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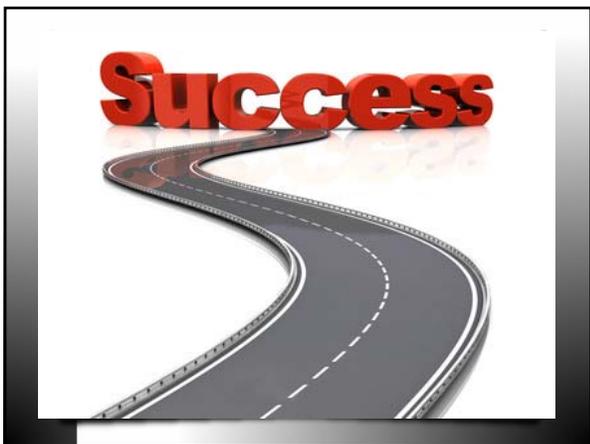
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## Characteristics of Successful Learners



Activity

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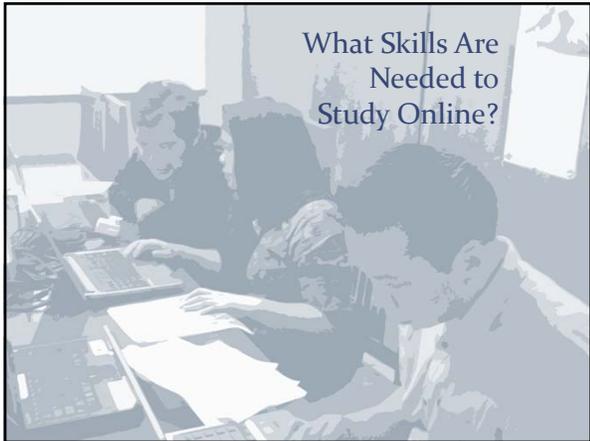
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## What Skills Are Needed to Study Online?



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## Digital Readiness

- o [HCLN COMPUTER ASSESSMENT](#)
- o [Student Internet and Computer Skills Survey](#)
- o [The Northstar Digital Literacy Assessment](#)

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## Online Learning Readiness

- o [ONLINE LEARNING READINESS QUESTIONNAIRE](#)
- o [STUDENT READINESS FOR ONLINE LEARNING - MERLOT](#)

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## Tutorials

- o [Digital Learn](#)
- o [GCFLearnFree](#)
- o [What Makes for a Successful Online Student?](#)

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## Key Skills Needed

- o Computer skills+
- o Academic skills
- o Language skills
- o Non-cognitive skills



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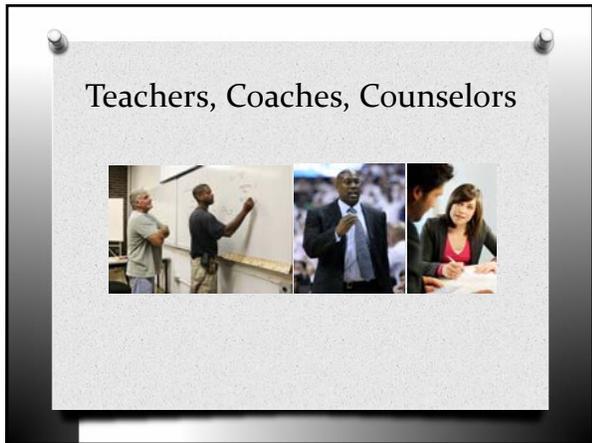
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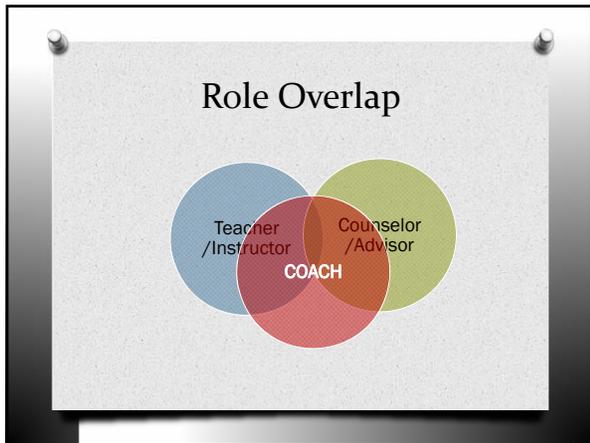
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- ### Responsibilities of an Online Learning Coach
- Identifies strengths and needs
  - Addresses needs
  - Establishes a supportive environment
  - Supports persistence
  - Advises on strategies for learning
  - Promotes mastery of material
  - Facilitates communication with instructors

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- ### Strategies for Coaches
- Assess and support tech skills
  - Get them comfortable with platform
  - Encourage self advocacy
  - Keep regular contact
  - Create cohort if appropriate
  - Give substantive feedback within 24-48hrs
  - Investigate cause of incomplete assignments
  - Link their study to career goals
  - Encourage mastery
  - Respond to needs and provide resources

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**Strategies Applied**

**Case Study**  
Instructions:

1. Break into groups.
2. Read the scenario.
3. Discuss and answer the questions:  
**What do you see as the problem here?**  
**What is its cause?**  
**What coaching strategies would you employ?**
4. Debrief with whole group.

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**Scenarios**

**Scenario #1:** Martina is studying to enter the field of health care. She does well online from home but does not score as well in the lab.

**Scenario #2:** ESOL class starts out excited about the program but then her enthusiasm wanes.

**Scenario #3:** Some students are upset that you are not helping them enough.

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**Summing Up**

- o Establish positive, supportive, safe, and collaborative environment.
- o Support learning
- o Keep record of attendance and grades and monitor participation and progress
- o Analyze data and remediate difficulties

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Wrap Up and Take Away

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