

Massachusetts Long Term Care Ombudsman Program Contact List

Town	Agency	Ombudsman Tele #
Abington	Old Colony Planning Council	508-583-1833
Acton	Minuteman Senior Services, Inc.	781-272-7177
Acushnet	Coastline Elderly Services, Inc.	508-999-6400
Adams	Elder Services of Berkshire County, Inc.	413-499-0524
Agawam	Greater Springfield Senior Services	413-781-8800
Alford	Elder Services of Berkshire County, Inc.	413-499-0524
Allston	Ethos	617-522-6700
Amesbury	Elder Services of the Merrimack Valley	978-683-7747
Amherst	Highland Valley Elder Services	413-586-2000
Andover	Elder Services of the Merrimack Valley	978-683-7747
Arlington	Minuteman Senior Services, Inc.	781-272-7177
Ashburnham	Montachusett Home Care Corporation	978-537-7411
Ashby	Montachusett Home Care Corporation	978-537-7411
Ashfield	Franklin County Home Care	413-773-5555
Ashland	BayPath Elder Services, Inc	508-573-7200
Athol	Franklin County Home Care	413-773-5555
Attleboro	Bristol Elder Services, Inc.	508-675-2101
Auburn	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Avon	Old Colony Planning Council	508-583-1833
Ayer	Montachusett Home Care Corporation	978-537-7411
Backbay	Ethos	617-522-6700
Baldwinville	Montachusett Home Care Corporation	978-537-7411
Barnstable	Elder Services of Cape Cod & The Islands	508-394-4630
Barre	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Beacon Hill/West End	Ethos	617-522-6700
Becket	Elder Services of Berkshire County, Inc.	413-499-0524
Bedford	Minuteman Senior Services, Inc.	781-272-7177
Belchertown	WestMass ElderCare, Inc.	413-538-9020
Bellingham	Tri-Valley Elder Services, Inc.	508-949-6640
Belmont	Springwell	617-926-4100
Berkley	Bristol Elder Services, Inc.	508-675-2101
Berlin	Montachusett Home Care Corporation	978-537-7411
Bernardston	Franklin County Home Care	413-773-5555
Beverly	Seniorcare, Inc	978-281-1750
Billerica	Elder Services of the Merrimack Valley	978-683-7747
Blackstone	Tri-Valley Elder Services, Inc.	508-949-6640
Blandford	Highland Valley Elder Services	413-586-2000
Bolton	Montachusett Home Care Corporation	978-537-7411
Boston	Ethos	617-522-6700
Bourne	Elder Services of Cape Cod & The Islands	508-394-4630

Boxborough	Minuteman Senior Services, Inc.	781-272-7177
Boxford	Elder Services of the Merrimack Valley	978-683-7747
Boylston	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Braintree	South Shore Elder Services, Inc.	781-848-3910
Brewster	Elder Services of Cape Cod & The Islands	508-394-4630
Bridgewater	Old Colony Planning Council	508-583-1833
Brighton	Ethos	617-522-6700
Brimfield	Greater Springfield Senior Services	413-781-8800
Brockton	Old Colony Planning Council	508-583-1833
Brookfield	Tri-Valley Elder Services, Inc.	508-949-6640
Brookline	Springwell	617-926-4100
Buckland	Franklin County Home Care	413-773-5555
Burlington	Minuteman Senior Services, Inc.	781-272-7177
Cambridge	Somerville-Cambridge Elder Services	617-628-2601
Canton	HESSCO	781-784-4944
Carlisle	Minuteman Senior Services, Inc.	781-272-7177
Carver	Old Colony Planning Council	508-583-1833
Centerville	Elder Services of Cape Cod & The Islands	508-394-4630
Charlemont	Franklin County Home Care	413-773-5555
Charlestown	Ethos	617-522-6700
Charlton	Tri-Valley Elder Services, Inc.	508-949-6640
Chatham	Elder Services of Cape Cod & The Islands	508-394-4630
Chelmsford	Elder Services of the Merrimack Valley	978-683-7747
Chelsea	North Shore Elder Services	978-750-4540
