

HCSIS Alert!

Department of
Mental
Retardation

CentralWest went live on Monday, May 8, 2006. To date, there have been some log-in and access issues, but no serious glitches in the system. Monson and Glavin also went live on May 8 but most staff didn't get their log-on ability until 5/11/06. While it seems the Meditech implementation is going well, we will defer reporting on HCSIS for facilities until next Alert.

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Contact Hans H. Toegel at:
(617) 624-7781 or at:
Hans.H.Toegel@state.ma.us
with questions.

CENTRALWEST - WEEK ONE: Since going live on 5/8/06, CentralWest Region recorded the following in HCSIS:

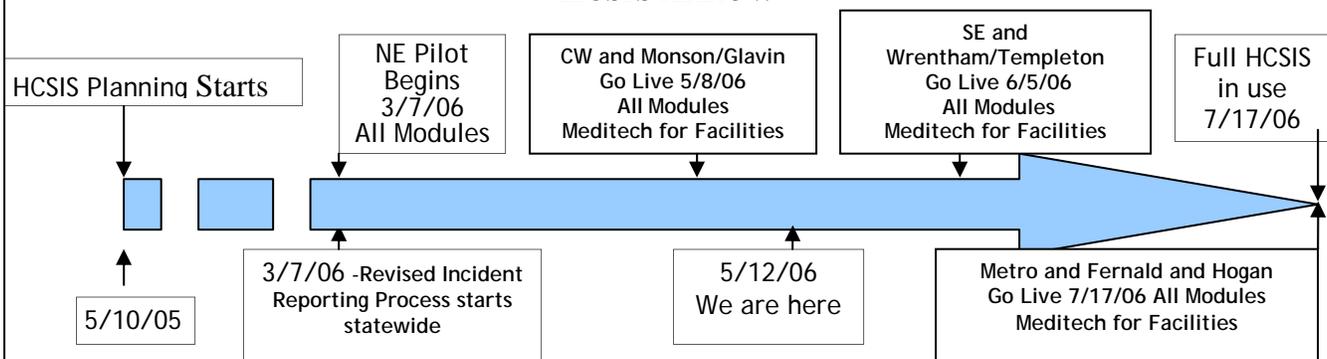
- ◇ 39 Incidents
- ◇ 2 Medication Occurrences
- ◇ 2 Restraints
- ◇ 9 Health Care Records (4 by SCs/Area Staff and 5 by Providers)

CENTRALWEST IMPLEMENTATION CHALLENGES: It seems that the biggest challenge for getting the HCSIS system rolled-out to the CentralWest Region was in getting everyone on the system. The Virtual Gateway was faced with creating about 1,600 users in the CentralWest region for this roll-out. Our own Help Desk then had to create these users in HCSIS. And all this has to be done as close as possible to the go-live date. Problems with any of the log-on issue surface quickly and resources are thrown at resolving these issues. It seems to be settling down now as these issues abate and folks can focus on using the new system.

VIRTUAL GATEWAY UPDATES:

For providers with existing access to the Virtual Gateway (i.e. you are a registered provider to one or more of the other VG business services such as PDM, Common Intake, etc.; AND having completed the Legal Service Agreement AND the VG Access Administrator Form in past business service sign-ups): please note that if you have staff with open access to VG and they are being assigned HCSIS roles in the HCSIS User Request Forms, their original PINs as recorded in previously submitted VG User Request Forms must be used for the same staff.

HCSIS ARROW



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Providers can now edit the Health Care Record. They can electronically enter the fields of information that appear below directly into HCSIS. Protocols will be established for entering the information back into Meditech.

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HEALTH CARE RECORD (HCR): Enhancements have been made and put into production for editing the Health Care Record. The following fields are now available for providers in the Northeast and CentralWest to input and edit:

Basic Information

- Likes to be Called
- Religious Considerations for care

Current Medical Problems and Diagnoses

- Neurologic Medical Problem/Diagnosis: (Cerebral Palsy, Epilepsy / Seizure Disorder, Alzheimer's Disease);
- Metabolic/Endocrine Medical Problem/Diagnosis: (Diabetes);
- Syndromes Medical Problem/Diagnosis: (Autistic Disorder, Down's Syndrome, Prader-Willi)

Functional Status

- Communication: (Able to Communicate, Communication Difficulties/Uses Verbalizations, Communication Difficulties/Uses Gestures, Not able to Communicate Needs, Unable to use Call Bell, Only Speaks/Understands a foreign language)
- Vision: (Normal, Low Vision, Blind, Wears Glasses)
- Hearing: (Normal, Hard of Hearing, Deaf, Hearing Aid)
- Toileting Ability: (Continent, Needs Assistance, Incontinent, Catheterized, Other)
- Medication Administration: (Independent/Self Medicates, Medication Administered by Staff)
- Ambulation: (Independent-Steady, Independent-Unsteady, Needs Assistance-1 Person, Needs Assistance-2 People, Ambulation Aids-Walker, Ambulation Aids-Cane, Ambulation Aids-Crutch, Wheelchair, Non-Ambulatory)
- Personal Hygiene: (Independent, Special Needs - Comprehensive Support, Moderate Support Needed, Requires Supervision and Assistance)

Contacts - Healthcare Providers

- Contact Type: (Specialty)
- Name (Contact Person or Organization)
- Street Address 1
- Street Address 2
- City
- State
- Zip
- Phone Number (123-456-7890)

REMEMBER:

1. Share this Alert! with other people in your organization - Perhaps at staff meetings
2. Call Hans (617) 624-7781 or email at Hans.H.Toegel@state.ma.us with questions
3. Virtual Gateway Help Desk 1-800-421-0938