roster: 4/4

Fees: Free initial consultation and screening services are provided. Mediation fees are \$270.00 per hour (\$135.00 per party per hour) for divorce and parenting mediation, and \$350.00 per hour for multi-party adult family mediation. Sliding scale and pro bono services may be available based on income with consideration given to assets, liabilities and number of dependents.

Languages: French and Norwegian

Services: Mediation

-Elder Decisions

Arline Kardasis
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@ElderDecisions.com
Website: www.elderdecisions.com
Roster: 4/4

Fees: Mediation services are provided at a rate of up to \$135.00 per hour per party and \$350.00 per hour for multi-party adult family mediation. Fee waiver or reduction may be available based on family circumstances and need.

Languages: Norwegian and French
Services: Mediation

-Greater Brockton Center for Dispute Resolution

Ron K. Fredey, Program Director
Brockton Trial Court - George Covett Courthouse
215 Main Street, Suite 207
Mailing Address
P.O. Box 842
South Easton, MA 02375
Phone: (508) 897-2868
Fax: (508) 897-2820
Email: rfredey@gmail.com or mediators@gbcdr.org
Website: www.gbcdr.org
Roster: 10 Neutrals

Fees: All services provide on-site in Brockton Office are free of charge. Sliding scale fee will be applied to those mediation services that occur off-site. Program reserves the right to waive fees based on individual circumstances.

Services: Mediation

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109-1632

Phone: (617) 973-9739

Fax: (617) 973-9532

Email: mwi@mwi.org

Website: www.mwi.org

Roster: 101/101

Fees: Divorce mediation is \$175.00 per hour per party, applicable to all mediation time and drafting of documents. Reduced rates are available for families with a combined annual salary of \$90,000.00 or less. Services may be available regardless of a party's ability to pay.

Languages: Spanish, French and Hebrew

Services: Mediation

-Plymouth County Bar Association Conciliation Program

Jeanne Koenig

P.O. Box 7303

Brockton, MA 02303-7303

Phone: (508) 584-4600

Fax: (508) 584-4620

Email: Plymcountybar@aol.com

Roster: 55/55

Fees: \$50.00 administrative fee per party. No fee for on-site conciliation services provided at the courthouse.

Services: Conciliation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street

Brookline, MA 02445

Phone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 10/21

Fees: For Divorce Mediation, fees are: for co-mediation (a team of two mediators) \$450.00 per hour; for solo mediation, \$300.00 per hour (generally divided between the parties.) In addition, (if requested) the usual charge for preparation of a Separation Agreement which (following review by each party's lawyer) can be submitted to the Court, is \$1500.00. For arbitration, standard fee is \$225.00 per hour per party for two-party disputes (plus non-refundable case management fee of \$250.00 per party.) Fee reduction or waiver may be available.

Services: Mediation and Arbitration

Suffolk County:

-Agreement Resources, LLC

Crystal Thorpe
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@agreementresources.com
Website: www.agreementresources.com
Roster: 4/4

Fees: Free initial consultation and screening services are provided. Mediation fees are \$300.00 per hour (\$150.00 per party per hour) for divorce and parenting mediation, and \$250.00 to \$350.00 per hour for multi-party adult family mediation. Sliding scale and pro bono services may be available based on income with consideration given to assets, liabilities and number of dependents.

Languages: French and Norwegian

Services: Mediation

-Community Dispute Settlement Center

Gail S. Packer, Executive Director
60 Gore Street
Cambridge, MA 02141
Phone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Roster: 48/48

Fees: Sliding scale fees are person, per session, based on individual or household income, ranging from \$40.00 to \$330.00 per person per session. Fees waiver may be available.

Language: Spanish

Services: Mediation

-Elder Decisions

Arline Kardasis
30 Walpole Street
Norwood, MA 02062
Phone: (617) 621-7009, Ext. 24
Fax: (617) 419-1180
Email: inquiry@ElderDecisions.com
Website: www.elderdecisions.com
Roster: 4/4

Fees: Up to \$135.00 per hour per party and \$350.00 per hour for multi-party family mediation. Fee waiver or reduction may be available based on family circumstances and need.

Languages: Norwegian and French

Services: Mediation

-Massachusetts Council on Family Mediation

Fran L. Whyman

220 North Main Street, Suite 301

Natick, MA 01760

Phone: (508) 655-0700

Fax: (508) 653-0119

Email: fran@whymanmediation.com

Website: www.whymanmediation.com

Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator.

