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# Massachusetts State 911 Department

## Newsletter

### 39th Public Safety Communications Academy Graduates!

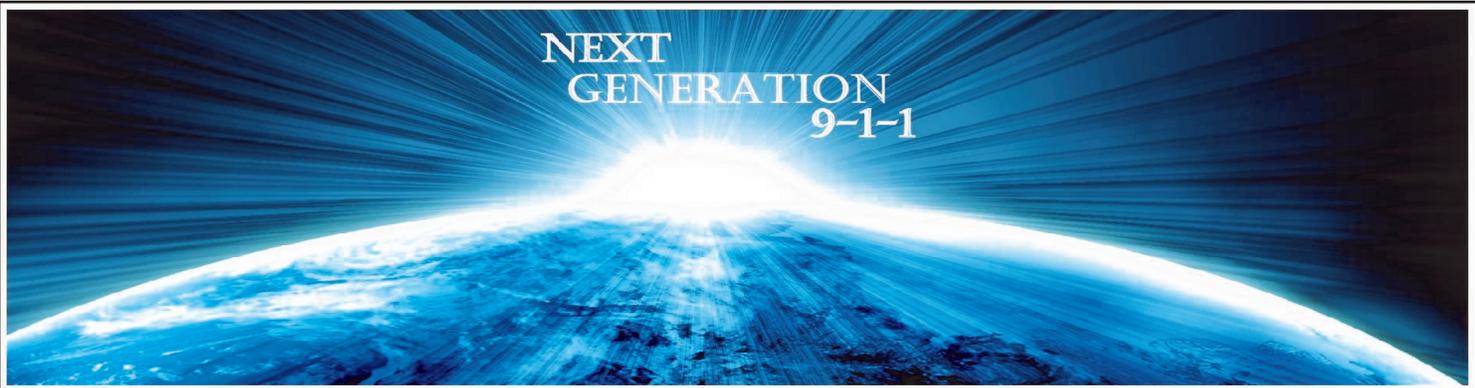


Like true patriots, they endured intense training, torrential snow storms, and bitter cold. In the end they conquered like champions and can now proudly say they are communications strong. From all of us here at the Massachusetts State 911 Department we'd like to say congratulations to the 39th Public Safety Communications Academy!

### ***In order by Department***

<p><b><u>Bedford Police Dept.</u></b> <i>Justin Brooks</i></p>	<p><b><u>Fall River Police Dept.</u></b> <i>Justin Santos</i></p>	<p><b><u>Needham Police Dept.</u></b> <i>Daniel Sohn</i></p>	<p><b><u>Stoughton Fire Dept.</u></b> <i>Jean Marie Ahern</i></p>
<p><b><u>Berkshire County Sheriff</u></b> <i>Amanda Czerwinski</i></p>	<p><b><u>Holliston Police Dept.</u></b> <i>Jason Fitzgerald</i></p>	<p><b><u>Newbury Police Dept.</u></b> <i>Teagan Davis</i></p>	<p><b><u>Wellesley Police Dept.</u></b> <i>Derek Harris</i></p>
<p><b><u>Boxborough Police Dept.</u></b> <i>Andrew Miller</i></p>	<p><b><u>Lexington Police Dept.</u></b> <i>David Cottam</i></p>	<p><b><u>Newton Police Dept.</u></b> <i>Danielle Marzilli Di Bona</i> <i>Chelsea Keefe</i></p>	<p><b><u>Westminster Police Dept.</u></b> <i>Nathan Hawkins</i> <i>David Leblanc</i></p>
<p><b><u>Carlisle Police Dept.</u></b> <i>Mikayla Lynch</i></p>	<p><b><u>Marion Police Dept.</u></b> <i>Brendon Fernandes</i></p>	<p><b><u>Reading Police Dept.</u></b> <i>Jennifer Antczak</i> <i>Dale Frey</i></p>	
<p><b><u>Dukes County Sheriff</u></b> <i>Madeline Souleotis</i></p>	<p><b><u>Methuen Police Dept.</u></b> <i>Meagan Ewing</i></p>		

