



Lauren Farrell
100 Cambridge St, 9th Floor
Boston, Ma 02114

Dear Lauren,

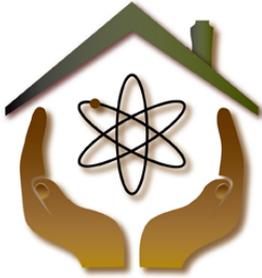
Thank you for the opportunity to comment on the Mass Save program. I am participating contractor in the program and have been for over 4 years. It is my opinion that the quality control specifications of this program have set the bar for the level of service and installed measures for weatherization work. Because of the metric scores required to reach the top tier for work assignments, my employee's have taken this as a badge of honor to excel in the program. Through the years, I have personally seen contractor complaints that the system isn't fair and/or every job should be distributed equitably. Those are the same contractors that can't keep the level of controls on their own company's quality to achieve the specifications demanded in this program.

The level of expertise, service, and response from the PA's in this program are outstanding. I find myself extremely fortunate to be a contractor in this program. Not only for my business, but the level of services offered to residences in the Commonwealth as well.

Sincerely,

Jon Schippani

Jon Schippani
Owner



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