This Service and Resource Guide includes listings for HIV/AIDS services funded through the Massachusetts Department of Public Health (MDPH), the Boston Public Health Commission (BPHC), the Centers for Disease Control (CDC), and the Health Resources and Services Administration (HRSA). It has been created to assist providers in making appropriate referrals for individuals in need of HIV prevention, testing, treatment, medical case management, and other health and social services. It also includes resources for related topics including sexual assault, viral hepatitis, sexually transmitted infections, and substance abuse. Please contact the individual programs and agencies listed for more information about their available services, languages spoken, hours of operation, and eligibility requirements.

Contents

Contents...........................................................................................................................................1
Needle Exchange / Syringe Service Programs (SSP) .........................................................................2
Overdose Education and Naloxone Distribution (OEND) Programs.................................................3
Pre-Exposure Prophylaxis (PrEP) Navigator Programs .....................................................................4
Non-Occupational Post Exposure Prophylaxis (nPEP) ...................................................................4
Sexual Assault and Intimate Partner Violence ..................................................................................5
Integrated HIV, STD, and Hepatitis Prevention and Screening Programs .....................................6
Partner Services Program for HIV and STDs................................................................................11
Clinic and Community Based Services for People Living with HIV/AIDS.................................11
Massachusetts Community AIDS Resource Enhancement Program (MassCARE) .....................16
Health Care and Dental Coverage Programs ..................................................................................16
Drop-In Centers for People Living with HIV/AIDS ......................................................................16
Legal Assistance Related to HIV/AIDS .........................................................................................17
State and City Agencies .................................................................................................................17
State and National Hotlines ...........................................................................................................18
Educational Materials, Information, and Research Resources ......................................................18
Community Planning and Advisory Groups .................................................................................18
Needle Exchange / Syringe Service Programs (SSP)

In addition to the exchange of new syringes for used ones, syringe services programs offer referrals to substance use treatment, HIV, HCV, and STD counseling and testing, and other harm reduction services.

**AIDS Action Committee**
Cambridge: 617-599-0246

**AIDS Support Group of Cape Cod**
Provincetown: 508-487-8311

**AIDS Project Worcester**
Worcester: 508-755-3773

**Berkshire Medical Center – Healthy Steps**
Pittsfield: 413-447-2654

**Boston Public Health Commission (AHOPE)**
Boston: 617-534-3976 (drop-in center)

**Brockton Area Multi Services**
Brockton: 508-583-3405

**Greater Lawrence Family Health Center**
Lawrence: 978-685-7663

**Health Innovations - Healthy Streets**
Lynn: 339-440-5633
Chelsea: 339-440-5633

**Lynn Community Health Center**
Lynn (Confidential #): 781-715-6237
Lynn (General #): 781-581-3900

**North Shore Health Project**
Gloucester: 978-283-0101

**Seven Hills Behavioral Health**
508-996-0546, 508-235-1012, or 508-523-6262 for the following sites:
Dartmouth, Fairhaven, Fall River, New Bedford, Taunton, Wareham

**Stanley Street Treatment and Resources (SSTAR)**
Fall River: 508-324-3561

**Tapestry Health**
Greenfield: 413-221-7722 (cell)
Holyoke: 413-315-3732 x 1
Northampton: 413-586-0310
North Adams: 413-398-5603

**Proper Disposal of Sharps and Syringes**

The passage of M.G.L. Chapter 111, Section 127A allows for the purchase and possession of syringes and needles from a pharmacy without a prescription. It also calls for the safe and responsible disposal of sharps and syringes.

There are many syringe disposal sites across the Commonwealth. Information on safe disposal and a list of disposal sites is located at [www.mass.gov/dph/aids/needles-syringes](http://www.mass.gov/dph/aids/needles-syringes).
Overdose Education and Naloxone Distribution (OEND) Programs

Overdose Education and Naloxone Distribution (OEND) programs offer counseling and referrals to substance abuse treatment for all participants who are using opioids. These programs train opioid users, their families, and their friends on how to prevent and recognize an overdose and what to do if one occurs. For more information, visit www.mass.gov/dph/bsas or www.mass.gov/opioids.

AIDS Action Committee
Boston and Cambridge: 617-437-6200

AIDS Project Worcester
Worcester: 508-755-3773

AIDS Support Group of Cape Cod
Falmouth: 774-763-6656
Hyannis: 508-778-1954
Provincetown: 508-487-8311

Berkshire Medical Center – Healthy Steps
Pittsfield: 413-447-2654

Boston Public Health Commission
Boston: 617-534-5072 or 617-534-3967

Brockton Area Multi-Services
Brockton: 508-583-3405

Greater Lawrence Family Health Center
Lawrence: 978-685-7663

Health Innovations – Healthy Streets
Lynn: 339-440-5633
Chelsea: 339-440-5633
English, Spanish

Holyoke Health Center
Holyoke: 413-420-2897

Justice Resource Institute
Framingham (RISE): 508-935-2960

Lowell Community Health Center
Lowell: 978-322-8657

Lowell House
Lowell: 978-459-8656

Manet Community Health Center
Quincy: 857-939-4108

North Shore Health Project
Gloucester: 978-283-0101

Seven Hills Behavioral Health
508-996-0546, 508-235-1012, or 508-523-6262 for the following sites:
Dartmouth, Fairhaven, Fall River, New Bedford, Taunton, Wareham

Stanley Street Treatment and Resources
(SSTAR)
Fall River: 508-324-3561

Tapestry Health
Greenfield: 413-773-8888
Holyoke: 413-315-3732 x 1
North Adams: 413-398-5603
Northampton: 413-586-0310
Springfield: 413-363-9472

