



March 27, 2017

SENIOR FIRE OFFICER FORUM

Course Number:

200-014-SOP-2017-SP-A

LEADERSHIP CHALLENGES FOR TODAY'S FIRE OFFICERS

Presented By: Howard Cross

Location:

Massachusetts
Firefighting Academy
One State Road, Stow, MA
MFA - Link

No longer can a leader issue an order and expect or demand blind compliance. Today's fire service leaders require a diverse set of skills, knowledge and understanding to successfully lead their organization.

Time:

0900-1300

This seminar is designed to identify, describe, and explain concepts and techniques that will assist them in understanding and directing effective leadership and managerial behaviors.

Notes:

There is NO fee.

We will explore how to motivate and lead individual and group behaviors in the fire/EMS services. Topics covered will include: professional development, sharing control, leading, following and communication strategies for all generations.

Please note the start and end times.

Lunch will NOT be provided but the cafeteria will be open for self-service.

Presenter Biography

Howard Cross has a long and distinguished career, teaching, coaching, counseling and mentoring executive leaders. He started his career in executive development working with several Fortune 500 companies.

All ranks are welcome.

Since the early 1990s, Howard has worked with the National Fire Academy to develop and teach the leadership curriculum within the Executive Fire Officer Program.

Additionally, the Massachusetts Firefighting Academy is proud to have Howard Cross also as a guest lecturer on executive leadership within our Chief Fire Officer Program.

Registration - Register **online** at [List of Current MFA Courses](#). To register by mail or fax, please complete a standard [DFS/MFA Student Application](#) and mail to: Registrar, Massachusetts Firefighting Academy, P.O. Box 1025, State Road, Stow, MA 01775 or fax it to: (978) 567-3229. To register by email, please scan and email applications to mfa.registration@state.ma.us.