



# Prison Rape Elimination Act and Standards

## DETAINEE PREA INFORMATION

### Reporting of Complaints

The Massachusetts State Police has a zero tolerance policy toward sexual abuse and sexual harassment towards any detainee while in State Police custody. All detainees have equal rights to safety, dignity, and justice and have the right to be free from sexual abuse and sexual harassment. To that end, the Massachusetts State Police has implemented policies to prevent, detect, and investigate sexual abuse and harassment within its confinement facilities.

If you, or someone you know, was the victim of a sexual assault while in the custody of the Department, we urge you, or someone on your behalf, to please report the incident. You can report incidents of sexual abuse and/or harassment in the following manner:

You, or someone on your behalf, whether a friend or relative, can complete a SP 340 Citizens Response Form. Submission of a complaint can be done anonymously. You can obtain a SP 340 in the following manner:

- By contacting a State Police facility for instructions;
- By appearing in person at a State Police facility and obtain a copy of a SP 340 form;
- By downloading the SP 340 form from the State Police external website [www.mass.gov/msp](http://www.mass.gov/msp) ; or
- By calling the Citizen Response Intake Line (508) 988-7003 and following the prompts.

After completing the SP 340 Citizens Response form, you can submit it in the following manner:

- By delivering the SP340 form in person to the Massachusetts State Police General Headquarters located at 470 Worcester Road Framingham, MA 01702 / Citizen Response Reports; or
- By faxing the SP340 to: The Division of Standards and Training/ Citizen Response Reports 508-820-2149; or
- By emailing the SP340 form to the Division of Standards and Training/ Citizen Response Reports at [Citizensresponsereports@pol.state.ma.us](mailto:Citizensresponsereports@pol.state.ma.us) ; or
- By mailing the SP340 form to: The Massachusetts State Police Division of Standards and Training/ Citizen Response Reports 470 Worcester Road Framingham, MA 01702

### **Reporting to an Outside Agency**

Complaints of sexual abuse and/or harassment while in custody can be submitted by you or someone on your behalf to an outside agency, public or private, that has no affiliation with the Department of State Police such as a friend, relative, clergy, attorney or another state agency. You can remain anonymous. Complaints of alleged sexual abuse and/or harassment while in custody can be submitted by you or someone on your behalf to the Office of the Attorney General, One Ashburton Place, Boston, MA



# Prison Rape Elimination Act and Standards DETAINEE PREA INFORMATION

02108 or by calling (617) 963-2800. You can remain anonymous. The Attorney General's Office is not affiliated with the State Police and will report the alleged incident to the proper State Police authorities on your behalf to investigate.

You can request that the third party report the incident to proper State Police authorities on your behalf. The third party can contact the Department of State Police in following manner:

- By contacting a State Police facility for instructions;
- By appearing in person at a State Police facility and obtain a copy of a SP 340 form;
- By downloading the SP 340 form from the State Police external website [www.mass.gov/msp](http://www.mass.gov/msp) ; or
- By calling the Citizen Response Intake Line (508) 988-7003 and following the prompts.

## Support Services

Below is a list of sexual assault and rape crisis centers which you may contact for services. <http://www.mass.gov/eohhs/cons/umer/physical-health-treatment/health-care-facilities/rape-crisis-centers.html>

## Metro Boston

- **Greater Boston Area**  
[Boston Area Rape Crisis Center](#)  
99 Bishop Allen Drive  
Cambridge, MA 02139  
Additional sites in Boston, Chelsea  
Hotline: (800) 841-8371

Office: (617) 492-8306  
TTY: (617) 492-6434

## Metro West

- **Greater Framingham Area**  
[Voices Against Violence](#) a program of South Middlesex Opportunity Council  
7 Bishop Street (SMOC)  
Framingham, MA 01702  
Hotline: (800) 593-1125  
Office: (508) 820-0834  
TTY: (508) 626-8686

