



DOB connects

a program by the Division of Banks

COVID-19 Webcast Series

*-Cybersecurity Preparedness at
Financial Institutions--
During and After the Pandemic*

Discussion:

Cybersecurity preparedness;
Cyber threats at financial institutions;
Threat intelligence and collaboration;
Basic cybersecurity hygiene;
Cybersecurity training and awareness;
Resources

Date: June 4, 2020

Time: 1:00 P.M.

Speakers:

Holly Chase, Director of Cybersecurity/IT/Fintech;
Alex Connors and Matt Whitten,
Principal IT Examiners

Moderator: Mayte Rivera

Deputy Commissioner, Consumer Protection and Outreach

Holly Chase, Director of Cyber/IT/FinTech for the Massachusetts Division of Banks

She oversees Information Technology examinations and related training across the Division, and she serves on several interagency working groups and committees. Holly has a BA from Providence College, an MBA from Western New England College, an MS in Cybersecurity Policy and Governance from Boston College, and has also completed the Harvard Fintech online short course.

Alex Connors is a Principal Examiner in the Cyber/IT/FinTech Unit at the Division of Banks

He leads IT and cybersecurity examinations and oversees aspects of IT, cyber, and FinTech regulatory supervision. He was previously a risk management bank examiner with a specialty in IT and cybersecurity examinations. Alex has a Bachelor's degree in economics from Tufts University and is a MBA candidate at the Isenberg School of Management.

Matt Whitten is a Principal Examiner in the Cyber/IT/FinTech Unit at the Massachusetts Division of Banks

He leads IT examinations at both depository and non-depository financial institutions. Previously, Matt spent 11 years working in the information technology sector in various roles. Matt has a Bachelor's degree in political science from Suffolk University.

Mayte Rivera, Deputy Commissioner Moderator

Mayte joined the Massachusetts Division of Banks in 2007 as Director of Community Development. In 2008 she was promoted to Deputy Commissioner of the Consumer Protection and Outreach Unit of the Depository Institution Supervision Division. As Deputy Commissioner she has oversight and policy supervision of Consumer Protection and CRA compliance matters. In 2017, she received the FFIEC (Federal Financial Institutions Examination Council) Award of Excellence for her significant contributions in the development of the revised Consumer Compliance Rating System.

The opinions expressed in this presentation are intended for informational purposes, and are not formal or binding opinions of the Division of Banks.

Cybersecurity Highlights

- Division of Banks' Cybersecurity Focus
 - Internal Training and Awareness
- Cyber Threats for Financial Institutions
- Pandemic Preparedness
- Key Cybersecurity Controls

The opinions expressed in this presentation are intended for informational purposes, and are not formal or binding opinions of the Division of Banks.

Cybersecurity: Broader Guidance and Resources

- Information Sharing
- Threat Intelligence and Collaboration
- Basic Cyber Hygiene
- Implementation of key controls
- Training: Beyond IT Staff
 - Cyber Alerts, Technology Tips, and more

The opinions expressed in this presentation are intended for informational purposes, and are not formal or binding opinions of the Division of Banks.

Resources



- <https://www.cisa.gov/cybersecurity>
- <https://www.ffiec.gov/cyberassessmenttool.htm>
- <https://www.cisecurity.org/controls/cis-controls-list/>
- <https://www.nist.gov/cyberframework>
- <https://www.csbs.org/vision2020>
- <https://www.mass.gov/news/division-of-banks-industry-notice-increased-cyber-activity-during-times-of-crisis>

Be CyberStrong



Keep the
conversation
going and
contact us

DOB.IT.Cyber@mass.gov