ACO Pilot FAQ for Providers

Q. **What do ACOs mean for primary care providers?**
A. Primary care providers (PCPs) who participate in the pilot ACOs must be Primary Care Clinicians in the MassHealth Primary Care Clinician (PCC) Plan. Each pilot ACO has identified its participating PCCs to MassHealth. Pilot ACOs will not be responsible for directly paying for covered services. PCCs that participate in pilot ACOs will continue to bill MassHealth and be paid fee-for-service, as they are currently in the PCC Plan. At the end of the ACO pilot, MassHealth will conduct a retrospective reconciliation to compare total actual costs of care for each pilot ACO’s panel of attributed members against total expected costs for each ACO. The pilot ACOs will share in the savings or losses with MassHealth.

Q. **What do ACOs mean for specialists and behavioral health providers?**
A. Members attributed to pilot ACOs will continue to have access to the full MassHealth provider network of specialists, as they currently do through the PCC Plan. Members attributed to a pilot ACO will continue to be enrolled in the Massachusetts Behavioral Health Partnership (MBHP) and receive behavioral health services through that network.

Q. **What are Referral Circles?**
A. Pilot ACOs may identify a list of additional providers of various provider types, with which the ACO has a special relationship. These providers can be included in what is referred to as the ACO’s “referral circle.” The PCC Plan will not require referrals for services provided to ACO-attributed members by providers within the referral circle of the member’s ACO. Referral circles are an optional component of the ACO pilot model. Pilot ACOs may or may not choose to establish referral circles. Unless part of the ACO’s referral circle, specialists must continue to comply with the PCC Plan’s referral requirements for services rendered to PCC Plan enrollees. For more information regarding the PCC Plan’s referral requirements, please refer to 130 CMR 450.118: *Primary Care Clinician (PCC) Plan*.

Q. **How long is the ACO Pilot?**
A. The ACO pilot started on December 1, 2016, and is anticipated to end on or around November 30, 2017.

Q. **Which MassHealth members will be attributed to ACO pilots?**
A. MassHealth members enrolled in the Primary Care Clinician (PCC) Plan whose PCC is participating in an ACO pilot will be automatically attributed to their PCC’s ACO.
Q. How will MassHealth notify members of their attribution in the ACO pilot?
A. Members whose PCCs are participating in the ACO pilot received a letter from MassHealth in November. The letter reminded them who their PCC is, introduced the ACO pilot, and provided them with details specific to their ACO.

Members do not need to respond to this letter, and their benefits with MassHealth are not changing. Members who do not wish to be part of the ACO can contact the MassHealth Customer Service Center (1-800-841-2900) and switch to a PCC who is not participating in the ACO pilot, or they can choose from one of MassHealth’s managed care organization (MCO) health plans.

Q. Are MassHealth members attributed to an ACO pilot also in a Fixed Enrollment Period?
A. Members participating in the ACO pilot are not in a Fixed Enrollment Period. If they do not want to participate in the ACO pilot, they will need to choose another PCC in the PCC Plan or choose a MassHealth MCO.

Q. What impact will the ACO pilot have on MassHealth members?
A. If a member’s PCC participates in the ACO Pilot:
   • Their benefits will not change. They will continue to get the same MassHealth benefits as they do now.
   • Their provider network will not change. They can continue to access the entire MassHealth PCC provider network, including Massachusetts Behavioral Health Partnership (MBHP) providers.
   • They will continue to use their current MassHealth ID card.

ACO Pilot members can also expect:
   • In some cases, they may no longer need to get referrals from their PCP in order to see certain specialists.
   • Additional support and/or services may be offered through their ACO to coordinate their care and help keep them healthy.

Q. What ACOs will be participating in the pilot?
A. MassHealth selected six ACOs to participate in the pilot program. MassHealth selected these entities as the result of a competitive procurement process. The six pilot ACOs include approximately 2,500 primary care doctors in the state, at 320 different practice sites, and their referral circles include over 5,000 Massachusetts providers.

