This Service and Resource Guide includes listings for HIV/AIDS services funded through the Massachusetts Department of Public Health (MDPH), the Boston Public Health Commission (BPHC), the Centers for Disease Control (CDC), and the Health Resources and Services Administration (HRSA). It has been created to assist providers in making appropriate referrals for individuals in need of HIV prevention, testing, treatment, medical case management, and other health and social services. It also includes resources for related topics including sexual assault, viral hepatitis, sexually transmitted infections, and substance abuse. Please contact the individual programs and agencies listed for more information about their available services, languages spoken, hours of operation, and eligibility requirements.

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### State and City Agencies

**Massachusetts Department of Public Health**  
617-624-6000  
TTY: 617-624-6001  
www.mass.gov/dph

**MDPH Office of HIV/AIDS**  
617-624-5300  
TTY: 617-624-5387  
www.mass.gov/dph/ aids

**MDPH HIV/AIDS Surveillance Program**  
Main: 617-983-6560  
Data Request: 617-983-6583  
www.mass.gov/dph/cdc/ aids

**MDPH Division of Epidemiology & Immunization**  
617-983-6800  
www.mass.gov/dph/epi and www.mass.gov/dph/imm

**MDPH Division of STD Prevention**  
866-749-7122 or 617-983-6940  
www.mass.gov/dph/cdc/std

**MDPH Viral Hepatitis Program**  
617-983-6800  
www.mass.gov/hepc

**MDPH Tuberculosis Prevention & Control**  
617-983-6970  
www.mass.gov/dph/cdc/tb

**MDPH Refugee and Immigrant Health**  
617-983-6590  
www.mass.gov/dph/refugee

**MDPH Bureau of Substance Abuse Services**  
617-624-5111  
TTY: 617-536-5872  
www.mass.gov/dph/bsas

**MDPH Bureau of Community Health & Prevention**  
617-624-6060  
www.mass.gov/dph/healthpromotion

**Massachusetts Community AIDS Resource Enhancement Program (MassCARE)**  
617-994-9819  
TTY: 617-624-5992  
www.mass.gov/dph/masscare

**Boston Public Health Commission**  
HIV/AIDS Service Division  
617-534-4559  
TTY: 617-534-9799  
www.bphc.org

### State and National Hotlines

**AIDS Info**  
800-448-0440  
TTY: 888-480-3739  
English, Spanish  
www.aidsinfo.nih.gov

**CDC National Health Hotline**  
(HIV, Hepatitis, STD, Other Health Questions)  
800-232-4636  
TTY: 888-232-6348  
English, Spanish  
www.cdc.gov/hiv

**Massachusetts Substance Abuse Information & Referral Helpline**  
800-327-5050  
TTY: 617-536-5872  
English, Spanish, interpreters available for other languages  
www.helpline-online.com

**National Domestic Violence Hotline**  
800-799-SAFE (7233)  
TTY: 800-787-3224  
English, Spanish, interpreters available for other languages  
www.thehotline.org

**National Perinatal HIV Consultation & Referral Service Hotline**  
(for Clinicians)  
888-448-8765  
English  
www.nccc.ucsf.edu

**SafeLink - Massachusetts Violence Hotline**  
(Statewide, 24/7)  
877-785-2020  
TTY: 877-521-2601  
English, Spanish, interpreters available for other languages  
www.ca samyrna.org
Educational Materials, Information, and Research Resources

AIDS Action Committee HIV Health Library
866-799-0079 or 617-450-1432 TTY: 617-437-1672
www.aac.org/get-info

Centers for Disease Control (CDC) – HIV/AIDS Topics
800-232-4636 TTY: 888-232-6348
www.cdc.gov/hiv

Massachusetts Health Promotion Clearinghouse
800-952-6637 617-536-0501 x 211
www.maclearinghouse.com

National Institute on Drug Abuse (NIDA)
301-443-1124
www.nida.nih.gov

National Institute of Health (NIH)
800-448-0440 TTY: 888-480-3739
www.aidsinfo.nih.gov

Substance Abuse & Mental Health Services Administration (SAMHSA)
877-726-4727 TTY: 800-487-4889
www.samhsa.gov

Community Planning and Advisory Groups

The Massachusetts Integrated Prevention and Care Committee (MIPCC) The MIPCC is a health department facilitated group whose primary purpose is to act in an advisory capacity to the Office of HIV/AIDS (OHA). Active participation by individuals who have diverse expertise and experience, and a direct connection to HIV prevention and care services in Massachusetts, is prioritized. The MIPCC tasks are to provide feedback and proactive guidance on programmatic and policy approaches, and to inform the development and implementation of prevention and care initiatives for individuals living with and at risk for HIV infection in the Commonwealth. Additional information can also be found at www.mass.gov/dph/aids/mipcc.

