

*The Commonwealth of Massachusetts*  
*Executive Office of Public Safety and Security*  
*Department of Fire Services*



CHARLES D. BAKER  
GOVERNOR

KARYN E. POLITO  
LT. GOVERNOR

DANIEL BENNETT  
SECRETARY

*P.O. Box 1025 ~ State Road*  
*Stow, Massachusetts 01775*  
*(978) 567~3100 Fax: (978) 567~3121*  
*www.mass.gov/dfs*

STEPHEN D. COAN  
STATE FIRE MARSHAL

**MEMORANDUM**

**To:** Heads of Fire Department

**From:** Stephen D. Coan  
State Fire Marshal

**Date:** February 1, 2016

**RE:** **Massachusetts Firefighter Service Award Nominations**

The Massachusetts Fire Service Commission and the Department of Fire Services would like to thank the Fire Service Community for their participation in the Massachusetts Firefighter Service Award Program. This award is available to any Massachusetts firefighter who has served for any period of time totaling 20 or more years, in five year increments, i.e., (20, 25, 30, etc.). This length-of-service award is available to call, career and volunteer members of your department who meet the applicable criteria for their respective award. Enclosed please find the Firefighter Service Award Package, which includes the following:

1. Nomination form
2. Appeal for reconsideration form
3. Criteria for nomination of call, career or volunteer firefighters;
4. Order form from V.H. Blackinton & Co., Inc. for insignia (**order direct from your local dealer**).

The nomination forms should be filled out and returned to **Justine Lambert, c/o the Department of Fire Services, PO Box 1025, State Road, Stow, MA 01775.** Upon review and acceptance of your nomination form, a certificate in the name of the nominee will be returned to you so that you may sign and award it, along with the service pin (**ordered at your cost directly from your local Blackinton dealer**) to the nominee.

This award will be signed by the Chairman of the Fire Service Commission as well as the State Fire Marshal. It is our suggestion that the service pin be worn on the right side of the uniform,

above the pocket flap on the dress uniform shirt, and in the corresponding location on the dress blouse or uniform jacket.

In closing, we would like to thank you in advance for your cooperation in ensuring the success of this very worthwhile recognition award.

If you have any general questions involving this award, please contact Justine Lambert at (978) 567-3722, as all forms and certificates will be processed by the Department of Fire Services.

Recipients can be viewed on our website at <http://mfa.chs.state.ma.us/mfsa/search.asp>

# Massachusetts Firefighter Service Award

## Nomination Form

*(Please print or type)*

Name of Fire Department \_\_\_\_\_

Head of Fire Department \_\_\_\_\_

Name of Nominee \_\_\_\_\_  
*Rank                      First Name                      Middle Initial                      Last Name*

Nominated for: (check one)

- Massachusetts Call Firefighter Service Award
- Massachusetts Career Firefighter Service Award
- Massachusetts Volunteer Firefighter Service Award

Total Years of Service \_\_\_\_\_ years

I, \_\_\_\_\_ as head of the \_\_\_\_\_

Fire Department hereby certify that the above named individual is a member in good standing and is qualified by virtue of length of service as provided for in the Massachusetts Firefighter Service Award Criteria.

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Signature*

- *Please reproduce this blank form and use one form for each nominee.*
- *Please send completed form to:*

*Justine Lambert, Department of Fire Services, PO Box 1025, State Road, Stow, MA 01775  
or Fax to (978) 567-3121*

## Appeal for Reconsideration

I, \_\_\_\_\_, a firefighter on the \_\_\_\_\_ Fire Department hereby appeal the decision of \_\_\_\_\_, head of the department, in failing to submit my name as nominee for the Massachusetts Firefighter Service Award based upon \_\_\_\_ years of service as a  Call,  Career,  Volunteer, Massachusetts firefighter (attach statement as necessary).

\_\_\_\_\_  
Date

\_\_\_\_\_  
Firefighter

I, \_\_\_\_\_, head of the \_\_\_\_\_ Fire Department certify that I have reviewed the criteria for the Massachusetts Firefighter Service Award and in my opinion the above named firefighter is not qualified based upon years of service for the following reason(s):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Date

\_\_\_\_\_  
Head of Fire Department

Please submit this form along with any attachments to Justine Lambert, Department of Fire Services, PO Box 1025, State Road, Stow, MA 01775

**Note: Reconsideration for denial of the Massachusetts Firefighter Service Award is limited solely to issues of length or service as provided in the criteria for respective award, i.e., call, career or volunteer.**

## **Criteria for Massachusetts Firefighter Service Award**

Below is the criteria to be applied by the head of the fire department wishing to nominate any firefighter (call, career, volunteer) for a length of service award. Please review all criteria carefully before submitting nomination for consideration. All nominees must have 20 or more years of service in Massachusetts or out-of-state (given in five-year increments) and be a member in good standing as a call, career or volunteer firefighter.

### Massachusetts Call Firefighter Award

Service may include:

- Call firefighter service in one or more departments.
- Prior service as a volunteer or career firefighter in the same or any other department.

### Massachusetts Career Firefighter Award

Service may include:

- Prior service as volunteer or call firefighter in the same department.
- Prior service as a career firefighter in any other fire department.

### Massachusetts Volunteer Firefighter Award

Service may include:

- Volunteer or call firefighter service in one or more department(s).
- Prior service as a call or career firefighter in the same or any other department.

This length of service award may not include years served as an auxiliary or military firefighter and is applicable only to active Massachusetts firefighters. All information used in applying the above criteria is subject to verification and approval by the current head of the fire department. Any firefighter aggrieved by the decision of the chief may submit an appeal for reconsideration form.

Note: No person convicted of any felony crime in any state or under the laws of any country shall be eligible for the Massachusetts Firefighter Service Award.



# Massachusetts Firefighter Award Form

*Blackinton*

All orders must be forwarded to a participating Authorized Blackinton® Dealer ONLY.

