

Hiring and Recruiting

Department of Career Services (DCS) - One Stop Career Centers

Employment-related services for businesses' needs

Contact: 617-626-5300

www.mass.gov/careercenters

JobQuest

Online resource to post job openings

Contact: JobQuest Helpline – 617-626-6571

www.mass.gov/jobquest/employers

Dept. of Career Services - Work Opportunity Tax Credit (WOTC)

Tax credits for hiring targeted populations

Contact: 617-626-5353

www.mass.gov/dcs/wotc

Massachusetts State Colleges and Universities

Talented graduates and contract training

www.mass.edu/system/campusdirectory.asp

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Training and Workplace Safety

ACLS Workplace Education Programs

Workplace adult basic education (ABE)

English for speakers of other languages (ESOL)

<http://www.doe.mass.edu/acls>

Commonwealth Corporation –

Workforce Training Fund Program (WTFP)

Funding and resources to train current and new employees

Contact: 617-727-8158

www.commcorp.org/wtftp

Dept. of Career Services – On-the-Job Training (OJT) Program

Assistance with the cost of hiring and training new employees

Contact: Your local career center (www.mass.gov/careercenters)

www.mass.gov/dcs/ojt

Div. of Apprentice Standards (DAS) – Apprenticeship Programs

Apprenticeship programs available to businesses

Contact: 617-626-5409

www.mass.gov/das

Department of Industrial Accidents (DIA) – Safety Grant Program

Funding for workplace safety training

Contact: 617-727-4900

www.mass.gov/dia/safety

Department of Labor Standards (DLS) – OSHA Consultation Program

Free service to assist private employers meet OSHA requirements

Contact: 508-616-0461

www.mass.gov/dols/consult

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Layoff Aversion and Management

Department of Career Services (DCS) – Rapid Response
Assistance with layoffs/closings and access to skilled workers
Contact: 617-626-5703
www.mass.gov/dcs/rapidresponse

Department of Unemployment Assistance (DUA) – UI Program
Temporary income and support for Massachusetts workers
Contact: Unemployment Insurance (UI) Unit – 617-626-5075
www.mass.gov/dua

Dept. of Unemployment Assistance (DUA) – WorkShare Program
Layoff aversion – supplements reduced pay in slow periods
Contact: WorkShare Unit – 617-626-5521
www.mass.gov/dua/workshare

Business Development/Partnerships

Massachusetts Office of Business Development (MOBD)
Tax incentives to create jobs and stimulate business growth
Contact: 617-973-8600
www.mass.gov/mobd

Mass Development
Finance and real estate development services
Contact: 1-800-445-8030
www.massdevelopment.com

The MA Small Business Development Center (MSBDC) Network
Advising and training programs for businesses
Contact: 413-545-6301
www.msbdc.org

Massachusetts Growth Capital Corporation (MGCC)
Working capital and loan guarantees
Contact: 617-523-6262
www.massgcc.com

Operational Service Division (OSD)
Commerce between government and businesses
Contact: 617-720-3300
www.mass.gov/osd

Workforce Development Boards
Partnerships and strategies to address workforce issues
www.mass.gov/lwd/eolwd/mwib/local-workforce-investment-boards-16.html

External Resources (Non-State Affiliated)

MassMEP
Mentoring and training that help businesses grow and innovate
Contact: 508-831-7020
www.massmep.org

Office of Federal Contract Compliance Programs (OFCCP)
Guidance for nondiscrimination compliance
Contact: 617-624-6780
www.dol.gov/ofccp

U.S. Small Business Administration (SBA)
Assistance in starting, building, and growing businesses
Contact: 617-565-5590
www.sba.gov

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