The Statewide Consumer Advisory Board (SWCAB) The SWCAB is a group of up to 30 people living with HIV/AIDS. They are the voice of the HIV/AIDS community and the connection between the community and the OHA. The membership reflects the profile of the HIV epidemic in Massachusetts in terms of race, ethnicity, gender, sexual orientation, mode of transmission, and geographic region. The mission of the SWCAB is to provide advice to the staff and senior management of the MDPH OHA, and to work collaboratively on a range of strategies, policies, and programmatic issues affecting the lives of consumers and individuals at risk. Additional information can also be found at www.mass.gov/dph/aids/swcab.

The Boston EMA (Eligible Metropolitan Area) Ryan White Part A Planning Council The Planning Council is an independent, federally required planning body convened by the Boston Public Health Commission (BPHC) and appointed by the Mayor of Boston to organize, evaluate, and prioritize Ryan White HIV funding in the Boston Eligible Metropolitan Area (EMA). Members include people living with HIV, health care providers, HIV service providers, and state and local government representatives. An annual recruitment drive occurs each spring, with applications due in late June. Meetings are also open to the public. The Ryan White Program was created to fill gaps in existing HIV/AIDS medical and support services and contains several parts. Part A of the Ryan White Program provides the funding for the Boston EMA and other urban areas most heavily impacted by the HIV/AIDS epidemic. Additional information can also be found at www.bostonplanningcouncil.org.
Needle Exchange, Syringe Disposal, and Overdose Prevention Services

Needle Exchange Programs

In addition to the exchange of new syringes for used ones, needle exchange programs offer referrals to substance use treatment, HIV, HCV, and STD counseling and testing, and other harm reduction services.

AIDS Action Committee
Cambridge: 617-599-0246

AIDS Support Group of Cape Cod
Provincetown: 508-487-8311 or 866-668-6448
Hyannis: 508-778-1954 (Registration only)

Boston Public Health Commission
Boston: 617-534-3976 (drop-in center)
617-534-3967

Tapestry Health
Northampton: 413-586-0310
Holyoke: 413-315-3732 x 1
*English, Spanish (Spanish only available at Holyoke)*

Proper Disposal of Sharps and Syringes

The passage of M.G.L. Chapter 111, Section 127A allows for the purchase and possession of syringes and needles from a pharmacy without a prescription. It also calls for the safe and responsible disposal of sharps and syringes.

There are many syringe disposal sites across the Commonwealth. Information on safe disposal and a list of disposal sites is located at [www.mass.gov/dph/aids/needles-syringes](http://www.mass.gov/dph/aids/needles-syringes).

Overdose Education and Naloxone Distribution (OEND)

OEND programs offer counseling and referrals to substance abuse treatment for all participants who are using opioids. These programs train opioid users, their families, and their friends on how to prevent and recognize an overdose and what to do if one occurs. For more information, visit [www.mass.gov/dph/bsas](http://www.mass.gov/dph/bsas).

AIDS Action Committee
Boston and Cambridge: 617-437-6200

AIDS Support Group of Cape Cod
Hyannis: 508-778-1954
Provincetown: 508-487-8311

AIDS Project Worcester
Worcester: 508-755-3773

Boston Public Health Commission/AHOPE
Boston: 617-534-3976 (drop-in center)
617-534-3967

Brockton Area Multi-Services
Brockton: 508-583-3405

Greater Lawrence Family Health Center
Lawrence: 978-685-7663

Holyoke Health Center
Holyoke: 413-420-2897

Lowell Community Health Center
Lowell: 978-322-8657

Lowell House
Lowell: 978-459-8656

Seven Hills Behavioral Health
Fall River: 508-235-1012 or 508-672-0378
New Bedford: 508-996-0546

Tapestry Health
Northampton: 413-586-0310
Holyoke: 413-315-3732 x 1
Greenfield: 413-773-8888 (by appointment)
Springfield: 413-363-9472

Chapter 192 of the Acts of 2012, known as “Melissa’s Law” and “Crime Bill,” ensures that a person who experiences a drug-related overdose and is in need of medical assistance, and in good faith, seeks such medical assistance, or is the subject of such a good faith request for medical assistance, shall not be charged or prosecuted for possession of a controlled substance.
Non-Occupational Post Exposure Prophylaxis (nPEP)

Non-occupational post-exposure prophylaxis (nPEP) for HIV is the use of antiretroviral drugs, as soon as possible after a high-risk exposure to HIV, to reduce (but not eliminate) the possibility of HIV infection.

Treatment should be started promptly, preferably within the first several hours after an exposure. It should be administered within 48 hours of a high-risk exposure (not to exceed 72 hours). After 72 hours nPEP is considerably less effective in preventing HIV infection. The sooner nPEP is administered, the more effective it is.

nPEP is only recommended for high risk exposures such as:

- Unprotected vaginal or anal sex with known (or likely) HIV-positive partner
- Injection drug use needle exposure
- After a sexual assault
- Non-intact skin (open cut or wound) or mucus membrane (eyes, nose, mouth, etc.) contact with blood

For clinical consultation on administering nPEP, clinicians may call: National Clinician’s PEPline at 888-448-4911, from 9am-2am EST.

