MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

MassWorkforce Issuance

100 DCS 23.100 ☑ **Policy** ☐ **Information**

To: Chief Elected Officials
Workforce Board Chairs
Workforce Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Robert Cunningham, Director
Department of Unemployment Assistance

Date: August 20, 2015

Subject: **Reemployment Services and Eligibility Assessment (RESEA) Policy and Procedures Manual**

Purpose: To notify Local Boards, One-Stop Career Center Directors, and other local workforce development partners of the *RESEA Policy and Procedures Manual* to ensure consistency in administering the RESEA Program and that staff comply with the policy and procedures of the Program.

Background: The Unemployment Insurance (UI) Program provides a core service in the comprehensive, integrated workforce system by providing temporary financial assistance to eligible workers during periods of unemployment. The reemployment needs of UI claimants and the prevention and detection of improper UI payments are addressed through the UI RESEA Program. Both activities are high priorities for the U.S. Department of Labor's Department of Employment and Training Administration (ETA) as well as, the Commonwealth of Massachusetts.

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The UI RESEA Program provides claimants an entry point to a full array of services available at One-Stop Career Centers (OSCC), also known as American Job Centers (AJCs) and ensures that claimants comply with all UI eligibility requirements. Individuals filing UI claims are active job seekers who through the state's UI RESEA Program are made aware of a variety of available reemployment services and are referred to services that are appropriate. The RESEA eligibility review is a key part of the UI program for integrity purposes.

The Commonwealth of Massachusetts is in full support and shares the national vision and framework for providing increased and improved Reemployment Services (RES) to our UI claimant customers. The RESEA grant is an integral part of Massachusetts reemployment services strategy for UI claimants. By integrating REA with the Reemployment Services (RES) Program, the Commonwealth ensures that each RESEA participant has access to the full menu of services offered by the One-Stop Career Centers, thereby decreasing the amount of time it takes for the RESEA customer to return to work.

Policy: Compliance with the Federal-State UI RESEA Program is an integral part of ensuring that job seekers adhere to the UI eligibility requirements. Policy and procedures for administering the UI RESEA Program must be adhered to in order to ensure integrity of the program.

Action Required: All Career Center staff, in particular, those working with the RESEA population must be provided a copy of this notice. Questions related to the RESEA Program should be directed to Donna Gambon at dgambon@detma.org or 617-626-5053.

Effective: Immediately

Inquiries: Please email all questions to PolicyQA@detma.org. Also, indicate Issuance number and description.

Attachment: RESEA Policy and Procedures Manual

References: **Unemployment Insurance Program Letter No.13-15** *(March 27, 2015)*

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