



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
One Ashburton Place, Room 1109
Boston, MA 02108*

DEVAL L. PATRICK
Governor

TIMOTHY P. MURRAY
Lieutenant Governor

JUDYANN BIGBY, M.D.
Secretary

Tel.: 617-573-1600
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www.mass.gov/eohhs

January 23, 2008

Secretary Leslie A. Kirwan
Executive Office for Administration and Finance
State House, Room 373
Boston, MA 02133

Re: Recommendations for Reforming the Purchase of Service System

Dear Secretary Kirwan:

The Salary Reserve Statute #1599-6901 for Fiscal Year 2008 called for a report from the Executive Office of Health and Human Services with recommendations for moving towards a more rational, market-based approach for managing the purchase of service system. Given the importance of the human service industry and the vital role of its workforce in the Commonwealth, we appreciate the opportunity to present this report and recommendations for reform.

The attached report provides an analysis of the current challenges faced by the purchase of service system and articulates a set of principals EOHHS will use as a framework for addressing the existing challenges. These principles articulate the importance of maintaining our commitment to "Community First," for ensuring that services are purchased through transparent and equitable rates that provide a fair wage for workers. The guiding principles serve as the basis for a five-part strategy for reform described in detail in this report.

The attached report has also been filed with the House and Senate Committees on Ways and Means as required by the statute.

Sincerely,

JudyAnn Bigby, MD
Secretary



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January 23, 2008

The Honorable Robert A. DeLeo
House Committee on Ways and Means
State House, Room 243
Boston, MA 02133

Re: Recommendations for Reforming the Purchase of Service System

Dear Chairperson DeLeo:

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January 23, 2008

The Honorable Steven C. Panagiotakos
Senate Committee on Ways and Means
State House, Room 212
Boston, MA 02133

Re: Recommendations for Reforming the Purchase of Service System

Dear Chairperson Panagiotakos:

The Salary Reserve Statute #1599-6901 for Fiscal Year 2008 called for a report from the Executive Office of Health and Human Services with recommendations for moving towards a more rational, market-based approach for managing the purchase of service system. Given the importance of the human service industry and the vital role of its workforce in the Commonwealth, we appreciate the opportunity to present this report and recommendations for reform.

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