Victory Programs
Boston: 617-927-0836

Chapter 192 of the Acts of 2012, known as "Melissa’s Law" and "Crime Bill," ensures that a person who experiences a drug-related overdose and is in need of medical assistance, and in good faith, seeks such medical assistance, or is the subject of such a good faith request for medical assistance, shall not be charged or prosecuted for possession of a controlled substance.
**Pre-Exposure Prophylaxis (PrEP) Navigator Programs**

PrEP, a pill taken every day, is a highly effective tool to prevent HIV. PrEP is used by HIV-negative people at high risk of getting HIV. It is an especially helpful tool for men who have sex with men (MSM), transgender women who have sex with men, and people who are in an ongoing sexual relationship with someone who is HIV-positive. To learn more: [www.mass.gov/dph/prep](http://www.mass.gov/dph/prep).

PrEP navigators help people determine if PrEP might be right for them and can help them access it. Insurance usually covers PrEP; there are also programs to help pay the prescription costs. To learn more: [https://crine.org/](https://crine.org/)

<table>
<thead>
<tr>
<th>AIDS Project Worcester</th>
<th>Lowell Community Health Center &amp; METTA Center</th>
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</thead>
<tbody>
<tr>
<td>Worcester: 508.755.3773 x14</td>
<td>Lowell: 978-221-6767</td>
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<thead>
<tr>
<th>AIDS Support Group of Cape Cod</th>
<th>Massachusetts General Hospital*STD/GID Clinic</th>
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<tbody>
<tr>
<td>Provincetown: 508-487-8311</td>
<td>Boston: 617-724-7864</td>
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<tr>
<th>BAGLY</th>
<th>Multicultural AIDS Coalition</th>
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<tr>
<td>Boston: 857-313-6693 or 857-313-6630</td>
<td>Dorchester: 617-238-2404</td>
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<thead>
<tr>
<th>Boston Medical Center: STD Clinic &amp; Project Trust</th>
<th>Outer Cape Health Services</th>
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<tbody>
<tr>
<td>Boston: 617-414-7064 or 617-505-2534</td>
<td>Provincetown: 508-487-9395 x2031</td>
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<tr>
<th>Codman Square Community Health Center</th>
<th>Seven Hills Behavioral Health</th>
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<tbody>
<tr>
<td>Boston: 617-822-8350</td>
<td>New Bedford: 508-996-0546</td>
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<thead>
<tr>
<th>East Boston Neighborhood Health Center</th>
<th>Sidney Borum Health Center</th>
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<tr>
<td>East Boston: 617-568-6261</td>
<td>Boston: 857-313-6693 or 857-313-6630</td>
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<thead>
<tr>
<th>Fenway Health: Main Site &amp; South End</th>
<th>Tapestry Health Health</th>
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<tbody>
<tr>
<td>Boston: 857-313-6693 or 857-313-6630</td>
<td>Springfield: 413-586-2016 x 126</td>
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<thead>
<tr>
<th>Greater Lawrence Family Health Center</th>
<th>UMass Medical School</th>
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<tbody>
<tr>
<td>Lawrence: 978-689-6664 or 978-685-7663</td>
<td>Worcester: 508-793-6579</td>
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<thead>
<tr>
<th>Greater New Bedford Community Health Center</th>
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<tr>
<td>New Bedford: 508-992-6553</td>
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### Non-Occupational Post Exposure Prophylaxis (nPEP)

Non-occupational post-exposure prophylaxis (nPEP) for HIV is the use of antiretroviral drugs, as soon as possible after a high-risk exposure to HIV, to reduce (but not eliminate) the possibility of HIV infection. Treatment should be started promptly, preferably within the first several hours after an exposure. **It should be administered within 48 hours of a high-risk exposure (not to exceed 72 hours).**

nPEP is only recommended for high risk exposures like:

- Unprotected vaginal or anal sex with known (or likely) HIV-positive partner
- Injection drug use needle exposure
- After a sexual assault

Any prescribing clinician can provide nPEP. Individuals can go to their primary care provider, community health center, urgent care center, or hospital emergency room for evaluation. nPEP is covered by most insurance, but for those who are uninsured/underinsured, the HIV Drug Assistance Program (HDAP) can be used to pay for nPEP. Go to [http://crine.org/hdap/npep/npep-enrolled-sites/](http://crine.org/hdap/npep/npep-enrolled-sites/) for a list of sites enrolled to use HDAP for nPEP.
Sexual Assault and Intimate Partner Violence

Sexual Assault Nurse Examiners (SANE):

SANEs are specially trained and certified professionals skilled in performing quality forensic medical-legal exams. The SANEs are available by beeper and respond immediately, when requested by a physician, to the designated SANE hospital ready to care for an individual twelve years of age and over who has experienced a sexual assault. SANE protocols as well as a complete listing of Regional SANE Coordinators, designated SANE hospitals, and rape crisis centers may be found at www.mass.gov/dph/sane or by calling 617-624-5432.

Rape Crisis Hotline and Crisis Centers:

There is a 24/7 statewide hotline and 17 rape crisis centers across the state. To speak to a hotline counselor or find the center serving your town, call the hotline at 800-223-5001 or visit www.mass.gov/dph/sexualassaultservices.

