

Attention Public Water Systems: Please adapt this form for your own use. An electronic copy of this form is located at the DEP website at www.mass.gov/dep/brp/dws/dwsforms.htm under Water Quality Monitoring

LEAD SERVICE LINE REPLACEMENT PROGRAM

City/Town: _____
PWS Name: _____
PWS ID#: _____

LEAD TEST RESULT ABOVE THE ACTION LEVEL

Date _____

ADDRESS: _____

NAME: _____ PHONE No. _____

Dear Homeowner:

As you know, on _____ we replaced the portion of lead service line that the **city/town** owns, and on _____ we took a water sample within the lead service line to test for lead level after the replacement.

The lead result in the water at your partially replaced lead service line is **_____** parts per million (ppm), which is above the Lead and Copper Rule Lead Action Level of 0.0**15** ppm.

As we advised you in the First and Second Notice of our Lead Service Line Replacement Program, your portion of the lead service line that you chose not to replace will continue to be a source of lead that can leach out if the water is not used for more than six hours. In fact, the partial replacement may have temporarily increased levels. The City/Town and **_____ PWS** recommend the following tips to keep any potential lead out of the water you drink:

- **Most importantly** - Flush the tap until after the water feels very cold before use. The water in the pipe in the street has no lead.
- Never use hot water from the faucet for drinking or cooking especially when making baby formula.
- Never boil water to remove lead. Boiling water for an extended time may make the lead more concentrated, and
- Replace the remainder of the lead service line that you own.

If you have any questions regarding lead in drinking water or your lead sampling result, please feel free to contact _____ at _____ or *Water Superintendent* at _____.

Town Manager/DPW Director