Reduced fee or waiver may be available.

Services: Mediation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109-1632

Phone: (617) 973-9739

Fax: (617) 973-9532

Email: mwi@mwi.org

Website: www.mwi.org

Roster: 101/101

Fees: Divorce mediation is \$175.00 per hour per party, applicable to all mediation time and drafting of documents. Reduced rates are available for families with a combined annual salary of \$90,000.00 or less. Services may be available regardless of a party's ability to pay.

Languages: Spanish, French and Hebrew

Services: Mediation

-Metropolitan Mediation Services

Joshua Jacks, Director

40 Webster Place

Brookline, MA 02445-7937

Phone: (617) 241-0300

Fax: (617) 734-6385

Email: joshua.jacks@metromediation.org

Website: www.metromediation.org

Roster: 6/64 Neutrals

Fees: No fees are charged in cases referred from the Court.

Services: Mediation

-SERV (Settlement and Early Resolution Volunteers Project)

Victoria Rothbaum
99 Chauncy Street, #400
Boston, MA 02111
Phone: (781) 820-0082
Fax: (607) 423-0061
Roster: 67/67
Fees: No fees. Services are provided pro bono.
Services: Conciliation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
235 Cypress Street
Brookline, MA 02445
Phone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 10/21

Fees: For Divorce Mediation, fees are: for co-mediation (a team of two mediators) \$450.00 per hour; for solo mediation, \$300.00 per hour (generally divided between the parties.) In addition, (if requested) the usual charge for preparation of a Separation Agreement which (following review by each party's lawyer) can be submitted to the Court, is \$1500.00. For arbitration, standard fee is \$225.00 per hour per party for two-party disputes (plus non-refundable case management fee of \$250.00 per party.) Fee reduction or waiver may be available.

Services: Mediation and Arbitration

WORCESTER COUNTY:

-Massachusetts Council on Family Mediation

Fran L. Whyman
220 North Main Street, Suite 301
Natick, MA 01760
Phone: (508) 655-0700
Fax: (508) 653-0119
Email: fran@whymanmediation.com
Website: www.whymanmediation.com
Roster: 24/24

Fees: No fees for on-site services provided at the courthouse. Fees for off-site services varies, ranging from \$190 to \$450 per hour according to the hourly fee of the mediator. Reduced fee or waiver may be available.

Services: Mediation

-Mediation Services of Central MA

Suzanne Aymes, Community Mediation Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Fax: (508) 791-4755
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Roster: 14/14

Fees: No fees are charged in cases referred by the court. Sliding hourly fee scale is only for cases that come to Family Services before filed in court.

Services: Mediation

-Parker Mediation

Larri Tonelli Parker
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com
Roster: 3/3

Fees: The fee for divorce mediation is \$295.00 per hour, with a free initial consultation. Additional costs include preparation of the agreement and other court documents (2 hour charge) and preparation of financial documents (\$100.00/each). Cancellations not cancelled or rescheduled within 24 hours will be charged a 1 hour (\$295) fee. Reduced fees are available.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
235 Cypress Street
Brookline, MA 02445
Phone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org
Roster: 10/21

Fees: For Divorce Mediation, fees are: for co-mediation (a team of two mediators) \$450.00 per hour; for solo mediation, \$300.00 per hour (generally divided between the parties.) In addition, (if requested) the usual charge for preparation of a Separation Agreement which (following review by each party's lawyer) can be submitted to the Court, is \$1500.00. For arbitration, standard fee is \$225.00 per hour per party for two-party disputes (plus non-refundable case management fee of \$250.00 per party.) Fee reduction or waiver may be available.

Services: Mediation and Arbitration

-Worcester County Bar Association Conciliation Program

Mark Zarrow, Esq.

370 Main Street

Worcester, MA 01608

Phone: (508) 459-8063

Fax: (508) 459-8363

Roster: 56/56

Fees: None. Services are provided on a *pro bono* basis.

Services: Conciliation

SUPERIOR COURT

Overview of Services: Programs approved to provide services in the Superior Court Department are permitted to charge fees for services. See Rule 7 (e). The Superior Court Department has approved 15 programs offering ADR services and has an in-house program which screens cases for use of ADR and mediates pro se cases at no cost to parties.