<b>ORDER FROM:</b>		<b>SEND ORDER TO:</b>	
<b>FIRE DEPT. :</b>		<b>Participating DEALER:</b>	
<b>STREET:</b>		<b>STREET:</b>	
<b>TOWN/CITY:</b>		<b>TOWN/CITY:</b>	
<b>STATE, ZIP:</b>		<b>STATE, ZIP:</b>	
<b>DEPT. P.O.#:</b>		<b>P.O.#:</b>	
<b>TELEPHONE #:</b>			

**2016 Price Per Award = \$18.50**  
(Plus Shipping)

<b>FOR DEALER USE ONLY</b>	<b>FOR DEALER USE ONLY</b>
<b>BILL TO:</b> (BLACKINTON® DEALER #)	<b>SHIP TO:</b>

MASSACHUSETTS Call Firefighter Award				MASSACHUSETTS Career Firefighter Award				MASSACHUSETTS Volunteer Firefighter Award			
DIE #	YRS	FINISH	QTY	DIE #	YRS	FINISH	QTY	DIE #	YRS	FINISH	QTY
A9846H	5	GOLD		A9847J	5	GOLD		A9848	20	GOLD	
	5	SILVER			5	SILVER			20	SILVER	
A9846	20	GOLD		A9847G	10	GOLD		A9848A	25	GOLD	
	20	SILVER			10	SILVER			25	SILVER	
A9846A	25	GOLD		A9847H	15	GOLD		A9848B	30	GOLD	
	25	SILVER			15	SILVER			30	SILVER	
A9846B	30	GOLD		A9847	20	GOLD		A9848C	35	GOLD	
	30	SILVER			20	SILVER			35	SILVER	
A9846C	35	GOLD		A9847A	25	GOLD		A9848D	40	GOLD	
	35	SILVER			25	SILVER			40	SILVER	
A9846D	40	GOLD		A9847B	30	GOLD		A9848E	45	GOLD	
	40	SILVER			30	SILVER			45	SILVER	
A9846E	45	GOLD		A9847C	35	GOLD		A9848F	50	GOLD	
	45	SILVER			35	SILVER			50	SILVER	
A9846F	50	GOLD		A9847D	40	GOLD					
	50	SILVER			40	SILVER					
				A9847E	45	GOLD					
					45	SILVER					
				A9847F	50	GOLD					
					50	SILVER					
<b>TOTAL QTY:</b>				<b>TOTAL QTY:</b>				<b>TOTAL QTY:</b>			
<b>Leave \$18.50 in Red Box</b>				<b>Leave \$18.50 in Red Box</b>				<b>Leave \$18.50 in Red Box</b>			
<b>SUBTOTAL:</b>				<b>SUBTOTAL:</b>				<b>SUBTOTAL:</b>			

<b>TOTAL QUANTITY:</b>	
<b>TOTAL COST:</b>	

Pricing effective through December 31, 2016



## NEW FIRE CODE ORIENTATION (1 DAY)

**Notes:**

Students must bring a copy of the 2015 Massachusetts Comprehensive Fire Safety Code, (527CMR1.00)

This course is for local fire officials interested in a basic understanding of the significant format changes of the new model fire code as a formal regulation (known as 527 CMR 1.00).

This one-day program starts with an introduction to the National Fire Protection Association's fire prevention code, commonly known as NFPA 1 (2012 edition). This model code is the base code for the new Massachusetts comprehensive fire safety code. Students will learn a basic understanding of how all NFPA codes and standards are formulated and utilized.

**Credits**

FCC = 8  
 FPO = 8

The course also features instruction on the various Massachusetts specific code amendments. This training is meant only to familiarize the user with a fundamental understanding of the codes general scope and layout. Students should not anticipate an in-depth discussion of the various technical aspects of fire prevention regulations during this orientation training.

This course consists of eight (8) hours of instructor-led classroom training.

This course addresses information in the NFPA Standard 1 Fire Code.

<b>Course Code:</b> 200-006-NC0-2016-SP-B	<b>Time:</b> 0800-1600
<b>Date:</b> February 6, 2016	<b>Location:</b> Department of Fire Services – Springfield 100 Grochmal Avenue, Springfield, MA MFA – Springfield - Room 118
<b>Course Code:</b> 200-006-NC0-2016-SP-C	<b>Time:</b> 0800-1600
<b>Date:</b> February 13, 2016	<b>Location:</b> Massachusetts Firefighting Academy One State Road, Stow, MA MFA – Link 105

**Registration –**

Register **online** at [List of Current MFA Courses](#) To register by mail or fax, please complete a standard [DFS/MFA student application](#) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229. To register by email, please scan and email applications to [mfa.registration@state.ma.us](mailto:mfa.registration@state.ma.us).



## FIRE PREVENTION OFFICER I

This course is for prevention officers interested in building on their skills learned in the Fire Prevention Officer - Basic modules. The subjects covered include: authority and jurisdiction; testimony; interpretation of codes; building construction; fire behavior; reading and using plans; conducting inspections; occupancy classifications; inspecting means of egress; occupant load; emergency planning and preparedness; fire protection systems including water-based and special agents; fire detection and alarm systems; fire extinguishers; storage, handling and use of hazardous materials; properties of hazardous materials; classification of hazardous materials; and fire prevention practices for hazardous substances and processes.

This course consists of twenty-four (24) hours of instructor-led classroom training with sixteen (16) hours self-guided online learning.

This course meets or exceeds the job performance requirements in the NFPA Standard 1031 Professional Qualifications for Fire Inspector and Plan Examiner for Fire Inspector I (Chapter 4). Successful completion of this course satisfies the requirement for the Fire Prevention Officer I Credential.

**Prerequisite:** Successful completion of the Massachusetts Firefighting Academy Fire Prevention Officer - Basic course.

