



# MassDEP

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Commonwealth of Massachusetts

Department of Environmental Protection

## Solid Waste Advisory Committee

October 27, 2016



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## 2015 Disposal & Capacity Data Update

Greg Cooper, MassDEP

# RecyclingWorks in Massachusetts

Best Management Practices Planning Session

Business Guidance for Hauler Contracting

October 27, 2017





# RecyclingWorks in Massachusetts

- Helps businesses and institutions
  - Comply with MassDEP Waste Bans - includes some C&D materials
  - Maximize waste diversion
  - Save money
  - Improve Customer/Employee satisfaction
- Funded by MassDEP, delivered under contract by the Center for EcoTechnology



# RecyclingWorks in Massachusetts

Services include:

- Online Resources
- Email and Phone Hotline
- Technical Assistance
- Events and Workshops
- C&U Program Administration

<http://www.recyclingworksma.com>



# Business Guidance for Hauler Contracting Best Management Practices

- Similar approach to the 2013 creation of food waste collection BMPs and 2015 Food Donation BMPs
- Engage stakeholders – MassDEP, Haulers, Processors, Generators
- Objective is to clarify questions around contracting for services.

## Discussion Points

- Know Your Waste
- Waste Ban Compliance
- Reporting and Contamination
- Effective Communication
- Adjustments to contracts
- Other topics?

# Know Your Waste

- Evaluate your waste before meeting with a hauler
- Check dumpsters



# Waste Ban Compliance

- Communication of waste ban materials
- Educating customers



# Reporting and Contamination

- End sites and contamination
- Penalties for contamination
- Resource Management Contracting



# Effective Communication

- Key steps to relationship building
- Successful techniques

## FOOD SCRAP COLLECTION FOR COMMERCIAL COMPOST

### YOU CAN INCLUDE:

All Food Scraps  
Fruit & Vegetable Trimmings  
Meat, Chicken, and Fish  
Bones, Fats, and Shells  
Baked Goods  
Dairy Products  
Coffee Grounds and Filters  
Waxed Cardboard  
Napkins  
Paper Towels  
Compostable cups, plates, bowls, and cutlery

### DO NOT INCLUDE:

Rubber Gloves, Utensils, Plastic Wrap, Straws,  
Plastic, Glass, or Styrofoam

PRODUCED BY:



# Adjustments to Contracts and Services

- Service level changes
- Negotiation
- Sub-contracting



# Other topics

What key issues have we missed?



# Next Steps

- Stakeholder meetings and engagement will continue
  - Hauler Contracting Stakeholder Meeting: November 15, Worcester
  - WasteWise Fall Forum, December 1st, Tewksbury
- Call or email RecyclingWorks with any questions or comments
  - [info@RecyclingWorksMA.com](mailto:info@RecyclingWorksMA.com)
  - (888) 254-5525