BARNSTABLE COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.
Services: Mediation, Arbitration and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com
Roster: 3 Neutrals
Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.
Services: Mediation

BERKSHIRE COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Berkshire County Regional Housing Authority

Brad Gordon, Executive Director/Staff Attorney
Housing Services and Mediation Program
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138
Fax: (413) 443-8137
Email: bradg@bcrha.com
Website: www.bcrha.com
Roster: 16 Neutrals
Fees: The fees range from \$0.00 to \$200.00 per hour based on a sliding scale determined by the Litigant's income.
Services: Mediation and Conciliation

-Hampden County Bar Association - Arbitration and Mediation Services

Noreen E. Nardi, Executive Director
P.O. Box 559
50 State Street
Springfield, MA 01102
Phone: (413) 748-7951
Fax: (413) 732-6882
Email: admin@hcbar.org
Website: www.hcbar.org
Roster: 5 Neutrals
Fees: The administrative fee is \$100.00 per party and \$300.00 per hour per neutral.
Services: Arbitration, Mediation and Case Evaluation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation, Arbitration and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

BRISTOL COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com

Roster: 3 Neutrals

Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.

Services: Mediation and Arbitration

-Boston Law Collaborative, LLC

Karen Richards, ADR Case Manager

99 Summer Street, Suite 1600

Boston, MA 02110

Phone: (617) 439-4700

Fax: (617) 439-0700

Email: krichards@bostonlawcollaborative.com

Website: www.bostonlawcollaborative.com

Roster: 3 Neutrals

Fees: The fees range from \$325.00 to \$500.00 per hour with a \$250.00 per party administrative fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.

Services: Mediation and Arbitration

-Massachusetts Dispute Resolution Services

Brian Jerome, President

27 Congress Street, Suite 401

Salem, MA 01970

Phone: (800) 536-5520

Fax: (978) 741-2368

Email: caseadmin@mdrs.com

Website: www.mdrs.com

Roster: 12 Neutrals

Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.

Services: Mediation and Arbitration

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director

Middlesex Community College

33 Kearney Square

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: dunnk@middlesex.mass.edu

Roster: 40 Neutrals

Fees: The fee charged is \$225.00 per party for three hours, an \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street, #300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The fee for civil mediation and arbitration is \$225.00 per hour with some variations depending on the neutral selected and the number of parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

DUKES COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell

395 Linden Street

Wellesley, MA 02481

Phone: (781) 223-3514

Fax: (781) 489-5386

Email: Pcriswell@comcast.net

Website: www.criswelllaw.com

Roster: 3 Neutrals

Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.

Services: Mediation and Arbitration

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals

Fees: The fee charged is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the court.

Services: Mediation and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com
Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

ESSEX COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals

Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.

Services: Mediation and Arbitration

-Essex County Dispute Resolution Services

Pamela L. Surette, Executive Director
45 Congress Street
Salem, MA 01970
Phone: (978) 741-7888
Fax: (978) 741-1348
Email: p.surette@essexcountybar.org
Website: www.essexcountybar.org
Roster: 13 Neutrals
Fees: The fee charged is \$300.00 per party for three hours.
Services: Mediation and Arbitration

-Essex County Bar Association - Pro Bono Conciliation Program

Pamela L. Surette, Executive Director
45 Congress Street
Salem, MA 01970
Phone: (978) 741-7888
Fax: (978) 741-1348
Email: p.surette@essexcountybar.org
Roster: 51 Neutrals
Fees: Services are provided on a pro bono basis.
Services: Conciliation

-Massachusetts Dispute Resolution Services

Brian Jerome, President
27 Congress Street, Suite 401
Salem, MA 01970
Phone: (800) 536-5520
Fax: (978) 741-2368
Email: caseadmin@mdrs.com
Website: www.mdrs.com
Roster: 12 Neutrals
Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.
Services: Mediation and Arbitration

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.
Services: Mediation and Conciliation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109

Telephone: (617) 973-9739

Fax: (617) 973-9532

Email: mailbox@mwi.org

Website: www.mwi.org

Roster: 101 Neutrals

Fees: The fees range from \$150.00 to \$200.00 per party per hour depending on the litigant's income.

