

# Our Commitment to Local Officials

The Division of Local Services is a state advisory and regulatory agency committed to providing local officials with the guidance necessary to meet their statutory obligations and to operate as efficiently and effectively as possible. It is our mutual responsibility, therefore, to ensure that local officials are aware of their administrative responsibilities as well as our commitment to professionalism. As DLS bureaus carry out assigned duties, local officials can expect the following commitments.

- DLS will foster an open and collaborative relationship with local officials.
- DLS will treat every local official with courtesy and respect.
- DLS will communicate with local officials in a timely manner and keep them informed of the progress of pending requests.
- DLS will provide local officials with clear, accurate, and concise information, or direct them to an appropriate resource.
- DLS staff will strive to ensure that information and data it makes available will be current, comprehensive, and relevant.