<b>Course Code:</b> 200-006-PO1-2016-SP-A <b>Date:</b> February 9 & March 8, 10, 2016	<b>Time:</b> 0800-1600 <b>Location:</b> Massachusetts Firefighting Academy One State Road, Stow, MA MFA – Room 127
<b>Course Code:</b> 200-006-PO1-2016-SP-B <b>Date:</b> February 20 & March 19, 26, 2016	<b>Time:</b> 0800-1600 <b>Location:</b> Massachusetts Firefighting Academy One State Road, Stow, MA MFA – Room 125
<b>Course Code:</b> 200-006-PO1-2016-SP-C <b>Date:</b> April 2, 30 & May 7, 2016	<b>Time:</b> 0800-1600 <b>Location:</b> Department of Fire Services – Springfield 100 Grochmal Avenue, Springfield, MA MFA – Springfield - Room 118

### Registration

Register **online** at [List of Current MFA Courses](#) To register by mail or fax, please complete a standard [DFS/MFA student application](#) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229. To register by email, please scan and email applications to [mfa.registration@state.ma.us](mailto:mfa.registration@state.ma.us).



Department of Fire Services  
Massachusetts Firefighting Academy

**February 16, 2016**

**Course Number:**  
200-014-SOF-2016-SP-A

**Location:**  
Massachusetts  
Firefighting Academy  
One State Road, Stow, MA  
MFA – Link 105

**Time:**  
1000-1500

**Course Fee:**  
\$20.00  
Check or money order  
made out to "MFA Trust  
Fund"

**Notes:**  
Application deadline is  
February 8, 2016.

Applications must include  
payment.

Walk-ins and day-of  
registrations will not be  
allowed.

Lunch will be provided.

## SENIOR FIRE OFFICER FORUM EFFECTIVE LEADERSHIP OF A MULTI-GENERATIONAL FIRE SERVICE

*Presented By: Chief Donald DeAngelis, Epping N.H. Fire Department*

### ***I. Leading Multiple Generations in the Workforce***

Never before has there been five generations working shoulder to shoulder in the American workplace. Each generation has its own beliefs, behavior, problem-solving styles, communications and attitudes. Learn how to work with each seamlessly.

### ***II. What's in a Mindset?***

The role of an educator has changed completely and most are unaware. We still largely operate off an old linear industrial age model that is not in alignment with the workplace. Equip yourself and walk away with a fresh look at teaching and reaching adult learners.

### **Presenter Biography**

Donald DeAngelis has years of experience working with leaders in many organizations; public, private and non-profits. He has taken lessons from the effective supervisors and learned from the dysfunctional ones. He comes with a wealth of experience and organizational wisdom to share. Don has had a series of interesting careers ranging from paramedic, HazMat team chemist, teacher, fire marshal, regional vice president in finance and fire chief. He has a passion for coaching and developing people to help them win. He holds several degrees including a M. Ed. in Organizational Development.



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### **Registration –**

Register at [List of Current MFA Courses](#) by completing a standard [DFS/MFA student application](#) and mail with the \$20 course fee payment to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775.



## INDIVIDUAL CRISIS INTERVENTION AND PEER SUPPORT & GROUP CRISIS INTERVENTION (GRIN)

March 14-16, 2016

Course Number:  
200-000-680-2016-SP-A

Location:  
Hopkinton Police Dept.  
74 Main Street  
Hopkinton, MA 01748

Time:  
08:00-18:00

Notes:  
This is a "Priority Selection"  
course which is not first  
come-first serve.

Priority Selection Date:  
February 16, 2016

- Psychological Crisis and Psychological Crisis Intervention
- Resistance, Resiliency, Recover Continuum
- Critical Incident Stress Management
- Evidence-Based Practice
- Basic Crisis Communication Techniques
- Common Psychological and Behavioral Crisis Reactions
- Putative and Empirically-Derived Mechanisms
- SAFER-Revised Model
- Suicide Intervention
- Risk of Iatrogenic Harm
- Relevant Research Findings
- Relevant Recommendations for Practice
- Incident Assessment
- Strategic Intervention Planning
- Large Group Crisis Intervention
- Small Group Crisis Intervention
- Adverse Outcome Associated with Crisis Intervention
- Reducing Risks
- Critical Incident Stress Debriefing (CISD)

Crisis Intervention is NOT psychotherapy; rather, it is a specialized acute emergency mental health intervention that requires specialized training. As physical first aid is to surgery, crisis intervention is to psychotherapy. Thus, crisis intervention is sometimes called "emotional first aid." This first part of the program is designed to teach participants the fundamentals of, and a specific protocol for, individual crisis intervention.



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### *Registration –*

Register **online** at [List of Current MFA Courses](#) To register by mail or fax, please complete a standard [DFS/MFA student application](#) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229.



Department of Fire Services  
Massachusetts Firefighting Academy

**March 22, 24, 29, 31, &  
April 7, 2016**

**Course Number:**  
200-021-601-2016-SP-B

**Location:**  
Hanover Town Hall  
550 Hanover Street  
Hanover, MA 02339

**Time:**  
0800-1700

**Notes:**  
This is a "Priority Selection"  
course which is not first come-  
first serve.

**Priority Selection Date:**  
March 7, 2016

**Credits:**  
FCC = 8  
FPO = 15

## PUBLIC FIRE AND LIFE SAFETY EDUCATOR

This course is designed to provide a community with the basis for a solid public education program and to properly train the fire department's lead S.A.F.E. educator. The topics covered include: child development; how people learn--focusing on different learning styles and the seven intelligences; lesson planning; curricula review; public speaking; program evaluation; and connecting lessons to the curriculum frameworks. The course concludes with students presenting a segment of instruction on a given topic for a specified age group.

This course consists of forty (40) hours of instructor-led classroom training.

This course meets or exceeds the job performance requirements in the NFPA Standard 1035 Standard for Professional Qualifications for Fire and Life Safety Educator, Public Information Officer, and Juvenile Firesetter Intervention Specialist for the Public Fire and Life Safety Educator I.

**Prerequisite:** There are no prerequisites to take this course.



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### Registration -

Register **online** at [List of Current MFA Courses](#) To register by mail or fax, please complete a standard [DFS/MFA Student Application](#) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229. To register by email, please scan and email applications to [mfa.registration@state.ma.us](mailto:mfa.registration@state.ma.us).



