

Provider Advisory Group

October Meeting

October 15, 2013



Agenda

Project Update

Mass HIway Phase 2 – Discussion of draft policy positions

Next Steps

Phase 1 – Transaction and deployment update (as of September 2013)

Deployment update:

<u>Total Organizations in Production:</u>	<u>18</u>
<u>Total Organizations Live</u>	<u>24</u>
<u>Total Organizations on the Hlway</u>	<u>55</u>

Transaction update:

Transactions exchanged in Sept:	110,547
Cumulative transactions to date:	1,577,181

Vendors requesting to connect as a HISP 11

- Surescripts
- eCW
- EPIC
- Allscripts
- Aprima
- KeyHIE Transform
- eLINC
- ClaimTrak Systems
- eHana
- McKesson
- MEDfx Corporation

Phase 2 overall timeline

Mass HIway Phase 2 high level project schedule

Activity	Target date
CMS approval of Phase 2 IAPD	Completed
Phase 2 contract (or change order) executed	Completed
Go-live - Public Health - Immunization Registry Node	Completed
Go-live - Public Health - Reportable Lab Results (ELR) Node	Completed
Testing - Public Health - Syndromic Surveillance Node	Completed
Testing - EOHHS – Children’s Behavioral Health (CBHI) Node	Completed
Phase 2 Requirements Gathering & Validation	Completed
Phase 2 Design Approach Preliminary Decision	Completed
Go-live - Opioid Treatment Program (OTP) Node	Completed
Go-live- Cancer Registry Node	Dec 2013
Go-live- Lead Poisoning Prevention Node	March 2014
Go-live for Phase 2, Release 2 (EMPI, RLS, Consent, Provider Portal, Consumer Portal)	Oct 2013 – Mar 2014

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Phase 2 - patient matching and relationship listing service (setting the table for the discussion)

Mass Hlway phase 2 services will do the following functions:

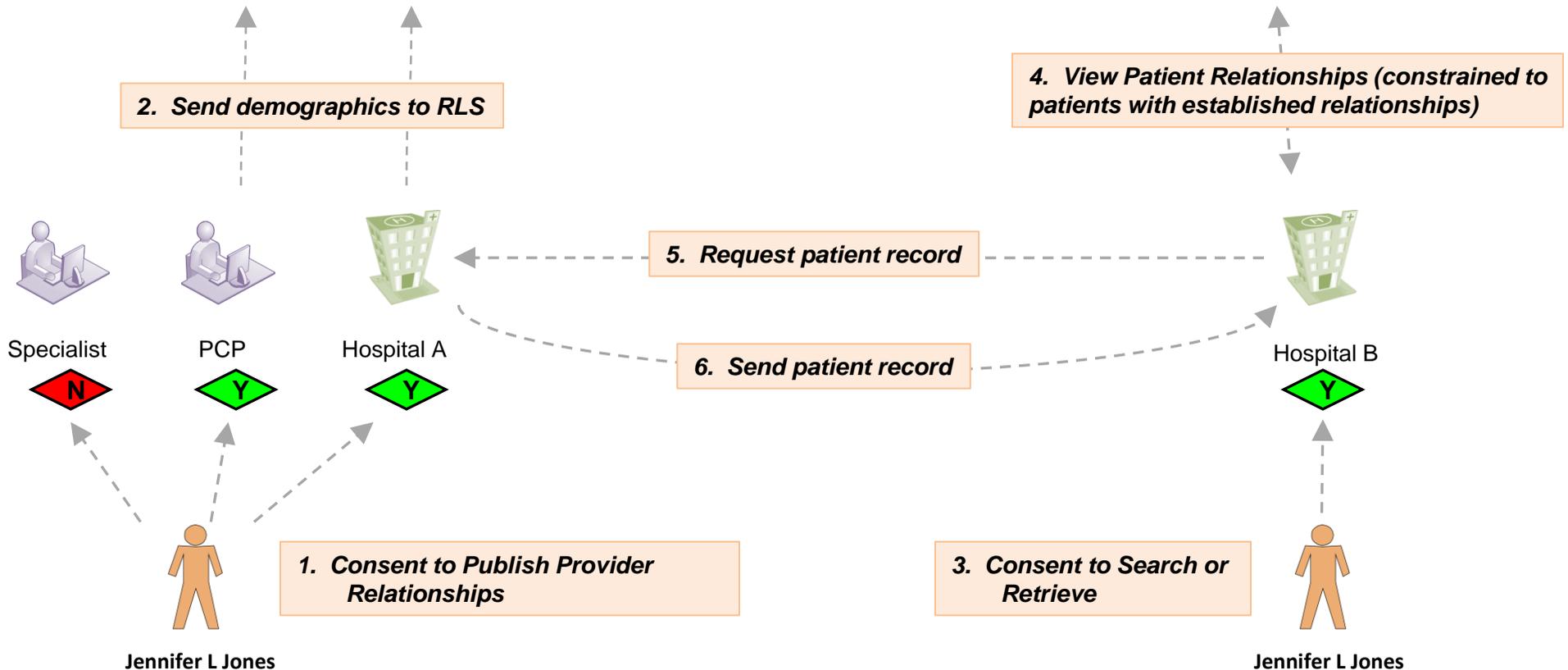
1. Link together multiple “identities” for a single individual that is known by multiple organizations throughout the Commonwealth.
 - Jenny Jones, 1 Main St. Williamstown, MA, DOB 12/31/69 =
 - Jennifer Jones, 1 Main St. Williamstown, MA, DOB 12/31/69 =
 - Jen H. Jones, 1 Main St. Williamstown, MA, DOB 12/31/69
2. Determine the organization(s) that have a consented relationship with the patient.
 - Williamstown Medical Associates
 - North Adams Regional Hospital
 - Baystate
3. Make this information available to the patient and to the closed community of healthcare provider organizations for which patient has provided consent