Cheshire	Elder Services of Berkshire County, Inc.	413-499-0524
Chester	Highland Valley Elder Services	413-586-2000
Chesterfield	Highland Valley Elder Services	413-586-2000
Chestnuthill	Springwell	617-926-4100
Chicopee	WestMass ElderCare, Inc.	413-538-9020
Chilmark	Elder Services of Cape Cod & The Islands	508-394-4630
Chinatown	Ethos	617-522-6700
Clarksburg	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Clinton	Montachusett Home Care Corporation	978-537-7411
Cohasset	South Shore Elder Services, Inc.	781-848-3910
Colrain	Franklin County Home Care	413-773-5555
Columbia Point	Ethos	617-522-6700
Concord	Minuteman Senior Services, Inc.	781-272-7177
Conway	Franklin County Home Care	413-773-5555
Cummington	Highland Valley Elder Services	413-586-2000
Dalton	Elder Services of Berkshire County, Inc.	413-499-0524
Danvers	North Shore Elder Services, Inc.	978-750-4540
Dartmouth	Coastline Elderly Services, Inc.	508-999-6400
Dedham	HESSCO	781-784-4944
Deerfield	Franklin County Home Care	413-773-5555
Dennis	Elder Services of Cape Cod & The Islands	508-394-4630

Dighton	Bristol Elder Services, Inc.	508-675-2101
Dorchester	Ethos	617-522-6700
Douglas	Tri-Valley Elder Services, Inc.	508-949-6640
Dover	BayPath Elder Services, Inc	508-573-7200
Dracut	Elder Services of the Merrimack Valley	978-683-7747
Dudley	Tri-Valley Elder Services, Inc.	508-949-6640
Dunstable	Elder Services of the Merrimack Valley	978-683-7747
Duxbury	Old Colony Planning Council	508-583-1833
East Boston	Ethos	617-522-6700
East Bridgewater	Old Colony Planning Council	508-583-1833
East Brookfield	Tri-Valley Elder Services, Inc.	508-949-6640
East Longmeadow	Greater Springfield Senior Services	413-781-8800
East Mattapan	Ethos	617-522-6700
East Wareham	Old Colony Planning Council	508-583-1833
Eastham	Elder Services of Cape Cod & The Islands	508-394-4630
Easthampton	Highland Valley Elder Services	413-586-2000
Easton	Old Colony Planning Council	508-583-1833
Edgartown	Elder Services of Cape Cod & The Islands	508-394-4630
Egremont	Elder Services of Berkshire County, Inc.	413-499-0524
Erving	Franklin County Home Care	413-773-5555
Essex	Seniorcare, Inc	978-281-1750
Everett	North Shore Elder Services, Inc.	978-750-4540
Fairhaven	Coastline Elderly Services, Inc.	508-999-6400
Fall River	Bristol Elder Services, Inc.	508-675-2101
Falmouth	Elder Services of Cape Cod & The Islands	508-394-4630
Fenway	Ethos	617-522-6700
Fitchburg	Montachusett Home Care Corporation	978-537-7411
Florence	Highland Valley Elder Services	413-586-2000
Florida	Elder Services of Berkshire County, Inc.	413-499-0524
Foxborough	HESSCO	781-784-4944
Framingham	BayPath Elder Services, Inc	508-573-7200
Franklin	Tri-Valley Elder Services, Inc.	508-949-6640
Freetown	Bristol Elder Services, Inc.	508-675-2101
Gardner	Montachusett Home Care Corporation	978-537-7411
Gay Head	Elder Services of Cape Cod & The Islands	508-394-4630
Georgetown	Elder Services of the Merrimack Valley	978-683-7747
Gill	Franklin County Home Care	413-773-5555
Gloucester	Seniorcare, Inc	978-281-1750
Goshen	Highland Valley Elder Services	413-586-2000
Gosnold	Coastline Elderly Services, Inc.	508-999-6400
Grafton	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Granby	WestMass ElderCare, Inc.	413-538-9020
Granville	Highland Valley Elder Services	413-586-2000
Great Barrington	Elder Services of Berkshire County, Inc.	413-499-0524