Intimate Partner Violence:

Jane Doe, Inc. - The MA Coalition Against Sexual Assault and Domestic Violence
617-248-0922
www.janedoe.org or www.janedoe.org/find_help

National Domestic Violence Hotline
(Domestic violence support outside of Massachusetts)
800-799-SAFE (800-799-7233)
www.thelhotline.org

SafeLink - Massachusetts Violence Hotline
(Statewide, 24/7)
877-785-2020
www.casamyrna.org
**Integrated HIV, STD, and Hepatitis Prevention and Screening Programs**

Prevention and Screening services funded through the Office of HIV/AIDS are delivered in an integrated manner and offer testing for HIV, hepatitis C, and sexually transmitted diseases (STD) including Chlamydia, gonorrhea, and syphilis. All sites provide testing for at-risk individuals on a limited basis and may restrict testing to people who meet certain eligibility requirements or who participate in their other prevention programs. Some sites also offer STD treatment. Testing and treatment is also provided at private physician's offices, community health centers, family planning agencies, and hospitals. For more information, call the sites below.

*Indicates agencies funded by Boston Public Health Commission or Centers for Disease Control and Prevention which may offer services differently than the Massachusetts Department of Public Health.

**MSM** = Men who have Sex with Men  
**PWID** = People Who Inject Drugs  
**PLWHA** = People Living With HIV/AIDS  
**PrEP** = Pre-exposure Prophylaxis  
**OEND** = Overdose Education and Naloxone Distribution  
**SSP** = Syringe Service Program

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<tr>
<th>Greater Boston Prevention and Screening Programs</th>
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<tr>
<td><strong>ABCD Health Services</strong>*&lt;sup&gt;*&lt;/sup&gt;**</td>
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<tr>
<td>Serves: Youth of Color</td>
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<tr>
<td>• Targeted Prevention Services</td>
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<tr>
<td>Boston: 617-348-6206</td>
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<tr>
<td><em>English, Spanish</em></td>
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| **AIDS Action Committee**  |
| Serves: MSM, PWID, At-risk Youth, Transgender Individuals, Active Substance Users  |
| • HIV, STD, and Hepatitis Testing  |
| • Targeted Prevention Services  |
| • OEND/SSP  |
| Boston: 617-437-6200  |
| Cambridge 617-661-3040  |
| *English, Spanish*  |

| **Boston Happens**  |
| Serves: Young MSM, PWID, Transgender Individuals  |
| • HIV, STD, and Hepatitis Testing  |
| • Targeted Prevention Services  |
| Boston (Children’s Hospital): 617-355-2735  |
| Boston (Martha Eliot Health Center): 617-971-7829  |
| *English, Spanish, Haitian Creole*  |

| **Boston Health Care for the Homeless**  |
| Serves: At-risk Homeless Individuals  |
| • HIV, STD, and Hepatitis Testing  |
| • Hepatitis Vaccinations  |
| • Targeted Prevention Services  |
| Boston: 857-654-1641  |
| *English, Spanish, Haitian Creole*  |

| **Boston Living Center**  |
| Serves: PLWHA  |
| • Targeted Prevention Services  |
| Boston: 617-236-1012  |
| *English, Spanish*  |

| **Boston Medical Center**  |
| Serves: MSM, PWID, PLWHA, Partners of PLWHA, Other At-risk Individuals  |
| • HIV, STD, and Hepatitis Testing  |
| • STD Treatment  |
| • Hepatitis Vaccinations  |
| • Targeted Prevention Services  |
| • PrEP Navigation  |
| Boston: 617-414-4290  |
| *English, interpreters available for other languages*  |

| **Boston Public Health Commission (AHOPE)**  |
| Serves: PWID  |
| • HIV, STD, and Hepatitis Testing  |
| • Targeted Prevention Services  |
| • OEND/SSP  |
| Boston: 617-534-3976 (drop in)  |
| *English, Spanish*  |

| **Cambridge Health Alliance**  |
| Serves: At-risk Immigrants and Refugees, PLWHA  |
| • HIV, STD, and Hepatitis Testing  |
| • Hepatitis Vaccinations  |
| • Targeted Prevention Services  |
| Cambridge/Somerville/Malden/Everett: 617-591-6767  |
| *English, Spanish, Haitian Creole, Portuguese*  |
Codman Square Health Center
Serves: MSM, Communities of Color
• HIV, STD, and Hepatitis Testing
• Targeted Prevention Services
• PrEP Navigation
Dorchester: 617-822-8350
English, Spanish, Haitian Creole

Dimock Community Health Center
Serves: Communities of Color
• HIV, STD, and Hepatitis Testing
• Targeted Prevention Services
Roxbury: 617-442-8800
English, Spanish, Haitian Creole, interpreters available for other languages

East Boston Neighborhood Health Center
Serves: Latino/as, PWID, MSM, Transgender Individuals, Immigrants
• Targeted Prevention Services
• PrEP Navigation
East Boston: 617-568-4490
English, Spanish, Portuguese, interpreters available for other languages

Fenway Health
Serves: MSM, Transgender Individuals, Active Substance Users
• HIV, STD, and Hepatitis Testing
• STD Treatment
• Hepatitis Vaccinations
• Targeted Prevention Services
• PrEP Navigation
Boston: 617-927-6227
English, Spanish, interpreters available for other languages

Harbor Health Services*
Serves: Youth of Color
• Targeted Prevention Services
Mattapan: 617-533-2228
English, Spanish

Health Innovations – Healthy Streets
Serves: PWID, Partners of PWID, Active Substance Users, Homeless Individuals, Sex Workers
• HIV, STD, and Hepatitis Testing
• OEND
• Targeted Prevention Services
Lynn: 339-440-5633
Chelsea: 339-440-5633
English, Spanish

Justice Resource Institute
Serves: At-risk Youth, MSM, PWID, Immigrants and Refugees
• HIV, STD, and Hepatitis Testing
• Targeted Prevention Services
• OEND/SSP
• PrEP Navigation
Boston (Boston Glass): 857-399-1920
Boston (BAGLY): 617-227-8378
Framingham (RISE): 508-935-2960
English, Spanish

