WELCOME

• Introduction
• Development of Workgroup
• Changes to the Tools and Interpretations
• Changes to the Process
• Timelines
• Where to get further information
• Questions and answers
WHY CHANGE

• Shared living homes different from 24/7 group homes
• Each shared living situation is unique
• DDS promotion / expansion of this service model
• To provide guidance to existing and potentially new providers
PROVIDER/ DDS WORK GROUP

- Membership
- Collaborative
- Time limited group
- Scope/goal
- Process
- Summary of recommendations made
POST WORK GROUP STEPS

• Review by Commissioner and DDS managers
• Review by broad group of stakeholders
• Integration of comments and feedback
• Development of revised tools
• Development of 2017 Interpretations package
• August trainings
• September roll out
• January roll out for sampling
OVERVIEW OF CHANGES

• Interpretations and clarifications
• Reminders and review of FAQ
• Focus on Provider
• Reduce intrusiveness
• Interview in lieu of documentation
• Sampling
CHANGES TO THE TOOL: ELIMINATION OF 4 INDICATORS

L9 Individuals are able to utilize equipment and machinery safely.

L25 Potentially dangerous substances are stored separately from food and are in containers that are accurately labeled.

L28 Flammables are stored appropriately.

L40 There is an adequate supply of nutritional foods available at all times.
Changes to the tool:
Elimination of 4 indicators

Action Required & Immediate Jeopardy Notices

Supervision/Oversight by the Provider
L1 Individuals have been trained and guardians are provided with information are trained in how to report alleged abuse/neglect.
L22 All appliances and equipment are clean, operational and properly maintained.
L26 Walkways, driveways and ramps are in good repair and clear of ice and snow and kept clear in all seasons.
The agency assures that staff and care providers are familiar with and trained to support the unique needs of individuals.

Staff / care providers are trained in the correct utilization of health related protections per regulation.
CHANGES TO THE TOOL: INTERPRETATIONS & CLARIFICATIONS

1. Safety
   - Safety Plan Content: Safety Plans should identify all individual in the home who require assistance for safe evacuation. (L5)
   - Information on 2.5 minute evacuation: the provider must have a means for initially and periodically assessing the individual’s ability to evacuate. (L6)
   - Required Inspections: every 15 months (L11), fire extinguishers no longer require annual inspection/require tags.
   - Smoke Detection Systems: Meet applicable building codes.(L12)
   - Circuit Breakers: Labeling not required in placement homes.(L21)
2. Health Care

- Dietary Requirements: Any situation which a special diet is present. (L39)
- Evaluation of Healthy Diets (L41)
3. Human Rights

- Restrictive practices intended for one individual that affect all individuals (home security systems)(L56)
4. **Money Management (L67-69)**

- Financial review when the individual is served in a Placement Service
- Individual expenditures are documented and tracked
- Financial management of client funds and support in placement services
- Score determination based on 3 month audit
5. **Certification Interpretations**

- **C7:** Individuals have opportunities to provide feedback at the time of hire/ **time of the match** and on an ongoing basis on the performance of staff/ **actions of home care providers** that support them.
- **C20:** The provider has emergency back-up plans to assist the individual to plan for emergencies and/or disasters.
- **C 51:** Staff/ Home providers are knowledgeable about individual’s satisfactions with services and supports and support individuals to make changes as desired.
- **C 53:** Individuals are supported to have choice and control over what, when, where and with whom to eat.
FREQUENTLY ASKED QUESTIONS:
OTHER ITEMS

L15  Hot water temperature tests between 110 and 120 degrees

L27  If applicable, swimming pools are safe and secure according to policy.

L33  Individuals receive an annual physical exam.

L34  Individuals receive an annual dental exam.
CHANGES IN THE PROCESS
FOCUS ON THE PROVIDER

- Systems for medication; money
- Environment
- Training, oversight and guidance
- Health care, supports
- On call and emergency systems
- Data collection
PLACEMENT COORDINATOR INTERVIEW AND ADMINISTRATIVE REVIEW

- Interview with Placement Coordinator
- Policies and procedures
- Provider expectations and forms
- Monthly site visit forms
- Documentation – systemic; location; individual
- Matching process; on going feedback process
- Satisfaction
- Training and oversight
VISIT TO THE HOME CARE HOME

• Same components but may be more abbreviated
• Interview
• Environmental review
• Documentation, any (required to be) at the home
• Observation
• Stress that it is not a test for the Home care provider
• Feedback to the Provider
ENVIRONMENTAL REVIEW

• Continue to conduct
• Continue to focus on safety and individual choice
• Do not review home care provider’s bedrooms
• Appliances reviewed re safety; do not open cabinets or fridge
• Decreased emphasis on cleanliness and clutter
• Focus on fire safety items and sanitation
• Brief review of basements (circuit breakers not required to be labeled)
SAMPLING

• Only as much needed to determine a pattern and trend (site visits to potentially fewer places)
  • Based on data analyzed by CDDR
  • Larger providers experience decrease
  • Smaller providers experience increase
• For all Placement Service surveys occurring after 1/2/2018
CONCLUSION AND NEXT STEPS

• Placement service changes to be implemented 9/1/2017
• Any Placement Service Providers scheduled to be surveyed in Fall/winter will have received training from Regional QE
• Sampling changes to be implemented for surveys starting on/ after 1/2/2018
QUESTIONS AND THANKS