## Northeast

- **Lawrence and North Shore Area**  
[YWCA of Greater Lawrence](#)  
38 Lawrence Street  
Lawrence, MA 01840  
Hotline: (877) 509-9922  
Office: (978) 682-3039 x 1023  
TTY: (978) 686-8840  
additional site in **Lynn** –  
YWCA North Shore Rape Crisis Center  
20 Central Avenue, Suite 510  
Lynn, MA 01901  
Hotline: 800-922-8772  
Office: 781-477-2313

- **Lowell Area**  
[Center for Hope and Healing](#)  
144 Merrimack Street, Suite 304  
Lowell, MA 01852  
Hotline: (800) 542-5212  
Office: (978) 452-7721  
TTY: (978) 452-8723

## Southeast

- **Norfolk/Bristol Counties**  
[New Hope](#)



# Prison Rape Elimination Act and Standards

## DETAINEE PREA INFORMATION

140 Park Street  
Attleboro, MA 02703  
Additional sites in Taunton , Webster  
Hotline: (800) 323-4673  
Office: (508) 226-4015  
TTY: (508) 323-4673

- **Plymouth County/South Shore**

[A New Day/Health Imperatives](#)

950 West Chestnut Street  
Brockton, MA 02301  
Additional site in Quincy  
Hotline: (508) 588-8255  
Office: (508) 580-3964  
TTY: (508) 894-2869

- **Cape Cod**

[Independence House/Cape Cod Rape Crisis Center](#)

160 Bassett Lane  
Hyannis, MA 02601  
Additional sites in Falmouth, Orleans,  
Provincetown  
Hotline: (800) 439-6507  
Office: (508) 771-6507  
TTY: (508) 771-6782

- **Nantucket**

[A Safe Place](#)  
5B Windy Way  
Nantucket, MA 02554  
Hotline: (508) 228-2111  
Office: (508) 228-0561  
TTY: (508) 228-7095

- **Greater New Bedford Area**

New Bedford Women's Center/[The Women's Center](#)  
405 County Street  
New Bedford, MA 02740  
Additional site in Fall River  
Hotline: (508) 996-6636  
Office: (508) 996-3343  
TTY: (508) 996-1177

- **Martha's Vineyard**

Martha's Vineyard Community Services/  
[CONNECT to End Violence](#)  
111 Edgartown Road  
Vineyard Haven, MA 02568  
Hotline: (508) 696-7233  
Office: (508) 684-8082  
TTY: (508) 684-8176

### Central

- **Assabet/Blackstone Valleys**

10 Asylum Street  
Milford, MA 01757  
Hotline: (800) 511-5070  
Office: (508) 478-6888  
TTY: (508) 478-4205

- **Worcester County**

[Pathways for Change](#)  
588 Main Street  
Worcester, MA 01608-2014  
Additional site in Fitchburg  
Hotline: (800) 870-5905  
Office: (508) 852-7600  
TTY: (888) 887-7130  
<http://www.rapecrisiscenter.org>

### West

- **Hampshire County**

[Center for Women and Community](#)  
at UMass Amherst  
180 Infirmary Way  
Amherst, MA 01003  
Hotline: (413) 545-0800  
Office: (413) 545-0883  
TTY: (413) 577-0940

- **Franklin County/North Quabbin**

[NELCWIT](#)  
479 Main Street



# Prison Rape Elimination Act and Standards DETAINEE PREA INFORMATION

Greenfield, MA 01301  
Additional site in Orange  
Hotline: (413) 772-0806  
Office: (413) 772-0871  
TTY: (413) 772-0815

- **Berkshire County**

[Elizabeth Freeman Center](#)

43 Francis Avenue  
Pittsfield, MA 01201  
Additional sites in Adams, North Adams,  
Great Barrington  
Hotline: (866) 401-2425  
Office: (413) 499-2425  
TTY: (413) 499-2425

- **Hampden County**

[YWCA of Western Mass.](#)

1 Clough Street  
Springfield, MA 01118  
Additional sites in Holyoke, Westfield,  
Huntington  
Hotline: (800) 796-8711  
Office: (413) 732-3121  
TTY: (413) 733-7100

### Statewide

- Llámanos Spanish Language Helpline  
24-hour Helpline: (800) 223-5001  
c/o YWCA of Western Mass.  
1 Clough Street  
Springfield, MA 01118