Massachusetts Alliance of Portuguese Speakers - MAPS
Serves: Portuguese/Cape Verdean speaking communities, immigrants, MSM, women
• HIV, STD, and Hepatitis Testing
• Targeted Prevention Services
Boston (Brighton): 617-787-0557
Somerville: 617-764-2091
Dorchester: 617-825-5897
Framingham: 508-872-2652
English, Spanish, Portuguese

Massachusetts General Hospital*STD/GID Clinic
Serves: MSM, PWID, High-risk Heterosexuals
• HIV, STD, and Hepatitis Testing
• STD Treatment
• Hepatitis Vaccinations
• Targeted Prevention Services
• PrEP Navigation
Boston: 617-724-1864
English, Spanish, interpreters available for other languages

Mattapan Community Health Center
Serves: PWID, MSM, Immigrants
• HIV, STD and Hepatitis Testing
• Targeted Prevention Services
Boston: 617-898-9005
English, Spanish, Haitian Creole

Multicultural AIDS Coalition
Serves: Women of Color, Sub Saharan Africans, Black MSM, Immigrants and Refugees
• HIV, STD and Hepatitis Testing
• Targeted Prevention Services
• PrEP Navigation
Boston: 617-442-1622
Roxbury: 617-541-1050 (Women of Color AIDS Council)
English, Spanish
**Sociedad Latina, Inc.**
Serves: Youth of Color
- Targeted Prevention Services
Boston: 617-442-4299
*English, Spanish*

**Victory Programs**
Serves: PLWHA, High-risk Men/Women, MSM, PWID, Communities of Color
- HIV, STD, and Hepatitis Testing
- OEND
- Targeted Prevention Services
- Substance Use Services
Boston: 617-927-0836
*English, Spanish*

**Whittier Street Health Center* **
Serves: Young MSM of Color
- Targeted Prevention Services
Boston: 617-427-1000 (ask for HIV services)
*English, Spanish*

**Youth and Family Enrichment Services (YoFES)* **
Serves: Haitian Youth
- Targeted Prevention Services
Boston: 617-364-0370
*English, Haitian Creole*

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**Northeast Region Prevention and Screening Programs**

**Greater Lawrence Family Health Center**
Serves: PWID, Active Substance Users, Homeless Individuals, Immigrants and Refugees
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation
Lawrence: 978-685-7663
*English, Spanish, interpreters available for other languages*

**Health Innovations – Healthy Streets**
Serves: PWID, Partners of PWID, Active Substance Users, Homeless Individuals, Sex Workers
- HIV, STD, and Hepatitis Testing
- OEND
- Targeted Prevention Services
Lynn: 339-440-5633
Chelsea: 339-440-5633
*English, Spanish*

**Lowell Community Health Center**
Serves: MSM, PWID, Sub Saharan Africans, PLWHA, Immigrants and Refugees, Active Substance Users
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation
Lowell: 978-937-9700
*English, Spanish, Portuguese, Khmer, interpreters available for other languages*

**Lynn Community Health Center**
Serves: MSM, PWID, Partners of PWID, PLWHA, Communities of Color
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
Lynn: 781-581-3900
*English, Spanish, interpreters available for other languages*

**Massachusetts Alliance of Portuguese Speakers - MAPS* **
Serves: Portuguese Speaking MSM; Portuguese Speaking Women At-risk
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
Lowell: 978-970-1256
Framingham: 508-872-2652
*English, Spanish, Portuguese*

**North Shore Health Project**
Serves MSM, PWID, PLWHA
- HIV, STD, and Hepatitis Testing
- OEND/SSP
- Targeted Prevention Services
Gloucester: 978-283-0101
*English, Spanish*
Central Region Prevention and Screening Programs

**AIDS Project Worcester**
Serves: MSM, PWID, Active Substance Users, Immigrants and Refugees, Sub Saharan Africans
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation
Worcester: 508-755-3773
*English, Spanish*

**Edward M. Kennedy Health Center**
Serves: PWID, Partners of PWID, PLWHA, Sub Saharan Africans, Communities of Color
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
Worcester: 800-853-2288
*English, Spanish, Portuguese*

**Family Health Center of Worcester**
Serves: MSM, PWID, Immigrants and Refugees
- HIV, STD and Hepatitis Testing
- Targeted Prevention Services
Worcester: 508-860-7930
*Albanian, Arabic, French, Nepalese, Portuguese, Vietnamese*

**Massachusetts Alliance of Portuguese Speakers - MAPS**
Serves: Portuguese/Cape Verdan speaking communities, immigrants, MSM, women
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
Boston (Brighton): 617-787-0557
Somerville: 617-764-2091
Dorchester: 617-825-5897
Framingham: 508-872-2652
*English, Spanish, Portuguese*

Southeast Region Prevention and Screening Programs

**AIDS Support Group of Cape Cod**
Serves: MSM, PWID, PLWHA
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation
Hyannis: 508-778-1954
Falmouth: 774-763-6656
Provincetown: 508-487-8311
*English*

**Brockton Area Multi-Services (BAMSI)**
Serves: PWID, Commercial Sex Workers
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
Brockton (C.O.P.E. Center): 508-583-3405
*English, Spanish*

**Brockton Neighborhood Health Center**
Serves: MSM, PWID, Partners of PWID, Communities of Color
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Targeted Prevention Services
Brockton: 508-894-3566
*English, Spanish, Portuguese, French, Cape Verdaan Creole, Haitian Creole*

