

## TAB 1 – EXECUTIVE SUMMARY

FY2006 Career Center Performance Reports  
4<sup>th</sup> Quarter Ending June 30, 2006

### OPERATIONAL HIGHLIGHTS

- Career Centers served **13,057 employers** in FY2006, up from 12,286 in FY2005.  
*Tab 2, Table 1*
- Career Centers served **183,008 job seekers** in FY2006, up from 181,666 in FY2005.  
*Tab 3, Table 1*
- Career Centers served **95,658 claimants** in FY2006, down from 97,327 in FY2005.  
*Tab 3, Table 1*
- **81,184 permanently separated claimants** in FY2006 were required to attend a Career Center Seminar compared to 85,728 in FY2005.  
*Tab 1, Table 1*

### FEDERAL PERFORMANCE HIGHLIGHTS

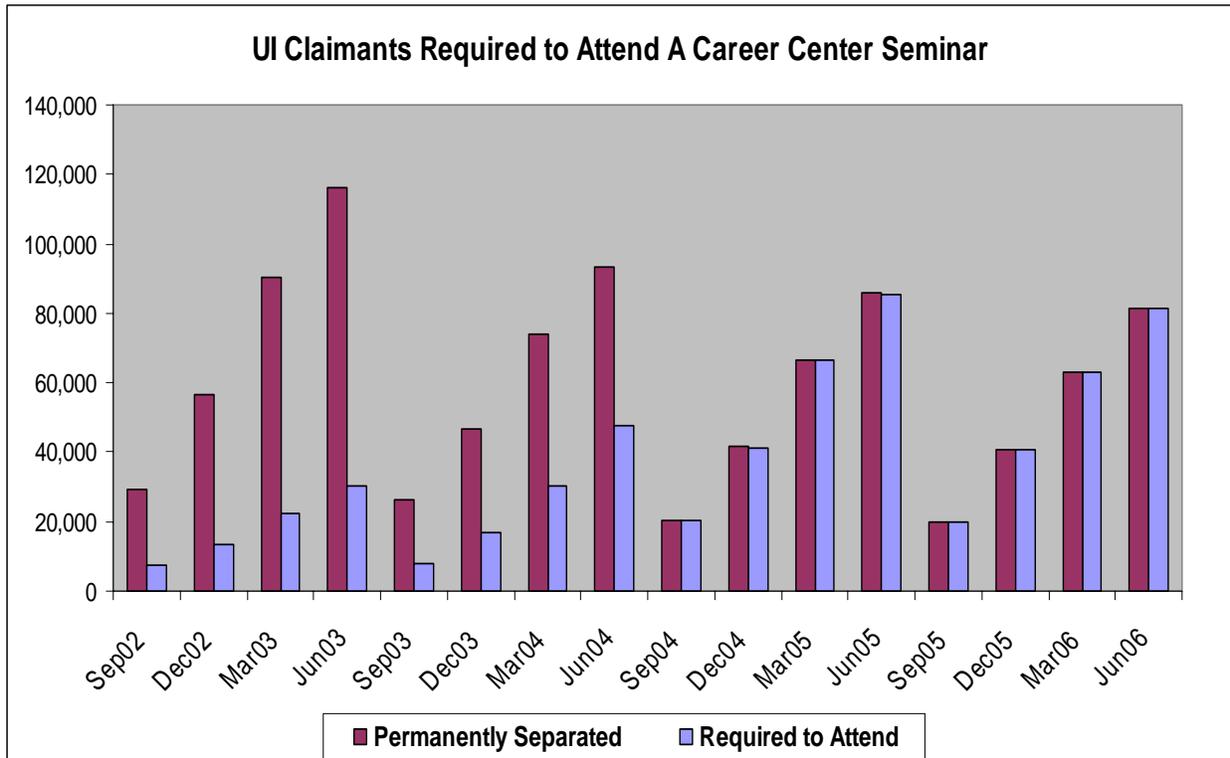
- **Labor Exchange - Tab 10, Chart 2**  
Entered employment rate **56%**; employment retention rate **77%**;  
Average earnings change **+\$1,316**.
- **Veterans Served by VETS Grants - Tab 10, Chart 6**  
Entered employment rate **58%**; employment retention rate **79%**;  
Average earnings change **+\$2,062**.
- **Title I Adults - Tab 11, Charts 1-4**  
Entered employment rate **82%**; Employment retention rate **77%**;  
Average earnings change **+\$4,657**; Employed with credential **74%**.
- **Title I Dislocated Workers - Tab 11, Charts 5-8**  
Entered employment rate **87%**; Employment retention rate **87%**;  
Average earnings change **-\$1,604**; Employed with Credential **78%**.
- **Title I Older Youth - Tab 11, Charts 9-12**  
Entered employment rate **75%**; Employment retention rate **79%**;  
Average earnings change **+\$2,982**; Employed with Credential **40%**.
- **Title I Younger Youth - Tab 11, Charts 13-15**  
Skill attainment rate **87%**; Diploma/GED attainment rate **61%**;  
Employment/education retention rate **61%**.

