



Qualifying reasons include:

Day-to-day absences due to illness, injury, or routine medical appointments.

Caring for your own or a family member with a serious health condition, including injury or a complicated pregnancy.

Bonding with a new child welcomed by birth, adoption, or foster placement.

Caring for a family member who is both a current or former member of the armed forces AND was injured while serving.

Managing affairs while a family member, who is a member of the armed forces, is on active duty.



Executive Department Employees*

Starting Sept. 22, 2022

To request family- and medical-related leave or to report day-to-day sick absences, you must:

CONTACT WORKPARTNERS®.

1-833-640-2800 (TTY: 711)

Available 24 hours a day, seven days a week

You must call Workpartners to:

- Request a new family or medical leave.
- Report intermittent time off for a family or medical leave that has already been approved.
- Report an unscheduled sick absence from work.
- Report time off for a scheduled medical appointment.

*EOEEA, EOHHS, and EOPPS will begin reporting leaves to Workpartners in September with a target date for day-to-day sick absence reporting in December 2022.

Learn more at mass.gov/workpartners.