Department of Fire Services  
Massachusetts Firefighting Academy

**March 24, 2016**

**Course Number:**

200-014-SOG-2016-SP-A

**Location:**

Massachusetts  
Firefighting Academy  
One State Road, Stow, MA  
MFA – Link 105

**Time:**

1000-1500

**Course Fee:**

\$20.00

Check or money order  
made out to "MFA Trust  
Fund"

**Notes:**

Application deadline is  
March 8, 2016.

Applications must include  
payment.

Walk-ins and day-of  
registrations will not be  
allowed.

Lunch will be provided.

## **SENIOR FIRE OFFICER FORUM**

### **FIRE AND EMERGENCY SERVICES: ETHICS, THE FUTURE AND PROFESSIONAL DEVELOPMENT**

*Presented By: Dr. Denis Onieal, Deputy Fire Administrator for the United States Fire Administration (USFA)*

**I. *Ethics in the Emergency Services***

In his book "How the Mighty Fall," Jim Collins describes individuals, particularly very successful individuals (who will eventually fall), begin by believing that they are talented rather than just lucky. This presentation will identify those four major steps that lead to ethics lapses and the steps leaders can take to avoid them.

**II. *The Future of the Fire and Emergency Services***

The future of the fire and emergency services (FES) is very predictable: look at the US Census; pay attention to the methods and materials of construction; think about today's communications and watch the news! These issues are neither good nor bad, right nor wrong – they are. How we choose to deal with them is our choice. We can take advantage of the knowledge and prepare; or we can bury our heads in the sand and try to deal with the consequences. They're coming nonetheless. This presentation will highlight the significant issues that the FES will face over the next 35 years.

**III. *Professional Development in the Fire and Emergency Services***

Following the paths that other professions have followed in the journey from occupation to profession, this presentation explains the tenets of professional development, the processes required to achieve professional status, a description of where the FES is in the process and how we know when it will be achieved.

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**Registration –**

Register at [List of Current MFA Courses](#) by completing a standard [DFS/MFA student application](#) and mail with the \$20 course fee payment to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775.



## Presenter Biography

Dr. Denis Onieal is the Deputy Fire Administrator for the United States Fire Administration (USFA). He was named to this position in May of 2015. He is responsible for managing USFA facilities, data and public education programs and training activities at the National Emergency Training Center.

He joined the Jersey City Fire Department in 1971, rose through the ranks from firefighter to Deputy Chief, and then acting chief in 1995, leading a uniformed force of 620 firefighters and officers. He spent his entire time "in the street" as a line fire officer.

Dr. Onieal was appointed Superintendent of the National Fire Academy (NFA) in 1995. He completed a Bachelor of Science Degree from New Jersey City University in 1976, a Masters Degree in Public Administration from Fairleigh (Fair-Lee) Dickinson University in 1978 and a Doctor of Education degree from New York University in 1990. He taught in the Master and Doctorate programs in Education at NYU for five years and has written numerous articles in the fire field.

During his tenure, the National Fire Academy expanded its outreach program to work more closely with state and local training agencies to increase NFA training from 15,000 in 1995 to 110,000 today. All NFA courses have been completely revised to include college credit recommendation and continuing education units for all resident and off-campus deliveries. The Academy's on-line training program trained over 45,000 people last year. In cooperation with over 100 colleges and universities, the NFA has standardized the Associate and Bachelor degree curriculum across the Nation. The NFA now offers courses from 10 minutes to 10 days in all professional development topics depending upon the students' needs.

Beginning September 12th, 2001, he led the US Fire Administration's team at the World Trade Center, working behind the scenes to help the New York City Fire Department re-establish their systems of command, control and on-site communications. In 2005, he was sent to Atlanta, GA to lead the in-processing, training and dispatch of 4,000 firefighters to assist in the response to Hurricane Katrina.

In March of 2015, Dr. Onieal was awarded the James O. Page EMS Achievement Award from the International Association of Fire Chiefs EMS Section. This award honors those who demonstrate professionalism, a drive for excellence, and exemplary performance and leadership.

In April of 2015, the Congressional Fire Services Institute (CFSI) awarded Dr. Onieal the CFSI/Motorola Solutions Mason Lankford Fire Service Leadership Award. The award recognizes individuals who have been proactive at the local, State and Federal government levels to improve and advance fire/emergency services and life safety issues.

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### **Registration –**

Register at [List of Current MFA Courses](#) by completing a standard [DFS/MFA student application](#) and mail with the \$20 course fee payment to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775.



Department of Fire Services  
Massachusetts Firefighting Academy

**April 2, 2016**

**Course Number:**

200-014-SOE-2016-SP-A

**Location:**

Massachusetts  
Firefighting Academy  
100 Grochmal Ave  
Room 119  
Springfield, MA

**Time:**

1000-1500

**Course Fee:**

\$20.00

Check or money order  
made out to "MFA Trust  
Fund"

**Notes:**

Application deadline is  
March 25, 2016.

Applications must include  
payment.

Walk-ins and day-of  
registrations will not be  
allowed.

Lunch will be provided.

## **SENIOR FIRE OFFICER FORUM**

### **UNDERSTANDING ISO'S FIRE SUPPRESSION RATING SCHEDULE**

*Presented By: Tony Zampella, ISO Manager Community Hazard Mitigation*

Lowering your ISO rating can result in fire insurance reductions for the properties served by your fire department. In addition, the classification may be a resource that is used by communities for budgeting and economic development. This class will provide an overview on how the Fire Suppression Rating Schedule is used to classify your fire protection delivery system, as well as highlight the tools and data that are available to communities.

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**Registration –**

Register at [List of Current MFA Courses](#) by completing a standard [DFS/MFA student application](#) and mail with the \$20 course fee payment to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775.



## NATIONAL FIRE ACADEMY PROGRAMS IN MASSACHUSETTS

### *Commissioning New Occupancies (NFA Course # F0215)*

This 2-day course will enable the student to develop strategic approaches to solve the management challenge of getting a building or occupancy commissioned so the code official is confident that all of the life safety and fire protection systems and features are working together properly and the structure is ready for human occupancy.

