



DCJIS
Department of Criminal Justice Information Services

Massachusetts Executive Office of Public Safety and Security
Department of Criminal Justice Information Services

**CORI Information Technology System
Six Month Legislative Progress Report**

Submitted 05/04/2011

Executive Office of Public Safety and Security
Massachusetts Department of Criminal Justice Information Services
200 Arlington Street, Suite 2200
Chelsea, MA 02150

I. Background

The Massachusetts Department of Criminal Justice Information Services (DCJIS) respectfully submits this CORI Information System Six Month Legislative Progress Report to the Legislature as required by Chapter 256 of the Acts of 2010, Section 136:

“The Massachusetts department of criminal justice information systems, in consultation with the information technology division, shall regularly report on its progress in building the information technology system necessary to fulfill the requirements established in subsection (a) of section 172 of chapter 6 of the General Laws, as amended by section 21 of this act. The department shall file such reports with the joint committee on the judiciary, the joint committee on public safety and homeland security, the house and senate committees on bonding, capital expenditures and state assets and the house and senate committees on ways and means and shall post such reports on the department's publicly-accessible website. The department shall file such reports 6, 12, 15 and 18 months after the effective date of this act, and at 3-month intervals thereafter, if necessary, until the project is complete. Each report shall include a description of the progress made in the planning, design and construction of the system since the preceding report, and shall include a comparison of actual expenditures to budgeted expenditures and of budgeted timelines to actual timelines. Each report shall also include a certification as to whether the department expects the complete information technology system to be fully operational 18 months after the effective date of this act.”

The ***i-CORI Project*** is a component of a broader joint effort between the Governor and the Legislature to reform Massachusetts' criminal offender record information (CORI) system by improving the accuracy and readability of records, by ensuring proper and timely access to information by law enforcement, employers, housing authorities and the general public, and by reducing recidivism by increasing employment opportunities for rehabilitated offenders. The ***i-CORI Project*** is intended to fulfill and support the requirements and reforms outlined in Chapter 256 of the Acts of 2010 by creating a system that enables DCJIS to provide current and accurate criminal offender record information to authorized persons in authorized.

Implementing the provisions of Chapter 256 of the Acts of 2010 will significantly advance how Massachusetts stores and provides access to criminal offender information. Full implementation of the i-CORI system will require reengineering the business processes and information technology architecture in the DCJIS and other criminal justice and law enforcement agencies throughout the Commonwealth. This report is the first of several required updates to the Legislature on DCJIS' progress in the planning and design of the new i-CORI system.

II. Progress Update

When Governor Patrick signed Chapter 256 of the Acts of 2010 into law in August 2010, the DCJIS immediately moved forward with designing and implementing the new CORI system. This update reflects the considerable progress that has been made in the initial planning and requirements phase of the i-CORI project.

The following significant project milestones have been achieved as of 05/04/2011:

- *Established project timeline*
The DCJIS project team has documented a project timeline to implement the i-CORI system that meets the requirements of the CORI Reform Law by May 4, 2012.
- *Gathered, documented and reviewed business requirements*
The DCJIS project team has conducted multiple business requirements sessions with stakeholders to gather, review, and document the detailed business requirements for the new i-CORI system.
- *Identified and analyzed CORI-related data sources*
The DCJIS project team performed a thorough and rigorous analysis of existing data to gain an understanding of the availability and quality of existing CORI-related data. Based upon the results of the analysis, the project team is assembling a working group to examine the feasibility of cleaning and reformatting several of the necessary CORI-related data sources so that they can be effectively utilized by the new i-CORI system.
- *Identified and documented project challenges; addressed mitigation strategies*
The DCJIS project team identified and outlined known challenges based upon the detailed analysis of the business requirements and the quality and availability of existing data. A summary of these challenges were presented to the Executive Office of Public Safety and Security (EOPSS) for evaluation and mitigation planning.
- *Engagement of agency stakeholders*
As part of the initial stages of the project, the DCJIS project team in cooperation with the Identification Section of the Massachusetts State Police engaged EOPSS and Judicial agency stakeholders to brief them on the i-CORI project as well as to foster and strengthen relationships that will be necessary for a successful implementation. The DCJIS has also developed a strategy to engage other agencies, organizations and stakeholders throughout the Commonwealth that are either users of CORI or may be impacted by the development of this new system. The team has identified i-CORI data needs and next steps to determine workflow details for data exchange processes.