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FY2006 Career Center Performance Reports  
4<sup>th</sup> Quarter Ending June 30, 2006

**Table 1 - Connecting Claimants to Career Centers**

	July - Sept	Oct – Dec Cumulative	Jan- Mar Cumulative	Apr – Jun Cumulative
<b>FY06</b>				
Permanently Separated Claimants	20,026	40,573	63,153	81,184
# Required to Attend CC Seminar	20,026	40,573	63,153	81,184
Percentage Required to Attend CC Seminar	100%	100%	100%	100%
<b>FY05</b>				
Permanently Separated Claimants	20,528	41,535	66,598	85,728
# Required to Attend CC Seminar	20,463	41,404	66,467	85,597
Percentage Required to Attend CC Seminar	99.7%	99.7%	99.8%	99.8%
<b>FY04</b>				
Permanently Separated Claimants	26,525	46,665	74,003	93,308
# Required to Attend CC Seminar	7,891	16,883	30,090	47,782
Percentage Required to Attend CC Seminar	29.7%	36.2%	40.7%	51.2%
<b>FY03</b>				
Permanently Separated Claimants	29,144	56,729	90,509	115,997
# Required to Attend CC Seminar	7,274	13,524	22,103	30,250
Percentage Required to Attend CC Seminar	25.0%	23.8%	24.4%	26.1%



## TAB 1 – EXECUTIVE SUMMARY

Career Center Performance Reports

July 1, 2005 - June 30, 2006

**Table 2 - Labor Exchange, Claimants and Veterans**

a	b	c	d
	<b>FY2006 Performance Goal*</b>	<b>FY2006 Actual Performance</b>	<b>FY2006 Percent of Goal**</b>
<b>PERFORMANCE MEASURES</b>			
<b>All Job Seekers</b>	<i>Tab 10, Chart 2</i>		
Entered Employment Rate	58%	56%	97%
Employment Retention Rate	72%	77%	107%
Six Month Earnings Gain	na	\$1,316	na
<b>All UI Claimants</b>	<i>Tab 10, Chart 3</i>		
Entered Employment Rate	na	55%	na
Employment Retention Rate	na	80%	na
Six Month Earnings Gain	na	-\$957	na
<b>All Veterans</b>	<i>Tab 10, Chart 4</i>		
Entered Employment Rate	53%	58%	109%
Employment Retention Rate	67%	79%	118%
Six Month Earnings Gain	na	\$2,037	na
<b>All Disabled Veterans</b>	<i>Tab 10, Chart 5</i>		
Entered Employment Rate	52%	47%	90%
Employment Retention Rate	55%	74%	135%
Six Month Earnings Gain	na	\$3,519	na
<b>Veterans Served by DVOP/LVER Vet Reps</b>	<i>Tab 10, Chart 6</i>		
Entered Employment Rate	58%	58%	100%
Employment Retention Rate	78%	79%	101%
Six Month Earnings Gain	na	\$2,062	na
<b>Disabled Veterans Served by DVOP Vet Reps</b>	<i>Tab 10, Chart 7</i>		
Entered Employment Rate	48%	46%	96%
Employment Retention Rate	70%	75%	107%
Six Month Earnings Gain	na	\$3,677	na

*See Tab 12 for cohorts reported.*

\*Federal performance goals are not applicable for UI claimants or for the earnings gain measure.

FY06 is the last (and only) year that the earnings gain measure will be reported.

In FY07 the measure will be reported as average earnings.

\*\*Percent of Goal Categories:

- 100% or higher: Meet or Exceed
- 80%-99%: Pass
- Below 80%: Fail

*Percent of goal is not a federal reporting requirement for the Labor Exchange; the calculations displayed in column (d) are for informational purposes only.*

## TAB 1 – EXECUTIVE SUMMARY

Career Center Performance Reports  
July 1, 2005 - June 30, 2006

**Table 3 - Title I Adults, Dislocated Workers, and Youth**

a	b	c	d
	<b>FY2006 Performance Goal</b>	<b>FY06Q4 Actual Performance</b>	<b>FY06Q4 Percent of Goal</b>
<b>PERFORMANCE MEASURES</b>			
<b>Adults</b>	<i>Tab 11, Charts 1-4</i>		
1. Entered Employment Rate	77%	82%	106%
2. Six Months Retention Rate	76%	77%	102%
3. Earnings Gain	\$3,500	\$4,657	133%
4. Employed with Credential Rate	67%	74%	110%
<b>Dislocated Workers</b>	<i>Tab 11, Charts 5-8</i>		
5. Entered Employment Rate	83%	87%	105%
6. Six Months Retention Rate	85%	87%	102%
7. Earnings Gain	-\$2,000	-\$1,604	120%
8. Employed with Credential Rate	71%	78%	110%
<b>Older Youth</b>	<i>Tab 11, Charts 9-12</i>		
9. Entered Employment Rate	67%	75%	112%
10. Six Months Retention Rate	81%	79%	98%
11. Earnings Gain	\$2,900	\$2,982	103%
12. Employed with Credential Rate	50%	40%	81%
<b>Younger Youth</b>	<i>Tab 11, Charts 12-15</i>		
13. Skill Attainment Rate	82%	87%	106%
14. Diploma/GED Attainment Rate	59%	61%	103%
15. Twelve Months Retention Rate	61%	61%	100%

*See Tab 12 for cohorts reported.*

1. State and local performance based on the four quarters reported above will not be final until the FY2006 WIASRD file is drawn August 29 which will include data entered after June 30. Customer satisfaction measures will be included in the Annual Report to be filed with the Department of Labor in October. Title I Annual Performance on seventeen measures, including individual WIB reports, will be posted on [www.MassWorkforce.org](http://www.MassWorkforce.org) in October.

2. Percent of Goal Categories:

- 100% or higher: Meet or Exceed
- 80%-99%: Pass
- Below 80%: Fail

3. Entered Employment and Employment Retention are based on wage record matches and on supplemental information gathered through follow-up services and recorded in job seeker records in MOSES.