Any prescribing clinician (doctor, physician’s assistant, nurse practitioner) can provide nPEP to help prevent HIV infection. Individuals needing evaluation for nPEP should go to their primary care provider, community health center, urgent care center, or hospital emergency room. nPEP is covered by most insurance, but for those who are uninsured or uninsured, the HIV Drug Assistance Program (HDAP) can be used to pay for nPEP. A list of sites already enrolled to use HDAP for the provision of nPEP can be found at http://crine.org/hdap/npep/npep-enrolled-sites/

Sexual Assault and Intimate Partner Violence

Sexual Assault Nurse Examiners (SANE):

SANEs are specially trained and certified professionals skilled in performing quality forensic medical-legal exams. The SANEs are available by beeper and respond immediately, when requested by a physician, to the designated SANE hospital ready to care for an individual twelve years of age and over who has experienced a sexual assault. SANE protocols as well as a complete listing of Regional SANE Coordinators, designated SANE hospitals, and rape crisis centers may be found at: www.mass.gov/dph/sane or by calling 617-624-5432.

Rape Crisis Hotline and Crisis Centers:

There is a 24/7 statewide hotline and 17 rape crisis centers across the state. To speak to a hotline counselor or find the center serving your town, call the hotline at 800-223-5001 or visit www.mass.gov/dph/sexualassaultservices.

Intimate Partner Violence:

Jane Doe, Inc. - The MA Coalition Against Sexual Assault and Domestic Violence
617-248-0922 TTY: 617-263-2200
www.janedoe.org or www.janedoe.org/find_help

SafeLink - Massachusetts Violence Hotline
(Statewide, 24/7)
877-785-2020 TTY: 877-521-2601
www.casamyrna.org

National Domestic Violence Hotline
For domestic violence support outside of Massachusetts:
800-799-SAFE (800-799-7233)
HIV Prevention and Screening services funded through the Office of HIV/AIDS are delivered in an integrated manner and offer testing for HIV, hepatitis C, and sexually transmitted diseases (STD) including Chlamydia, gonorrhea, and syphilis. All sites provide testing for at-risk individuals on a limited basis and may restrict testing to people who meet certain eligibility requirements or who participate in their other prevention programs. Some sites also offer STD treatment. Testing and treatment is also provided at private physician’s offices, community health centers, family planning agencies, and hospitals. For more information, call the sites below.

*Indicates agencies funded by Boston Public Health Commission or Centers for Disease Control and Prevention.

**MSM** = Men who have Sex with Men, **IDU** = Injection Drug User, **PLWHA** = People Living With HIV/AIDS

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**Greater Boston Prevention and Screening Programs**

**AIDS Action Committee***
Serves: MSM, IDU, At-risk Youth, Transgender Individuals, Active Substance Users
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- IDU Health Services
- Overdose Education and Naloxone Distribution
Boston: 617-437-6200
Cambridge: 617-661-3040
*English, Spanish*

**ABCD Health Services***
Serves: Young Black/Latina Women
- Targeted Prevention Services
Boston: 617-357-6000 (ask for Health Services)
*English, Spanish*

**Boston Health Care for the Homeless***
Serves: At-risk Homeless Individuals
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
Boston: 857-654-1000
*English, Spanish, Haitian Creole*

**Boston Living Center***
Serves: PLWHA
- Targeted Prevention Services
- Limited STD and Hepatitis C Testing
Boston: 617-236-1012
*English, Spanish*

**Boston Medical Center***
Serves: MSM, IDU, PLWHA, Partners of PLWHA, Other At-risk Individuals
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Boston: 617-414-4290
*English, interpreters available for other languages*

**Boston Public Health Commission (AHOPE)**
Serves: IDU
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution
Boston: 617-534-3976 (drop in)
*English, Spanish*

**Cambridge Health Alliance***
Serves: At-risk Immigrants and Refugees, PLWHA
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
Cambridge/Somerville/Malden/Everett: 617-591-6767
HIV Primary Care: 617-655-1606
*English, Spanish, Haitian Creole, Portuguese*

**Center for Community Health, Education and Research***
Serves: Haitian Youth, emphasis on post-earthquake immigrants
- Targeted Prevention Services
Boston: 617-373-4591
*English, Haitian Creole*
**Centro Latino de Chelsea**  
Serves: Latino MSM, Latino/Latina IDU  
- HIV Testing  
- Targeted Prevention Services  
Chelsea: 617-884-3238  
*English, Spanish*

**Children’s Hospital-Boston Happens**  
Serves: At-risk Youth, Young PLWHA  
- HIV, STD, and Hepatitis Testing  
- Hepatitis Vaccinations  
- Targeted Prevention Services  
Boston: 617-355-2735  
*English, Spanish*

**Children’s Hospital at Martha Eliot Community Health Center – Project Protection**  
Serves: At-risk Youth, HIV+ Youth, Immigrant and Refugee Youth  
- HIV, STD, and Hepatitis Testing  
- Hepatitis Vaccinations  
- Targeted Prevention Services  
Boston (Project Protection): 617-971-7829  
*English, Spanish, Haitian Creole*