**Cape Cod Hospital/IDCS**
Serves: MSM, PWID, Immigrants and Refugees
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Hyannis: 508-862-5639
*English, Spanish, French, Portuguese*

**Greater New Bedford Community Health Center**
Serves: MSM, PWID
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- PrEP Navigation
New Bedford: 508-992-6553 x299, x131
*English, Spanish, Portuguese*

**Health Imperatives**
Serves: MSM, PWID, Immigrants and Refugees
- HIV, STD and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Plymouth: 508-367-1963
Hyannis: 508-771-8010
Martha's Vineyard: 508-367-1963
Nantucket: 508-228-9189
Wareham: 508-367-1963
*English, Spanish, French, Portuguese*
Manet Community Health Center
Serves: PWID
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND
Quincy/Weymouth: 857-939-4108
*English, Chinese*

Seven Hills Behavioral Health
- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- OEND/SSP
508-996-0546, 508-235-1012, or 508-523-6262 for the following sites:
  Dartmouth, Fairhaven, Fall River,
  New Bedford, Taunton, Wareham
*English, Spanish, Portuguese*

**Western Region Prevention and Screening Programs**

Baystate Medical Center
Serves: MSM, PWID, Immigrants and Refugees
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Springfield (Brightwood): 413-794-4458
Springfield (Mason Square): 413-794-8723
Springfield (High Street): 413-794-0811
*English, Spanish, interpreters available for other languages*

Berkshire Medical Center
Serves: MSM, PWID
- HIV Testing
- Targeted Prevention Services
- OEND/SSP
Pittsfield: 413-447-2654
*English*

Caring Health Center
Serves: Latino/Latinas
Active Substance Users
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
Springfield: 413-739-1100
*English, Spanish*

Stanley Street Resource and Treatment - SSTAR
Serves: MSM, PWID, PLWHA, Partners of PWID
- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services
Fall River: 508-324-3561
*English, Spanish, Portuguese*

Holyoke Health Center
Serves: MSM, PWID, Partners of PWID, Latino/Latinas
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND
Holyoke: 413-420-2255
Chicopee: 413-420-2256 (by appointment only)
*English, Spanish*

Tapestry Health
Serves: MSM, PWID, Partners of PWID, Active Substance Users, Latino/Latinas
- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- OEND/SSP
- PrEP Navigation
Greenfield: 413-773-8888
Holyoke: 413-315-3732 x1
North Adams: 413-398-5603
Northampton (SSP): 413-586-0310
Pittsfield: 413-443-2844
Springfield (La Voz): 413-363-9472
*English, Spanish*
When people in Massachusetts are diagnosed with one of several sexually transmitted diseases (STDs), the Massachusetts Department of Public Health provides sexual health services. These services are all free, voluntary, and confidential. If patients have been diagnosed with HIV or another STD, specially trained staff called field epidemiologists can help them:

- understand how STDs are transmitted
- identify strategies for reducing the likelihood of acquiring or transmitting STDs in the future
- notify partners of a potential exposure
- explain the importance of routine screenings, treatment, and/or ongoing care
- identify and address barriers that might keep someone from getting screened, treated, or remaining in care
- obtain condoms and other prevention tools

For More Information or Assistance:
617-983-6999 or www.mass.gov/dph/psp.

There are a range of services in clinic and community-based settings across the state for people living with HIV/AIDS (PLWHA). The majority of agencies are funded to provide medical case management. Components of medical case management include the coordination of medical and support services, adherence support, sexual health promotion, and substance use risk reduction. Agencies either directly provide, or coordinate access to, housing search and advocacy, benefits counseling, and home-based services. Other services available include peer support, nutrition/food services, legal services, client advocacy, mental health, substance abuse, primary care, dental, and rent/utility assistance. See the agency listings below for details about available services in your area.

### Greater Boston Services for PLWHA

#### AIDS Action Committee
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Rental Assistance, Client Advocacy, Mental Health Services
Boston: 617-437-6200
Cambridge: 617-661-3040
*English, Haitian Creole, Portuguese, Spanish*

#### Bay Cove Human Services
Provides: Substance Abuse Services
Boston: 617-371-3000
*English, Spanish, French*

#### Boston Health Care for the Homeless
Provides: Medical Case Management, Medical Transportation
Boston: 857-654-1000
*English, Spanish*

#### Boston Medical Center
Provides: Medical Case Management, Peer Support
Boston: 617-414-7053
*English, Spanish, Portuguese, French, German, Haitian Creole*

#### Boston Medical Center – The Spark Center
Provides: Medical Case Management, Medical Transportation, Mental Health, Support for Children and Adolescents Living with HIV
Mattapan: 617-534-2050 x 220
*English, Haitian Creole, French, Spanish*

#### Boston Public Health Commission
**Homeless Services/Safe Harbor Program**
Provides: Medical Case Management
Boston: 617-591-6767
*English, Spanish*

#### Boston Living Center (Victory Programs’ BLC)
Provides: Food Services, Substance Abuse Services
Boston: 617-236-1012
*English, Spanish*

#### Cambridge Health Alliance
Provides: Medical Case Management
Cambridge, Somerville: 617-665-1001
*English, Spanish, Haitian Creole, Portuguese*
**Casa Esperanza, Inc.**
Provides: Medical Case Management, Medical Transportation, Peer Support, Residential Substance Abuse Services
Roxbury: 617-445-1123
*English, Spanish*

**Catholic Charitable Bureau of the Archdiocese of Boston**
Provides: Psychosocial Support
Boston: 617-541-0100
*English, Haitian Creole*

