

HOUSE No. 1065

By Ms. Reinstein of Revere, petition of Kathi-Anne Reinstein for legislation to require the approval of the insured prior to certain motor vehicle repairs. Financial Services.

The Commonwealth of Massachusetts

In the Year Two Thousand and Seven.

AN ACT RELATIVE TO CUSTOMERS OF AUTOMOBILE INSURANCE.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 34O of chapter 90 of the General Laws, as appearing in
2 the 2004 Official Edition, is hereby amended by adding at the end of
3 subsection (b) the following words: and also provides that the
4 insured is clearly defined as the claimant or customer and that only
5 the claimant or customer may authorize repairs as required by
6 Attorney Generals regulation 940 CMR 5.00. Such plan shall further
7 state that the “claimant or customer” shall not mean the insurer
8 involved in the claim or an employee, agent, repairer or a person
9 acting on behalf of the insurer.