Greenbush	South Shore Elder Services, Inc.	781-848-3910

Greenfield	Franklin County Home Care	413-773-5555
Groton	Montachusett Home Care Corporation	978-537-7411
Groveland	Elder Services of the Merrimack Valley	978-683-7747
Hadley	Highland Valley Elder Services	413-586-2000
Halifax	Old Colony Planning Council	508-583-1833
Hamilton	Seniorcare, Inc	978-281-1750
Hampden	Greater Springfield Senior Services	413-781-8800
Hancock	Elder Services of Berkshire County, Inc.	413-499-0524
Hanover	Old Colony Planning Council	508-583-1833
Hanson	Old Colony Planning Council	508-583-1833
Hardwick	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Harvard	Minuteman Senior Services, Inc.	781-272-7177
Harwich	Elder Services of Cape Cod & The Islands	508-394-4630
Hatfield	Highland Valley Elder Services	413-586-2000
Haverhill	Elder Services of the Merrimack Valley	978-683-7747
Hawley	Franklin County Home Care	413-773-5555
Heath	Franklin County Home Care	413-773-5555
Hingham	South Shore Elder Services, Inc.	781-848-3910
Hinsdale	Elder Services of Berkshire County, Inc.	413-499-0524
Holbrook	South Shore Elder Services, Inc.	781-848-3910
Holden	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Holland	Greater Springfield Senior Services	413-781-8800
Holliston	BayPath Elder Services, Inc	508-573-7200
Holyoke	WestMass ElderCare, Inc.	413-538-9020
Hopedale	Tri-Valley Elder Services, Inc.	508-949-6640
Hopkinton	BayPath Elder Services, Inc	508-573-7200
Hubbardston	Montachusett Home Care Corporation	978-537-7411
Hudson	BayPath Elder Services, Inc	508-573-7200
Hull	South Shore Elder Services, Inc.	781-848-3910
Huntington	Highland Valley Elder Services	413-586-2000
Hyannis	Elder Services of Cape Cod & The Islands	508-394-4630
Hyde Park	Ethos	617-522-6700
Ipswich	Seniorcare, Inc	978-281-1750
Jamaica Plain	Ethos	617-522-6700
Kingston	Old Colony Planning Council	508-583-1833
Lakeville	Old Colony Planning Council	508-583-1833
Lancaster	Montachusett Home Care Corporation	978-537-7411
Lanesborough	Elder Services of Berkshire County, Inc.	413-499-0524
Lawrence	Elder Services of the Merrimack Valley	978-683-7747
Lee	Elder Services of Berkshire County, Inc.	413-499-0524
Leeds	Highland Valley Elder Services	413-586-2000
Leicester	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Lenox	Elder Services of Berkshire County, Inc.	413-499-0524
Leominster	Montachusett Home Care Corporation	978-537-7411
Leverett	Franklin County Home Care	413-773-5555

Lexington	Minuteman Senior Services, Inc.	781-272-7177
Leyden	Franklin County Home Care	413-773-5555
Lincoln	Minuteman Senior Services, Inc.	781-272-7177
Littleton	Minuteman Senior Services, Inc.	781-272-7177
Longmeadow	Greater Springfield Senior Services	413-781-8800
Lowell	Elder Services of the Merrimack Valley	978-683-7747
Ludlow	WestMass ElderCare, Inc.	413-538-9020
Lunenburg	Montachusett Home Care Corporation	978-537-7411
Lynn	Greater Lynn Senior Services, Inc.	781-599-0110
Lynnfield	Greater Lynn Senior Services, Inc.	781-599-0110
Magnolia	Seniorcare, Inc	978-281-1750
Malden	North Shore Elder Services, Inc.	978-750-4540
Manchester	Seniorcare, Inc	978-281-1750
Mansfield	Bristol Elder Services, Inc.	508-675-2101
Marblehead	North Shore Elder Services, Inc.	978-750-4540
Marion	Coastline Elderly Services, Inc.	508-999-6400
Marlborough	BayPath Elder Services, Inc	508-573-7200
Marshfield	Old Colony Planning Council	508-583-1833
