

# FAQs

## *About the PCC Plan's PIP Program*

**Q. What is PIP?**

A. The Prospective Interim Payment (PIP) is an optional monthly cash advance for physicians, nurse practitioners, group practices, and community health centers that are Primary Clinician (PCC) Plan providers.

**Q. How is my PIP amount calculated?**

A. This payment is a monthly advance equal to 25% of the monthly average of the previous quarter's actual paid claims, including enhancements, for services provided to your PCC Plan members.

**Q. Will my PIP payment vary from month to month?**

A. Yes. The PIP is recalculated quarterly, based on actual paid amounts for the previous quarter.

**Q. When do I get my PIP?**

A. The PIP checks are cut on the first Tuesday of the month, and the checks are mailed the following Friday. (If you receive your reimbursements through an EFT (electronic funds transfer), the transfer will occur on the Monday following the date your check would have been mailed.)

**Q. From whom do I get my PIPs?**

A. The state treasurer processes all state agency disbursements, including PIP payments.

**Q. How do I start a PIP account?**

A. You must submit your request in writing to MassHealth Provider Enrollment and Credentialing, at the following address.

MassHealth  
Provider Enrollment and Credentialing  
P.O. Box 9118  
Hingham, MA 02143  
1-800-841-2900  
617-988-8974 (fax)  
Hours: Monday – Friday  
8:00 A.M. – 5:00 P.M.  
E-mail: [providersupport@mahealth.net](mailto:providersupport@mahealth.net)

**Q. How does the PIP coincide with my regular claims payment?**

A. The PIP payment schedule coincides with the schedule for the first claims-payment cycle each month.

**Q. How are the PIPs reconciled?**

A. A recoupment account is set up for the PIP, and the advanced monies are collected from current paid claims.

**Q. What happens to my PIP account if I leave the PCC Plan?**

- A. If you leave the PCC Plan, your account will be reconciled. If you have an outstanding recoupment balance (overpayment to you), you will be asked to mail a check in the amount of the overpayment to MassHealth.

**Q. How do I close my PIP account?**

- A. Notify MassHealth Provider Enrollment and Credentialing in writing of your request to close your PIP account. Requests must be in writing on your facility letterhead and include your MassHealth provider number and tax identification number. Send the information to the following address.

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**Q. Can I restart a PIP account if I have closed it?**

- A. Yes. You must submit your request in writing to the following address.

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**Q. How does PIP affect my tax reporting for my business?**

- A. Payments will be recorded on your 1099. See your tax advisor for additional information.

**Q. Whom can I call if I have questions about my PIP account?**

- A. Contact MassHealth Provider Enrollment and Credentialing at:

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617-988-8974 (fax)  
Hours: Monday – Friday  
8:00 A.M. – 5:00 P.M.