

# Mass Workforce Issuance

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Policy  Information

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**To:** Chief Elected Officials  
Workforce Development Chairs  
Workforce Development Directors  
Title I Administrators  
Career Center Directors  
Title I Fiscal Officers  
DCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
Department of Career Services

**Date:** May 5, 2015

**Subject:** **Revised Reemployment Services and Eligibility Assessment (RESEA) Case Resolution Assistance Form**

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**Purpose:** To notify Local Workforce Development Boards, One-Stop Career Center Operators, and other local workforce development partners of an update to the RESEA Assistance Request Form revised on May 1, 2015, Form No. RESEA/ARF1. This form replaces the *REA Assistance Request Form*.

**Background:** As of March 25, 2015, the process to request assistance from DCS to resolve REA issues due to career center error was implemented. Effective immediately, this form replaces the previous form that was distributed on March 25, 2015 under Workforce Issuance No. 15-19.

Please ensure that all staff are made aware of the change and use the revised form.

**Inquiries:** Please direct all questions to Donna Gambon at [dgambon@detma.org](mailto:dgambon@detma.org).

**Attachment:** A. RESEA Assistance Request Form