**Codman Square Health Center**  
Serves: African Americans, Latino/Latinas  
- HIV Testing  
- Targeted Prevention Services  
Dorchester: 617-825-9660  
*English, Spanish*

**The Dimock Center**  
Serves: African Americans, Latino/Latinas  
- HIV, STD, and Hepatitis Testing  
- Targeted Prevention Services  
Roxbury: 617-442-8800  
*English, Spanish, Haitian Creole, interpreters available for other languages*

**East Boston Neighborhood Health Center**  
Serves: MSM, IDU, At-risk Latino/Latinas  
- HIV, STD, and Hepatitis Testing  
- Hepatitis Vaccinations  
- Targeted Prevention Services  
East Boston: 617-568-4490  
*English, Spanish, Portuguese, interpreters available for other languages*

**Fenway Health**  
Serves: MSM, Transgender Individuals, Active Substance Users  
- HIV, STD, and Hepatitis Testing and Treatment  
- Hepatitis Vaccinations  
- Targeted Prevention Services  
Boston: 617-267-0159  
*English, Spanish, interpreters available for other languages*

**Harbor Health Services**  
Serves: At-risk Lesbian, Gay, Bisexual, Transgender, and Queer Youth  
- Targeted Prevention Services  
Mattapan: Testing and Screening: 617-533-2228  
Community Programs: 617-533-2228

**Justice Resource Institute**  
Serves: At-risk Youth, MSM, IDU, Immigrants and Refugees  
- HIV, STD, and Hepatitis Testing  
- Targeted Prevention Services  
Boston (Boston Glass): 617-266-3349  
Boston (BAGLY): 617-227-8378  
Framingham (Program RISE): 508-935-2960  
*English, Spanish*

**Massachusetts Alliance of Portuguese Speakers - MAPS**  
Serves: Portuguese Speaking MSM; Portuguese Speaking Women At-risk  
- HIV, STD, and Hepatitis Testing  
- Targeted Prevention Services  
Somerville: 617-764-2091  
Framingham: 508-872-2652  
Dorchester: 617-825-5897  
*English, Spanish, Portuguese*

**Massachusetts General Hospital**  
Serves: MSM, IDU, High-risk Heterosexuals  
- HIV, STD, and Hepatitis Testing  
- STD Treatment  
- Hepatitis Vaccinations  
- Targeted Prevention Services  
Boston (Infectious Diseases Unit): 617-726-3906  
*English*

**Mattapan Community Health Center**  
Serves: African Americans, Latino/Latinas  
- HIV, STD, and Hepatitis Testing  
- Targeted Prevention Services  
Boston: 617-296-0061  
*English, Spanish, Haitian Creole*
### Multicultural AIDS Coalition*
Serves: Women of Color, Sub Saharan Africans, Black MSM, Immigrants and Refugees
- HIV Testing
- Targeted Prevention Services
Boston: 617-442-1622
Roxbury: 617-541-1050 (Women of Color AIDS Council)
*English, Spanish*

### Victory Programs*
Serves: PLWHA, High-risk Men/Women, MSM, IDU, Men/Women of Color
- Targeted Prevention Services
- Substance Use Services
Boston: 617-541-0222
*English, Spanish*

### Northeast Region Prevention and Screening Programs

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<td>Greater Lawrence Family Health Center</td>
<td>IDU, Active Substance Users, Homeless Individuals, Immigrants and Refugees</td>
<td>HIV, STD, and Hepatitis Testing, Hepatitis Vaccinations, Targeted Prevention Services, Overdose Education and Naloxone Distribution</td>
<td>Lawrence: 978-685-7663, English, Spanish, interpreters available for other languages</td>
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<tr>
<td>Healthy Streets – Health Innovations</td>
<td>IDU, Partners of IDU, Active Substance Users, Homeless Individuals, Sex Workers</td>
<td>HIV, STD, and Hepatitis Testing, IDU Health Services, Overdose Education and Naloxone Distribution, Targeted Prevention Services</td>
<td>Lynn: 781-592-0243, English, Spanish</td>
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<tr>
<td>Lowell Community Health Center</td>
<td>MSM, IDU, Sub Saharan Africans, PLWHA, Immigrants and Refugees</td>
<td>HIV, STD, and Hepatitis Testing, Hepatitis Vaccinations, Targeted Prevention Services, IDU Health Services, Overdose Education and Naloxone Distribution</td>
<td>Lowell: 978-937-9700, English, Spanish, Portuguese, Khmer, interpreters available for other languages</td>
</tr>
<tr>
<td>Lynn Community Health Center</td>
<td>MSM, IDU, Partners of IDU, PLWHA, African Americans, Latino/Latinas</td>
<td>HIV, STD, and Hepatitis Testing, Hepatitis Vaccinations, Targeted Prevention Services</td>
<td>Lynn: 781-581-3900, English, Spanish</td>
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### Central Region Prevention and Screening Programs

