

HOUSE No. 3372

By Mr. Scaccia of Boston, petition of Angelo Scaccia for legislation to require telephone companies serving residents of the Commonwealth to enlarge the type size of printing used in telephone directories. Telecommunications, Utilities and Energy.

The Commonwealth of Massachusetts

In the Year Two Thousand and Seven.

AN ACT TO REQUIRE TELEPHONE COMPANIES SERVING THE RESIDENTS OF THE COMMONWEALTH OF MASSACHUSETTS TO ENLARGE THE TYPE SIZE OF THE PRINTING USED IN THE TELEPHONE DIRECTORIES.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 That the small print presently used in the telephone directories
- 2 causes errors to be made in ascertaining the particular digits of tele-
- 3 phone numbers, with resulting wrong numbers, frustrations, and
- 4 sometimes extra toll charges.
- 5 That in times of emergency, callers should be able to read the
- 6 names and numbers clearly and quickly.
- 7 That top priority of telephone companies should be superior
- 8 service to the public if the company is to be called rightly a “public
- 9 utility company,” not extra profits from crowding names and
- 10 numbers on the telephone directories’ pages.