List of attributed PCC entities by ACO
The following PCCs have been identified as participating with the pilot ACOs. This list is subject to change during the term of the pilot. Providers can contact the MassHealth Customer Service Center at 1-800-841-2900 with questions.
Boston Accountable Care Organization
Participating Primary Care Clinician sites include:

- Boston Health Care for the Homeless Program/McInnis Health Group
- Boston University Affiliated Physicians
- Boston University Family Medicine
- Child Health Foundation of Boston
- Codman Square Health Center
- DotHouse Health
- Evans Medical Foundation
- Greater New Bedford Community Health Center
- Greater Roslindale Medical and Dental Center
- HealthFirst Family Care Center
- Mattapan Community Health Center
- Riverbend Medical Group
- Signature Medical Group
- South Boston Community Health Center
- South End Community Health Center
- Stanley Street Treatment and Resources - SSTAR Family Healthcare Center
- Upham’s Corner Health Center
Children’s Hospital Integrated Care Organization
Participating Primary Care Clinician sites include:

✓ Adolescent Young Adult Med at Boston Children’s Hospital
✓ Boston Children's Hospital
✓ Briarpatch Pediatrics
✓ Bridgewater Pediatrics LLC
✓ Greater Lowell Pediatrics
✓ Horizon Pediatrics, Inc.
✓ Martha Eliot Health Center
✓ Plymouth Pediatric Associates LLC
✓ Wareham Pediatric Association
Community Care Cooperative
Participating Primary Care Clinician sites include:

✓ Brockton Neighborhood Health Center
✓ Community Health Center of Cape Cod
✓ The Dimock Center
✓ East Boston Neighborhood Health Center
✓ Edward M. Kennedy Community Health Center
✓ Family Health Center of Worcester
✓ Family Health Center of Worcester (Webster Square)
✓ Gloucester Family Health Center
✓ Holyoke Health Center
✓ Holyoke Health Center (Chicopee Health Center)
✓ Lynn Community Health Center
✓ Market Square Family Health Services (Lynn Community Health Center)
✓ Market Square Family Health Services at Western Ave (Lynn Community Health Center)
✓ North Shore Community Health Center
✓ Peabody Family Health Center
Partners Care Connect
Participating Primary Care Clinician sites include:

✓ Brigham and Women's Hospital
✓ Brigham and Women’s Physicians Organization
✓ Brookside Community Health Center
✓ Southern Jamaica Plain Health Center
✓ Massachusetts General Hospital
✓ Massachusetts General Physicians Organization
✓ MGH Back Bay
✓ MGH Charlestown Healthcare Center
✓ MGH Revere Health Center
✓ MGH Chelsea Healthcare Center
✓ MGH Everett
✓ MGH Revere Broadway Ave
✓ Newton-Wellesley Ambulatory Services
✓ North Shore Physicians Group
Steward Medicaid Care Network, Inc.
Participating Primary Care Clinician sites include:

**Individuals**
- Andrade, Jorge M., MD
- Attar, Laila, MD
- Bhatti, Nasir A., MD
- Bonnet, Jean S. F., MD
- Burns, Paul, MD
- Chambers, Natalie MD
- Chao, Hanpu, MD
- Chapman, Bertrand, MD
- Dalton, John W., MD
- Dias-Hoff, Lucia, MD
- Galizio, Stephen J., MD
- Kney, Bradford, MD
- Lee, Uhun R., MD
- Lee, Walter, MD
- Oberti, Frank, DO
- O’Connor, James W., MD
- Ohri, Goverdhan L., MD
- Ohri, Neeta, MD
- Ostrov, Julia I., MD
- Riad, Mamdouh M., MD
- Ruby, Eric J., MD
- Santos, Roman N., MD
- Schwartz, Melvin J., MD
- Sharma, Deepak K., MD
- Shih, Shiao-Ang, MD
- Steele, James P. Douglas, MD
- Tello, Jorge E., MD
- Thacker, Neelam M, MD
- Tufts, Henry, MD
- VandenHeuvel, Cathy L., MD
- Vera, Juan C., MD
- Welter, Ryan, MD
- Zuser, Lydia, MD