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<td>AIDS Project Worcester</td>
<td>MSM, IDU, Active Substance Users, Immigrants and Refugees, Sub Saharan Africans</td>
<td>HIV Testing, Targeted Prevention Services, Overdose Education and Naloxone Distribution</td>
<td>Worcester: 508-755-3773, English</td>
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Southeast Region Prevention and Screening Programs

Access Nantucket
Serves: MSM, IDU, Immigrants and Refugees
- HIV, STD, and Hepatitis Testing
Nantucket: 508-228-3955
*English, Spanish*

AIDS Support Group of Cape Cod
Serves: MSM, IDU, PLWHA
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- IDU Health Services
- Overdose Education and Naloxone Distribution
Hyannis: 508-778-1954
Provincetown: 508-487-8311
*English*

Brockton Area Multi-Services (BAMSI)
Serves: IDU, Commercial Sex Workers
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution
Brockton (C.O.P.E. Center): 508-583-3405
*English, Spanish*

Brockton Neighborhood Health Center
Serves: MSM, IDU, Partners of IDU, African Americans, Latino/Latinas
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Targeted Prevention Services
Brockton: 508-894-3566
*English, Spanish, Portuguese, French, Cape Verdian Creole, Haitian Creole*

Cape Cod Hospital/IDCS
Serves: MSM, IDU, Immigrants and Refugees
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Hyannis: 508-862-5650
*English, Spanish, French, Portuguese*

Greater New Bedford Community Health Center
Serves: MSM, IDU
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
New Bedford: 508-992-6553 x299, x131
*English, Spanish, Portuguese*

Manet Community Health Center
Serves: IDU
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
Quincy/Weymouth: 857-939-4108
*English, Chinese*

Seven Hills Behavioral Health
Serves: MSM, IDU, Commercial Sex Workers, Immigrants and Refugees
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution
Fall River: 508-235-1012
Fall River: 508-672-0378
New Bedford: 508-999-4159
*English, Portuguese, Spanish*

Stanley Street Resource and Treatment - SSTAR
Serves: MSM, IDU, PLWHA, Partners of IDU
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Fall River: 508-324-3561
*English, Spanish, Portuguese*
Western Region Prevention and Screening Programs

**Baystate Medical Center**
Serves: MSM, IDU, Immigrants and Refugees
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Springfield (Brightwood): 413-794-4458
Springfield (Mason Square): 413-794-8723
*English, Spanish, interpreters available for other languages*

**Berkshire Medical Center**
Serves: MSM, IDU
- HIV Testing
- Targeted Prevention Services
Pittsfield: 413-447-2654
*English*

**Caring Health Center**
Serves: Latino/Latinas, Active Substance Users
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
Springfield: 413-739-1100
*English, Spanish*

**Holyoke Health Center**
Serves: MSM, IDU, Partners of IDU, and Latinos/Latinas
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution
Holyoke: 413-420-2255
Chicopee: 413-420-2256 (by appointment only)
*English, Spanish*

**New North Citizens’ Council**
Serves: MSM, IDU, Partners of IDU, African Americans, Latino/Latinas
- HIV Testing
- Targeted Prevention Services
Springfield (North End): 413-205-1231
Springfield (Mason Square): 413-747-5755
*English, Spanish*

**Tapestry Health**
Serves: MSM, IDU, Partners of IDU, Active Substance Users, Latino/Latinas
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution
Northampton (NEX): 413-315-3732 x1
Holyoke (MSM/Screening): 413-315-3732 x2
Springfield (La Voz): 413-363-9472
Holyoke (NEX): 413-315-3732
*English, Spanish*

**Partner Services for HIV and STDs:** The PS program is a client-directed service for individuals diagnosed with HIV, gonorrhea, or syphilis and their sexual and needle-sharing partners. This service includes a range of options to assist individuals who have been diagnosed with HIV or STDs to identify and inform their sex and/or drug injection partners about possible exposures. These services are offered to help partners learn about their risks and facilitate linkages to testing and care.

**How Partner Services Can Help:** Individuals testing positive for HIV or STDs may choose to notify partners themselves, with or without assistance, or they may choose to have Partner Services staff notify partners. The Partner Services program ensures that partners are connected to care and receive the correct tests and treatments.

**For More Information or Assistance:** Call the statewide Partner Services Program at 617-983-6835.
MassCARE provides coordinated, comprehensive family-centered care for individuals living with HIV. Services are prioritized for children, adolescents, and women of reproductive age who are living with HIV/AIDS and their families. Services include medical case management, and peer support. The sites below provide these services including access to primary and HIV specialty care and services for families.

Brockton Neighborhood Health Center
Brockton: 508-894-3569

Family Health Center Worcester
Worcester: 508-860-7892

Greater Lawrence Family Health Center
Lawrence: 978-689-6470

Lowell Community Health Center
Lowell: 978-322-8664

There are a range of services in clinic and community-based settings across the state for people living with HIV/AIDS (PLWHA). The majority of agencies are funded to provide medical case management. Components of medical case management include the coordination of medical and support services, adherence support, sexual health promotion, and substance use risk reduction. Agencies either directly provide, or coordinate access to, housing search and advocacy, benefits counseling, and home-based services. Other services available include peer support, nutrition/food services, legal services, client advocacy, mental health, substance abuse, primary care, dental, and rent/utility assistance. See the agency listings below for details about available services in your area.

