

# OTHER SERVICES

## Massachusetts Occupational Injuries and Illnesses Report 2010

*The other services industry employed approximately 134,800 employees in 2010; this represents 4.9% of the total private sector workforce. It was the fourth smallest industry, and reported the fourth lowest number of total recordable cases. The other services industry experienced small increases in TRC, DART, and DAFW incidence rates from 2008 to 2010. It is important to note that, while data were collected in 2009, they were not statistically significant and key findings could not be produced. Therefore, the 2010 data will be compared to the 2008 collection figures. Other services is the most broad of industries, therefore the business in this industry can range from auto repair shops to civil organizations. Examples of occupations in this industry include: auto mechanics, hair stylists and barbers, funeral home directors, parking lot attendants, dry cleaning workers, human rights activists, pet groomers, conservationists, clergymen and women, and electronic and household repairers.*

### Key Other Services Industry Findings

- The total recordable case rate (TRC) was 2.9 incidents per 100 full-time equivalent employees (FTEs), the 2008 TRC rate was 2.0 cases per 100 FTEs.
- There were a total of 2,200 recordable cases reported in 2010.
- Of the 2,200 total recordable cases: 1,000 were cases with days away from work (DAFW), 1,000 were other recordable cases (ORC), and 200 were cases with job transfer or restriction (DJTR).
- The incidence rates for the remaining cases were as follows: the days away from work and job transfer or restriction rate (DART) was 1.6 cases per 100 FTEs, the cases with days away from work only (DAFW) rate was 1.4 cases per 100 FTEs, the cases with job transfer or restriction (DJTR) rate was 0.2 cases per 100 FTEs, and the other recordable case (ORC) rate was 1.3 cases per 100 FTEs.
- There were a total of 2,100 occupational injury-only cases.
- There was not enough data to produce illness-only data.



#### Commonwealth of Massachusetts

Deval L. Patrick, Governor  
Timothy P. Murray, Lt. Governor  
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## Case and Demographic Findings (Based on 1,020 cases with days away from work)

**OCCUPATION:** Drivers and sales workers had the highest total of DAFW cases with 380 cases. Automotive glass installers and repairers had a total of 170 cases with DAFW. Textile, apparel and furnishings workers had a total of 50 cases. Lastly, glaziers had reported approximately 40 cases with days away from work.

**GENDER:** Approximately 920 or 90.2% of the DAFW cases involved male workers, while 100, or 9.8% of the DAFW cases involved females.

**AGE:** The 35 to 44 year-old age group represented the highest number of DAFW cases with 440 cases or 43.1% of the total; the 45 to 54 age group had 300 cases or 29.4%; the 25 to 34 age group accounted for 200 cases or 19.6%; the other age groups did not have enough data to publish.

**NATURE:** The most common nature of incident resulting in DAFW was sprains, strains and tears which accounted for 270 cases or 26.5%; fractures accounted for 170 cases or 16.7%; cuts and lacerations accounted for 40 cases or 3.9% of all cases. There was too little data to report statistics for other nature types.

**EVENT:** Overexertion was the most common event described in DAFW cases, it accounted for 450 cases or 44.1% of the total cases; falls on same level accounted for 210 cases or 20.6%; contact with objects and equipment accounted for 90 cases or 8.8%; slips and trips accounted for 140 cases or 13.7%. All other event categories did not have enough data to produce any results.

**SOURCE:** Containers were the source implicated in 390 cases or 38.2% of the total cases reported. Floor and ground surfaces accounted for 260 DAFW cases or 25.5%; worker motion or position was the source named in 16.7% of the total cases; parts and materials were the source in 80 cases or 7.8% of the total. All other source categories did not have enough data to produce results.

**PART OF BODY:** The trunk region (back, shoulders) was the most commonly affected part of body in this industry accounting for 520 DAFW cases or approximately 51%; the lower extremities (legs, ankles, feet, toes) accounted for 220 cases or 21.6%; the upper extremities (i.e. arm, wrists, hand, finger etc.) accounted for 210 cases or 20.6%. There was too little data to report statistics for any other part of body category.

**Data source:** Bureau of Labor Statistics, U.S. Department of Labor, Survey of Occupational Injuries and Illnesses, in cooperation with participating State agencies, 2011.