**Organizations**
- Alexeyenko Medical Associates
- Bass River Pediatric Associates
- Bolton Primary Care
- Bramblebush Pediatrics
- Cape Cod Pediatrics LLP
- Children's Healthcare, Inc.
- Doctors James and Kelly Hoye, Partners in Family Care
- Eaton Medical Associates, PLLC
- Emerald Physician Services, Inc.
- Family Medical Associates PC
- Geiger-Gibson Community Health Center
- Harbor Community Health Center - Hyannis
- Harbor Community Health Center - Plymouth
- Harvard Street Neighborhood Health Center
- Haverhill Family Practice, LLC
- Hawthorn Medical Associates
- Highland Pediatrics PC
- Internal Medicine Preventive Care
- Lawrence Family Doctors
- Manet Community Health Center at Hough’s Neck
- Manet Community Health Center at Hull
- Manet Community Health Center at North Quincy
- Manet Community Health Center at Snug Harbor
- Manet Community Health Center at Taunton
- Mill River Pediatrics
- Nauset Family Practice
- Needham Family Practice Associates, PC
- Neponset Health Center
- New England Allergy, Asthma, Immunology & Primary Care, PC
- Pediatric Associates of Fall River, Inc.
- Physicians of Cape Cod Hospital
Physicians of Falmouth Hospital
Pleasant Valley Internists
Prima CARE, PC
Prime Medical Associates, LLC
Pulmonary Internists and Consultants
Raynham Taunton Pediatrics
Resil Medical Associates
SMG Branch Internal Medicine
SMG Bridgewater Internal Medicine
SMG Brighton Primary Care
SMG Brockton Cardiology
SMG Brockton Family Medicine
SMG Brockton Internal Medicine
SMG Brookline Primary Care
SMG Carney Hyde Park
SMG Carney Primary Care
SMG Chestnut Green Family Medicine
SMG Compass Medical
SMG Compass Medical, Abington
SMG Compass Medical, Braintree
SMG Compass Medical, East Bridgewater
SMG Compass Medical, Middleboro
SMG Compass Medical, South Easton
SMG Compass Medical, Taunton
SMG Dedham Internal Medicine
SMG Easton Cardiology
SMG Fall River Family Health
SMG Family Medicine at Carney Hospital
SMG Foxboro Family and Internal Medicine
SMG General Surgery
SMG Great Woods Family Medicine
SMG Groton Internal Medicine
SMG Hanson
SMG Infectious Disease at Morton Hospital
SMG Internal Medicine Health Associates
SMG Lunenburg Family Practice
SMG Methuen Family Medicine
SMG Methuen Pediatrics
SMG Middleboro Internal Medicine
SMG Mill River Internal Medicine
SMG Millview
SMG Morton Internal Medicine
SMG Nashoba Family Medicine
SMG New Boston Village Primary Care
SMG New England Family Practice of Andover
SMG Newton Primary Care
SMG Primary Care and Women's Health Haverhill
SMG Primary Care of Southern New Hampshire
SMG Randolph Internal Medicine
SMG Stanton Internal Medicine
SMG Townsend Family Practice
SMG Walpole OB/GYN
SMG Watertown Primary Care & OB/GYN
SMG West Roxbury Internal Medicine
SMG Women's Health at Nashoba Valley
SMG Women's Health Brighton
✓ SMG Wrentham Internal Medicine
✓ Trinity Family Medicine LLC
✓ Tristan Medical, PC
✓ Tural Pediatrics, PC
Participating Primary Care Clinician sites include:

- Auburn Internal Medicine
- Barre Family Health Center
- Benedict Family Medicine
- Benedict Internal Medicine
- Berlin Internal Medicine
- Bolton Family Medicine
- Bolton Street Primary Care
- Chadwick Square Internal Medicine
- Community Health Link Primary Care
- Community Women's Care
- Dennis M Dimitri, MD, Family Medicine
- East Douglas Internal Medicine
- Family Doctors
- Fitchburg Adult Medicine
- Fitchburg Family Medicine
- Grafton Internal Medicine
- Grove Family Medicine
- Grove Street Internal Medicine
- Hahnemann Family Health Center
- Hahnemann Medical Group
- Harvard Primary Care
- Health Alliance Fitchburg Family Practice
- Holden Family Medicine
- Infectious Diseases Memorial Campus
- Infectious Diseases University Campus
- Leominster Internal Medicine
- Lincoln OB/GYN
- Lincoln Primary Care
- Lincoln Street Internal Medicine
- Lincoln Street Pediatrics
- Lincoln Street Primary Care
- Marlborough Family Doctors
- Marlborough Internal Medicine
- Marlborough Medical Associates
- Marlborough Primary Care
- Millbury Internal Medicine
- Montachusett Internal Medicine
- Nashaway Pediatrics–Clinton
- Nashaway Pediatrics–Sterling
- Northborough Crossing Primary Care
- Northborough Medical
- Pediatric Primary Care University Benedict
- Plumley Village Health Center
- Shrewsbury Family Medicine (24 Julio Drive)
- Shrewsbury Family Practice (604 Main Street)
- Shrewsbury Internal Medicine (604 Main Street)
- Shrewsbury Primary Care
- South County Pediatrics
- Spencer Adult and Pediatric Primary Care
- Sterling Family Medicine
- Sutton Internal Medicine
- Tri River Family Health Center
- West Boylston Family Medicine
- Westborough Adult and Pediatric Medicine
- Westborough Internal Medicine
- Winthrop Street Family Medicine
- Worcester Internal Medicine–Geriatrics
- Worcester Internal Medicine-CMG