



Incident Training Scenarios

In keeping with the “Train the Trainer” approach, the purpose of this document is to provide agencies with scenarios that allow staff to practice incident categorization. The scenarios below depict a situation in which John, a fictional individual, is on an outing with staff when his wheelchair’s leg rest becomes jammed on a bump in the pavement.

Scenario #1

While out with staff, John was maneuvering his motorized wheelchair when his leg rest became jammed on a bump in the pavement. At staff’s suggestion, John tried to back up his wheelchair to unjam the leg rest. Instead of backing up, his wheelchair jumped forward and tipped over. His leg was at an odd angle, which was causing him pain, so staff released his seatbelt and laid him on the ground for safety and then called 911 for assistance. The Emergency Response Team (EMTs) arrived, however, they were unable to lift John so the Fire Department was called. They were able to lift John and place him on a stretcher. John insisted he was OK and wanted to be placed back in his wheelchair, which was done. John had no more difficulties.

Scenario #2

While out with staff, John was maneuvering his motorized wheelchair when his leg rest became jammed on a bump in the pavement. Staff suggested John back his wheelchair up to unjam the leg rest. After a couple of attempts, John was able to unjam the leg rest and the group proceeded on their outing.

Scenario #3

While out with staff, John was maneuvering his motorized wheelchair when his leg rest became jammed on a bump in the pavement. Staff suggested John back his wheelchair up to unjam the leg rest. John became angry and began screaming and threatening staff. As staff attempted to calm him down so they could move the chair, a passerby asked if they should call the police. Staff assured the passerby that they could handle the situation. John was able to calm down and move his chair.

Scenario #4

While out with staff, John was maneuvering his motorized wheelchair when his leg rest became jammed on a bump in the pavement. Staff suggested John back his wheelchair up to unjam the leg rest. John was currently blocking the entrance to a store so people could not get in or out the entrance. He refused to move his wheelchair and began screaming at staff. A store employee asked him to move his chair and John hit him. The store employee called the police. When they arrived John continued to be combative, and as a result, he was arrested.

Scenario 1: Medication Intervention Not Requiring a Hospital Visit **Scenario 2:** Not an Incident
Scenario 3: Significant Behavioral Incident **Scenario 4:** Other Criminal Activity