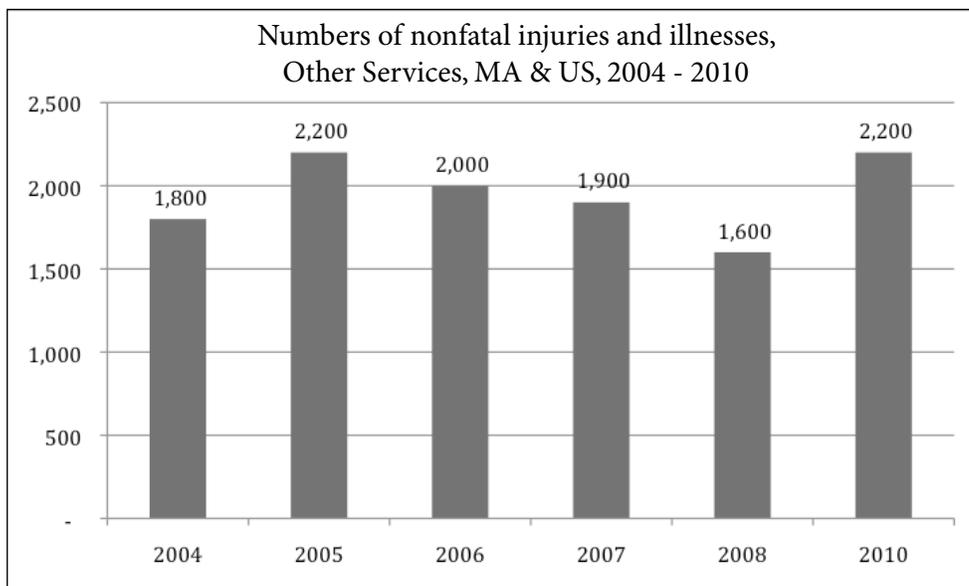
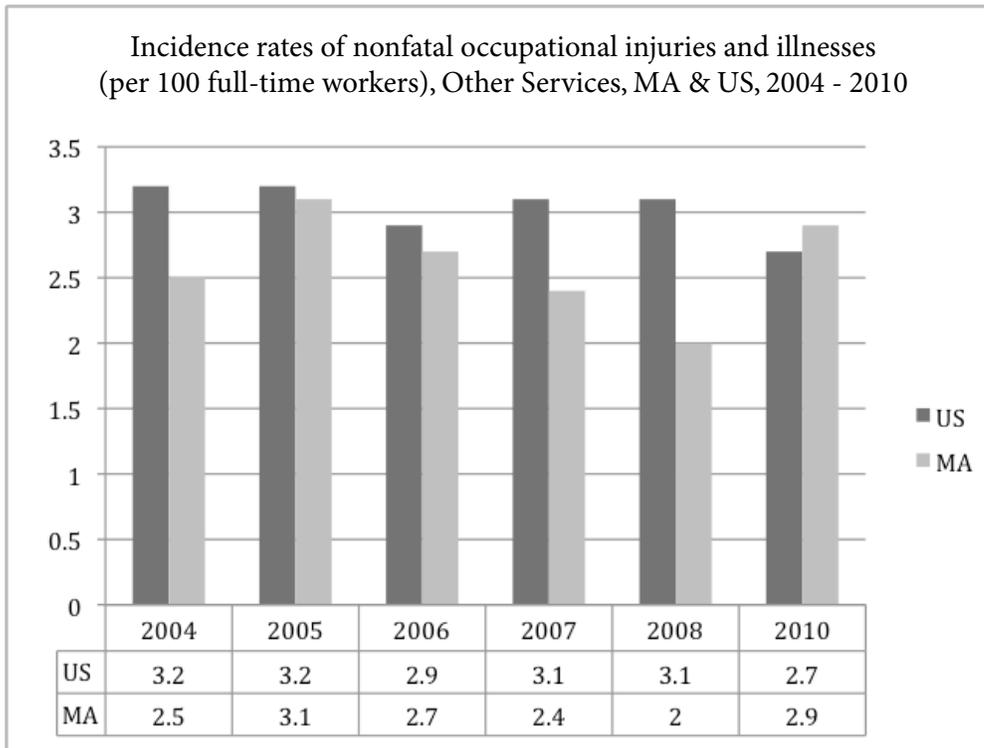
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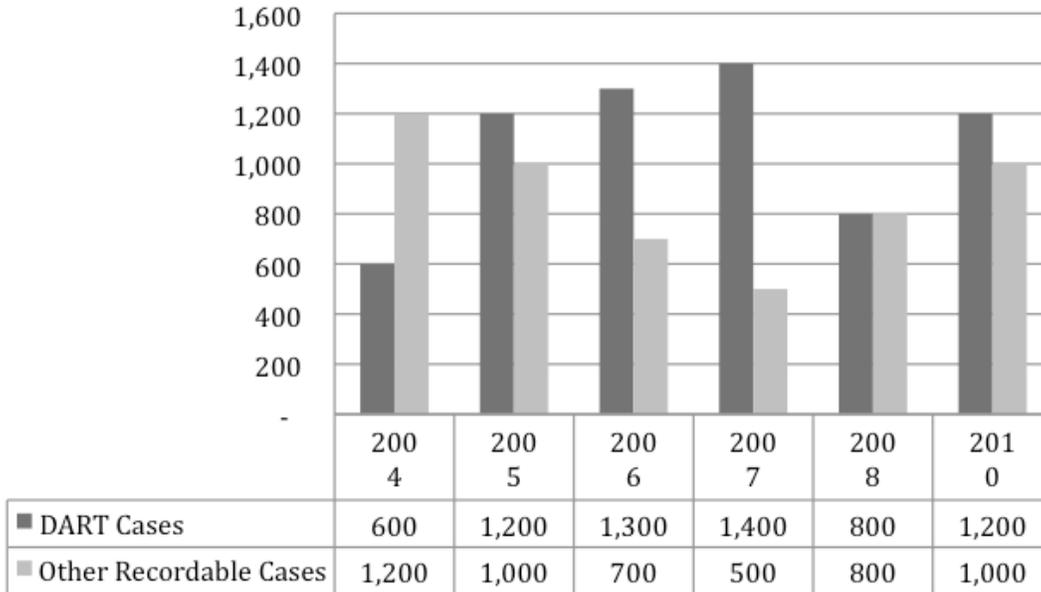
## Non-Fatal Occupational Injury and Illness Data Charts

