

# Consumer Advisory Group

## September Meeting

September 25, 2013

### Agenda

#### Project Update

Mass Hlway Phase 2 – Reactions to emerging policy positions

#### Next Steps

### Discussion about in-person vs. phone attendance

### Phase 1 – Transaction and deployment update (as of Aug 2013)

#### Deployment update:

|                                    |           |           |
|------------------------------------|-----------|-----------|
| Total Organizations in Production: | <u>28</u> |           |
| Total Organizations Live           |           | <u>13</u> |
| Total Organizations on the Hlway   |           | <u>41</u> |

Major Clients slated for Sept/Oct Testing: 3

- Holyoke (MIIS)
- PVIX/Baystate
- Atrius, Reliant, and VNA Care Network (MIIS)

### Phase 2 overall timeline

### Agenda

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## Phase 2 - patient matching and relationship listing service

### (setting the table for the discussion)

#### Mass Hlway phase 2 services will do the following functions:

- Link together multiple “identities” for a single individual that is known by multiple organizations throughout the Commonwealth.
  - Jenny Jones, 1 Main St. Williamstown, MA, DOB 12/31/69 =
  - Jennifer Jones, 1 Main St. Williamstown, MA, DOB 12/31/69 =
  - Jen H. Jones, 1 Main St. Williamstown, MA, DOB 12/31/69
- Determine the organization(s) that have a consented relationship with the patient.
  - Williamstown Medical Associates
  - North Adams Regional Hospital
  - Baystate
- Make this information available to the patient and to the closed community of healthcare provider organizations for which patient has provided consent

## Background: Overview of RLS and Hlway Query-Retrieve

## **Policy position for reaction: Consent**

**In phase 2, Mass Hlway requires that participating organizations obtain and record Patient permission to:**

- Publish to and view the patient's demographic information and organization relationship on the Mass Hlway Relationship Listing Service (RLS)
- Request the patient's medical record from another provider organization via the Mass Hlway

## **Policy position for reaction: Patient data collected and stored**

**In phase 2, Mass Hlway will collect and store consented demographic data:**

- Patient Identifier (e.g., Organization specific medical record number)
- Patient name
- Patient gender
- Patient date of birth
- Patient address
- Patient email
- Patient phone number
- Organization sending the information and the sender's Direct address
- Date message received
- Consent attestation (Consent = Y, Consent changed from Y to N)

## **Policy position for reaction: Permitted Uses and Users**

**In phase 2, Mass Hlway may be used for Treatment, Payment, and Operations:**

- Use of the MPI/RLS is limited to exchanges of information that are allowed by law and that are related to treatment, payment, and healthcare operations as defined by HIPAA

**In phase 2, Mass Hlway users are the same as in Phase 1 with the addition of Massachusetts residents:**

- Users of the Mass Hlway MPI/RLS will be:
  - Massachusetts residents
  - Massachusetts-licensed providers and provider organizations
  - MassHealth
  - Massachusetts-licensed health plans
  - Certain employees and agents of permitted users

**Note that EOHHS maintains sole discretion to allow, deny, or suspend participation or use for any organization or individual**

## **Policy position for reaction: Data Access**

**In phase 2, the RLS is accessible only to the patient and a closed community of healthcare provider organizations:**

- Patient demographic data that is stored in the Mass Hlway RLS may only be accessed by those organizations that have a relationship with the patient and where the patient has provided the organization consent to publish to and view the RLS

## **Background: RLS and Query-Retrieve Available Either Through Hlway Portal or Integrated in EHR**

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**Next Steps**

## Next steps

### Next steps

- Reactions to be taken into account by phase 2 design team
- Meeting notes synthesized and provided back to Advisory Group for final comments
- Presentation materials and notes to be posted to EOHHS website
- Next Advisory Group Meeting – October 23, 10:00-11:30
  - In Person - MMS Middlesex Central Conference Room
  - Conference call (866) 951-1151 x. 8234356
- HIT Council – scheduled for Oct 7, 3:30-5:00 One Ashburton Place, 21st Floor

HIT Council meeting schedule, presentations, and minutes may be found at

<http://www.mass.gov/eohhs/gov/commissions-and-initiatives/mas-shiway/hit-council-meetings.html>