Refresher – Phase 2 Relationship: Overview of RLS and HIway Query-Retrieve



Relationship Listing Service

<u>Patient name</u>	<u>Local name</u>	<u>Institution</u>	<u>MRN</u>	<u>Last visit date</u>	<u># visits</u>
Jones, Jennifer L	Jones, Jennifer	Hospital A	1234	Dec 3, 2012	3
Jones, Jennifer L	Jones, Jenny	PCP	5678	Jul 8, 2010	12



Policy position for reaction: Consent

In phase 2, Mass HIway requires that participating organizations obtain and record Patient permission to:

1. Publish to and view the patient's demographic information and organization relationship on the Mass HIway Relationship Listing Service (RLS)
2. Request the patient's medical record from another provider organization via the Mass HIway

Policy position for reaction: Patient data collected and stored

In Phase 2, Mass HIway will collect and store consented patient demographic data limited to the following:

1. Patient Identifier (e.g., Organization specific medical record number)
2. Patient name
3. Patient gender
4. Patient date of birth
5. Patient address
6. Patient email
7. Patient phone number

Mass HIway will also collect and store the following information from the messages:

- Organization sending the information and the sender's Direct address
- Date message received
- Consent attestation (Consent = Y, Consent changed from Y to N)

Policy position for reaction: Permitted Uses and Users

In Phase 2, Mass HIway may be used for Treatment, Payment, and Operations:

- Use of the MPI/RLS is limited to exchanges of information that are allowed by law and that are related to treatment, payment, and healthcare operations as defined by HIPAA

In Phase 2, Mass HIway permitted users include:

- Massachusetts residents
- Massachusetts-licensed providers and provider organizations
- Massachusetts-licensed health plans
- Authorized Commonwealth agencies
- Business Associates

EOHHS maintains sole discretion to allow, deny, or suspend participation or use for any organization or individual

