



Community Innovation Challenge Grant Program - Implementations

Southeast Fire Dept Electronic Records and Permitting Collaborative

Seekonk, Lakeville, Dighton, North Attleboro,
Swansea, Westport, Taunton, Somerset,
Wareham, Fall River, Freetown

Ross Perry
SRPEDD, Municipal Services



Community Innovation Challenge Grant Program - Implementations

Establishment of the project

- Per the request from a couple Fire Dept.s
- Current permitting process requires repetitive manual completion of forms.
- Access to Fire Dept. personnel to complete a permit application not convenient for the public.
- Tracking of permits requires manual filing and retrieval.



Community Innovation Challenge Grant Program - Implementations

Goals and objectives

- Simplify 'administrative' work by Fire personnel
- Improve public access to permitting process
 - Local businesses and residents
- Minimize cost impact to the participating cities and towns



Community Innovation Challenge Grant Program - Implementations Challenges

- Obtaining initial support from local fire chiefs.
- Implementation logistics
 - Change is not a natural occurrence
 - Concern about public release of “confidential” information
 - Potential budget impact for 2nd + year



Community Innovation Challenge Grant Program - Implementations

Results

- A few towns dropped out, but others were eager to take their place
- Towns are actively downloading assessor data, installing desk top software, updating their web pages, and fire dept personnel are taking the short training course.
- A Couple communities are considering expanding the e-permitting solution to include their Building and Health Departments.
- Quantifiable results in progress



Community Innovation Challenge Grant Program - Implementations

In your community

- e-Permitting / Online permitting will save municipal budgets a significant amount of time and money.
- These solutions will improve citizen access to departmental permitting process.
- There is a significant “green” benefit by reducing vehicle trips to the city/town hall and the amount of paper used.
- The Fire Department permitting system by GeoTMS in Franklin MA, can be adapted to other communities and other departments.
- SRPEDD will share our e-Permitting / e-Gov experience with other regional planning agencies and communities.



Community Innovation Challenge Grant Program - Implementations

Contact information

Ross Perry
Municipal Partnerships
Southeastern Regional Planning &
Economic Development District (SRPEDD)
88 Broadway, Taunton, MA 02780
rperry@srpedd.org
508-824-1367