**Codman Square Health Center**
Provides: Medical Case Management, Medical Transportation
Dorchester: 617-825-9660
*English, Spanish, Haitian Creole*

**Commonwealth Land Trust**
Provides: Medical Case Management for Residents Only
Boston: 617-445-4075
*English, Spanish*

**Community Servings Inc.**
Provides: Medical Nutritional Services
Various locations: 617-522-7777
*English, Spanish*

**DEAF, Inc.**
Provides: Medical Case Management
Boston: 617-254-4041, 617-254-4041 (TTY/V)
*English, ASL*

**Dimock Community Health Center**
Provides: Medical Case Management, Medical Transportation, Mental Health Services, Peer Support
Roxbury: 617-442-8800
*English, Spanish, Haitian Creole, interpreters available for other languages*

**East Boston Neighborhood Health Center**
Provides: Medical Case Management, Medical Transportation, Peer Support
Boston: 617-568-4490
*English, Spanish*

**Fenway Health**
Provides: Medical Case Management
Boston: 617-267-0900
*English, Spanish*

**Harbor Health Services, Inc.**
Provides: Medical Case Management, Housing Services
Dorchester: 617-282-3200
*English, Spanish*

**Justice Resource Institute**
Provides: Medical Transportation, Peer Support, Housing Services, Substance Abuse Services
Boston, Framingham: 617-457-8142
*English, Spanish*

**Massachusetts General Hospital-Chelsea Health Center**
Provides: Medical Case Management
Chelsea: 617-887-3741
*English, Spanish*

**Multicultural AIDS Coalition / Casa Iris**
Provides: Peer Support, Medical Transportation
Jamaica Plain: 617-238-2496
*English, Spanish*

**PACT**
Provides: Medical Case Management
Dorchester: 617-474-8500
*English, Spanish*

**Pine Street Inn/Paul Sullivan Housing**
Provides: Medical Case Management for Residents of Rockwell Street only
Dorchester: 617-892-8801
*English, Spanish*

**Massachusetts Alliance of Portuguese Speakers - MAPS**
Provides: Medical Case Management
Cambridge: 617-864-7600
*English, Spanish, Portuguese, Cape Verdean*

**Upham’s Corner Health Center**
Provides: Medical Case Management
Dorchester: 617-825-9206
*Spanish, Haitian Creole*

**Victory Programs, Inc.**
Provides: Food Services, Substance Abuse Services
Boston: 617-541-0222
*English, Spanish*

**Whittier Street Health Center**
Provides: Medical Case Management, Medical Transportation, Peer Support
Boston: 617-427-1000
*English, Spanish*
Metro West Services for PLWHA

**JRI Health**
Provides: Medical Case Management, Peer Support
Framingham (Program Rise): 508-935-2960
_English, Spanish, Portuguese_

**MetroWest Medical Center**
Provides: Medical Case Management
Framingham: 508-383-1145
_English, Spanish_

South Middlesex Opportunity Council, New Beginnings at Bethany Hill
Provides: Medical Case Management for residents only
Framingham: 508-370-3986
_English, Spanish_

Central Region Services for PLWHA

**AIDS Project Worcester**
Provides: Food Services, Medical Transportation, Peer Support, Mental Health Services, Housing Search and Advocacy
Worcester: 508-755-3773
_English, Spanish_

**Community Health Link**
Provides: Medical Case Management
Worcester: 508-860-1168
_English, Spanish_

**Community Servings Inc.**
Provides: Medical Nutritional Services
Various locations: 617-522-7777
_English, Spanish_

**Edward M. Kennedy Community Health Center**
Provides: Medical Case Management, Medical Transportation, Client Advocacy, Primary Care
Worcester: 1-800-853-2288
_English, Spanish_

Northeast Region Services for PLWHA

**AIDS Action Committee**
Provides: Medical Case Management, Peer Support, Food Services
Lynn: 781-581-2393
_English, Spanish_

**Commonwealth Land Trust**
Provides: Medical Case Management for Residents Only
Lawrence: 617-445-4075
_English, Spanish_

**Community Servings Inc.**
Provides: Medical Nutritional Services
Various Locations: 617-522-7777
_English, Spanish_

**Greater Lawrence Family Health Center**
Provides: Medical Case Management, Peer Support, Medical Transportation
Lawrence/Haverhill: 978-685-7663 x 8505
_English, Spanish_
Lowell Community Health Center
Provides: Medical Case Management, Peer Support, Acupuncture
Lowell: 978-937-9700
English, Spanish, Portuguese, French, Khmer, interpreters available for other languages

Lynn Community Health Center
Provides: Medical Case Management, Medical Transportation
Lynn: 781-581-3900
English, Spanish

North Shore Health Project
Provides: Medical Case Management, Food Services, Peer Support
Gloucester: 978-283-0101
English

Southeast Region Services for PLWHA

Beth Israel-Deaconess Hospital-Plymouth – ACCESS Program
Provides: Medical Case Management, Medical Transportation
Plymouth: 508-732-8982
English, Spanish, ASL, interpreters available for other languages

Brockton Area Multi-Services (BAMSI)
Provides: Medical Case Management, Peer Support, Food Services, Housing Search and Advocacy
Brockton: 508-580-0219
English, Spanish, Portuguese, French, Cape Verdean Creole, Haitian Creole

Brockton Neighborhood Health Center
Provides: Medical Case Management, Peer Support
Brockton: 508-894-3437
English, Spanish, Haitian Creole, French, Portuguese, Cape Verdean Creole

Community Counseling of Bristol County
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services
Taunton: 508-977-8142
English, Portuguese

Community Servings Inc.
Provides: Medical Nutritional Services
Various locations: 617-522-7777
English, Spanish

