

~~11.1~~ GENERAL

The design of commercial *buildings* shall comply with 521 CMR, except as specified or modified in 521 CMR 11. Commercial *buildings* are *public buildings* as defined in 521 CMR and shall include but not be limited to: the part or parts of *buildings* where a service or product is offered to the public and into which a member of the public may enter including but not limited to: doctors', dentists', and counseling offices, chiropractors', psychologists' and psychiatrists' offices, lawyers', and accountants' offices, insurance companies, veterinarians, realtors, travel agents, as well as city and town halls and *facilities*.

~~11.2~~ COMMERCIAL FACILITIES LOCATED IN PRIVATE RESIDENCES

When a commercial *facility* is located in a private residence, the portion of the residence used exclusively in the operation of the commercial *facility* or that portion used both for the commercial *facility* and for residential purposes shall comply with 521 CMR

~~11.3~~ COMMERCIAL CONDOMINIUMS

Those spaces in commercial condominiums where the service or product is offered to the public, and those premises which a member of the public may enter shall comply with 521 CMR.

~~11.4~~ PUBLIC TOILETS

Wherever public toilets are provided for customers, visitors or clientele of said businesses, they are required to comply fully with **521 CMR 30, PUBLIC TOILETS**.

~~11.5~~ PUBLIC TELEPHONES

Wherever public telephones are provided for customers, visitors or clientele of said businesses, they are required to comply fully with **521 CMR 37, PUBLIC TELEPHONES**.

11.6 TRANSACTION AREAS

Transaction areas in commercial buildings shall comply with **521 CMR 7.2.2 Other transaction areas**.

NON-TEXT PAGE