- *Initiated drafting of regulations*
The DCJIS Office of the General Counsel initiated drafting of regulations in anticipation of public hearings expected to take place this calendar year.
- *Initiated drafting of communication and outreach plans*
The DCJIS project team has drafted a communications plan to provide traditional CORI users, as well the general public, with information on the features of the new system and the protocols that will be required for access to and dissemination of CORI after May, 2012.

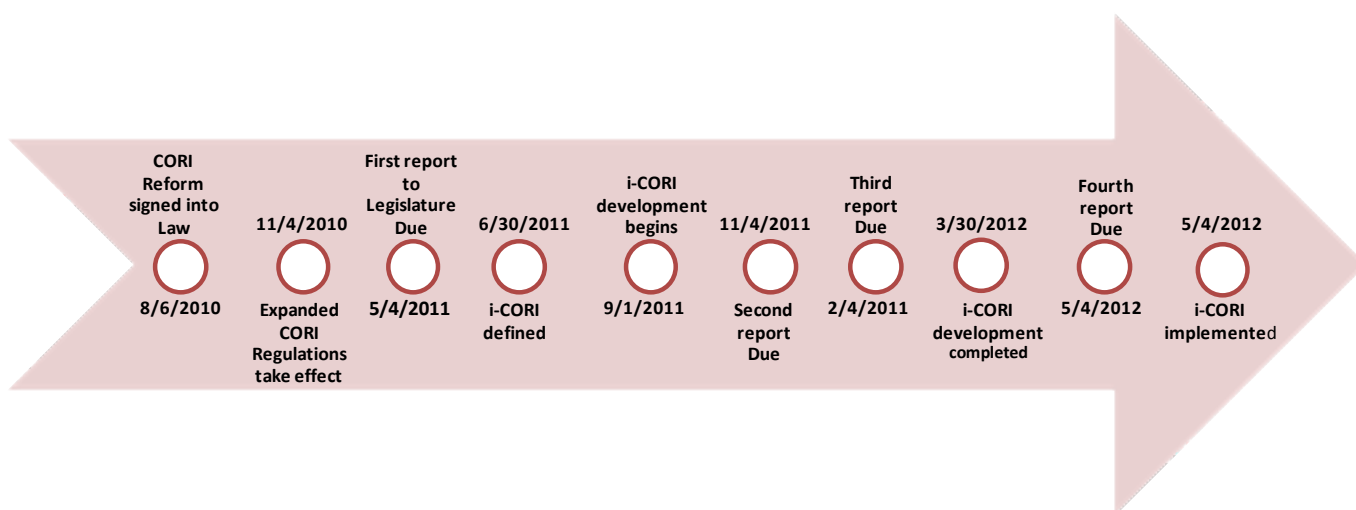
III. i-CORI Project Expenditures

The budget for the i-CORI project is \$1,731,247. To date, the DCJIS has expended \$506,499. The i-CORI Budget is being funded through Capital Bond IV.

Budget	4Q FY2011	2Q FY2012	3Q FY2012	4Q FY2012	Total Expenditures
Planned	\$506,499	\$395,968	\$395,968	\$432,812	\$1,731,247
Actual	\$506,499				\$506,499

IV. i-CORI Project Timeline

The i-CORI system is currently on schedule to be implemented by the required deadline of May 4, 2012.



V. Conclusion

As this report illustrates, the DCJIS has made significant progress in preparing for the next generation CORI system that is required to meet the provisions of the legislation. The DCJIS project team will continue to work on all fronts to implement the new i-CORI system by May, 2012. The team is confident it has established a strong foundation and framework for the i-CORI system with detailed, clearly articulated business and technical requirements as stipulated in the legislation.

The team also understands the challenges presented by the varied data sources that must be integrated in order to effectively implement all of the project requirements. While confident in the final outcome, the team does not wish to minimize these challenges or those posed by a lack of quality data from the various sources that will be required to implement CORI reform as prescribed in Chapter 256. As we move forward in the design phase of the i-CORI system, the team will continue to define strategies to mitigate challenges posed by existing and legacy data sources and will continue to collaborate with the agencies that maintain the various data sets to ensure that the new i-CORI system meets the accuracy, readability, dissemination and accountability standards clearly set forth in these new statutory provisions.

With the ongoing support of the Governor, the Legislature, the Judiciary, the Executive Office of Public Safety and Security, and other key CORI users and stakeholders, the DCJIS looks forward to demonstrating continued progress in its next project update to the Legislature.