Father Bill’s and Mainspring
Provides: Housing Search and Advocacy
Quincy: 508-427-6448
English

Greater New Bedford Community Health Center
Provides: Medical Case Management, Peer Support
New Bedford: 508-992-6553 x156
English, Spanish, Portuguese

Seven Hills Behavioral Health
Provides: Medical Case Management, Peer Support,
New Bedford: 508-996-0546
English, Spanish, Portuguese

Stanley Street Treatment & Resources - SSTAR
Provides: Medical Case Management
Fall River: 508-324-3543
English, Spanish, Portuguese

Steppingstone Incorporated
Provides: Medical Case Management, Housing Search and Advocacy, and Peer Support
Fall River: 508-674-2788 x 108
New Bedford: 508-984-7514
English, Spanish, Portuguese
### Cape and Islands Region Services for PLWHA

**AIDS Support Group of Cape Cod**  
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services, Acupuncture  
Hyannis: 508-778-1954  
Provincetown: 508-487-9445  
*English, Portuguese (Hyannis location only)*

**Outer Cape Health Services**  
Provides: Medical Case Management  
Provincetown: 508-487-9395 x2031  
*English, Spanish*

**Cape Cod Hospital – IDCS**  
Provides: Medical Case Management  
Hyannis: 508-862-5639  
Falmouth: 508-495-7190  
*English, Spanish, Portuguese, French, Cape Verdean Creole*

### Western Region Services for PLWHA

**A Positive Place (Cooley Dickinson Hospital)**  
Provides: Medical Case Management, Peer Support  
Northampton: 413-586-8288 x 5  
*English, Spanish*

**Baystate Medical Center**  
Provides: Medical Case Management  
Springfield: 413-794-0195  
*English, Spanish, interpreters available for other languages*

**Berkshire Medical Center**  
Provides: Medical Case Management, Peer Support  
Pittsfield: 413-447-2516  
*English, Spanish, interpreters available for other languages*

**Gandara Mental Health Center**  
Provides: Medical Case Management  
West Springfield: 413-736-8329  
*English, Spanish*

**Montachusett Opportunity Council, Inc.**  
Provides: Food Services, Medical Case Management, Medical Transportation, Peer Support  
Fitchburg: 978-345-7040  
*English, Spanish*

**River Valley Counseling Center**  
Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services  
(Springfield only)  
Holyoke: 413-540-1214  
Springfield: 413-737-2437  
*English, Spanish*

**Tapestry Health**  
Provides: Medical Case Management, Food Services  
Springfield: 413-363-9472  
Greenfield: 413-773-8888  
*English, Spanish in Springfield location*
Massachusetts Community AIDS Resource Enhancement Program (MassCARE)

MassCARE provides coordinated, comprehensive family-centered care for individuals living with HIV. Services are prioritized for children, adolescents, and women of reproductive age who are living with HIV/AIDS and their families. Services include medical case management, and peer support. The sites below provide these services including access to primary and HIV specialty care and services for families.

**Brockton Neighborhood Health Center**
Brockton: 508-894-3569

**Lowell Community Health Center**
Lowell: 978-322-8664

**Family Health Center Worcester**
Worcester: 508-860-7892

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**Health Care and Dental Coverage Programs**

**AIDS Clinical Trial Information Service**
800-448-0440
[www.aidsinfo.nih.gov](http://www.aidsinfo.nih.gov)

**Community Research Initiative of New England (CRINE)**
- HIV Drug Assistance Program (HDAP)
- PrEP Drug Assistance Program (PrEPDAP)
- Comprehensive Health Insurance Initiative (CHII)
888-253-2712
[www.crine.org](http://www.crine.org)

**Health Connector (Health Insurance)**
877-623-6765
[www.mahealthconnector.org](http://www.mahealthconnector.org)

**MassHealth**
800-841-2900
[www.mass.gov/masshealth](http://www.mass.gov/masshealth)

**Ryan White Dental Program (RWDP)**
Provides Oral Health Access Statewide
Phone: 617-534-2344
Fax: 617-534-2819
[www.bphc.org/rwdp](http://www.bphc.org/rwdp)

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**Drop-In Centers for People Living with HIV/AIDS**

**AIDS Action Committee**
Roxbury: 617-437-6200
Cambridge: 617-661-3040

**AIDS Project Worcester**
Worcester: 508-755-3773

**AIDS Support Group of Cape Cod**
Provincetown: 508-487-8311

**Boston Living Center**
Boston: 617-236-1012

**Cornerstone (AIDS Action Committee)**
Lynn: 781-581-2393

**River Valley Counseling Center**
Between Family & Friends Center
Springfield: 413-737-2437

**North Shore Health Project**
Gloucester: 978-283-0101

**Seven Hills Behavioral Health**
New Bedford: 508-996-0546
Legal Assistance Related to HIV/AIDS

AIDS Action Committee
Boston: 617.450.1317
www.aac.org

Gay & Lesbian Advocates & Defenders
Boston: 617-426-1350
www.glad.org

Harvard Law School Legal Services Center
Boston: 617-522-3003
www.law.harvard.edu/academics/clinical/lsc/help

HIV/AIDS Law Consortium of Western Massachusetts (Center for Human Development)
West Springfield: 413-306-5164
www.chd.org

JRI Health Law Institute
Boston: 617-988-8700
https://jri.org/services/health-and-housing/health

Legal Action Center
National: 212-243-1313
www.lac.org

State and City Agencies

Massachusetts Department of Public Health
617-624-6000
www.mass.gov/dph

MDPH Office of HIV/AIDS
617-624-5300
www.mass.gov/dph/aids

MDPH HIV/AIDS Surveillance Program
Main: 617-983-6560 Data Request: 617-983-6583
www.mass.gov/dph/cdc/aids