Greater Boston Services for PLWHA

AIDS Action Committee
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Rental Assistance, Client Advocacy, Mental Health Services
Boston: 617-437-6200
Cambridge: 617-661-3040
English, Haitian Creole, Portuguese, Spanish

Bay Cove Human Services
Provides: Substance Abuse Services
Boston: 617-371-3000
English, Spanish, French

Boston Health Care for the Homeless
Provides: Medical Case Management
Boston: 857-654-1000
English, Spanish
Boston Living Center (Victory Programs’ BLC)
Provides: Peer Support, Food Services, Medical Case Management
Boston: 617-236-1012
English, Spanish

Boston Medical Center
Provides: Medical Case Management, Peer Support
Boston: 617-414-7053
English, Spanish, Portuguese, French, German, Haitian Creole

Boston Medical Center – The Spark Center
Provides: Support for children and teens with HIV
Mattapan: 617-424-0504
English, Haitian Creole, French, Spanish

Boston Public Health Commission
Homeless Services Safe Harbor Program
Provides: Medical Case Management
Boston: 617-591-6767
English, Spanish

Boston Public Health Commission HIV Dental Ombudsperson Program
Provides: Oral Health Care
Statewide: 617-534-2344
English, Spanish

Cambridge Health Alliance
Provides: Medical Case Management,
Cambridge/Somerville: 617-665-1001
English, Spanish, Haitian Creole, Portuguese

Catholic Charitable Bureau of the Archdiocese of Boston
Provides: Medical Case Management
Boston: 617-541-0100
English, Haitian Creole
www.ccab.org

Casa Esperanza
Provides: Substance Abuse Services - Residential
Roxbury: 617-445-1123
English, Spanish

Centro Latino Inc.
Provides: Medical Case Management, Peer Support
Chelsea/Cambridge: 617-884-3238
English, Spanish

Commonwealth Land Trust
Provides: Medical Case Management for residents only
Boston: 617-445-4075
English, Spanish

Community Research Initiative of New England
Provides: AIDS Drug Assistance Program (ADAP/HDAP)
Statewide: 617-502-1700
English, Spanish

Community Servings Inc.
Provides: Food Services
Greater Boston: 617-522-7777
English, Spanish

DEAF, Inc.
Provides: Medical Case Management
Boston: 617-254-4041, 617-254-4041 (TTY/V)
English, ASL

Dimock Community Health Center
Provides: Medical Case Management, Peer Support
Roxbury: 617-442-8800
English, Spanish, Haitian Creole, Interpreters available for other languages

Dorchester House Multi-Service Center
Provides: Medical Case Management
Dorchester: 617-288-0859
English, Spanish, Haitian Creole
www.dotwell.org

East Boston Neighborhood Health Center
Provides: Medical Case Management, Peer Support
Boston: 617-568-4622
English, Spanish
www.ebnhc.org

Fenway Health
Provides: Medical Case Management
Boston: 617-267-0900
English, Spanish

Harbor Health Services
Provides: Medical Case Management
Dorchester: 617-282-3200
English, Spanish

Justice Resource Institute
Provides: Peer Support, Substance Abuse Services
Boston / Framingham: 617-457-8142
English, Spanish

Latin American Health Institute
Provides: Medical Case Management, Housing Search and Advocacy
Boston: 617-350-6900
English, Spanish
Massachusetts Alliance of Portuguese Speakers  
Provides: Medical Case Management  
Cambridge: 617-864-8300  
English, Portuguese

Massachusetts General Hospital-Chelsea Health Center  
Provides: Medical Case Management  
Chelsea: 617-887-3741  
English, Spanish

Multicultural AIDS Coalition / Casa Iris  
Provides: Peer Support  
Jamaica Plain: 617-238-2496  
English, Spanish

PACT  
Provides: Medical Case Management  
Dorchester: 617-474-8500  
English, Spanish

Pathways to Wellness  
Provides: Acupuncture  
Boston: 617-859-3036  
English, Spanish, Mandarin

Pine Street Inn/Paul Sullivan Housing  
Provides: Medical Case Management and for residents of Rockwell Street only  
Dorchester: 617-892-8801  
English, Spanish

Span, Inc.  
Provides: Substance Abuse Services  
Boston: 617-423-0750  
English, Spanish

Upham’s Corner Health Center  
Provides: Medical Case Management  
Dorchester: 617-825-9206  
Spanish, Haitian Creole

Victory Programs, Inc.  
Provides: Food Services, Substance Abuse Services - Residential  
Boston: 617-541-0222  
English, Spanish

Vinfen Corporation  
Provides: Medical Case Management  
Roxbury: 617-522-8057  
English, Haitian Creole