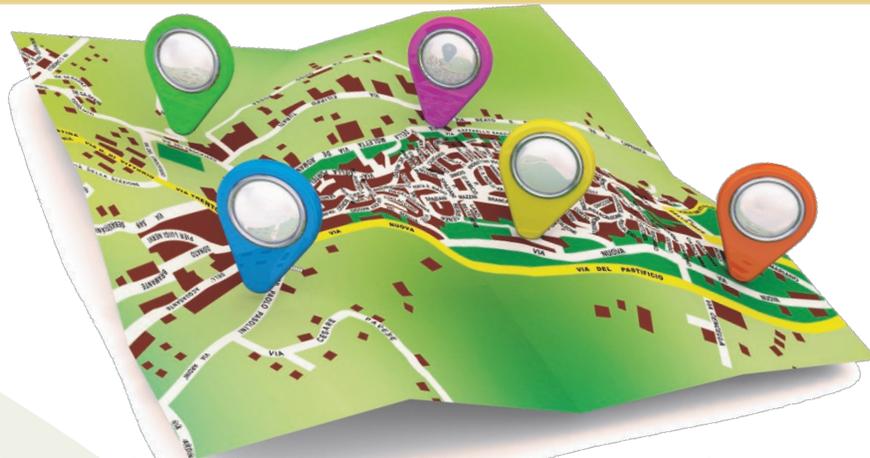




### *Next Generation 9-1-1 News Flashes*

The inclement weather delayed a few Next Generation 9-1-1 site surveys, but General Dynamics Information Technology (GDIT) is picking up the pace again with two dedicated teams performing the Next Generation 9-1-1 site surveys. MassGIS continues to provide GIS data to GDIT. The Next Generation 9-1-1 equipment that will be located at the pilot PSAPs are currently powered on at GDIT and being tested. GDIT has reached out to the carriers that do business in Massachusetts to work through the process of updating their customers' records in the Next Generation 9-1-1 system.

## Updates from our Systems Division



The State 911 Department Systems Analysts will be visiting your PSAP to update your maps in Vesta to Version 26. For some PSAPs, this may be their last map upgrade to the legacy system, since Next Generation 9-1-1 will be installed at the pilot PSAPs starting in May and June of 2015.

Please remember to test your generators regularly and, if possible, load test them to ensure proper operation.

As always, please inform the State 911 Department of any changes to your PSAP that might affect the 9-1-1 system. It is much better to reach out to us to be 100% sure the 9-1-1 system will not be adversely impacted. Please contact Jeff Jeffers by phone at (508) 821-7213 or email at [jeff.jeffers@state.ma.us](mailto:jeff.jeffers@state.ma.us)

## Updates from our Fiscal Division



The State 911 Department wishes to acknowledge the efforts of Marilyn Godfrey and thank her for her contributions to the State 911 Department. Marilyn has been a tremendous asset to the Fiscal Division and the grants programs and an advocate for all of our PSAPs. Sadly, Marilyn will be leaving the Department effective March 13, 2015 to pursue new and exciting endeavors.



*Marilyn will be greatly missed!*

As we enter the final quarter of fiscal year 2015, PSAPs are encouraged to review all grant awards to ensure that any and all needed modifications are filed timely. Please remember once the contracts expire on June 30, 2015, the State 911 Department will be unable to authorize any changes.

The Office of the State Comptroller has a valuable tool, called VendorWeb, that allows vendors (municipalities) to view information on payments processed and also view scheduled payments. VendorWeb is available at <https://massfinance.state.ma.us/VendorWeb/vendor.asp> and can be accessed using your vendor code and the last four digits of your municipality's tax identification number. Your vendor code can be found on your contracts. Payments from the State 911 Department are posted under the Executive Office of Public Safety and Security (EPS).

## Updates from our Training Division

### FY 15 Annual Certification of Compliance

The State 911 Department will be mailing the FY15 Annual Certification of Compliance form to our PSAPs during the first week of April 2015. The form will also be made available on our website at [www.mass.gov/e911](http://www.mass.gov/e911). For your convenience we have listed some information below to help you prepare for this process.

- Check your training records now to ensure that each member of your staff has completed or will complete 16 hours of approved continuing education training before June 30, 2015.
- Check your certification dates now! If you are providing EMD in-house or are a Certified EMD Resource, make sure all CPR and EMD certifications are current.

**Should you have any questions regarding this compliance process, please email Monna Wallace at [monna.wallace@state.ma.us](mailto:monna.wallace@state.ma.us)**

# Massachusetts

# 9-1-1 Help is at your fingertips.



[www.mass.gov/e911](http://www.mass.gov/e911)

Massachusetts

**9-1-1** Help is  
at your  
fingertips.  
EMERGENCY   

Massachusetts State 911 Department  
1380 Bay Street  
Building C  
Taunton, Massachusetts 02780

SAVE A LIFE. STOP A CRIME. REPORT A FIRE.