Course content will include the code officials' and owners' legal obligations and liabilities during commissioning, the challenge of commissioning buildings of different sizes and complexities with limited staff, an overview of what systems/features constitute "fire and life safety features," commissioning and testing alternatives, and documentation and recordkeeping.

**Primary Audience:** Individuals who are, or expect to be, responsible for verifying a building or occupancy ready to receive a certificate of occupancy

### *New Fire Chief III: Contemporary Issues (NFA Course # F0762)*

This 2-day course will develop the managerial and leadership skills, study contemporary issues, and provide awareness for new or newly appointed or elected fire chiefs to effectively meet their obligations. This course will help to develop knowledge, skills, and attitudes necessary for them to perform effectively now and in the future.

**Primary Audience:** New or newly appointed or elected fire chiefs in volunteer, combinations or career departments

### *Leadership I for Fire and EMS: Strategies for Company Success (NFA Course # F0803)*

This 2-day course presents the Company Officer with the basic leadership skills and tools needed to perform effectively in the fire service environment. The course includes techniques and approaches to problem-solving, ways to identify and assess the needs of the Company Officer's subordinates, methods for running meetings effectively in the fire service environment, and decision-making skills for the Company Officer.

**Primary Audience:** Line fire officers, unit commanders, or program supervisors. Fire or rescue personnel due for promotion/appointment to officer rank or supervisory position within 6 months. Training officers, staff, or administrative officers of fire and rescue organizations.

### *Leadership II for Fire and EMS: Strategies for Personal Success (NFA Course # F0804)*

This 2-day course provides the Company Officer with the basic leadership skills and tools needed to perform effectively in the fire service environment. The course addresses ethics, use and abuse of power at the Company Officer level, creativity in the fire service environment, and management of the multiple roles of the Company Officer.

**Primary Audience:** Line fire officers, unit commanders, or program supervisors. Fire or rescue personnel due for promotion/appointment to officer rank or supervisory position within 6 months. Training officers, staff, or administrative officers of fire and rescue organizations.

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### **Registration-**

To register by mail or fax, please complete the [National Fire Academy Application](#) (front page only) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229. To register by email, please scan and email applications to [mfa.registration@state.ma.us](mailto:mfa.registration@state.ma.us).



## NATIONAL FIRE ACADEMY PROGRAMS

<i>Commissioning New Occupancies</i>		<b>Time:</b>	0800-1700
<b>Course Code:</b>	NFA Course # F0215	<b>Location:</b>	Massachusetts Firefighting Academy One State Road, Stow, MA MFA - Link
<b>Date:</b>	April 5 & 6, 2016		
<i>New Fire Chief III: Contemporary Issues</i>		<b>Time:</b>	0800-1700
<b>Course Code:</b>	NFA Course # F0762	<b>Location:</b>	Massachusetts Firefighting Academy One State Road, Stow, MA MFA – Room 127
<b>Date:</b>	May 10 & 11, 2016		
<i>Leadership I for Fire and EMS: Strategies for Company Success</i>		<b>Time:</b>	0800-1700
<b>Course Code:</b>	NFA Course # F0803	<b>Location:</b>	Wayland Fire Department 38 Cochituate Road, Wayland, MA Training Room
<b>Date:</b>	May 17 & 18, 2016		
<i>Leadership II for Fire and EMS: Strategies for Personal Success</i>		<b>Time:</b>	0800-1700
<b>Course Code:</b>	NFA Course # F0804	<b>Location:</b>	Massachusetts Firefighting Academy One State Road, Stow, MA MFA - Link
<b>Date:</b>	June 15 & 16, 2016		

The required application is the FEMA General Admissions Application Short Form (FEMA Form 119-25-2) which can be found at: [http://www.usfa.fema.gov/downloads/pdf/ff\\_119\\_25\\_2\\_75\\_5a.pdf](http://www.usfa.fema.gov/downloads/pdf/ff_119_25_2_75_5a.pdf) . The application ***CANNOT*** be submitted online.

Please mail or fax your completed application (front page only) to: Massachusetts Firefighting Academy, One State Road, Stow, MA 01775 or (978)567-3229 (needs to include the head of the organization signature) no later than the deadlines indicated for the particular class if noted.

It is required that you register for a FEMA Student Identification Number (SID). This is the number required for section 6 of the application form (no longer using Social Security Numbers) and is obtained through the Center for Domestic Preparedness (CDP). To obtain a SID:

1. Register at <https://cdp.dhs.gov/femasid>
2. Select "Need a FEMA SID?" on the right side of the screen.
3. Follow the instructions to create your account.
4. You will receive an email with your SID. Save this number in a secure location.

Also, note that any correspondence and certificates are sent via email, please include a valid email.

### **Registration-**

To register by mail or fax, please complete the [National Fire Academy Application](#) (front page only) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229. To register by email, please scan and email applications to [mfa.registration@state.ma.us](mailto:mfa.registration@state.ma.us).



## ADVANCED FIRE INVESTIGATION

**April 12, 13, 14,  
25, 26, 27, 2016**

**Course Number:**

200-022-501-2016-SP-A

**Location:**

Massachusetts Firefighting  
Academy  
One State Road  
Stow, MA  
MFA - Room 127

**Time:**

0800-1700

**Application Due Date:**

March 8, 2016

**Notes:**

This is a "Priority Selection" course which is not first come-first serve.

Applicants must have a Basic Fire Investigation completion certificate prior to submitting an application.

**Priority Selection Date:**

March 15, 2016

**Credits**

FCC = 4  
FPO = 8

This course will cover state-of-the-art investigation practices for individuals new to fire investigation as well as provide new concepts for those experienced fire investigators. In a practical exercise, students will be assigned to one of four fire investigation teams. In turn, each team will investigate and evaluate a fire scene to determine the area of origin, the ignition source, the materials first ignited and the ignition sequence of the fire. Students will also be acquainted with the use of accelerant detection K-9s, learn to properly prepare diagrams, conduct interviews, record the fire scene with photographic documentation and establish field notes of the incident scene. Students will be able to identify, collect and preserve evidence using the proper physical and legal procedures. This course will provide information that will allow the student to make presentations in legal settings as well as aid in the preparation of reports that will be useful in their participation of a mock civil and criminal trial proceeding.

