

FIND HELP FAST!
**Get connected to
the answers you need.**

- *counseling*
- *domestic violence*
- *emergency shelter*
- *mental health services*
- *substance abuse programs*
- *health care*
- *basic needs - food, clothing, shelter*
- *crisis intervention*
- *financial & legal assistance*
- *disability services*
- *veterans services*
- *senior care*
- *suicide prevention*
- *child care services*
- *official emergency information*
- *volunteering*
- *and much more...*

When times are tough, how do you get the help you need?

Where do you even start?

Wouldn't it be great if there was just one number to call?

*There is.
Just dial 2-1-1.*



DIAL 2-1-1.



Administrative Offices:
46 Park Street
Framingham, MA 01702
info@mass211.org
www.mass211.org

Massachusetts
2-1-1TM
Get Connected. Get Answers.
A Partnership of United Way and MAIRS

FIND HELP FAST • FREE • CONFIDENTIAL • 24 HOURS A DAY • MULTILINGUAL/TTY

This service has been provided by your local United Way

Get Connected. Get Answers.

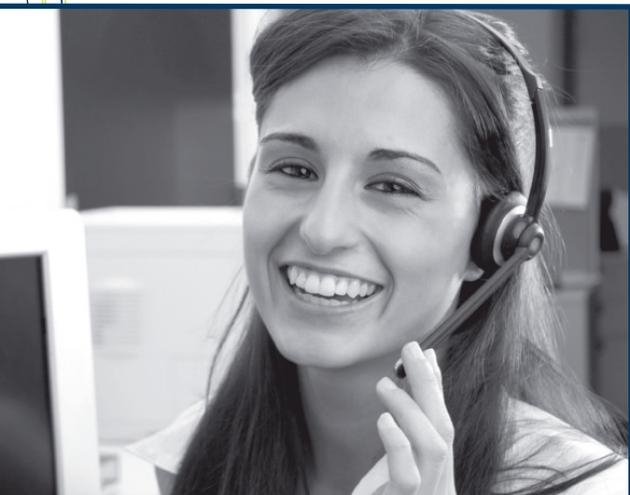
In Massachusetts, 2-1-1 is the direct link between people who **need help** and people who can **give help**. 2-1-1 connects you to local services - from food, clothing, and shelter assistance to counseling, legal and financial services. It's helpful, it's fast, and it couldn't be easier.

No more wrong numbers. No more wasted time.

Dial 2-1-1, and you'll speak with a friendly, helpful Information & Referral Specialist who can put you on the right track with your very first call.

Private, confidential help. 24 hours a day, 7 days a week.

2-1-1 is always home. We're staffed around the clock to give you the sensitive, confidential help you need. Multilingual and TTY service is also available.



Mass 2-1-1 Serves Residents, Government, & Businesses.



With 2-1-1, we all win.

2-1-1 has developed the state's most comprehensive database of human service resources due to an existing relationship with **Executive Office of Health & Human Services**. The collection of demographic data and caller issues provides another valuable resource by presenting an overview of the problems facing Massachusetts residents.

The **Massachusetts Emergency Management Agency** along with the **Executive Office of Energy and Environmental Affairs**, has designated Mass 2-1-1 as the Commonwealth's primary telephone information call center during times of emergency. This new partnership will offer citizens the opportunity to access vital, up-to-date disaster information, numerous post-disaster programs, interpreter services, and call tracking of caller locations, greatly reducing the number of non-emergency calls made to 9-1-1.

Find help online.

We created www.mass211help.org to provide residents with a fast and easy way to search for local social service programs. This website features user friendly searches by name, agency, keyword, and location - all available 24 hours a day, 7 days a week.

If you are unable to contact us by dialing 2-1-1, or are calling from out of state, please call us directly at 1-877-211-MASS (6277).



Learn more about Mass 2-1-1 by visiting:
www.mass211.org

-or-

Start searching for help by visiting:
www.mass211help.org