Mashpee	Elder Services of Cape Cod & The Islands	508-394-4630
Mattapoissett	Coastline Elderly Services, Inc.	508-999-6400
Maynard	Minuteman Senior Services, Inc.	781-272-7177
Medfield	HESSCO	781-784-4944
Medford	North Shore Elder Services, Inc.	978-750-4540
Medway	Tri-Valley Elder Services, Inc.	508-949-6640
Melrose	North Shore Elder Services, Inc.	978-750-4540
Mendon	Tri-Valley Elder Services, Inc.	508-949-6640
Merrimack	Elder Services of the Merrimack Valley	978-683-7747
Methuen	Elder Services of the Merrimack Valley	978-683-7747
Middleborough	Old Colony Planning Council	508-583-1833
Middlefield	Highland Valley Elder Services	413-586-2000
Middleton	North Shore Elder Services, Inc.	978-750-4540
Milford	Tri-Valley Elder Services, Inc.	508-949-6640
Millbury	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Millis	HESSCO	781-784-4944
Milton	South Shore Elder Services, Inc.	781-848-3910
Milville	Tri-Valley Elder Services, Inc.	508-949-6640
Monroe	Franklin County Home Care	413-773-5555
Monson	Greater Springfield Senior Services	413-781-8800
Montague	Franklin County Home Care	413-773-5555
Monterey	Elder Services of Berkshire County, Inc.	413-499-0524
Montgomery	Highland Valley Elder Services	413-586-2000
Mount Washington	Elder Services of Berkshire County, Inc.	413-499-0524
Nahant	Greater Lynn Senior Services, Inc.	781-599-0110
Nantucket	Elder Services of Cape Cod & The Islands	508-394-4630
Natick	BayPath Elder Services, Inc	508-573-7200

Needham	Springwell	617-926-4100
New Ashford	Elder Services of Berkshire County, Inc.	413-499-0524
New Bedford	Coastline Elderly Services, Inc.	508-999-6400
New Braintree	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
New Marlborough	Elder Services of Berkshire County, Inc.	413-499-0524
New Salem	Franklin County Home Care	413-773-5555
Newbury	Elder Services of the Merrimack Valley	978-683-7747
Newburyport	Elder Services of the Merrimack Valley	978-683-7747
Newton	Springwell	617-926-4100
Norfolk	HESSCO	781-784-4944
North Adams	Elder Services of Berkshire County, Inc.	413-499-0524
North Andover	Elder Services of the Merrimack Valley	978-683-7747
North Attleboro	Bristol Elder Services, Inc.	508-675-2101
North Brookfield	Tri-Valley Elder Services, Inc.	508-949-6640
North End	Ethos	617-522-6700
North Reading	North Shore Elder Services, Inc.	978-750-4540
Northampton	Highland Valley Elder Services	413-586-2000
Northborough	BayPath Elder Services, Inc	508-573-7200
Northbridge	Tri-Valley Elder Services, Inc.	508-949-6640
Northfield	Franklin County Home Care	413-773-5555
Norton	Bristol Elder Services, Inc.	508-675-2101
Norwell	South Shore Elder Services, Inc.	781-848-3910
Norwood	HESSCO	781-784-4944
Oak Bluffs	Elder Services of Cape Cod & The Islands	508-394-4630
Oakham	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Orange	Franklin County Home Care	413-773-5555
Orleans	Elder Services of Cape Cod & The Islands	508-394-4630
Otis	Elder Services of Berkshire County, Inc.	413-499-0524
Oxford	Tri-Valley Elder Services, Inc.	508-949-6640
Palmer	Greater Springfield Senior Services	413-781-8800
Parker Hill	Ethos	617-522-6700
Paxton	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Peabody	North Shore Elder Services, Inc.	978-750-4540
Pelham	Highland Valley Elder Services	413-586-2000
Pembroke	Old Colony Planning Council	508-583-1833
Pepperell	Montachusett Home Care Corporation	978-537-7411
