

## **EMERGENCY SERVICES PROGRAMS (ESP)**

**Emergency mental health and/or substance abuse services are available in your community!**

### **Who Can Receive ESP Services?**

**People of ALL AGES with the following insurance coverage:**

- Uninsured
- All MassHealth (Medicaid) plans
- Medicare
- Many ESPs also contract with commercial insurance companies.

### **Operating Hours**

Every ESP provider answers its toll-free 800 number and provides services 24 hours per day/7 days per week/365 days per year.

### **To get the Toll-Free Number for your local ESP:**

See the list on the back of this page  
Or call the

**Statewide ESP Toll-Free Number  
877-382-1609**

Call this number and enter your zip code to get the toll-free number for your local ESP.

**There *are* alternatives to hospital emergency departments!**

Please go to <https://www.masspartnership.com/member/ESP.aspx> for more details and an electronic version of this flyer.

<b>BOSTON REGION</b>		
<b>Boston</b>	Boston (Dorchester, South Boston, Roxbury, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, Winthrop	<b>Boston Medical Center/Boston Emergency Services Team (B.E.S.T.)</b> 24-hour access number: (800) 981-4357
<b>METRO BOSTON REGION</b>		
<b>Cambridge, Somerville</b>	Cambridge, Somerville	<b>Boston Medical Center/Cambridge Somerville Emergency Services Team (C.S.E.S.T.)</b> 24-hour access number: (800) 981-4357
<b>Norwood</b>	Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham	<b>Riverside Community Care</b> 24-hour access number: (800) 529-5077
<b>South Shore</b>	Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth	<b>South Shore Mental Health (SSMH)</b> 24-hour access number: (800) 528-4890
<b>WESTERN REGION</b>		
<b>The Berkshires</b>	Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor	<b>The Brien Center for Mental Health and Substance Abuse</b> 24-hour access number: (800) 252-0227
<b>Greenfield</b>	Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately	<b>Clinical &amp; Support Options</b> 24-hour access number: (800) 562-0112
<b>Northampton</b>	Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington	<b>Clinical &amp; Support Options</b> 24-hour access number: (844) 788-6470
<b>Southern Pioneer Valley</b>	Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thorndike, Three Rivers, Tolland, Ware, Westfield, West Springfield, Wilbraham	<b>Behavioral Health Network</b> 24-hour access number: (800) 437-5922
<b>CENTRAL REGION</b>		
<b>MetroWest</b>	Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, Woburn	<b>Advocates</b> 24-hour access number: (800) 640-5432
<b>North County</b>	Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Hardwick, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon	<b>Community HealthLink, Inc.</b> 24-hour access number: (800) 977-5555
<b>South County</b>	Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield	<b>Riverside Community Care</b> 24-hour access number: (800) 294-4665
<b>Worcester</b>	Auburn, Boylston, Grafton, Holden, Leicester, Millbury, Paxton, Shrewsbury, Spencer, West Boylston, Worcester	<b>Community HealthLink, Inc.</b> 24-hour access number: (866) 549-2142
<b>NORTHEASTERN REGION</b>		
<b>North Essex</b>	Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea, Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, West Newbury	<b>Northeast Behavioral Health</b> 24-hour access number: (866) 523-1216
<b>Lawrence</b>	Andover, Lawrence, Methuen, North Andover	<b>Northeast Behavioral Health</b> 24-hour access number: (877) 255-1261
<b>Lowell</b>	Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford	<b>Northeast Behavioral Health</b> 24-hour access number: (800) 830-5177
<b>Tri-City</b>	Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, Wakefield	<b>Eliot Community Services</b> 24-hour access number: (800) 988-1111
<b>SOUTHEASTERN</b>		
<b>Southern Coast</b>	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, Wareham	<b>Child and Family Services of New Bedford</b> 24-hour access number: (877) 996-3154
<b>Brockton</b>	Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, Whitman	<b>Brockton Multi-Service Center</b> 24-hour access number: (877) 670-9957
<b>Cape Cod and The Islands</b>	Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, Yarmouth	<b>Cape &amp; Islands Emergency Services</b> 24-hour access number: (800) 322-1356
<b>Fall River</b>	Fall River, Freetown, Somerset, Swansea, Westport	<b>Corrigan Mental Health Center</b> 24-hour access number: (877) 425-0048
<b>Taunton, Attleboro</b>	Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton	<b>Norton Emergency Services</b> 24-hour access number: (800) 660-4300