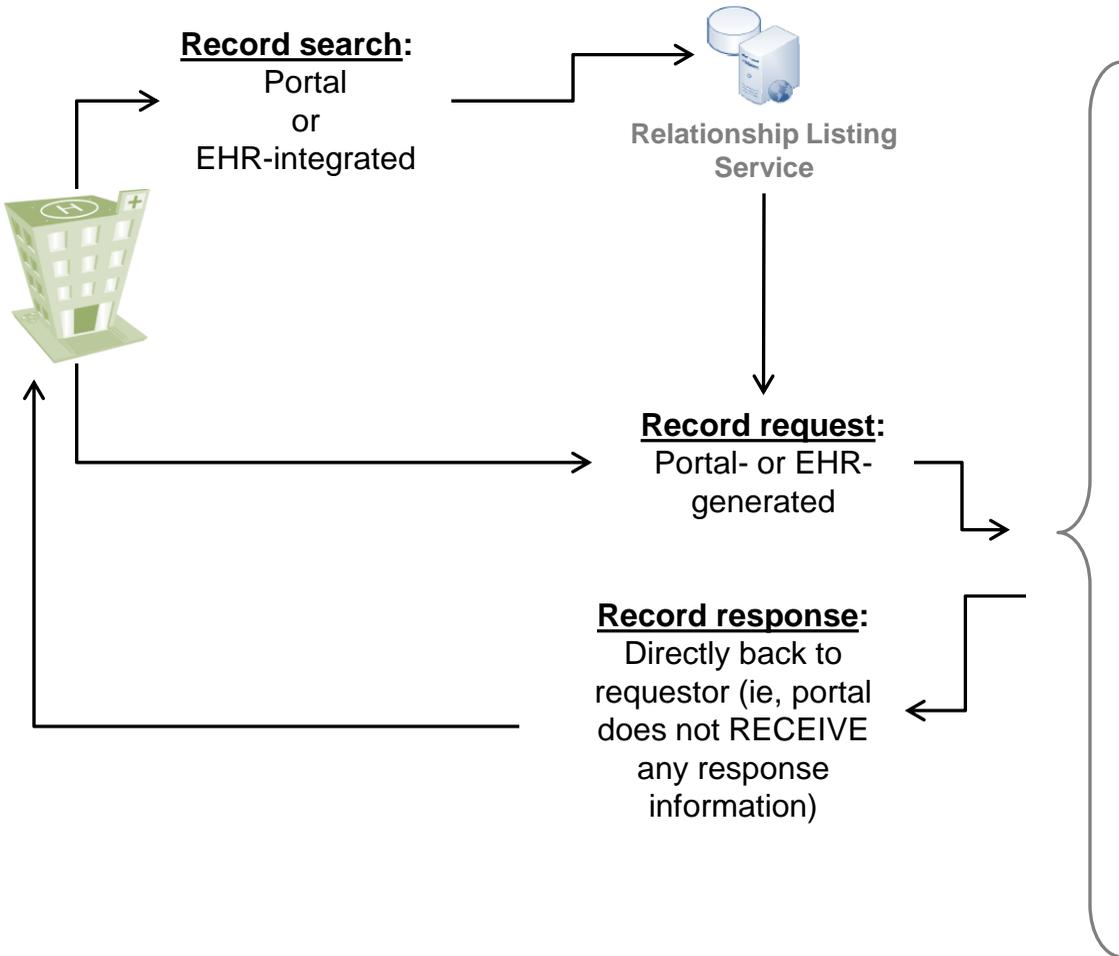
Policy position for reaction: Data Access

Initially, patient data on the RLS will be accessible only to healthcare provider organizations that have a relationship with a patient. (note: This relationship is either established by the organization sending patient consented demographic information to the Mass Hlway –or- by a provider declaring the relationship through “break glass” function in Provider Portal)

Timing and policies are still pending for data access for remaining allowed users

Background: RLS and Query-Retrieve Available Either Through Hlway Portal or Integrated in EHR

Data requestor



Four Query-Retrieve Methods

Manual retrieve



- Find record location via portal
- Retrieve records manually (phone, fax, etc)

Cross-entity viewing



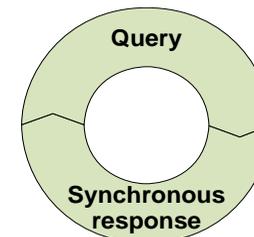
- View other EHR within own EHR or HIE Portal
- “SSO-like” access between participating systems

“Push-Push”



- Email-like manual process
- Does not require new standards – leverages Stage 2 MU

“Query-response”



- Query with automated response
- Like electronic eligibility or RX history requests
- Requires new standards beyond Stage 2 MU

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- Reactions to be taken into account by Phase 2 design team
- Meeting notes synthesized and provided back to Advisory Group for final comments
- Presentation materials and notes to be posted to EOHHS website
- Next Advisory Group Meeting – November 19, 7:00-8:30
 - Conference call (866) 951-1151 x. 8234356
- HIT Council – scheduled for Nov 11, 3:30-5:00 One Ashburton Place, 21st Floor

HIT Council meeting schedule, presentations, and minutes may be found at <http://www.mass.gov/eohhs/gov/commissions-and-initiatives/masshiway/hit-council-meetings.html>