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In July 2014, The Department of Transitional Assistance (DTA) implemented an automated data match system to verify a recipient's continued eligibility for the SNAP program as part of its Program Integrity Checklist and Business Process Redesign. The Department of Revenue (DOR) wage match included some measures of income which should not have affected eligibility and triggered automatic notices to recipients. The automatic notices required a recipient to provide documentation regarding the match and in a number of circumstances, if not provided, resulted in the termination of benefits for which the recipient was otherwise eligible.

The Executive Office of Health and Human Services (EOHHS) is committed to creating a system that ensures benefit access and program integrity. Secretary Sudders, and her team including Thomas Massimo, Acting DTA Commissioner, announce the following interim steps to address concerns regarding the SNAP program.

- As of Friday March 20, 2015, DTA has suspended the automation of the DOR Wage match through June 1, 2015 in order for DTA to analyze and refine the match parameters to ensure both access and program integrity.
- During this period, DTA caseworkers will manually review and process DOR Wage matches. Caseworkers will be required to act on all discrepant data.
- DTA will perform a full review of the wage match criteria to determine how the match process should be refined.
- Responsibility to report any changes in income or other status remains the responsibility of the recipient.
- All other matches will remain automated.

The Commonwealth is committed to ensuring both that clients receive the benefits they are entitled while maintaining public confidence in the management of the programs. This effort will achieve both objectives.