

MassHealth

ICD-10 EDI Frequently Asked Questions

General

1. How does ICD-10 impact the HIPAA batch transactions that I submit to MassHealth?

The Centers for Medicare & Medicaid Services (CMS) has mandated that on October 1, 2015, HIPAA-covered entities must submit ICD-10 codes on claims with dates of service or date of discharge on or after October 1, 2015. This means that any HIPAA transaction submitted to MassHealth that currently contains ICD-9 codes must contain ICD-10 codes for claims with dates of service or date of discharge on or after October 1, 2015. This includes the following claims transactions:

- Health Care Claim: Professional (837P)
- Health Care Claim: Institutional (837I)

Although MassHealth will not support the submission of ICD-10 codes before the implementation date of October 1, 2015, we will conduct testing with active submitters (*those submitters who have submitted claims within the last year*) before the ICD-10 implementation date.

2. When should submitters prepare for ICD-10?

MassHealth providers should have already begun to prepare for ICD-10. If you have not started to prepare for the implementation, MassHealth strongly recommends that you start to prepare now. If you use a software vendor, clearinghouse, or billing intermediary, please check our vendor testing status list at www.mass.gov/masshealth/ICD-10 to confirm if they are an approved MassHealth vendor and if they have completed testing with MassHealth. If your vendor, clearinghouse, or billing intermediary is not on the list, or has not started testing with MassHealth, please contact them to confirm the timeline of their testing plan.

MassHealth also suggests that you read all available information about ICD-10 posted by MassHealth and other payers to help you prepare. This includes reading the companion guides and billing instructions to assess the impact to your organization. Some changes may take time to implement and may require training.

Additional information for providers is available on the CMS website at www.cms.gov.

3. How will MassHealth communicate the status of the ICD-10 Implementation to submitters as October 1, 2015, approaches?

MassHealth will provide frequent updates at our website at www.mass.gov/masshealth/ICD-10.

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MassHealth will also provide updates on ICD-10 through

- periodic provider bulletins;
- provider association meetings;
- periodic conference calls; and
- updates to the banner page on the remittance advice.

Trading Partner Testing

1. What is MassHealth's trading partner testing timeline?

MassHealth has completed its beta and vendor testing phases and is currently conducting trading partner testing with all remaining submitters and vendors that have not completed testing. MassHealth will continue to test with trading partners through September 2015.

2. What transactions will MassHealth test with trading partners in this testing phase?

MassHealth will test the 837P and 837I transactions.

3. Will MassHealth provide updates on the testing status of billing intermediaries, clearinghouses, and software vendors ?

MassHealth posted a status of billing intermediaries, clearinghouses, and software vendors and their progress with ICD-10 testing. If a billing intermediary, clearinghouse, or software vendor submits electronic transactions for you, please check with them on the status of their testing, or view the posting on our website. Providers who use a billing intermediary, clearinghouse, or software vendor will not need to test for those electronic transactions that the entity submits on their behalf.

4. Does MassHealth know who my current billing intermediary, clearinghouse, and/or software vendor is?

Although MassHealth retains information about the known relationship between the submitter and the provider, it is the responsibility of providers to report any changes to their data after they have been initially enrolled in MassHealth. To reopen any changes, please e-mail your update to edi@mahealth.net with the following information:

- your MassHealth provider ID;
- your NPI;
- the name of your billing intermediary, clearinghouse, or software vendor;
- the effective date that you started doing business with the billing intermediary, clearinghouse, or software vendor;
- the transactions they are authorized to submit on our behalf; and

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- the name or MassHealth provider ID of the billing intermediary, clearinghouse, or software vendor.

5. How will submitters know when they can send test transaction to MassHealth?

If you are ready to test with MassHealth, please contact the EDI testing team immediately to arrange a test date. Otherwise, MassHealth will contact you in early 2015 to set up a time to begin testing. To help prepare for this, you can contact MassHealth's EDI unit with your contact information so we can be better prepared.

If you have further questions or concerns about testing or other ICD-10 questions, you can contact MassHealth by one of the following options:

- Call the MassHealth EDI Testing Team toll-free at 855-295-4047, or
- Send an e-mail to edi@mahealth.net.

6. How will submitters send in test transactions to MassHealth?

Submitters should submit test transactions to the MassHealth trading partner testing (TPT) portal. Details on how to submit test transactions to MassHealth can be found at www.mass.gov/masshealth/ICD-10.

Test transactions that are sent to MassHealth should include a representative sample of various claims that you would normally submit to MassHealth. The size of the claim file should be between 10 and 25 claims, except for software vendors, clearinghouses, or billing intermediaries whose files should not exceed 50 claims.

Test transactions will be submitted to a separate test environment. Any ICD-10 test transaction submitted to the current production environment will be rejected. This includes test files submitted through the MassHealth Healthcare Transaction Services (HTS) method or the Provider Online Service Center (POSC).

7. Will MassHealth generate 999s and TA1s for files submitted during testing?

Yes. MassHealth will generate 999s and TA1s that are requested, for all testing phases, per guidance in our companion guides. Response files will be available in the MassHealth test environment.

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8. Will MassHealth generate 835s for claims submitted during testing?

Yes. MassHealth will generate 835s for all testing phases. Response files will be available in the MassHealth test environment.

9. Where can I find additional information on MassHealth's ICD-10 implementation?

The MassHealth ICD-10 web page contains updated information about the ICD-10 implementation at www.mass.gov/masshealth/ICD-10.

The site also contains links to other ICD-10 resources that will be helpful to providers.

11. If I have further questions about the ICD-10 implementation whom should I contact?

If you have further questions or concerns about preparing for ICD-10, you can contact MassHealth by one of the following options:

- Call toll-free 1-855-295-4047, or
- Send an e-mail to edi@mahealth.net.