

Get Connected To The Answers You Need.

- FREE
- Available 24 Hours A Day
- Confidential
- Multilingual/TTY



Find Help Fast!

- Basic Needs - Food, Clothing, Shelter
- Child Care
- Coordinated Family and Community Resource Centers
- Consumer Help
- Counseling
- Crisis Intervention
- Donating Food, Clothing, Furniture
- Drug and Alcohol Programs
- Fuel Assistance
- Health care
- Job Search
- Legal Assistance
- Literacy Classes
- Parenting Programs
- Transportation
- Veteran's Services
- Volunteering
- And much more



What Are People Saying About Mass 2-1-1?

"Truthfully I wasn't expecting much when I called the number on the back of the brochure. Was I surprised! I got all kinds of information and I got six referrals to agencies that help with eviction."

"This is a great service and the person I spoke with was great."

"The person I spoke with at Mass 2-1-1 was very helpful and told me what I needed to know and what I needed to do."

"Thank you so much! You couldn't have been more helpful!"



www.mass211.org

Dial 2-1-1 or

Toll Free (877) 211-6277

TTY: 508-370-4890



Partially funded by
The Massachusetts Department of
Early Education and Care



Find Help Fast!



Every hour of every day, people need essential human services - they are looking for training, employment, food pantries, help for an aging parent, addiction prevention programs for their teenage children, affordable housing options, child care options, support groups and ways of becoming part of their community.



A program of your local United Way

Mass 2-1-1 • Your trusted source for help in Massachusetts.



Three simple numbers is all you need to be connected to friendly information and referral specialist who

will help put you on the right track to finding the help you need. One call gives you access to resources across your community. It's free. It's easy to remember.



**No More Wrong Numbers.
No More Wasted Time.**

Mass 2-1-1 is always home for you.
24 hours a day/7 days a week.

- It's free.
- It's anonymous or confidential.
- It's multilingual.
- It's on your phone.
- It's on the web.



If you are unable to contact us by dialing 2-1-1, or are calling from out of state, please call us directly at 1-877-211-MASS (6277).

Dial 2-1-1 for community services.

The #1 health, human service and disaster public information line in Massachusetts.

When you dial 2-1-1, you will be connected to a trained professional, who can provide information and referrals for health and human services, including:

- **Basic human needs:** food banks, shelters, rent or utility assistance
- **Physical and mental health resources:** Medicaid, Medicare, pre-natal care, children's health insurance programs, crisis intervention, support groups, counseling, alcohol and drug programs
- **Work initiatives:** educational and vocational training programs, English as a second language classes, job training, General Educational Development (GED) preparation, financial and transportation assistance
- **Support for children, youth and families:** After-school programs, tutoring, mentorship programs, family resource centers, protective services, counseling, early childhood learning programs, child care referral centers, and recreation
- **Support for seniors** and those with medical, respite care, home health care, transportation and those with disabilities.



Trusted Partnerships

The **Massachusetts Emergency Management Agency** has designated Mass 2-1-1 as the Commonwealth's primary telephone information center during times of emergency. Working with local and state emergency management and disaster response officials, Mass2-1-1 provides accurate and up-to-date information on local, regional and statewide emergency response and recovery.

The **Mass 2-1-1 Child Care Information and Referral Line** is the trusted partner of the **Massachusetts Department of Early Education and Care (EEC)**.

Mass 2-1-1 Child Care Information and Referral Line provides information about and referrals to licensed family child care homes and child care centers and community supports for children, youth and families.



The **Massachusetts Department of Public Health** has relied on Mass 2-1-1 to provide public information related to large scale public health issues such as H1N1 and aerial spraying for mosquito-borne virus control.

Learn more about Mass 2-1-1 by visiting:

www.mass211.org

Start searching for help by visiting:

www.mass211help.org