The service you want. The technology you need.

August 18, 2004

Mr. Michael D. Tinyk
Verizon Services Corp.
Suite 500
1515 North Courthouse Road
Arlington, Virginia 22201

Dear Mr. Tinyk:

CTC Communications Corp. ("CTC") is in receipt of Verizon's correspondence, in which Verizon provides notice of its intention to discontinue unbundled Enterprise Switching, including Enterprise UNE-P, under section 251 (c)(3) of the Act, as of August 22, 2004. Pursuant to Section 251(i) of the Act, CTC adopted the MCI Metro Interconnection Agreement on July, 4, 2001 for its Massachusetts local interconnection arrangements. Pursuant to CTC's Massachusetts Interconnection Agreement (the "Agreement"), Verizon is prohibited from making unilateral modifications to the Agreement. Rather, pursuant to section 8 of the Agreement, any change in law that serves to materially reduce or alter the services provided thereunder shall cause the parties to negotiate an amendment that conforms to such rules.

CTC and Verizon are in the process of renegotiating new agreements for the suite of services that CTC currently purchases from Verizon In addition, CTC is also an active participant in the industry's Competitive Carrier Coalition, represented by Swidler Berlin Shereff Friedman, LLP, which is currently negotiating the terms of a TRO amendment.

I also refer you to Section 16 of the Agreement,
resolution process,

Agreement.

Mr. Michael D. Tinyk
Verizon
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Accordingly, until such time that CTC has an amendment in place with Verizon, which specifically modifies the provisions of the parties' existing Massachusetts Interconnection Agreement, CTC would consider any attempt by Verizon to discontinue Enterprise UNE-P services to CTC relative to CTC's existing Massachusetts UNE-P customer base a material breach of contract, at which point CTC would seek relief from the MA DTE as permitted under section 16 of the Agreement.

Sincerely,

CTC Communications Corp.

Pamela L. Hintz
Vice President of Regulatory Affairs

cc: Marian Hovell, Verizon