Languages: French, Spanish and Hebrew

Services: Mediation and Arbitration

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street, #300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The fee for civil mediation and arbitration is \$225.00 per hour with some variations depending on the neutral selected and the number of parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

FRANKLIN COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Hampden County Bar Association - Arbitration and Mediation Services

Noreen E. Nardi, Executive Director
P.O. Box 559
50 State Street
Springfield, MA 01102
Phone: (413) 748-7951
Fax: (413) 732-6882
Email: admin@hcbar.org
Website: www.hcbar.org
Roster: 5 Neutrals
Fees: The administrative fee is \$100.00 per party and \$300.00 per hour per neutral.
Services: Arbitration, Mediation and Case Evaluation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.
Services: Mediation, Arbitration and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

HAMPDEN COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell

395 Linden Street

Wellesley, MA 02481

Phone: (781) 223-3514

Fax: (781) 489-5386

Email: Pcriswell@comcast.net

Website: www.criswelllaw.com

Roster: 3 Neutrals

Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.

Services: Mediation and Arbitration

-Hampden County Bar Association - Arbitration and Mediation Services

Noreen E. Nardi, Executive Director

P.O. Box 559

50 State Street

Springfield, MA 01102

Phone: (413) 748-7951

Fax: (413) 732-6882

Email: admin@hcbar.org

Website: www.hcbar.org

Roster: 5 Neutrals

Fees: The administrative fee is \$100.00 per party and \$300.00 per hour per neutral.

Services: Arbitration, Mediation and Case Evaluation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.
Services: Mediation, Arbitration and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com
Roster: 3 Neutrals
Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.
Services: Mediation

HAMPSHIRE COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Hampden County Bar Association - Arbitration and Mediation Services

Noreen E. Nardi, Executive Director

P.O. Box 559

50 State Street

Springfield, MA 01102

Phone: (413) 748-7951

Fax: (413) 732-6882

Email: admin@hcbar.org

Website: www.hcbar.org

Roster: 5 Neutrals

Fees: The administrative fee is \$100.00 per party and \$300.00 per hour per neutral.

Services: Arbitration, Mediation and Case Evaluation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director

Middlesex Community College

33 Kearney Square

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: dunnk@middlesex.mass.edu

Roster: 40 Neutrals

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation, Arbitration and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

MIDDLESEX COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Boston Law Collaborative, LLC

Karen Richards, ADR Case Manager
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: krichards@bostonlawcollaborative.com
Website: www.bostonlawcollaborative.com
Roster: 3 Neutrals
Fees: The fees range from \$325.00 to \$500.00 per hour with a \$250.00 per party administrative fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.
Services: Mediation and Arbitration

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Telephone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Fees: The fees are \$40.00 - \$330.00 per person per session determined by a sliding scale based on the Litigant's income.
Languages: Spanish
Services: Mediation

-Greater Lowell ADR Inc. - Lowell Superior Court Conciliation Program

Mark Regan, Esq.
128 Warren Street, Suite 11
Lowell, MA 01852
Telephone: (978) 337-0082
Email: attymark.regan@verizon.net
Roster: 28 Neutrals
Fees: Services are provided on a pro bono basis.
Services: Conciliation

-Massachusetts Dispute Resolution Services

Brian Jerome, President
27 Congress Street, Suite 401
Salem, MA 01970
Phone: (800) 536-5520
Fax: (978) 741-2368
Email: caseadmin@mdrs.com
Website: www.mdrs.com
Roster: 12 Neutrals
Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.
Services: Mediation and Arbitration

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Fees: There are no fees charged for cases referred by the court
Services: Mediation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.
Services: Mediation and Conciliation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109

Telephone: (617) 973-9739

Fax: (617) 973-9532

Email: mailbox@mwi.org

Website: www.mwi.org

Roster: 101 Neutrals

Fees: The fees range from \$150.00 to \$200.00 per party per hour depending on the litigant's income.