This course consists of twenty-four (24) hours of instructor-led classroom training, twenty-four (24) hours of practical time and four (4) hours of self-guided online learning.

This intensive course requires students to have 100% mandatory attendance. Student shall be required to complete ten (10) pre-selected fire investigation training modules, by registering online with CFITrainer.net. All ten (10) modules are to be completed before the first day of class. Specific CFI Trainer module information will be distributed upon acceptance. In addition, students shall participate in case studies and present an oral brief to the class. The final course exam is an open book, fifty (50) question online test.

This course meets or exceeds the job performance requirements in the NFPA Standard 921 Guide for Fire and Explosion Investigations and the NFPA Standard 1033 for Fire Investigator.

**Prerequisite:** Successful completion of the Massachusetts Firefighting Academy Basic Fire Investigation course. It is strongly recommended a firefighter and a police officer from the community should apply as a team. Past participation by a firefighter and/or police officer in your community will satisfy this recommendation.

**Selection Criteria:** This is a very competitive and highly demanding program. Preference is given to students that subscribe to the team concept of fire investigation in their respective community.

**Orientation:** In addition to the course dates, those accepted will be given the opportunity to attend a separate optional orientation day prior to the start of this program. Specific orientation information will be distributed upon application.

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### Registration

Register **online** at [List of Current MFA Courses](#) To register by mail or fax, please complete a standard [DFS/MFA student application](#) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229. To register by email, please scan and email applications to [mfa.registration@state.ma.us](mailto:mfa.registration@state.ma.us).



Department of Fire Services  
Massachusetts Firefighting Academy

**May 3, 2016**

**Course Number:**  
200-014-SOI-2016-SP-A

**Location:**  
Massachusetts  
Firefighting Academy  
One State Road, Stow, MA  
MFA - Link

**Time:**  
1000-1500

**Course Fee:**  
\$20.00  
Check or money order  
made out to "MFA Trust  
Fund"

**Notes:**  
Application deadline is  
April 25, 2016.

Applications must include  
payment.

Walk-ins and day-of  
registrations will not be  
allowed.

Lunch will be provided.

## **SENIOR FIRE OFFICER FORUM**

### **WHY FIREFIGHTERS DIE?**

*Presented By: Assistant Chief Matthew Tobia, Loudoun County VA Fire Rescue*

In the age of instant access where the events of a firefighter's death are all too often memorialized in video and audio recordings posted on the internet faster than families can be notified of the circumstances of the their loved one's loss, it is more important than ever to learn from these case studies.

Through an interactive conversation, this program will explore several instances of firefighter fatalities and near misses to look beyond what is seen to what is not seen. This program will offer an opportunity to look deeper than the proximate causes of an event into the root causes and problems lying in wait that can contribute to an environment of suffering a Line-of-Duty Death (LODD).

We will examine a concept known as "standardization of deviance" and its role in contributing to a culture of tolerance for complacency. We will examine the role that command officers play in the pursuit of perfection. While it is absolutely possible to be doing everything right and still suffer an LODD, far too often our firefighter fatalities are predictable and therefore ... preventable.

If you believe in the brotherhood of the fire service, do not miss this program.

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#### **Registration –**

Register at [List of Current MFA Courses](#) by completing a standard [DFS/MFA student application](#) and mail with the \$20 course fee payment to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775.



## **Presenter Biographies**

Matthew Tobia is the Assistant Chief of Support Services and Volunteer Administration with the Loudoun County, VA Fire and Rescue Department, a metropolitan combination department of over 1300 members located in Northern Virginia just west of Washington, DC. With over 27 years of diverse experience, Matt has served as a firefighter, paramedic, company officer and chief officer. Chief Tobia began his career in Anne Arundel County, MD where he retired at the rank of Battalion Chief.

Chief Tobia holds a Bachelor of Science Degree from the University of Maryland, is a nationally certified Fire Officer IV, Instructor III, and is a graduate of the Executive Fire Officer program through the United States Fire Administration. He teaches extensively throughout the United States, and is a contributing editor and back page columnist for Fire-Rescue Magazine. He has served on the faculty at both the Pennsylvania State Fire Academy and the Maryland Fire Rescue Institute.

Chief Tobia is a member of the International Association of Fire Chiefs, and is a past-Chairman of their Safety, Health, and Survival Section. Matt is active in supporting the families of fallen firefighters, serving as a member of the Command Team for the National Fallen Firefighters Memorial Weekend. And in his spare time, he is a counselor at the Mid Atlantic Burn Camp for children who are survivors of burn injuries.

Matt resides in Loudoun County, VA with his wife Jeanne and two children, Hanna and Doc.

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### **Registration –**

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**May 10 & 11, 2016**

**Course Number:**

NFA Course # F0762

**Location:**

Massachusetts Firefighting  
Academy  
One State Road, Stow, MA  
MFA – Room 127

**Time:**

0800-1700

**Application Deadline:**

March 24, 2016

## **NATIONAL FIRE ACADEMY PROGRAM**

### **NEW FIRE CHIEF III: CONTEMPORARY ISSUES**

This course will develop the managerial skills, leadership skills, and contemporary issues and awareness for new or newly appointed or elected fire chiefs to effectively meet their obligations. This course will help to develop knowledge, skills, and attitudes necessary for them to perform effectively now and in the future.

**Primary Audience:** The primary audience is new or newly appointed or elected fire chiefs in volunteer, combinations, or career departments.

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The required application is the FEMA General Admissions Application Short Form (FEMA Form 119-25-2) which can be found at:

[http://www.usfa.fema.gov/downloads/pdf/ff\\_119\\_25\\_2\\_75\\_5a.pdf](http://www.usfa.fema.gov/downloads/pdf/ff_119_25_2_75_5a.pdf) .

The application **CANNOT** be submitted online.

Please mail or fax your completed application (front page only) to: Massachusetts Firefighting Academy, One State Road, Stow, MA 01775 or (978) 567-3229 (needs to include the head of the organization signature) no later than the deadlines indicated for the particular class if noted.

