

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

# Mass Workforce Issuance

---

**Workforce Issuance No. 11-18**

Policy  Information

---

**To:** Chief Elected Officials  
Workforce Investment Board Chairs  
Workforce Investment Board Directors  
Title I Administrators  
Career Center Directors  
Title I Fiscal Officers  
DCS Regional Managers

**cc:** WIA State Partners

**From:** George Moriarty, Director  
Department of Career Services

**Date:** March 23, 2011

**Subject:** **Career Center QUEST Liaison Information Sessions**

---

**Purpose:** To notify local Workforce Investment Boards, One-Stop Career Center Operators and other local workforce investment partners of two new information sessions scheduled for Career Center Quest Liaisons.

**Background:** The Career Center QUEST Liaison information sessions will update participants on the status of QUEST and introduce the new QUEST screens. The sessions will prepare career center staff designated as QUEST Liaisons to provide information to UI “Walk-in” staff and other career center colleagues.

Two information sessions for Career Center Quest Liaisons are scheduled for Friday April 15, 2011 at Employment and Training Resources in Marlborough. A morning session will be held from 10 am – 12 noon with an afternoon session scheduled from 1 pm - 3 pm. Career Center QUEST Liaisons need only attend one of the scheduled information sessions.

All QUEST Liaisons will benefit from attending this scheduled information session and all are strongly urged to attend.

### QUEST Liaison Meeting Schedule

DATE	04/15/2011	Location
Session I	Session II	Employment & Training Resources 201 Boston Post Road West Suite 200 Marlborough, MA 01752
10:00 – 12:00	1:00 - 3:00	

**NOTE:** Neither breakfast nor lunch will be provided.

**Action**

**Required:** Please disseminate this information and assure that all appropriate staff persons attend the session of their choice. As seating is limited, those planning to attend must register in advanced by completing the Quest/Registration Form (Attachment A) and forwarding it to Kathy Mack at [kmack@detma.org](mailto:kmack@detma.org) by Friday April 1, 2011.

**Inquiries:** Questions related to this training sessions may be directed to Donna Gambon at 617-626-5053 or [dgambon@detma.org](mailto:dgambon@detma.org) prior to April 1, 2011 and after that date to Kathy Mack at 617-626-6106 or [kmack@detma.org](mailto:kmack@detma.org).