Languages: French, Spanish and Hebrew

Services: Mediation and Arbitration

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street, #300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The fee for civil mediation and arbitration is \$225.00 per hour with some variations depending on the neutral selected and the number of parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

NANTUCKET COUNTRY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent clients as determined by the Court.
Services: Mediation and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com
Roster: 3 Neutrals
Fees: The fee is \$285.00 per hour per person. A sliding scale is available for low income families.
Services: Mediation

NORFOLK COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Boston Law Collaborative, LLC

Karen Richards, ADR Case Manager
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: krichards@bostonlawcollaborative.com
Website: www.bostonlawcollaborative.com
Roster: 3 Neutrals
Fees: The fees range from \$325.00 to \$500.00 per hour with a \$250.00 per party administrative fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.
Services: Mediation and Arbitration

-Massachusetts Dispute Resolution Services

Brian Jerome, President
27 Congress Street, Suite 401
Salem, MA 01970
Phone: (800) 536-5520
Fax: (978) 741-2368
Email: caseadmin@mdrs.com
Website: www.mdrs.com
Roster: 12 Neutrals
Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.
Services: Mediation and Arbitration

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Fees: There are no fees charged for cases referred by the court.
Services: Mediation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent clients as determined by the Court.
Services: Mediation, and Conciliation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, 4th Floor
Boston, MA 02109
Telephone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals
Fees: The fees range from \$150.00 to \$200.00 per party per hour depending on the litigant's income.
Languages: French, Spanish and Hebrew
Services: Mediation and Arbitration

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street, #300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The fee for civil mediation and arbitration is \$225.00 per hour with some variations depending on the neutral selected and the number of parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

PLYMOUTH COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell

395 Linden Street

Wellesley, MA 02481

Phone: (781) 223-3514

Fax: (781) 489-5386

Email: Pcriswell@comcast.net

Website: www.criswelllaw.com

Roster: 3 Neutrals

Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.

Services: Mediation and Arbitration

-Boston Law Collaborative, LLC

Karen Richards, ADR Case Manager
99 Summer Street, Suite 1600
Boston, MA 02110
Phone: (617) 439-4700
Fax: (617) 439-0700
Email: krichards@bostonlawcollaborative.com
Website: www.bostonlawcollaborative.com
Roster: 3 Neutrals

Fees: The fees range from \$325.00 to \$500.00 per hour with a \$250.00 per party administrative fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.
Services: Mediation and Arbitration

-Massachusetts Dispute Resolution Services

Brian Jerome, President
27 Congress Street, Suite 401
Salem, MA 01970
Phone: (800) 536-5520
Fax: (978) 741-2368
Email: caseadmin@mdrs.com
Website: www.mdrs.com
Roster: 12 Neutrals

Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.
Services: Mediation and Arbitration

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services
10 Liberty Square, 4th Floor
Boston, MA 02109
Telephone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 101 Neutrals

Fees: The fees range from \$150.00 to \$200.00 per party per hour depending on the litigant's income.
Languages: French, Spanish and Hebrew
Services: Mediation and Arbitration

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu

Roster: 40 Neutrals

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.

Services: Mediation, Arbitration and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.
Piccadilly Plaza, Suite C
490 Shrewsbury Street
Worcester, MA 01604
Phone: (508) 795-0200
Fax: (508) 791-0325
Email: Larri@larriparker.com
Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director
235 Cypress Street, #300
Brookline, MA 02445
Telephone: (617) 277-9232
Fax: (617) 277-1699
Email: agordon@themediationgroup.org
Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The fee for civil mediation and arbitration is \$225.00 per hour with some variations depending on the neutral selected and the number of parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

SUFFOLK COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Boston Law Collaborative, LLC

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Phone: (617) 439-4700
Fax: (617) 439-0700
Email: krichards@bostonlawcollaborative.com
Website: www.bostonlawcollaborative.com
Roster: 3 Neutrals
Fees: The fees range from \$325.00 to \$500.00 per hour with a \$250.00 per party administrative fee (one time). The fee for arbitration that goes beyond two days is an additional charge of \$50.00 per day. Reduced fees are available to litigants below a certain income. Pro Bono services are provided to Litigant's determined to be indigent by the Court.
Services: Mediation and Arbitration

-Community Dispute Settlement Center, Inc.