Peru	Elder Services of Berkshire County, Inc.	413-499-0524
Petersham	Franklin County Home Care	413-773-5555
Phillipston	Franklin County Home Care	413-773-5555
Pittsfield	Elder Services of Berkshire County, Inc.	413-499-0524
Plainfield	Highland Valley Elder Services	413-586-2000
Plainville	HESSCO	781-784-4944
Plymouth	Old Colony Planning Council	508-583-1833
Plympton	Old Colony Planning Council	508-583-1833
Princeton	Montachusett Home Care Corporation	978-537-7411

Provincetown	Elder Services of Cape Cod & The Islands	508-394-4630
Quincy	South Shore Elder Services, Inc.	781-848-3910
Randolph	South Shore Elder Services, Inc.	781-848-3910
Raynham	Bristol Elder Services, Inc.	508-675-2101
Reading	North Shore Elder Services, Inc.	978-750-4540
Rehoboth	Bristol Elder Services, Inc.	508-675-2101
Revere	North Shore Elder Services	978-750-4540
Richmond	Elder Services of Berkshire County, Inc.	413-499-0524
Rochdale	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Rochester	Coastline Elderly Services, Inc.	508-999-6400
Rockland	Old Colony Planning Council	508-583-1833
Rockport	Seniorcare, Inc	978-281-1750
Roslindale	Ethos	617-522-6700
Rowe	Franklin County Home Care	413-773-5555
Rowley	Elder Services of the Merrimack Valley	978-683-7747
Roxbury	Ethos	617-522-6700
Royalston	Franklin County Home Care	413-773-5555
Russell	Highland Valley Elder Services	413-586-2000
Rutland	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Salem	North Shore Elder Services, Inc.	978-750-4540
Salisbury	Elder Services of the Merrimack Valley	978-683-7747
Sandisfield	Elder Services of Berkshire County, Inc.	413-499-0524
Sandwich	Elder Services of Cape Cod & The Islands	508-394-4630
Saugus	Greater Lynn Senior Services, Inc.	781-599-0110
Savoy	Elder Services of Berkshire County, Inc.	413-499-0524
Scituate	South Shore Elder Services, Inc.	781-848-3910
Seekonk	Bristol Elder Services, Inc.	508-675-2101
Sharon	HESSCO	781-784-4944
Sheffield	Elder Services of Berkshire County, Inc.	413-499-0524
Shelburne	Franklin County Home Care	413-773-5555
Sherborn	BayPath Elder Services, Inc	508-573-7200
Shirley	Montachusett Home Care Corporation	978-537-7411
Shrewsbury	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Shutesbury	Franklin County Home Care	413-773-5555
Somerset	Bristol Elder Services, Inc.	508-675-2101
Somerville	Somerville-Cambridge Elder Services	617-628-2601
South Boston	Ethos	617-522-6700
South End	Ethos	617-522-6700
South Hadley	WestMass ElderCare, Inc.	413-538-9020
South Jamaica Plain	Ethos	617-522-6700
Southampton	Highland Valley Elder Services	413-586-2000
Southborough	BayPath Elder Services, Inc	508-573-7200
Southbridge	Tri-Valley Elder Services, Inc.	508-949-6640
Southwick	Highland Valley Elder Services	413-586-2000
Spencer	Tri-Valley Elder Services, Inc.	508-949-6640

Springfield	Greater Springfield Senior Services	413-781-8800
Sterling	Montachusett Home Care Corporation	978-537-7411
Stockbridge	Elder Services of Berkshire County, Inc.	413-499-0524
Stoneham	North Shore Elder Services, Inc.	978-750-4540
Stoughton	Old Colony Planning Council	508-583-1833
Stow	Minuteman Senior Services, Inc.	781-272-7177
Sturbridge	Tri-Valley Elder Services, Inc.	508-949-6640
Sudbury	BayPath Elder Services, Inc	508-573-7200
Sunderland	Franklin County Home Care	413-773-5555
Sutton	Tri-Valley Elder Services, Inc.	508-949-6640
Swampscott	Greater Lynn Senior Services, Inc.	781-599-0110
