

## **MassTaxConnect Overview**

### **Course Description**

This E-Learning module will provide an overview of the Department of Revenue's new business tax application, MassTaxConnect (MTC), which will be available to the public on November 30<sup>th</sup>. This state of the art system will make filing taxes simpler, quicker and more efficient. The online self-paced format allows tax filers to access this information when convenient.

### **Learning Outcomes**

At the completion of this module you should be able to:

- Discuss the new features of MassTaxConnect
- Understand the benefits of transitioning from WebFile for Business (WFB) to MassTaxConnect and positively anticipate the November 30<sup>th</sup> launch
- Describe the differences between WFB and DOR's new web application, MassTaxConnect
- Understand DOR's commitment to improved customer service capability

### **Topics**

This module covers the following topics:

- Introduction to MassTaxConnect
  - Key differences between MTC and WFB
  - Overview of MTC screens highlighting enhanced functionality not available in WFB
- Expansion of Massachusetts electronic filing requirements
- Massachusetts participation in the Modernized e-File Program (MeF) for Corporations
- Enhanced account privacy through the use of account IDs
- Streamlining of abatement and amendment processing
- Improved customer service capability

### **Target Audience**

Business tax filers as well as tax practitioners who work on behalf of their clients

### **Course Level**

1 - Basic

### **Course Length**

17 minutes

### **Prerequisites**

None

### **Format**

Online