MDPH Division of Epidemiology & Immunization
617-983-6800
www.mass.gov/dph/epi and www.mass.gov/dph/imm

MDPH Partner Services Program
617-983-6999
www.mass.gov/dph/psp

MDPH Division of STD Prevention
866-749-7122 or 617-983-6940
www.mass.gov/dph/cdc/std

MDPH Viral Hepatitis Program
617-983-6800
www.mass.gov/hepc

MDPH Tuberculosis Prevention & Control
617-983-6970
www.mass.gov/dph/cdc/tb

MDPH Refugee and Immigrant Health
617-983-6590
www.mass.gov/dph/refugee

MDPH Bureau of Substance Abuse Services
617-624-5111
www.mass.gov/dph/bsas

MDPH Bureau of Community Health & Prevention
617-624-6060
www.mass.gov/dph/healthpromotion

Massachusetts Community AIDS Resource Enhancement Program (MassCARE)
617-994-9819
www.mass.gov/dph/masscare

Boston Public Health Commission
HIV/AIDS Service Division: 617-534-4559
Bureau of Recovery Services: 855-494-4057
www.bphc.org
State and National Hotlines

**AIDS Info**  
800-448-0440  
*English, Spanish*  
[www.aidsinfo.nih.gov](http://www.aidsinfo.nih.gov)

**CDC National Health Hotline**  
(HIV, Hepatitis, STD, Other Health Questions)  
800-232-4636  
*English, Spanish*  
[www.cdc.gov/hiv](http://www.cdc.gov/hiv)

**Massachusetts Substance Abuse Information & Referral Helpline**  
800-327-5050  
*English, Spanish, interpreters available for other languages*  
[www.helpline-online.com](http://www.helpline-online.com)

**National Domestic Violence Hotline**  
800-799-SAFE (7233)  
*English, Spanish, interpreters available for other languages*  
[www.theframe.org](http://www.theframe.org)

**National Perinatal HIV Consultation & Referral Service Hotline (for Clinicians)**  
888-448-8765  
*English*  
[www.nccc.ucsf.edu](http://www.nccc.ucsf.edu)

**SafeLink - Massachusetts Violence Hotline**  
(Statewide, 24/7)  
877-785-2020  
*English, Spanish, interpreters available for other languages*  
[www.casamyrna.org](http://www.casamyrna.org)

**National Institute on Drug Abuse (NIDA)**  
301-443-1124  

**National Institute of Health (NIH)**  
800-448-0440  
[www.aidsinfo.nih.gov](http://www.aidsinfo.nih.gov)

**Substance Abuse & Mental Health Services Administration (SAMHSA)**  
877-726-4727  
[www.samhsa.gov](http://www.samhsa.gov)

Educational Materials, Information, and Research Resources

**Centers for Disease Control (CDC) – HIV/AIDS Topics**  
800-232-4636  
[www.cdc.gov/hiv](http://www.cdc.gov/hiv)

**Massachusetts Health Promotion Clearinghouse**  
617-279-2240 ext. 950  
[www.mass.gov/maclearinghouse](http://www.mass.gov/maclearinghouse)

Community Planning and Advisory Groups

**The Massachusetts Integrated Prevention and Care Committee (MIPCC)**  
The MIPCC is a health department facilitated group whose primary purpose is to act in an advisory capacity to the Office of HIV/AIDS (OHA). Active participation by individuals who have diverse expertise and experience, and a direct connection to HIV prevention and care services in Massachusetts, is prioritized. The MIPCC tasks are to provide feedback and proactive guidance on programmatic and policy approaches, and to inform the development and implementation of prevention and care initiatives for individuals living with and at risk for HIV infection in the Commonwealth. Additional information can also be found at [www.mass.gov/dph/aids/mipcc](http://www.mass.gov/dph/aids/mipcc).

**The Statewide Consumer Advisory Board (SWCAB)**  
The SWCAB is a group of up to 30 people living with HIV/AIDS. They are the voice of the HIV/AIDS community and the connection between the community and the OHA. The
membership reflects the profile of the HIV epidemic in Massachusetts in terms of race, ethnicity, gender, sexual orientation, mode of transmission, and geographic region. The mission of the SWCAB is to provide advice to the staff and senior management of the MDPH OHA, and to work collaboratively on a range of strategies, policies, and programmatic issues affecting the lives of consumers and individuals at risk. Additional information can also be found at www.mass.gov/dph/aids/swcab.

The Boston EMA (Eligible Metropolitan Area) Ryan White Part A Planning Council

The Planning Council is an independent, federally required planning body convened by the Boston Public Health Commission (BPHC) and appointed by the Mayor of Boston to organize, evaluate, and prioritize Ryan White HIV funding in the Boston Eligible Metropolitan Area (EMA). Members include people living with HIV, health care providers, HIV service providers, and state and local government representatives. An annual recruitment drive occurs each spring, with applications due in late June. Meetings are also open to the public. The Ryan White Program was created to fill gaps in existing HIV/AIDS medical and support services and contains several parts. Part A of the Ryan White Program provides the funding for the Boston EMA and other urban areas most heavily impacted by the HIV/AIDS epidemic. Additional information can also be found at www.bostonplanningcouncil.org.

References

1 A region of the Commonwealth that includes eastern Massachusetts through to and including Worcester, southeastern Massachusetts (excluding Cape Cod and the Islands), and northeastern Massachusetts as well as the three southern countries of New Hampshire.