While data were collected in 2009, they were not statistically significant and therefore not publishable. These graphs represent data from 2004 to 2010, excluding 2009.

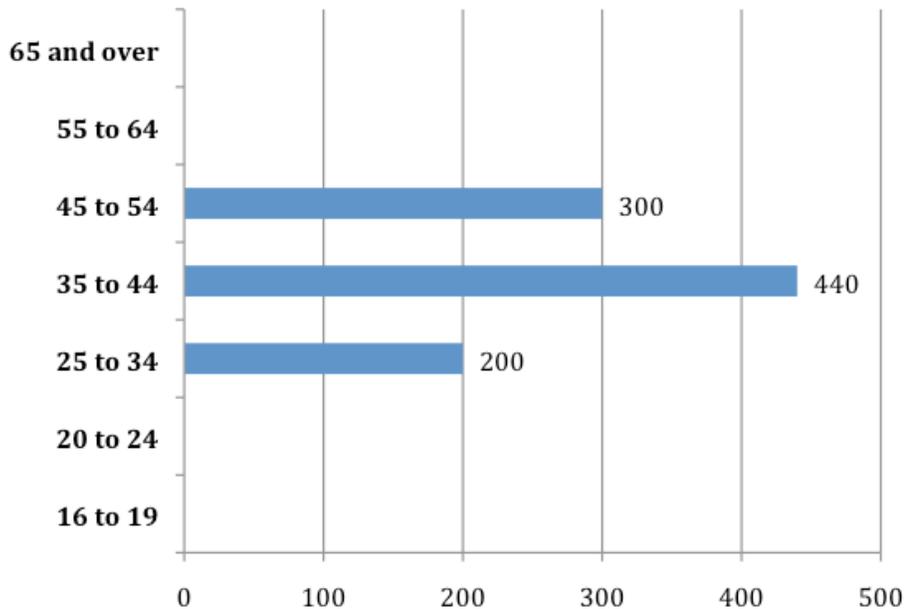


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