

Mass Workforce Issuance

Workforce Issuance No. 13-13

Policy Information

To: Workforce Investment Board Chairs
Workforce Investment Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIA State Partners

From: Alice Sweeney, Acting Director
Department of Career Services

Date: March 7, 2013

Subject: **Massachusetts Workforce Development System Overview**

Purpose: To notify Local Workforce Investment Boards, One-Stop Career Center Operators and other local workforce investment partners of an available Powerpoint that provides an overview of the Workforce Development System, here in Massachusetts.

Background: The Massachusetts Workforce Development system is a State and Local partnership that was designed to carry out the goals of the Workforce Investment Act (WIA) to support, promote and deliver quality workforce investment services. The purpose of WIA is to create a comprehensive workforce investment system that is customer-focused, helping job-seeker customers to access the tools they need to manage their careers through information and high quality services, and to help employers find skilled workers.

Governance of the Massachusetts Workforce Development system is evidenced at three levels:

- National Level – U.S. Department of Labor (DOL)
- State Level – Executive Office of Labor and Workforce Development (EOLWD)
- Local Level - Chief Elected Official (CEO) and Local Workforce Investment Board (LWIB)

The attached Powerpoint (PPT) presentation describes the roles and responsibilities within the various levels of the workforce system and may be useful in describing the system to new hires, board members and the general public. Please note: the organizational chart provided with in the PPT includes only those EOLWD agencies that directly touch the workforce system. EOLWD also oversees other agencies and boards, such as the Department of Labor Standards, Department of Industrial Accidents, Board of Review and the Workers' Compensation Advisory Council.

Action

Required: Please share as appropriate.

Effective: Immediately.