Whittier Street Health Center  
Provides: Medical Case Management, Peer Support  
Boston: 617-427-1000  
English, Spanish

Metro West Services for PLWHA

JRI Health  
Provides: Medical Case Management, Peer Support  
Framingham (Program Rise): 508-935-2960  
English, Spanish, Portuguese

Metro West Medical Center  
Provides: Medical Case Management  
Framingham: 508-383-1145  
English, Spanish

South Middlesex Opportunity Council, New Beginnings at Bethany Hill  
Provides: Medical Case Management for residents only  
Framingham: 508-370-3986  
English, Spanish
### Central Region Services for PLWHA

**AIDS Project Worcester**  
Provides: Food Services, Medical Transportation, Peer Support, Mental Health Services  
Worcester: 508-755-3773  
*English, Spanish*

**Community Health Link**  
Provides: Medical Case Management  
Worcester: 508-860-1168  
*English, Spanish*

**Edward M. Kennedy Community Health Center**  
Provides: Medical Case Management, Client Advocacy, Corrections to Community Re-integration Services, Primary Care  
Worcester: 508-854-2122  
*English, Spanish*

**GAAMHA Inc. (Pathway House)**  
Provides: Substance Abuse Services - Residential  
Gardner: 978-632-0934  
*English*

**Montachusett Opportunity Council / CARE Services**  
Provides: Medical Case Management, Peer Support, Food Services, Medical Transportation  
Fitchburg: 978-345-4366 x 247 (English) x 246 (Spanish)  
*English, Spanish*

**UMass Memorial Medical Center**  
Provides: Medical Case Management, Peer Support  
Worcester: 508-334-1000  
Fitchburg: 978-878-8375  
*English, Spanish, Portuguese, French*

### Northeast Region Services for PLWHA

**AIDS Action Committee**  
Provides: Medical Case Management, Peer Support, Food Services  
Lynn: 781-581-2393  
*English, Spanish*

**Greater Lawrence Family Health Center**  
Provides: Medical Case Management, Peer Support, Medical Transportation  
Lawrence/Haverhill: 978-685-7663 x 8505  
*English, Spanish*

**Lowell Community Health Center**  
Provides: Medical Case Management, Peer Support, Acupuncture  
Lowell: 978-937-9700  
*English, Spanish, Portuguese, French, Khmer, interpreters available for other languages*

**Lynn Community Health Center**  
Provides: Medical Case Management, Medical Transportation  
Lynn: 781-581-3900  
*English, Spanish*

**North Shore Health Project**  
Provides: Medical Case Management, Food Services, Peer Support  
Gloucester: 978-283-0101  
*English*

### Southeast Region Services for PLWHA

**Beth Israel Deaconess – formerly Jordan Hospital**  
Provides: Medical Case Management  
Plymouth: 508-746-2000  
*English*

**Brockton Area Multi-Services**  
Provides: Medical Case Management, Peer Support, Food Services, Housing Search and Advocacy  
Brockton: 508-580-0219  
*English, Spanish, Portuguese, French, Cape Verdean Creole, Haitian Creole*
Brockton Neighborhood Health Center  
Provides: Medical Case Management, Peer Support  
Brockton: 508-894-3437  
English, Spanish, Haitian Creole, French, Portuguese, Cape Verdean Creole

Coastline Elderly Services  
Provides: Food Services  
New Bedford: 508-999-6400  
English, Spanish, Portuguese, Cape Verdean Creole

Community Counseling of Bristol County  
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services  
Taunton: 508-977-8142  
English, Portuguese

Father Bill's and Mainspring  
Provides: Housing Search and Advocacy  
Quincy: 508-427-6448  
English

Greater New Bedford Community Health Center  
Provides: Medical Case Management, Peer Support  
New Bedford: 508-992-6553 x156  
English, Spanish, Portuguese

Manet Community Health Center  
Provides: Medical Case Management, Peer Support  
Quincy: 617-376-3030  
English, Spanish

Morton Hospital  
Provides: Medical Case Management, Acupuncture  
Taunton: 508-828-6733  
English

Seven Hills Behavioral Health  
Provides: Medical Case Management, Peer Support, Acupuncture  
New Bedford: 774-634-3720  
English, Spanish, Portuguese

Stanley Street Treatment & Resources - SSTAR  
Provides: Medical Case Management  
Fall River: 508-324-3543  
English, Spanish, Portuguese

Steppingstone Incorporated  
Provides: Medical Case Management, Housing Search and Advocacy, and Peer Support  
Fall River: 508-674-2788 x 108  
New Bedford: 508-984-7514  
English, Spanish, Portuguese

Cape and Islands Region Services for PLWHA

AIDS Support Group of Cape Cod  
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services, Acupuncture  
Hyannis: 508-778-1954  
Provincetown: 508-487-9445  
English, Portuguese (Hyannis location only)

Cape Cod Hospital – IDCS  
Provides: Medical Case Management  
Hyannis: 508-862-5650  
Falmouth: 508-495-7190  
English, Spanish, Portuguese, French, Cape Verdean Creole