Swansea	Bristol Elder Services, Inc.	508-675-2101
Taunton	Bristol Elder Services, Inc.	508-675-2101
Templeton	Montachusett Home Care Corporation	978-537-7411
Tewksbury	Elder Services of the Merrimack Valley	978-683-7747
Tisbury	Elder Services of Cape Cod & The Islands	508-394-4630
Tolland	Highland Valley Elder Services	413-586-2000
Topsfield	Seniorcare, Inc	978-281-1750
Townsend	Montachusett Home Care Corporation	978-537-7411
Truro	Elder Services of Cape Cod & The Islands	508-394-4630
Turners Falls	Franklin County Home Care	413-773-5555
Tyngsborough	Elder Services of the Merrimack Valley	978-683-7747
Tyringham	Elder Services of Berkshire County, Inc.	413-499-0524
Upton	Tri-Valley Elder Services, Inc.	508-949-6640
Uxbridge	Tri-Valley Elder Services, Inc.	508-949-6640
Wakefield	North Shore Elder Services, Inc.	978-750-4540
Wales	Greater Springfield Senior Services	413-781-8800
Walpole	HESSCO	781-784-4944
Waltham	Springwell	617-926-4100
Ware	WestMass ElderCare, Inc.	413-538-9020
Wareham	Old Colony Planning Council	508-583-1833
Warren	Tri-Valley Elder Services, Inc.	508-949-6640
Warwick	Franklin County Home Care	413-773-5555
Washington	Elder Services of Berkshire County, Inc.	413-499-0524
Watertown	Springwell	617-926-4100
Wayland	BayPath Elder Services, Inc	508-573-7200
Webster	Tri-Valley Elder Services, Inc.	508-949-6640
Wellesley	Springwell	617-926-4100
Wellfleet	Elder Services of Cape Cod & The Islands	508-394-4630
Wendell	Franklin County Home Care	413-773-5555
Wenham	Seniorcare, Inc	978-281-1750
West Boylston	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
West Bridgewater	Old Colony Planning Council	508-583-1833
West Brookfield	Tri-Valley Elder Services, Inc.	508-949-6640
West Mattapan	Ethos	617-522-6700

West Newbury	Elder Services of the Merrimack Valley	978-683-7747
West Roxbury	Ethos	617-522-6700
West Springfield	Greater Springfield Senior Services	413-781-8800
West Stockbridge	Elder Services of Berkshire County, Inc.	413-499-0524
West Tisbury	Elder Services of Cape Cod & The Islands	508-394-4630
Westborough	BayPath Elder Services, Inc	508-573-7200
Westfield	Highland Valley Elder Services	413-586-2000
Westford	Elder Services of the Merrimack Valley	978-683-7747
Westhampton	Highland Valley Elder Services	413-586-2000
Westminster	Montachusett Home Care Corporation	978-537-7411
Weston	Springwell	617-926-4100
Westport	Bristol Elder Services, Inc.	508-675-2101
Westwood	HESSCO	781-784-4944
Weymouth	South Shore Elder Services, Inc.	781-848-3910
Whately	Franklin County Home Care	413-773-5555
Whitinsville	Tri-Valley Elder Services, Inc.	508-949-6640
Whitman	Old Colony Planning Council	508-583-1833
Wilbraham	Greater Springfield Senior Services	413-781-8800
Williamsburg	Highland Valley Elder Services	413-586-2000
Williamstown	Elder Services of Berkshire County, Inc.	413-499-0524
Wilmington	Minuteman Senior Services, Inc.	781-272-7177
Winchendon	Montachusett Home Care Corporation	978-537-7411
Winchester	Minuteman Senior Services, Inc.	781-272-7177
Windsor	Elder Services of Berkshire County, Inc.	413-499-0524
Winthrop	North Shore Elder Services	978-750-4540
Woburn	Minuteman Senior Services, Inc.	781-272-7177
Worcester	Montachusett Home Care Corp. (Worcester Area)	508-756-1545
Worthington	Highland Valley Elder Services	413-586-2000
Wrentham	HESSCO	781-784-4944
Yarmouth	Elder Services of Cape Cod & The Islands	508-394-4630