



Department of Fire Services  
Massachusetts Firefighting Academy

**September 12, 2016**

**Course Number:**  
200-014-SOJ-2016-FA-A

**Location:**  
Massachusetts  
Firefighting Academy  
One State Road, Stow, MA  
MFA - Link

**Time:**  
1000-1500

**Course Fee:**  
\$20.00  
Check or money order  
made out to "MFA Trust  
Fund"

**Notes:**  
Application deadline is  
August 29, 2016.

Applications must include  
payment.

Walk-ins and day-of  
registrations will not be  
allowed.

Lunch will be provided.

## **SENIOR FIRE OFFICER FORUM**

### **"STEP UP" LEADERSHIP AND TEAM BUILDING FOR SENIOR FIRE OFFICERS**

***Presented By: Deputy Chief Frank Viscuso, Kearny Fire Department, New Jersey***

"Step Up" for Senior Officers will cover important Leadership Skills such as mentoring, critiquing others, delegating, preventing freelancing, tackling administrative tasks, and dealing with subordinate issues. Chief Viscuso will also cover important team building strategies, including a discussion on why teams fail, conflict resolution techniques, and how you know when people are ready to take on leadership roles and responsibility. The class includes a list of team building exercises, and real world examples of fire departments that provided exceptional service to their communities

#### **Presenter Biography**

Deputy Chief Viscuso is a career firefighter from Kearny, New Jersey and co-creator of FireOpsOnline.com. He is a nationally recognized instructor and speaker, and the author of 6 books including industry bestsellers *Fireground Operational Guides*, *Step Up and Lead* and *Step Up Your Teamwork*. Over the past decade Chief Viscuso has spoken to audiences (in and out of the fire service) on many topics, including officer development, leadership, team building, and customer service. Frank has the ability to move people to action. It has become his trademark as a speaker and motivator. His seminars are designed to equip students with the necessary skills they will need to excel in their chosen field.



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#### **Registration –**

Register at [List of Current MFA Courses](#) by completing a standard [DFS/MFA student application](#) and mail with the \$20 course fee payment to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775.