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To obtain a SID:

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Select "Need a FEMA SID?" on the right side of the screen.

Follow the instructions to create your account.

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**Registration –**

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The courses listed below are available at the time this calendar is created. The Massachusetts Firefighting Academy is constantly updating our offerings and you should check the [Register for Current Courses](#) page to see the current list. If you cannot find the course on a specific date, it may have been removed due to an overwhelming amount of applications or registration has been closed.

MFA Course Calendar • February 2016

~ February 2016 ~						
◀ November 2015						Jan 2016 ▶
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 <a href="#">Real World Approach to ICS</a>	2 <a href="#">High Voltage Emerg. Awareness</a>	3	4	5	6 <a href="#">Surface Ice Rescue: Technician</a> <a href="#">New Code Orientation (1-day)</a> <a href="#">High Voltage Awareness</a>
7	8 <a href="#">Rapid Intervention</a>	9 <a href="#">Fire Prevention Officer I</a> <a href="#">High Voltage Emerg. Awareness</a> <a href="#">FCAM Conference: Commanding the Mayday</a> <a href="#">Flashover Simulator Training</a>	10 <a href="#">FCAM Conference: Commanding the Mayday</a>	11 <a href="#">Surface Ice Rescue: Technician</a> <a href="#">FCAM Conference: Commanding the Mayday</a> <a href="#">High Voltage Awareness</a>	12	13 <a href="#">New Code Orientation (1-day)</a> <a href="#">Advanced Structural Practices</a> <a href="#">Prot. Breathing Search Rescue</a>
14	15	16 <a href="#">Company Officer Fundamentals of Transitional Fire Attack</a> <a href="#">SFOF Effective Leadership of a Multi-generational Fire Service</a>	17	18	19	20 <a href="#">Fire Prevention Officer I</a>
21	22	23 <a href="#">Surface Ice Rescue: Technician</a>	24 <a href="#">From Trauma to Addiction</a> <a href="#">ICS for Structural Collapse</a> <a href="#">High Voltage Awareness</a>	25	26 <a href="#">Fire Instructor I</a> <a href="#">NFPA Electric Vehicle Safety</a>	27
28	29 <a href="#">HazMat Technician</a> <a href="#">High Voltage Awareness</a>	Notes:				

The courses listed below are available at the time this calendar is created. The Massachusetts Firefighting Academy is constantly updating our offerings and you should check the [Register for Current Courses](#) page to see the current list. If you cannot find the course on a specific date, it may have been removed due to an overwhelming amount of applications or registration has been closed.

MFA Course Calendar • March 2016

~ March 2016 ~						
◀ November 2015						Jan 2016 ▶
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 <a href="#">Chief Officer III</a>	2	3 <a href="#">Advanced Structural Practices</a> <a href="#">ICS for Structural Collapse</a>	4	5 <a href="#">Company Officer I</a> <a href="#">Company Officer Strategy &amp; Tactics</a> <a href="#">Flashover Simulator Training</a>
6	7	8 <a href="#">Fire Instructor I</a> <a href="#">Company Officer Fundamentals of Transitional Fire Attack</a>	9	10 <a href="#">Company Officer I</a> <a href="#">Swift Water Rescue</a>	11 <a href="#">Flashover Simulator Training</a>	12 <a href="#">Rapid Intervention</a>
13	14 <a href="#">Individual Crisis Intervention</a>	15	16	17	18 <a href="#">HazMat OLR</a>	19 <a href="#">Ethanol for 1st Responders</a>
20	21	22 <a href="#">Public Fire &amp; Life Safety Educator</a> <a href="#">Swift Water Rescue</a> <a href="#">HazMat Refresher - 8 hours</a> <a href="#">High Voltage Awareness</a> <a href="#">Commanding &amp; Controlling the Mayday</a> <a href="#">Rapid Intervention Refresher</a>	23 <a href="#">Rapid Intervention Refresher</a>	24 <a href="#">HazMat Refresher - 8 hours</a> <a href="#">Incident Safety Officer</a>  <a href="#">SFOF Fire &amp; Emerg Services: Ethics, Future &amp; Prof. Dev.</a>	25	26
27	28 <a href="#">HazMat OLR</a> <a href="#">Comp. Officer: Decision Making on Fireground</a>	29 <a href="#">Incident Safety Officer</a>	30	31	Notes:	

## Quick Fire Safety Tips

- Make a home escape plan
- Test smoke alarms
- Purchase and install carbon monoxide detectors
- When you change your clocks, change your smoke alarm batteries
- Use cold water to cool a burn
- Don't overload outlets or power strips
- Store flammable liquids outdoors in approved containers
- Never use gasoline to start a fire
- Leave fireworks to the professionals
- Teach children that matches and lighters are tools, not toys
- Keep space heaters 3 feet away from things that can burn
- Never leave candles burning unattended

# CALENDAR of FIRE SAFETY



# Calendar of Fire Safety

"PRACTICE FIRE SAFETY EVERY DAY"

## JANUARY

- Make a home escape plan
- Know two (2) ways out of each room
- Practice exit drills during the day and at night
- Have a family meeting place outside



## FEBRUARY

- Burn Awareness Week
- Keep water heaters set below 130 degrees F.
- Be careful with hot liquids
- Treat burns with cool water



## MARCH

- When you change your clocks, change your smoke alarm batteries
- Test smoke alarms monthly
- Vacuum dust from alarms monthly



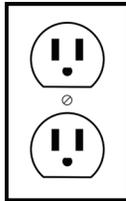
## APRIL

- Spring Cleaning Time
- Conduct a hunt for home hazards
- Store flammable liquids outdoors in approved containers
- Keep combustibles away from heat or flame



## MAY

- Electrical Safety Month
- Replace worn, cracked cords
- Don't overload outlets or power strips



## JUNE

- Keep barbecue grills at least 10 feet away from the house
- Never use gasoline to start a fire
- Allow lawn mowers to cool before refueling



## JULY

- Leave fireworks to the professionals
- If your car overheats don't open the radiator cap until it cools; then use a rag to open it slowly
- When fueling your vehicle shut off the engine



## AUGUST

- Keep all matches and lighters away from children
- Teach children that matches and lighters are tools not toys
- Smoke outdoors. Put it out. All the way. Every time.