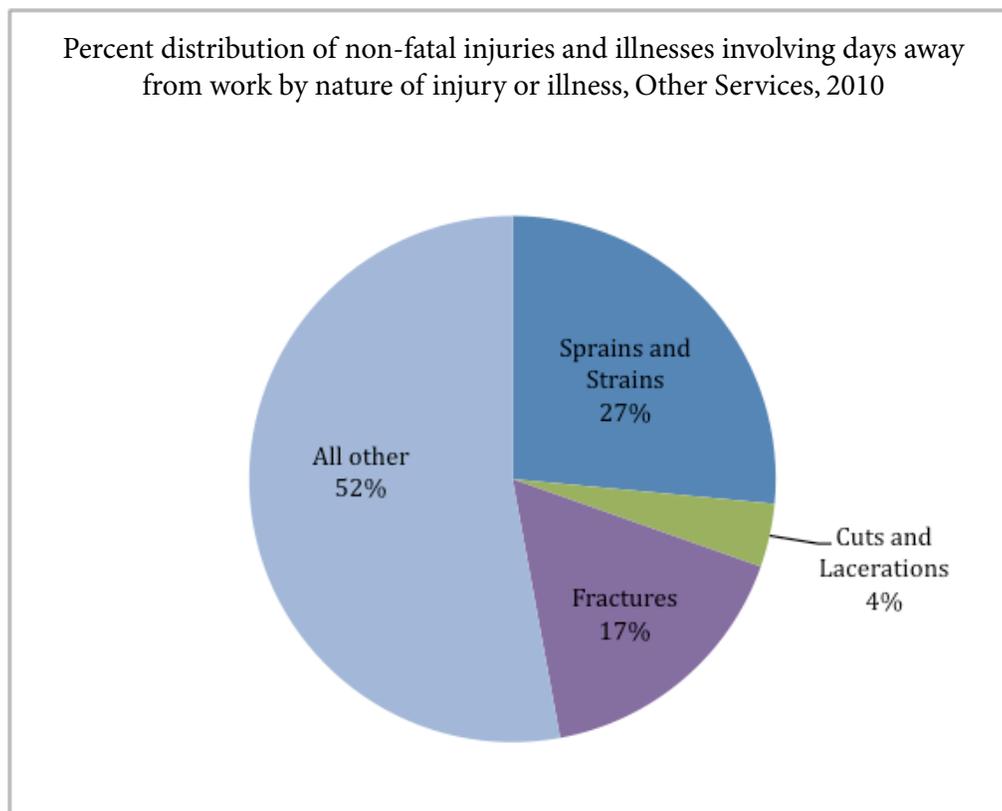
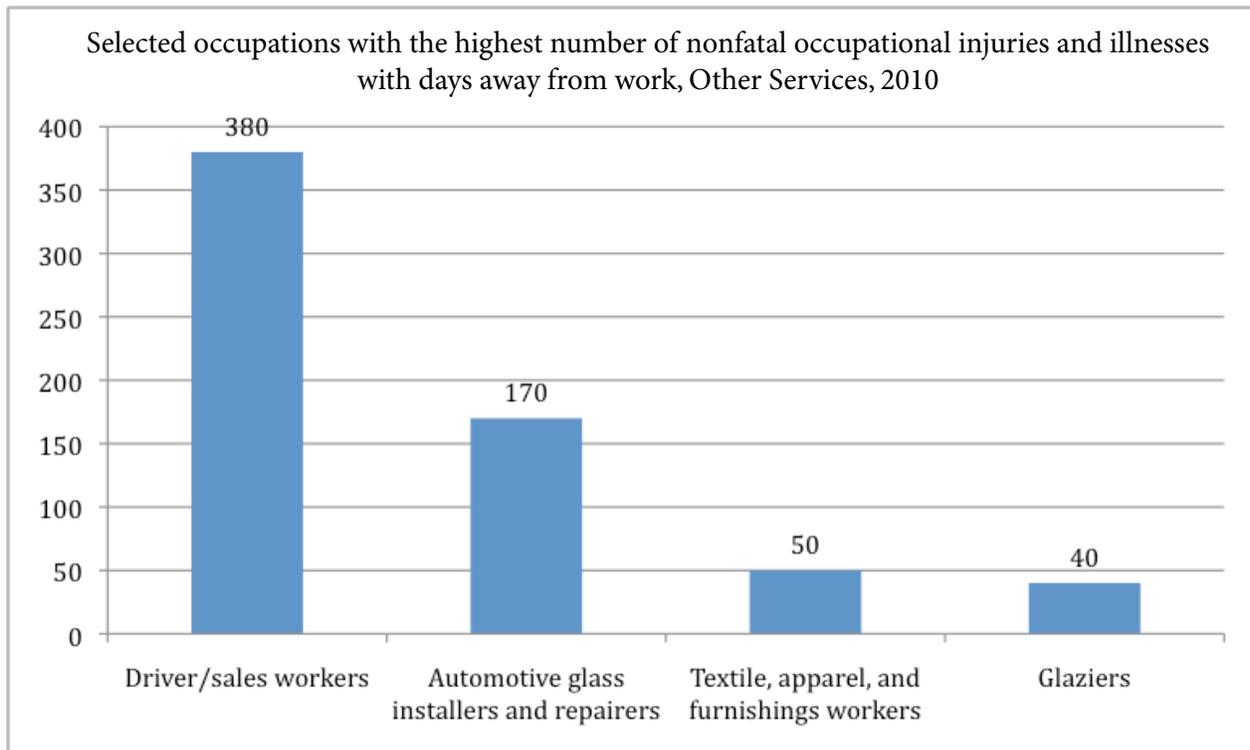
Number of cases with days away from work, restricted, or transferred duty (DART) vs. other recordable cases (ORC) of nonfatal injuries and illnesses, Other Services, 2004 - 2010



