



**THE COMMONWEALTH OF MASSACHUSETTS  
AUTO DAMAGE APPRAISER LICENSING BOARD**

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CHAIRMAN

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JOSEPH COYNE  
THOMAS MCCLEMENTS

**Minutes of Meeting**

March 20, 2012

**Auto Damage Appraisers Licensing Board  
Division of Insurance, Boston, MA**

**Members Present:**

Gilbert Cox, Chairman  
Carl Garcia  
David Krupa  
Joseph Coyne  
Thomas McClements

**Proceeding Recorded By:**

P. Abdelmaseh (audio and visual)  
T. Colo (audio and visual)  
J. Colsten (Audio and visual)

**Review and Approve January 17, 2012 Minutes**

Motion made by J. Coyne to accept January 17, 2012 minutes  
Motion seconded by C. Garcia  
4-0 Vote to accept

**Report on Part II Exam**

There were 68 people that took the Part II Exam on March 8, 2012, with 19 failing the exam.  
The next Part II Exam will be scheduled for May.

## **ADALB Complaint No. 2012-03**

### **Discussion by the Board**

After reviewing statutory and regulatory language, ADALB legal counsel, Robert Kelly stated, "Since the ADALB has no jurisdiction over matters cited in the complaint and no authority to impose sanctions or penalties against an insurer, no further action should be taken on complaint number 2012-03."

Attorney, J. Castlemen noted that the complaint isn't just against Metropolitan Property and Casualty Insurance Company; it is also against the appraisers of Metlife. In addition, Mr. Castlemen suggested that the Board give up the authority and let the Commissioner take over.

Motion by J. Coyne to send letter to Commissioner of Insurance, Joseph G. Murphy

Motion seconded by C. Garcia

4-1 Vote to accept motion

C. Garcia, T. McClements, J. Coyne, G. Cox vote in the affirmative

D. Krupa vote in the negative

Motion by T. McClements to put Platinum Auto Service (PAS) Program on agenda for the next meeting

Motion seconded by G. Cox

Failed 2-3 Vote

T. Clements and G. Cox vote in the affirmative

C. Garcia, D. Krupa, and J. Coyne voted in the negative

### **Next meeting to be held 5/8/12 at Division of Insurance at 9:30 a.m.**

Motion by J. Coyne to go into Executive Session to discuss the reputation, and character of a pending license applicant

Seconded by C. Garcia

4-0 Vote

C. Garcia, D. Krupa, T. McClements, G. Cox, and J. Coyne voted in the affirmative

Motion to Adjourn 5-0