Gail S. Packer, Executive Director
60 Gore Street, Suite 202
Cambridge, MA 02141
Telephone: (617) 876-5376
Fax: (617) 876-6663
Email: cdscinfo@communitydispute.org
Website: www.communitydispute.org
Roster: 73 Neutrals
Fees: The fees are \$40.00 - \$330.00 per person per session, which is determined by a sliding scale based on the Litigant's income.
Languages: Spanish
Services: Mediation

-Massachusetts Dispute Resolution Services

Brian Jerome, President
27 Congress Street, Suite 401
Salem, MA 01970
Phone: (800) 536-5520
Fax: (978) 741-2368
Email: caseadmin@mdrs.com
Website: www.mdrs.com
Roster: 12 Neutrals
Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.
Services: Mediation and Arbitration

-Metropolitan Mediation Services

Joshua Jacks, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (617) 734-6385
Email: joshua.jacks@metromediation.org
Website: www.metromediation.org
Roster: 67 Neutrals
Fees: There are no fees charged for cases referred by the court.
Services: Mediation

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director
Middlesex Community College
33 Kearney Square
Lowell, MA 01852
Phone: (978) 656-3340
Fax: (978) 441-1749
Email: dunnk@middlesex.mass.edu
Roster: 40 Neutrals
Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent parties as determined by the Court.
Services: Mediation and Conciliation

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109

Telephone: (617) 973-9739

Fax: (617) 973-9532

Email: mailbox@mwi.org

Website: www.mwi.org

Roster: 101 Neutrals

Fees: The fees range from \$150.00 to \$200.00 per party per hour depending on the litigant's income.

Languages: French, Spanish and Hebrew

Services: Mediation and Arbitration

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street, #300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The fee for civil mediation and arbitration is \$225.00 per hour with some variations depending on the neutral selected and the number of parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration

WORCESTER COUNTY:

-Alternative Resolution for Technology, LLC

Paul Criswell
395 Linden Street
Wellesley, MA 02481
Phone: (781) 223-3514
Fax: (781) 489-5386
Email: Pcriswell@comcast.net
Website: www.criswelllaw.com
Roster: 3 Neutrals
Fees: The administrative fee is \$150.00 per party and \$250 to \$300 per party per hour depending on the neutral.
Services: Mediation and Arbitration

-Family Services of Central Massachusetts

Suzanne Aymes, Community Mediation Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: saymes@fscm.org
Website: www.fscm.org/mediation
Roster: 21 Neutrals
Languages: Spanish and Hindi
Fees: There are no fees for cases referred by the court.
Services: Mediation

-Massachusetts Dispute Resolution Services

Brian Jerome, President
27 Congress Street, Suite 401
Salem, MA 01970
Phone: (800) 536-5520
Fax: (978) 741-2368
Email: caseadmin@mdrs.com
Website: www.mdrs.com
Roster: 12 Neutrals
Fees: The fee is \$495.00 for one neutral for up to two hours and \$185.00 for each additional hour for each party. For a full day, the fee is \$1,350.00 per party.
Services: Mediation and Arbitration

-Mediation Works, Inc.

Josh Hoch, Director of Mediation and Arbitration Services

10 Liberty Square, 4th Floor

Boston, MA 02109

Telephone: (617) 973-9739

Fax: (617) 973-9532

Email: mailbox@mwi.org

Website: www.mwi.org

Roster: 101 Neutrals

Fees: The fees range from \$150.00 to \$200.00 per party per hour depending on the litigant's income.

Languages: French, Spanish and Hebrew

Services: Mediation and Arbitration

-Middlesex Mediation and Conciliation Program

Kenneth A. Dunn, Director

Middlesex Community College

33 Kearney Square

Lowell, MA 01852

Phone: (978) 656-3340

Fax: (978) 441-1749

Email: dunnk@middlesex.mass.edu

Roster: 40 Neutrals

Fees: The fee is \$225.00 per party for three hours, and \$75.00 per hour for each additional hour. Pro Bono services are provided to indigent clients as determined by the court.

Services: Mediation, Arbitration and Conciliation

-Parker Mediation

Larri Tonelli Parker, Esq.

Piccadilly Plaza, Suite C

490 Shrewsbury Street

Worcester, MA 01604

Phone: (508) 795-0200

Fax: (508) 791-0325

Email: Larri@larriparker.com

Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: The standard fee is \$285.00 per hour per person. A sliding scale is available for low income families.

Services: Mediation

-The Mediation Group, Inc.

Amy Gordon, Administrative Director

235 Cypress Street, #300

Brookline, MA 02445

Telephone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 17 Neutrals

Fees: The fee for civil mediation and arbitration is \$225.00 per hour with some variations depending on the neutral selected and the number of parties involved. Fee reduction and waivers are provided to Litigants below a certain income level.

Languages: The program will contact an interpreter if needed.

Services: Mediation and Arbitration