Number of cases involving days away from work, by age of worker, Other Services, 2010

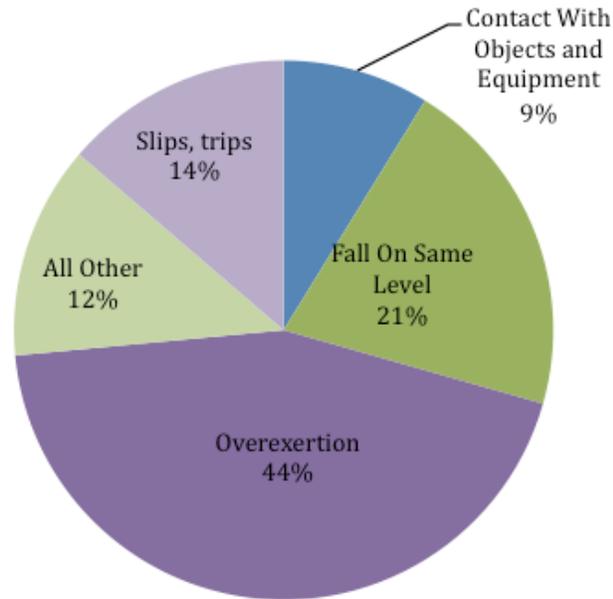


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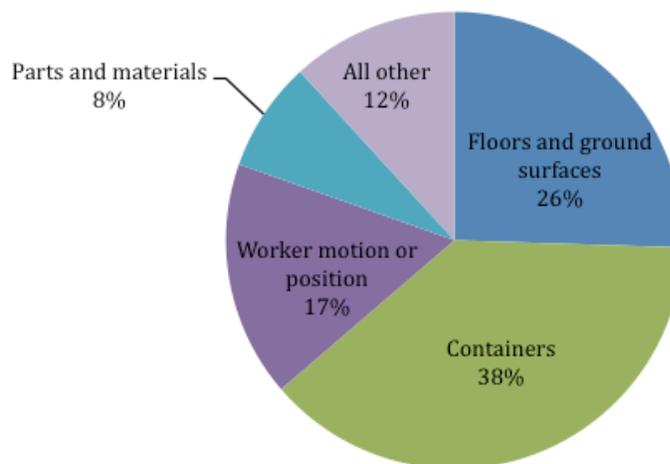


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Percent distribution of non-fatal injuries and illnesses involving days away from work by event or exposure, all private industries, Other Services, 2010



Percent distribution of non-fatal injuries and illnesses involving days away from work by source of injury or illness, all private industries, Other Services, 2010



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Percent distribution of non-fatal injuries and illnesses involving days away from work by part of body, all private industries, Other Services, 2010