Outer Cape Health Services  
Provides: Medical Case Management  
Provincetown: 508-487-9395  
English, Spanish

Western Region Services for PLWHA

A Positive Place  
(a program of Cooley Dickinson Hospital)  
Provides: Medical Case Management, Peer Support  
Northampton: 413-586-8288 x 5  
English, Spanish

Baystate Medical Center  
Provides: Medical Case Management  
Springfield: 413-794-0195  
English, Spanish, interpreters available for other languages
Berkshire Medical Center
Provides: Medical Case Management, Peer Support
Pittsfield: 413-447-2516
English, Spanish, interpreters available for other languages

Gandara Mental Health Center
Provides: Medical Case Management, Corrections to Community Re-integration Services
West Springfield: 413-736-8329
English, Spanish

Holyoke Health Center
Provides: Medical Case Management
Holyoke: 413-420-2255
English, Spanish

River Valley Counseling Center
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services
(Springfield only)
Holyoke: 413-540-1214
Springfield: 413-737-2437
English, Spanish

Tapestry Health
Provides: Medical Case Management, Food Services
Springfield: 413-363-9472
Greenfield: 413-773-8888
English, Spanish in Springfield location

Hepatitis C Case Management Services

The Office of HIV/AIDS (OHA) funds five agencies to provide medical case management services to individuals mono-infected with hepatitis C. Please contact the agencies below for specific information regarding services.

Baystate Medical Center
Springfield (Brightwood): 413-794-4458
Springfield (Mason Square): 413-794-8723
English, Spanish, interpreters available for other languages

Boston Medical Center
Boston: 617-414-4290
English, Spanish

Cape Cod Hospital
Hyannis: 508-862-5650
Falmouth: 508-495-7190
English, Spanish, Portuguese, cape Verdian Creole

Stanley Street Treatment and Recovery-SSTAR
Fall River: 508-324-3563
English, Spanish, Portuguese

UMass Memorial Medical Center
Worcester: 508-334-1000
Fitchburg: 978-878-8375
English, Spanish, Portuguese, French

AIDS Action Committee
Jamaica Plain: 617-437-6200  TTY: (617) 437-1394

AIDS Project Worcester

Boston Living Center
Boston: 617-236-1012  TTY: 617-267-7057

Cornerstone (a program of AIDS Action Committee)
Lynn: 781-581-2393

Drop-In Centers for People Living with HIV/AIDS

AIDS Action Committee
River Valley Counseling Center
Between Family & Friends Center
Springfield: 413-737-2437

North Shore Health Project
Gloucester: 978-283-0101  TTY: 978-283-0101

Span, Inc.
Boston: 617-423-0750  TTY: 617-423-0750
## Reintegration Services for Ex-Offenders

The Corrections to Community reintegration program (CTC) provides statewide re-integration/case management services for HIV+ ex-offenders and soon-to-be-released HIV+ inmates. Program components include discharge planning and referrals for housing search and advocacy, primary/HIV care, mental health, and substance use services.

<table>
<thead>
<tr>
<th>Health Imperatives – Plymouth AIDS Support Services (PASS)</th>
<th>Edward M. Kennedy Health Center</th>
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<tr>
<th>Gandara Mental Health Center</th>
<th>Span, Inc.</th>
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<tbody>
<tr>
<td>Springfield: 413-736-8329</td>
<td>Boston: 617-423-0750</td>
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## Legal Assistance Related to HIV/AIDS

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<thead>
<tr>
<th>AIDS Action Committee</th>
<th>HIV/AIDS Law Consortium of Western Massachusetts (a program of Center for Human Development)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boston: 617-437-6200</td>
<td>West Springfield: 413-306-5164</td>
</tr>
<tr>
<td><a href="http://www.aac.org">www.aac.org</a></td>
<td><a href="http://www.hivaidslawconsortium.org">www.hivaidslawconsortium.org</a></td>
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<tr>
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<td><a href="http://www.chd.org">www.chd.org</a></td>
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<tr>
<th>Gay &amp; Lesbian Advocates &amp; Defenders</th>
<th>JRI Health Law Institute</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boston: 617-426-1350</td>
<td>Boston: 617-988-8700</td>
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<tr>
<td><a href="http://www.glad.org">www.glad.org</a></td>
<td>English, Greek</td>
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<td><a href="http://www.hivaidslawconsortium.org">www.hivaidslawconsortium.org</a></td>
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<tr>
<th>Harvard Law School Legal Services Center</th>
<th>Legal Action Center</th>
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<tr>
<td><a href="http://www.law.harvard.edu/academics/clinical/lsc/help">www.law.harvard.edu/academics/clinical/lsc/help</a></td>
<td><a href="http://www.lac.org">www.lac.org</a></td>
</tr>
</tbody>
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## References

1. A region of the Commonwealth that includes eastern Massachusetts through to and including Worcester, southeastern Massachusetts (excluding Cape Cod and the Islands), and northeastern Massachusetts as well as the three southern countries of New Hampshire.