## SEPTEMBER

- Have your heating appliances serviced
- Have chimneys inspected & cleaned
- Purchase and install carbon monoxide detectors



## OCTOBER

- Fire Prevention Month
- Test smoke alarms monthly
- Be safe at night on Halloween



## NOVEMBER

- Keep space heaters 3 feet away from things that will burn
- Avoid using extension cords with heaters
- Dispose of ashes: in metal cans with lids

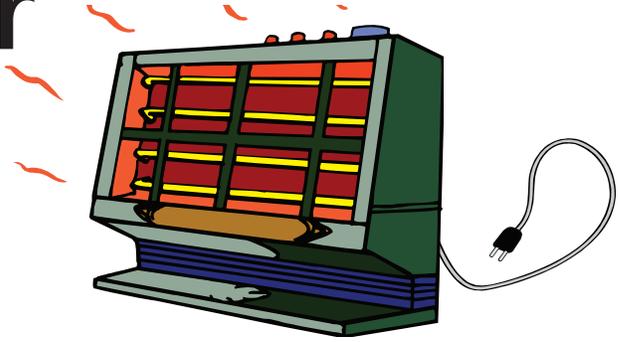


## DECEMBER

- Keep Christmas trees away from heat and open flames
- Never leave candles burning unattended
- Keep off the ice on ponds and streams



# Space Heater Fire Safety



## Space Heater Fires Between 2005 and 2014

One hundred twenty-five (125) space heater fires were reported to the Office of the State Fire Marshal between 2005 and 2014. While these fires are not frequent, they are deadly. One of every 16 space heater fires causes a fatality.

Between 2005 and 2014, space heater fires caused 23 civilian injuries, 27 fire service injuries and an estimated dollar loss of \$7 million. The average dollar loss for a space heater fire is \$55,982. Twenty-five percent (25%) of these fires were caused when combustible materials such as bedding, mattresses and pillows, clothing or furniture were too close to the heater, and another 3% were caused when rugs, carpets or mats were under or too close to the heater.

## Safety Tips

**If you must use a space heater for heat, use it as safely as possible.**

- When buying a heater, look for one that has been tested and labeled by a nationally recognized testing company, such as Underwriter's Laboratories (UL).
- Keep the heater 3-feet away from drapes, furniture or other flammable materials.
- Place the heater on a level surface away from areas where someone might bump into it and knock it over.
- Avoid using extension cords. If you must use an extension cord, make sure it is a heavy duty cord marked with a power rating at least as high as that on the label of the heater itself.
- Never leave a space heater unattended or running while you sleep.
- Supervise children and pets when a space heater is in use.
- Keep electric heaters away from water. Never use them near a sink or in the bathroom.
- The sale and use of unvented kerosene heaters is illegal in Massachusetts.

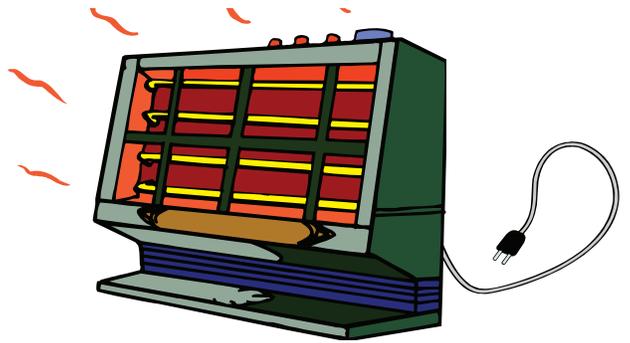


**FireFactors**

Office of the State Fire Marshal • [www.mass.gov/dfs](http://www.mass.gov/dfs) • (978) 567-3300

# Calefactores

## Seguridad Contra Incendios



### Incendios Por Causa de Calefactores Entre 2005 y 2014

Entre 2005 y 2014, se reportaron ciento veinticinco (125) incendios relacionados con el uso de calefactores a la Oficina del Jefe de Bomberos del Estado. Aunque infrecuentes, estos incendios son mortales. Uno de cada 16 incendios por causa de calefactores provoca una fatalidad.

Entre 2005 y 2014, los incendios por calefactores causaron 23 lesiones a ciudadanos, 27 lesiones a bomberos y una pérdida estimada en 7 millones de dólares. La pérdida promedio en dólares de un incendio por causa de un calefactor es \$55,928. El 25% de estos incendios se originaron por la proximidad de materiales combustibles (ropa de cama, colchones y almohadas, ropa o muebles) con el calefactor, y otro 3% por la presencia de tapetes, alfombras o alfombrillas debajo o demasiado cerca del calefactor.

### Consejos de Seguridad

**Si debe usar un calefactor para dar calor, úselo del modo más seguro posible.**

- Cuando compre un calefactor, elija uno que haya sido probado y etiquetado por una compañía de ensayos con certificación nacional, como Underwriter's Laboratories (UL).
- Posicione el calefactor a 3 pies (90 cm) de distancia de cortinas, muebles u otros materiales inflamables.
- Coloque el calefactor sobre una superficie nivelada, apartado de lugares de paso, donde alguien podría tropezarse y tirarlo.
- Evite usar alargadores o cables de extensión. Si debe usar un alargador, asegúrese de que sea de cable reforzado, con una potencia por lo menos tan alta como la que figura en la etiqueta del calefactor.
- Nunca deje un calefactor sin supervisión o encendido mientras duerme.
- Supervise a niños y mascotas cuando haya un calefactor en uso.
- Mantenga los calefactores lejos del agua. Nunca los use cerca de un fregadera ni en el baño.
- La venta y el uso de calefactores a kerosene sin ducto de ventilación es ilegal en Massachusetts.



**FireFactors**

Office of the State Fire Marshal • [www.mass.gov/dfs](http://www.mass.gov/dfs) • (978) 567-3300